



## ICP Key Messages

<b>Meeting</b>	Urgent and Emergency Care System Delivery Board
<b>Meeting Date</b>	19 January 2021
<b>Key Decisions and Actions</b>	<p><b>Analysis of reductions in attendances</b> An analysis of attendance activity at Chorley ED and the urgent care centre was undertaken to understand reasons for shifts in attendances. Reduced attendance was noted in both departments, particularly children, concern was expressed at the reduction in adult attendances and an action to review mortality figures was agreed.</p> <p><b>Pulse Oximetry at Home Service</b> The Board welcomed Liz Crossland, Transformation Manager at the CCG, who provided an update. The Board discussed referral pathways and suggested this be looked at with a view to expanding who could refer in. It was noted the service had capacity for 700 devices with only 70 currently in use but work was ongoing to identify patients that would benefit from the service.</p> <p><b>Digital Health update</b> The Board welcomed Marie Thompson, Interim Corporate Nurse Director at LTHTR, who provided an update. Good progress in building relationships and preventing duplication had been made, and a meeting was scheduled with the service lead from Tameside and the Associate Director of Transformation and Delivery at the CCG, to ensure partners were being engaged and explore opportunities for collaborative working.</p> <p><b>NHS 111 First update</b> The Board welcomed back Joanne Sherbourne, Procurement Manager at the CCG, who provided an update on progress of the NHS 111 First project. The Board was very pleased to note the 80% deflection from ED rate and the plans to increase bookable appointments and pulling of category 3 and 4 cases from the NWAS stack, which would contribute to reductions in ED attendances. The Board acknowledged there was further work to do in terms of direct referrals to the service. The importance of communicating information about the service to encourage use of it by patients was highlighted.</p> <p><b>Urgent Care Winter Plan update</b> A number of issues were discussed, particularly in relation to community bed availability and discussions with ICP partners were continuing to address these issues.</p>

	<p>A new template was being developed to provide the update to the Board, and a mock up would be provided for the next meeting and the completed version in 4 weeks.</p> <p><b>Discharge and Flow Task and Finish Group update</b> The Board noted excellent progress of the discharge flow task and finish group and significant reduction in length of stay. There was recognition of the time spent by the senior team and discussion around how learning can be used to ensure continued progress to drive forward change and embed for the future, and also how the methodology be used for other things.</p> <p><b>Vaccination update</b> The Board noted the progress of the programme and the 30,000 plus vaccinations given. The ongoing efforts to identify capacity to support the vaccination centres was welcomed.</p> <p><b>Mental Health Dashboard</b> The Board was pleased to note an improved 4 hour response rate of 80% and that work was progressing to establish the mental health link to NHS 111 First and the expected reduction in ED attendances this would support.</p> <p><b>Community Services update</b> The Board welcomed the update and looked forward to a detailed report for the next meeting which would include an emphasis on plans for managing long Covid.</p>
<b>Matters for Escalation (and where to)</b>	
<b>Completed and Signed off by</b>	Karen Partington Senior Responsible Officer and Chair