

# Mid Furness Integrated Care Community Newsletter - December 2022

Welcome to the December edition of the Mid Furness ICC Newsletter. We hope you find this informative and useful. If you would like to have anything put in the newsletter, please email <a href="mailto:admin.midfurnessicc@mbht.nhs.uk">admin.midfurnessicc@mbht.nhs.uk</a>

#### This month's newsletter includes:

- Warm Spots
- Grant funding to support older people facing isolation this Christmas
- British Liver Foundation
- New project seeks people to speak out about poverty
- Song Birds
- The South Lakes Poverty Truth Commission
- Do you miss the joy of reading?
- Call for clothing donations for children in our hospitals
- Plus ... much, much more

## Warm Spots



# Grant funding to support older people facing isolation this Christmas

Working with their supporters, partners, employees and homeowners, the McCarthy Stone Foundation offers vital support to grassroots charities and community groups to help them build happy and vibrant communities across the country that support older people.

Please see details of grant funding related to supporting older people experiencing isolation or loneliness this Christmas:

Who We Support | McCarthy Stone (mccarthystonefoundation.org)

### **British Liver Foundation**

We, the British Liver Trust, are the largest UK liver charity for adults and we lead the fight against liver disease and liver cancer.

We reach over a million people each year; raising awareness of the risk factors of liver disease and providing vital advice to help people improve their liver health. We provide patients with up to date information and support including a free nurse-led helpline, an online community and virtual support groups.

The British Liver Trust Helpline is a lifeline for anyone affected by a liver condition. Call **0800 652 7330** between **9am and 3pm Monday to Friday (excluding bank holidays)** or email <a href="mailto:helpline@britishlivertrust.org.uk">helpline@britishlivertrust.org.uk</a>



#### **HOW TO LOVE YOUR LIVER**

9 in 10 cases of liver disease could be prevented. Making small changes to love your liver can add up to a big difference and reduce your risk of liver disease.













Take our Love Your Liver screener to check your liver health

www.britishlivertrust.org.uk/liver-screener





Love Your Liver is a British Liver Trust

www.loveyourliver.org.uk



#### Support, information and awareness

We know that living with a liver condition can affect every aspect of your life.

If you are a patient or care for someone with a liver condition,
the British Liver Trust is here to help.



### Nurse-led helpline: 0800 652 7330

Monday-Friday (10am-3pm)
or email: helpline@britishlivertrust.org.uk



#### Information & Guidance

Comprehensive range of information and patient guides available online or to order: britishlivertrust.org.uk/publications



#### Support groups

Providing patients and families a platform to gain peer to peer advice and support. Sign up at: britishlivertrust.org.uk/support-groups or email: info@britishlivertrust.org.uk



#### Online Support and Education

Online support groups, topic-led discussions and education sessions delivered via Zoom.



#### Facebook support page

Join our private and moderated Facebook community group: search 'England Support Groups British Liver Trust'.



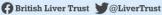
#### Liver Health Promotion & Education

Awareness raising events and health promotion activities. We work to provide a voice for liver patients across the country.



#### **Contact the British Liver Trust**

call us: 01425 481320 email: info@britishlivertrust.org.uk



The UK's leading liver health charity working to improve liver health for all and supporting those affected by liver disease and cancer.

#### www.britishlivertrust.org.uk

# South Lakeland Food Banks and Food Groups offering support over Christmas/New Year



#### **Food Outlets and Foodbanks Supporting South Lakeland over Christmas**

Food Clubs/FareShare – Set price bag of food available from a community building where households can register to become members and pay a small fee for picking up food for a week. Food often comes from Fare Share or surplus from local supermarkets and other suppliers.



Ambleside Community Food Club & Café – Last café 22<sup>nd</sup> Dec 10-12pm, then next is Jan 4<sup>th</sup>. Festive themed community lunch on Thursday 25<sup>th</sup> Dec – please see Parist Centre Facebook for all information and updates. For information contact. Ambleside Parist Centre, Vicarage Road, Ambleside Tel: 015394 34172 or email: community@amblesidpc.org.up.



Community rood store with restive namepers of surpuss lood available on a pay as you can basis (suggested donation £5) PLUS there are FREE festive games and circus skills taking place at the Victoria Hall on Sat 17<sup>th</sup> and Sun 18<sup>th</sup> Dec, all wildcome. Food clubs will restart on Monday 9<sup>th</sup> and Saturday 14<sup>th</sup> Jain (more members welcome). For anyone needing access to the Food Store or delivery of a food parcel over the Christmas period, please contact 07985 805410.



