

# Integrated Care Board

| Date of meeting | 13 March 2024  |
|-----------------|--|
| Title of paper  | Board Assurance Framework and Risk Management Policy   |
| Presented by    | Sam Proffitt Chief Finance Officer   |
| Author          | Debra Atkinson, Company Secretary/Director of Corporate<br>Governance<br>Claire Moore, Head of Risk Assurance and Delivery |
| Agenda item     | 7  |
| Confidential    | No   |

### Executive summary

Effective risk management processes are central to providing the Integrated Care Board (ICB) with assurance that all required activities are taking place to ensure the delivery of the ICB's strategic priorities and compliance with all legislation, regulatory frameworks and risk management standards.

This report provides an update on the risk management activity undertaken during the reporting period of those risks held on the Board Assurance Framework (BAF), relating to the achievement of the ICB's strategic objectives. Also provided is an update on the reporting of risks through the ICB's assuring committees, and a highlevel summary of all risk management activity undertaken during the reporting period to provide the board with oversight of the management of all risks held by the ICB.

The report includes an update of the work currently underway following a detailed review of the risks held on the BAF undertaken by the executives and Senior Responsible Officers (SROs). This included a focused review on the risk descriptions, risk scores, controls, assurances, gaps in controls and gaps in assurances. Following this, a facilitated discussion was held with members of the executive management team to "horizon scan" for potential future risks and opportunities aligned to the strategic objectives of the ICB and the medium- and longer-term strategic intentions to achieve these.

A board development seminar is scheduled for Q1 2024 to build on this work and the outputs will be incorporated into the updated BAF and presented within the next scheduled update to the board in July 2024.

The report also presents for review and approval the ICB's Risk Management Strategy and Policy 2024-2027 which includes the ICB's risk appetite statement. Following approval these will be published on the ICB's website, communicated to all staff and then implementation supported by the corporate team to ensure the ongoing and effective risk management approach of the ICB in the pursuit of its strategic objectives.

### Recommendations

The board is requested to:

 Note the contents of the report and progress of the ICB's risk management systems and processes;

| re<br>• No<br>Re<br>• Ap<br>ap | lation to the achievemen<br>ote the summary provide<br>egister (including a heat | t of the<br>d in re<br>map a<br>anager | e ICB's<br>lation<br>nd hig<br>nent S | s strate<br>to risks<br>h-level<br>Strategy | s held on the ICB's Corporate R<br>summary dashboard).<br>y and Policy 2024-2027 and risk     | isk  |  |  |  |
|--------------------------------|--|--|---------------------------------------|---|---|------|--|--|--|
| Whic                           | h Strategic Objective/s  | does                                   | the re                                | port r                                      | elate to:   | Tick |  |  |  |
| SO1                            |  |  |                                       |   |   |      |  |  |  |
| SO2                            | To equalise opportunitie   | es and                                 | l clinica                             | al outc                                     | omes across the area  | X    |  |  |  |
| SO3                            | Make working in Lanca  |  |                                       |   |   | X    |  |  |  |
|                                | desirable option for exis  |  |                                       |   |   |      |  |  |  |
| SO4                            | Meet financial targets a   |  |                                       |   |   | X    |  |  |  |
| SO5                            |  |  |                                       |   | ormance standards and targets   | X    |  |  |  |
| SO6                            | To develop and implem  | ent an                                 | nbitiou                               | s, deliv                                    | verable strategies  | X    |  |  |  |
| Impli                          | cations  |  |                                       | T   |   |      |  |  |  |
|                                |  | Yes                                    | No                                    | N/A   | Comments  |      |  |  |  |
|                                | ciated risks   |  |                                       |   | As outlined in the report   |      |  |  |  |
|                                | ssociated risks detailed   |  |                                       |   | As outlined in the report   |      |  |  |  |
|                                | e ICB Risk Register?   |  |                                       |   |   |      |  |  |  |
|                                | cial Implications  |  |                                       | N/A   |   |      |  |  |  |
|                                | ssed this paper)   | JSSEd                                  | (list of                              | ther co                                     | mmittees/forums that have   |      |  |  |  |
| Meeti                          |  | Date                                   | S                                     |   | Outcomes  |      |  |  |  |
|                                | Committee  | Janu                                   | ary 20                                | 24  | Risk Management Strategy and<br>Policy reviewed and supported<br>subject to minor amendments. |      |  |  |  |
| Team                           | utive Management   | 5 Ma                                   | rch 20                                | 24  | Approved.   |      |  |  |  |
| Confl                          | licts of interest associa  | ted w                                  | ith thi                               | s repo                                      | rt  |      |  |  |  |
|                                | pplicable  |  |                                       | 51000                                       |   |      |  |  |  |
| Impa                           | ct assessments   |  |                                       |   |   |      |  |  |  |
|                                |  | Yes                                    | No                                    | N/A   | Comments  |      |  |  |  |
| Qualit<br>comp                 | ty impact assessment<br>leted  |  |                                       | Х   |   |      |  |  |  |
|                                | lity impact assessment   |  |                                       | Х   |   |      |  |  |  |
|                                | privacy impact<br>ssment completed   |  |                                       | Х   |   |      |  |  |  |
|                                |  |  |                                       |   |   |      |  |  |  |

| Report authorised | Sam Proffitt Chief Finance Officer |
|-------------------|------------------------------------|
| by:               |                                    |

