



ICP Key Messages

Meeting	Urgent and Emergency Care System Delivery Board
Meeting Date	17 November 2020
Key Decisions and Actions	<p>NHS 111 Project: The Board welcomed back Joanne Sherbourne who gave an update on the progress of the project. With a week to go before go live, the Board was assured by the evidence provided that the project was on track and the system was working together. The Board was pleased to invite Joanne to provide a further update in January.</p> <p>Intermediate care: The Board heard an update from Victoria Tomlinson who outlined the work being undertaken to align performance management across the system.</p> <p>Chorley ED: The Board was assured by the processes and pathways put in place that patients were being managed safely and was pleased to note that a dashboard would be provided on a monthly basis to monitor movement of patients across sites.</p> <p>Urgent Care Winter Plan: An update was provided around progress of the winter schemes, the Board welcomed the format of the report which indicated clearly the progress being made. Concern was raised regarding issues in recruitment of Occupational Therapists and this would be taken to the newly established ICP Workforce Group for discussion.</p> <p>Community services update: An update of work being undertaken in community services was provided and issues around discharge and home first were discussed in detail and it was felt that integration of teams would be helpful.</p> <p>Mental health dashboard: The Board was pleased to note the activity data which indicated a reduction in ED attendances and 12 hour breaches, further data around longest length of stay was requested for next time to monitor the quality aspect. It was agreed that it would be helpful for mental health pathways to be included in the NHS 111 Project.</p>
Matters for Escalation (and where to)	Workforce issues to be raised at the new ICP Workforce Group
Completed and Signed off by	Karen Partington