Kirkby Lonsdale Food Club – Working with Fareshare they provide members with a bag of in date food that would usually go to landfill. For a suggested donation of \$2.50 a week, sign up at <a href="mailto:long-in-line">long-in-line</a> date of basic provide food parcels weeky or as need arises to help you get back on your feet. Vist <a href="mailto:long-in-line">long-in-line</a> (with Microminum) to cut; to register and place an order. Email: <a href="mailto:long-in-line">long-in-line</a> (with Microminum) to cut.



Sedbergh Food Club - This is a term time club operating on Thursdays 2-6.30pm for the Sedbergh community and surrounding area. A suggested donation of £3 per week will give you a share of the weekly Fareshare delivery (usually fresh fruit, veg. cooking sauces, snacks, pasta, bread). There is also a café running alongside. Membership is through registration via <a href="https://www.zeroWasteSedbergh.com">www.zeroWasteSedbergh.com</a>. For more information phone 07833 534710

Staveley with Ings Together Food Fare Share – Based at the Staveley Pavilio Village Hall, runs on a Monday and food is currently £1.50 a box. To register or find out more please email stavelevologether@mail.com or Tel. 07396 696726. Last club before Christmas is 19/12, restarts on 09/01/23.

MN History Ulverston Food Project - Daily Community Food Share. Monday to Saturday 10am - 11.30am and Sunday 6gm - 7gm. Open to all, Pay as You Feel @ The Parish Centre, Church Walk, Ulverston, LA12 7EN. For holiday opening times check Facebook or contact maligulaverstonfoodproject.org Tel 07494 074822.

#### Hot meals available at:



Manna House, Kendal – We provide a free hot lunch and Housing and Benefits Advice on Tuesdays, Wednesdays and Fridays. We are shut over the Christmas period from end of day 23/12 to 10am on 03/01.

Kendal People's Café is a 'pay as you can' café serving meals, treats, snacks and refreshments every Saturday un by Waste into Wellbeing. For the latest information, including opening times and venues, visit www.slacc.org.uk/ww/ Follow us on Facebook /kendalpeoplescafe/

Community Food Shares - Pantries/Cupboards/Fridges - places where food available for people to collect free of charge or where people can leave surplus food for othe flect. Food comes from FareShare and local contacts with supermarkets and other supplies



Waste into Wellbeing – Runs two food projects in Kenda. The community food larder is open 3 days each week and is open to everyone. We ask for a £1 contribution for each bag collected. Kendal People's Café is a "pay as you can' café serving meals, treats, snacks and refreshments every Saturday. For the latest information, including opening times and venues, visit <a href="https://www.slacc.org/uk/www/">www.slacc.org/uk/www/</a> Follow us on Facebook /kendalpeoplescafe/ Twitter <a href="https://www.slacc.org/uk/www/">@kendalppiscafe</a>



Sedbergh Community Cupboard — Operates alongside Sedbergh Food Club on Thursday afternoons. Sedbergh Community Cupboard operates as an informal food bank all year round. Self-referratios can be made vis the Sedbergh Community Cupboard page of the Zero Waste Sedbergh website. You can also register by phoning 0783 543710

Kirkbarrow Food Share - enabled by Kirkbarrow Residents' Association - Two food sheds are

Burneside Community Fridge – A small team of volunteers run a cupboard and fridge, located in the heart of the village as a Take what you need, give what you can' offer for the residents of Burneside. For more information entail \_gidthnotelev@mail.com

Staveley with Ings Together Community Cupboard – To find out more please email: staveleytogether@gmail.com or Tel: 07396 696726

Food Banks - no cost emergency food provision for households through referral agencies or direct

Barrow Food Bank – Is operating up to Friday 23<sup>rd</sup> December. They will re-open on Tuesday 3<sup>rd</sup> January and will be working normal hours. There will only be minimal cover over the holiday period due to being dosed, so we would encourage people to obtain a referral before we close. Anyone requiring an emergency food parcel please call 01229 343436

Ulverston Food Bank – Open on a Mon/Thurs 11am – 1pm at the Bethany Christian Church Ulverston. Food bank will be closed from 22<sup>nd</sup> December until 3<sup>nd</sup> January, anyone requiring a emergency food parcel please call **01229 343410** 

Windermere Food Bank – will be open on Monday 19th December 21st 23st, 23th and 30th during these times if anyone requires urgent food supplies, please call 07789 728811

Kings Food Bank Kendal – The food bank is operating up to and including Friday 23rd December. They will be dosed Monday & Tusedday 26<sup>th</sup> & 27th December and open again on Wednesday 28th and Friday 30th December. We will then be back to working our normal Tuesday, Wednesday and Friday 12-3pm from Tuesday 3rd January.

