

Christine Bispham, 68, has been volunteering on the meet and greet desk at Westmorland General Hospital for 3 1/2 years.

She enjoys helping and interacting with the public which is part of her voluntary role with University Hospitals of Morecambe Bay NHS Foundation Trust.



How did you become a volunteer?

I saw the vacancy on the volunteering website.

I decided to apply because in the 90s I had worked in the Blackhall Unit at Westmorland General Hospital and decided I would like to go back.

What does your role involve?

My role involves helping the public to find where they need to be in the hospital for their appointment, organise their transport at times and generally answer any queries.

What have been the best bits and challenges of your role?

The best part of the job is meeting and interacting with the public.

The challenges are looking for wheelchairs and reuniting husbands with wives when they lose each other.

Top tips for people wanting to get into volunteering:

My top tips would always to be welcoming and friendly. We are often the first people the patients see when entering the hospital.

How can people apply for a volunteering role with UHMBT?

To apply for a volunteering role people could apply via the volunteering website [here](#).

People could also contact Shirley Rigby, Volunteer Co-ordinator on shirley.rigby@mbht.nhs.uk or 01539715288.