



## ICP Key Messages

<b>Meeting</b>	<b>Patient, Public, Carer Voice Committee</b>
<b>Meeting Date</b>	<b>24 November 2020</b>
<b>Key Decisions and Actions</b>	<p>The Patient, Public, Carer Voice Committee held their second meeting on 24 November 2020, which was well attended with representation from a wide range of ICP Partners. Following a meeting with the independent Chair of the ICP, it has been agreed that the Patient, Public, Carer Voice will be a “doing” group instead of a formal Committee. In respect of providing the ICP with assurances, this will be in the form of “subject matter” assurance rather than governance assurance.</p> <p><b>Statement of Intent: Patient, Public and Carer Voice Forum</b>  Comments from the ICP board and group members in relation to the Statement of Intent were discussed. Feedback from the ICP board included that the Statement of Intent be amended to include the quadruple aims across the ICP. The ICP quadruple aims are:</p> <ul style="list-style-type: none"> <li>• Improved population outcomes</li> <li>• Improved experience and quality of care</li> <li>• Economic sustainability</li> <li>• Joy, pride and resilience in work for staff</li> </ul> <p>Other feedback from the ICP board was discussed and agreed. The revised Statement of Intent will be circulated to group members for approval.</p> <p><b>Mapping exercise and work plan</b>  A mapping exercise is being undertaken in order to identify gaps in representation on the Patient, Public, and Carer Voice and to ensure that the group has a good, clear remit and makes every contact count. It was discussed that representation may be a ‘process’ and not necessarily a person, it could be that a ‘pool’ of people covering a wide range of knowledge and specialities across Central Lancashire is created, from which the group could call upon for their expertise when required. This ‘pool’ will not just include existing patient groups but will also include representatives from the carers sector, and will be inclusive of all protected characteristics to ensure equality, diversity and inclusion and will be representative of the community.</p> <p>A draft work plan was circulated to the group for discussion. It is a live, working document that is divided into two sections:</p>

	<ul style="list-style-type: none"> <li>• Process</li> <li>• Specific pieces of work</li> </ul> <p>Process sets out:</p> <ul style="list-style-type: none"> <li>• Developing the Statement of Intent</li> <li>• Reviewing membership</li> <li>• Identifying patient, public and carer representation to ensure that we achieve meaningful engagement, involvement and co-production, and make every contact count.</li> <li>• Embedding patient, public and carer voice across the ICP</li> </ul> <p>Specific pieces of work set out the collaborative, bespoke pieces of the work undertaken by the group.</p> <p><b>Current pieces of work</b>  <b>Support the delivery of the ICS Population Health Management call to action</b> - This will involve cascading key messages to identified targeted groups so that people can be better prepared for the winter and covid-19. The ICS communications team are developing a suite of products for partners to get out to their local communities. This group will link in with the ICP Determinants of Health Group to explore how this can be delivered at ICP level. A task and finish group has been established to progress this.</p> <p><b>Integrated care presentation – Improving Outcomes Together</b>  A presentation on integrated care was delivered and members were asked to think about how they could get involved with this project. The purpose of the project is to develop an integrated approach to the delivery of services in a range of different settings, in order to enable people to live better within their communities.</p> <p>The group was asked for expressions of interest to join a task and finish group and attend workshops, with the aim of developing integrated pathways for the priority areas already identified by the ICP board.</p>
<b>Matters for Escalation (and where to)</b>	
<b>Completed and Signed off by</b>	<b>Sumantra Mukerji</b> <b>Chair, Central Lancashire ICP Patient, Public and Carers Voice Committee</b>