Miinthorpe Food Bank – Open on Mon/Friday 9.am – 5.pm, over the Christmas season the food bank will be closed on Friday 23<sup>rd</sup>, 26<sup>th</sup>, 27<sup>th</sup> and Mon 2<sup>rd</sup> January. Anyone in urgent need over Christmas please call 07582 166564

### Green Doctor Cumbria









- FREE Energy saving measures
  Easy to install measures that will help reduce bills.
- Debt and billing advice
  Advice on fuel or water debt and help with billing or metering problems
- >>> Energy efficiency and heating controls guidance
  Helpful hints and tips that can save energy, water and money
- Advice on reducing damp or mould

  Suggestions on the causes and how to remedy unhealthy damp or mould.
- >> Check your energy tariff
  Is there a tariff available to you which will save you money?
- Home improvement advice
  Information on grants available to improve energy efficiency and comfort.





# Communities Prepared - Upcoming online sessions to strengthen community resilience this winter

These upcoming online training sessions this winter will be of use to the communities and organisations you are in contact with. The incoming cold spell and extreme weather is concerning for us all, and our training is designed to be useful to all of us facing the challenges of this.

They have recently released a <u>schedule of upcoming online sessions</u> this winter. The schedule is as follows:

#### January

Introduction session - come say hello - Tuesday January 10th, 6-7pm

Flood Volunteer Hub session - Wednesday 10th January, 6-7pm

<u>Utilities Volunteer Hub session</u> – Tuesday 17th January, 6-7pm

Introduction session - come say hello - Thursday 19th January, 1-2pm

Community Emergency Planning Part 1 - Tuesday 24th January, 6-7pm

#### **February**

Open discussion and questions session – Wednesday 1st February, 6-7pm

Community Emergency Planning Part 2 – Tuesday 7th February, 6-7pm

These sessions complement and enhance our online training hub and learning pathways on each topic, all of which are accessible for free and take around forty minutes to finish by registering as a member and heading to the learning space by following this <u>link</u>.

Please take a look through these upcoming sessions and share them with the groups and communities you're a part of, and anyone who may be interested.

If you have any questions or would like more information, please get in touch with them at: <a href="mailto:communitiesprepared@groundwork.org.uk">communitiesprepared@groundwork.org.uk</a> with any questions

# New project seeks people to speak out about poverty

A new project, South Lakes Poverty Truth Commission (PTC), is aiming to bring the voices of people who have direct experience of living in poverty into the local decision-making process and make a real difference to the lives of people across the South Lakes.

Cumbria CVS, one of the key partners in the PTC Support Group alongside local government, charities and health services, is hosting the project and has just taken on two new members of staff to get the ball rolling.

Stella Sukram and Lois Sparling are now looking for volunteers from across the district to get involved to help those who know what it's like to go without to tell their stories and get their voices heard. After a series of informal meetings to get to know each other and share their experiences, these 'community commissioners' will then hold a public launch meeting. After that, they will invite 'civic commissioners' - decision-makers in local government, services and businesses - to join the discussions and work towards solutions to common problems.

To find out more about taking part in the Commission, you can email <a href="mailto:southlakesptc@cumbriacvs.org.uk">southlakesptc@cumbriacvs.org.uk</a> or give Lois a call on (07458 058536) or visit www.cumbriacvs.org.uk/about-us/south-lakeland-ptc/

# Help for Households

Help for Households' is a cross government initiative launched in response to pressures around the cost of living - see link below to explore what cost of living support you could be eligible for.

Help for Households - Get government cost of living support



# Song Birds



# Resilience Hub is still here for you

'You're here for us. We're here for you' – that's the reminder from Lancashire and South Cumbria's Resilience Hub to health and social care workers, including those that work in care homes, emergency services and local authorities across the patch.

The hub, hosted by Lancashire and South Cumbria NHS Foundation Trust, launched in December 2020 in response to the Covid-19, to support public sector workers and their immediate families with the psychological impact of the pandemic.

Having already helped in excess of 1100 individuals and numerous teams and services, as well as currently working directly with staff at over 80 care homes across the locality, the Resilience Hub is now extending its offer to those individuals also suffering from non-Covid related wellbeing issues for example work-related stress, burnout, loss and bereavement, anxiety and low mood.

Director of Lancashire and South Cumbria's Resilience Hub, Dr Guta Bhutani, said: "We are still here for those who need help, whether you are in the NHS or wider healthcare family, the emergency services or social care, including care home and councils".

"It is quick and easy to access help through the Resilience Hub and support will be tailored to what best suits you and your needs. "Start the conversation and if we are not the right support service for you, we can point you in the right direction of who can help". Dr Bhutani continued: "Tell your colleagues about us so they know how to get help if they need it".

A self-assessment tool available at <a href="www.lscresiliencehub.nhs.uk">www.lscresiliencehub.nhs.uk</a> provides an opportunity for you to assess how you are managing at present. It only takes 15 minutes to complete, and this can be followed-up with a confidential self-referral to the Resilience Hub team if you think extra support will be helpful. You can also contact the Resilience Hub by calling 01772 520228 or emailing for help and advice.

## Set for Surgery expands across Lancashire and South Cumbria

Set for Surgery, also known as LSC Optimise, is a patient management system that focuses on patient health and wellbeing improvement. Patients who improve their health ahead of surgery have better results and recovery times, as well as avoiding last minute cancellations.

The LSC Optimise dashboard brings together data from Primary Care and hospital waiting lists, to provide a single point of access in supporting patients who are waiting for surgery to improve their pre- and post-surgery outcomes.

On Monday 7 November the dashboard went live across Lancashire and South Cumbria, enabling patients from across the region to benefit from this approach, originally developed in Morecambe Bay. The dashboard has been in use at University Hospitals of Morecambe Bay for almost two years and has supported patients waiting for surgery, alongside a team of volunteers.

Wendy Craig, Consultant Surgeon and Clinical Lead for the programme said: "This launch is the culmination of months of work by the project team to bring this fantastic approach to patients across the region. We've been working hard to ensure that as many primary care colleagues as possible have signed up; and we are now at 94%. With the dashboard now available, across the patch we hope that we get full take up as the benefits become obvious in these areas."

For more information on the programme please visit <u>www.setforsurgery.co.uk</u>

# The South Lakes Poverty Truth Commission

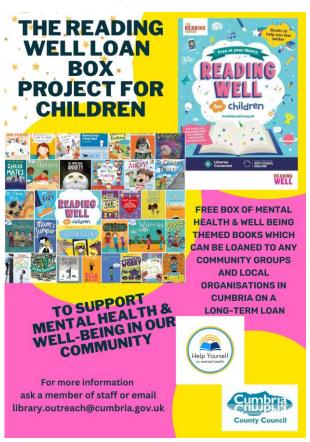
Stella Sukram and Lois Sparling are the newly appointed team responsible for organising the South Lakes Poverty Truth Commission (PTC), initiated by South Lakeland District Council. A PTC aims to listen to and amplify the voices of people with lived experience of poverty and serves to build relationships between people in that situation and those who run local services. PTCs in other parts

of the country have been instrumental in effecting attitudinal, procedural, and policy change. For more information about what a commission does, please see this short video: https://vimeo.com/587890975.

Over the next few months, they'll be recruiting 'community commissioners' (people in South Lakes with lived experience of poverty), with a view to a launching the full commission in summer 2023. They would be keen to hear your insights into the effects of poverty in the area through your work with the Mid Furness ICC, or if you know of anyone who might wish to volunteer as a community commissioner and share their experiences. If you'd simply like to talk further or would like them to come and talk to a group about the PTC, or if you had access to support in some other way (e.g. providing a venue, catering, or transport for our group meetings), they'd also love to hear from you.

Contact Stella via: Stella.Sukram@cumbriacvs.org.uk or Lois via: lois.sparling@cumbriacvs.org.uk

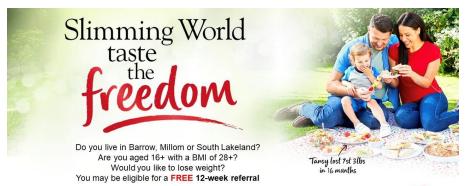
# The Reading Well Loan Box Project for Children



# Read Easy Charity for Adults who Struggle to Read



# Slimming World - Taste the Freedom



Ask your GP or Health Professional for more details









## Move for Health



# The Reading Well Loan Box Project for Adults



# Do you miss the joy of reading?



# Call for clothing donations for children in our hospitals

Bay Hospitals Charity is appealing for spare pyjamas, nightwear, underwear, socks and casual clothing for children spending time in hospital. All items must be brand new. All sizes welcomed but particularly 8+ and teenagers. If you have items you can donate, please email <a href="mailto:charity@mbht.nhs.uk">charity@mbht.nhs.uk</a>



#### Join our Team!

Read Easy Management Teams need people with all sorts of skills and experience, so there's almost certainly a role for YOU!

Read Easy UK provides information packs to support most of the roles outlined below.

Secretary: Your administration skills can help to support the smooth running of the Management Team. You would take minutes, keep records up to date and generally support the Team Leader with meetings and communications.

Fundraiser: Use your tenacity and creativity to raise funds to ensure the group's running expenses are covered, so that more people can learn to read!

Publicity Organiser: What an amazing group to be part off Publicity is key to the local community understanding what your group does and how people can get the reading support they need or volunteer to help. Could you he

Volunteer Recruiter: A really interesting opportunity to help manage the recruitment and interviewing of volunteers for your group.

Management Team Leader: Use your leadership skills to guide and support a team of volunteers, manage meetings, set the agendas, take responsibility for the project, network within your local community and be a spokesperson for your local group. A separate role description is provided for this particularly important role.

The role of the Coordinator:
The Coordinator is central to the running of each Read
Easy group, but is not formally a member of the
Management Team. If you are interested in this very
interesting and rewarding role, please ask for the
separate role description.

Literacy Specialist: Another very important and rewarding Team role. You would provide support with literacy issues to the Coordinator and Reading Coaches and assist in running Coach Meetings. The person who takes on this role should have experience of teaching literacy (preferably, but not necessarily with adults). If you are interested, please ask for a coor of the separate role description.

IT Supporter: If you are good with IT you could provide invaluable support to local volunteers when they hit problems. If preferred, this role could be taken up without joining the Management Team.

Treasurer: Ensure the accurate management and recording of the group's income and expenditure.

Safeguarding Champion: Ensure that your group implements, understands and works within the Safeguarding Policy and organise DBS checks when necessary.

Referrals Networker: A vital and interesting role to create and develop relationships with local agencies who may be able to refer potential readers.

Venue Organiser: A great opportunity to get out and about in your community liaising with local businesses and organisations to find and arrange suitable reading venues for your group

Data Protection Champion: Liaise with members of the Team to make sure that all personal data is stored according to the Data Protection Policy!

© Read Easy UK 1 of 1 03/12/19

### E-School Nurse Clinics





# E-School Nurse Video Clinics



Twice weekly online health support and advice for parents, carers and professionals, supporting children and young people aged 5-19 years old.

# Tuesday and Thursday During school term only

You will be able to talk to the nurse over a live video link that is private, secure, confidential and convenient for you. In consultation with you, the nurse will assess the child or young person's health problem and provide you with the support and advice needed.

For more information on the E-School Nurse video clinic please read the information leaflet or visit: www.cumbria.gov.uk/ph5to19

You can telephone for an appointment 01228 603973 (Monday - Friday 08:00-16:00)

MCIC/E-GN/Powter-Al/012020 | APPENDIX 03

happierhealthiercommunities



## **Contact Details for affordable Food Outlets and Foodbanks** in South Lakeland

Food Clubs/FaroShare – Set price bag of food available from a community building where households can register to become members and pay a small fee for picking up food for a week. Food often comes from Fare Share or local supermarkets and other suppliers.





Sedbergh Food Club - This operates under Zero Waste Sedbergh and distributes surplus food to households in the Sedbergh community and surrounding area. A suggested donation of 53 per week will give you a share of the weekly Fareshare delivery (usually fresh fruit, veg. cooking sauces, snacks, pasta, bread). You can choose your own items, enjoy come refreshments and a sit down as well. Membership is through registration via <a href="https://www.zero/WasteSedbergh.com">www.zero/WasteSedbergh.com</a>. You may be asked to go on awating list if membership is fill. Every Thrusday during term time, 2pon -6-30pm, at Corneration Community Church, New Street, Sedbergh, LA10 SAF For more information phone 07-2355-2471.





Kirkby Lonsdale Food Club – Working with Fareshare they provide members with a bag of food that would usually go to landfill. For £4 a week, sign up at kicommunity, cou. k Can also provide weekly food to help you get back on your feet for more information please email: <a href="mailto:coordinator@klcommunity.co.uk">co.uk</a>

Community Food Shares - Pantries/Cupboards/Fridges - places where food is available for people to collect free of charge or where people can leave surplus food for others to collect. Food comes from FareShare or local contacts with supermarkets and other supplies.



Kendal Food Share – 17 Drovers Drive, Kendal Tel:07488376910 more infor on their Facebook page, Sandylands Residents Association



Waste into Wellbeing - Running 'pay as you can' food shares and community café for the latest information including opening times and venues:

Visit <a href="https://www.elacc.org.uk/www.Follow.us.on">www.elacc.org.uk/www.Follow.us.on</a> Facebook and Twitter <a href="https://www.elacc.org.uk/www.Follow.us.on">kendalpeoplescafe/</a>



Setthergh Community Cupboard — Operates alongside Sedlergh Food Club on Thursday afternoons. Sedlergh Community Cupboard operates all year round, and if you cannot collect the food box yourself then it can be delivered by our door. Self-water Sedlergh and by the Sedlergh Community Cupboard page of the Zero Water Sedlergh websits. You can also register by phoning this number. 07833534710

Kirkbarrow Food Share – Enabled by Kirkbarrow Residents' Association - Two food sheds, that are unlocked throughout the day. 41 Greengate Lane, Kendal and 2 Echo Sam Hill, Kendal. Food residents in need of tyou live on Kisharrow and feel you would benefit from a food parent, please email: roselidents in need if you live on Kisharrow and feel you would benefit from a food parent, please email: roselidensewill@mail.com with your name and address or ask at one of the food shed addresses or contact your local councilior.

Staveley with Ings Together Food Fare Share – based at the Staveley Pavilion Village Hall, register with us via email: <a href="mailto:staveleytogether@qmail.com">staveleytogether@qmail.com</a> or Tel:07396 696726

Food Banks – no cost emergency food provision for targeted households through referral agencies or direct referrals through referral agencies e.g. Clicien Advice Bureau, Social Workers, Schools as appropriate.



foodbank Ulverston Food Bank – Bethany Christian Church, Lightburn Road Tel:01229 343410 (The food bank is open Thursday 11am – 1pm, Monday re-opening soon. For more information please phone)



foodbank
Millom Food Bank – Millom Baptist Church, Crown Street Tel: 01229 774601 (The food bank is open Tuesday 11am – 1pm and Thursday 11.am – 1,pm deliveries available)



Barrow Food Bank – Abbey Road, Baptist Church, Cnr of Abbey Road/Park Road Tel: 01229 343436 (The food bank is open Monday, Wednesday and Friday deliveries only, Tueeday 11am – 1pm and Friday 1 ban — 3pm)



king's | Kendal Food Bank - Shakespeare Centre, Yard 76, Highgate Tet: 07534 609179 | email: <u>kingefoodbank@amail.com</u> (The food bank is open Tuesday, Wednesday and Friday 12-3pm)

Windermere & District Food Bank- Methodist Church Basement, Main Road Tel:07789728811 or email: info@windermeredistrict.foodbank.org.uk (For more information please phone)

Milnthorpe Area Food Bank - Tel: 07582166564 Mon-Fri 9am - 5pm



# Free Fun & Games For All

Make friends, have fun & move more for FREE every Saturday morning!





\* Lab. . \$ + 7 \$ - 8 Y - 7 \$ 44. \$

# Ulverston ParkPlay

Come and meet Hannah at Lightburn Park, every Saturday from 10:00 am

No kit, expense or skill required, kids and adults welcome Register at purhapha come or scan the QR code!













### **Barrow Raiders**



# Set for Surgery Buddies

Are you, or someone you know, interesting in volunteering. We are seeking Volunteer Patient Buddies to support our new and exciting Set for Surgery initiative.

The project helps patients achieve their health goals whilst waiting for their surgery in Morecambe Bay. You will:

• Be matched with individual patients

- Act as peer support for patients getting ready for surgery
- Be given appropriate training
- Be supported by the team

For more information click on the following link: https://letstalkmorecambebay.uk/set-for-surgery-buddies

Or contact: set4surgerybuddies@mbht.nhs.uk or via phone: 07580971436

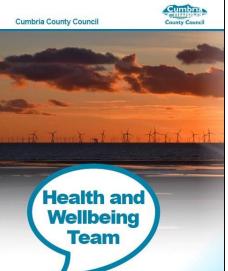
# Feeling unwell?



# Health and Well-being Coaches



#### Cumbria County Council



# **Customer Feedback**

"My life has changed greatly, as I now have all the, 'tools of the trade' to allow me to identify and cope in difficult times. I use S.M.A.R.T daily."

"My life has improved massively. I've learnt the importance of self-care and skills to cope with depression."

"Before meeting the HAWC I was quite socially isolated and suffered with depression and anxiety. Even though I still get bouts or days when the depression is bad, the HAWC helped me with encouragement and support to pursue activities that have helped build back confidence and distract from rumination, which I have a habit of doing."

#### How to refer:

There is more information regarding our service, and the Initial Contact Form on our website at www.cumbria.gov.uk/publichealth/hawcs.asp.

The initial contact form can be completed by you or with/by an agency that is currently supporting you. The form is a starting point for a conversation around what file books like for you and what changes you would like to make.

Additionally we have a number of local drop ins throughout the County where anyone is welcome to attend to find out more about the service and start their coaching referral.

If contact through either of the above routes is not possible then you can contact your local Adult Social Care single point of access number to speak to one of the team.

www.cumbria.gov.ulk

Serving the people of Cumbria

cumbria.gov.uk

## **Furness Carers Support Services**



Hindpool Community Centre, Nelson Street, Barrow-In-Furness, Cumbris LA14 1NF Telephone: 01229 822822 Registered Charity No: 1114029 Company No: 5724307

#### Free Support & Services for Adult and Young Carers in the Furness & Ulverston area

Carers are family, friends or neighbours who help someone with some aspect of daily living due to illness, fraility, physical or mental health problems. This could be help with personal care, shopping and household tasks or emotional support. We support All age Carers to maintain their own health and wellbeing whist carring for others.

- <u>Carers Supported Self Assessments and Support plans</u> for Adults and Young Carers to discuss the caring role and decide on any support or services needed. Young Carers are age 5.
   18 years.
- Carers Budgets to purchase something which will help to maintain the health and wellbeing of a Carer over 18 whist caring (eighbilty criteria must be met following a Carers Assessment hefror a Cares Budget amplication one he marks to Health and Care Sections.
- Garers Emergency Contingency Plan & Card Scheme to ensure represent care or familyfifiends are contacted if a Carer has an emergency (over 18s only).
- <u>Referrals</u> and support to access services from other local and national organisations that may be able to offer additional support if required.
- Other services include Young Carers After School Clubs and School holiday activities, Adult Carers Cafes, Forums and consultations with Carers on future services, Yoga & Mindfulness classes.
- <u>Carer Champion Training</u> for any organisation, business, or individuals on how to identify, advise and nefer unpaid Carrer (staff or service users) to ensure they receive the support they may need now or in the future. On completion Carer Champions will receive a metal bedge and certificate of active/errent.

For more information or to arrange an appointment with one of our Carers Support Advisers please ring 01229 622622 if there is no reply you can leave a message, or email admin@fl/messacares.co.uk

OCTORER 201

## Useful links

**Action for Children** 

**Action for Wellbeing** 

Age UK South Lakeland

**Alcoholics Anonymous** 

**Alzheimers Society** 

Awaz (Cumbria)

Barnardo's

**CADAS** 

**Cumbria County Council** 

**Cumbria Community Foundation** 

**Cumbria CVS** 

Cumbria Fire Service

Cumbria Neurological Alliance

Cumbria Safe Guarding Children

**Cumbria Victim's Support** 

**Dignity in Dementia** 

**DWP** 

**Every Life Matters** 

**Growing Well** 

**Headway South Cumbria** 

Health and Wellbeing Coach (HAWC)

Healthier Lancashire and South Cumbria

**I Matter Training** 

**MBCCG** 

NHS - Morecambe Bay Hospital Trust

SAFA - Self Harm Awareness for all

**Stroke Association** 

The Well



















Mid Furness Integrated Care Community (ICC) brings together these organisations to improve the health and wellbeing of local people