### **Board Assurance Framework**

### 1. Introduction

- 1.1 The Integrated Care Board (ICB), as a publicly accountable organisation, needs to take many informed, transparent, and complex decisions and manage the risks associated with these decisions. The ICB therefore needs to ensure that it has a sound system of internal control working across the organisation.
- 1.2 The ICB recognises that the principles of good governance must be underpinned by an effective risk management system designed to ensure the proactive identification, assessment, and mitigation of risks.
- 1.3 The ICB's strategic risk management processes are centred on the Board Assurance Framework (BAF), which is a structured way of identifying and mapping the main sources of assurance in support of the achievement of the ICB's core aims/objectives. The Assurance Framework provides the Board with confidence that what needs to be happening is happening in practice.
- 1.4 The BAF also plays a key role in informing the production of the Chief Executive's Annual Governance Statement (included within the ICB's Annual Report) and is the main tool that the Board uses to discharge its overall responsibility for ensuring that an effective system of internal control is in place.
- 1.5 The report provides the latest position of the ICB's BAF for review and comment since the last update provided in November 2023. Also provided is an update to the board on the work currently underway following a detailed review undertaken by the executive risk owners leads and Senior Responsible Officers (SROs) of all risks held on the BAF.
- 1.6 The review focused on the current risks including risk descriptions, risk scores, controls, assurances, gaps in controls and gaps in assurances. A facilitated discussion was then held to consider the ICB's "risk universe" focusing on both external risks and opportunities. The executive team is now reviewing the BAF to ensure it accurately reflects the risks and opportunities to the strategic objectives of the ICB including the medium- and longer-term strategic intentions to achieve these.
- 1.7 The report also presents the ICB's Risk Management Strategy and Policy 2024-2027 for review and approval and includes the risk appetite statement. Following approval these will be published on the ICB's website, communicated to all staff and then implementation supported by the corporate team to ensure the ongoing and effective risk management approach of the ICB in the pursuit of its strategic objectives.

### 2. Review of ICB Risk Management Reporting and Oversight 2023/24

- 2.1 Throughout 2023/24 the ICB has maintained a robust cycle of risk reporting to the board and its assuring committees; all risks held on the BAF and Corporate Risk Register (CRR) have been presented and reviewed throughout the reporting period, and where relevant updated, through each of the relevant committees and the Executive Management Team (EMT).
- 2.2 The appendices to this report include:

- Board Assurance Framework Risks Heatmap and High-Level Dashboard (Appendix A);
- Full Board Assurance Framework position at March 2024 (Appendix B);
- Corporate Risk Register Heatmap and High-Level Dashboard (Appendix C) and
- A summary of risk management activity undertaken up to February 2024 (appendix D).
- Risk Management Policy (Appendix E)
- 2.3 These have enabled the EMT and the committees to undertake an in-depth focus on risks held by the ICB, with rich discussions and therefore increased oversight and assurance on the management of those risks.
- 2.4 Section 3 highlights any changes to those areas of risk which have been reviewed through the ICB's committees since the last update to board in November 2023.

# 3. Board Assurance Framework and review through the EMT and Assuring Committees

- 3.1 There are 12 risks currently held on the ICB's BAF, and the board is asked to note the further work currently under way described in sections 1.5 and 1.6 which be reported in the updated BAF scheduled for presentation to the board in July 2024.
- 3.2 Since the last update to the board in November 2023 one new risk has been approved for inclusion in the BAF:
  - **Risk ICB-040**: There is a risk that healthcare provision across Lancashire and South Cumbria will be adversely affected because of the increasing frequency and intensity of extreme weather events due to climate change. These events can strain healthcare resources, disrupt service delivery and escalate demand for emergency medical care, potentially compromising the overall resilience of the healthcare system.
- 3.4 The risk relates to Strategic Objective 4 Meet financial targets and deliver improved productivity, it is currently scored at 16 (C4/L4) with a target risk score date of 12 (L3) by March 2025. The actions to mitigate this risk focus on reducing the impact of commissioned services on climate change to a level that is acceptable to the ICB. This will include the development of a Climate Change Adaptation Plan (national guidance awaited) and will require collaboration across a range of stakeholders including buildings owners and those who manage the surrounding estates infrastructure.

### 3.5 Quality Committee (Strategic Objectives 1 and 2)

- 3.6 The Quality Committee has received one risk management report during the reporting period which included a detailed review of three risks held on the BAF (attached in full at Appendix B) and 12 risks held on the corporate risk register relating to the business of the committee.
- 3.7 The committee were alerted to action undertaken following review of BAF **Risk ICB-008** "That the ICB fails to meet its statutory financial responsibilities". Following the review of this risk at the Finance and Performance Committee in November 2023, the risk was re-assessed to capture the potential impact to the quality and safety of services and clinical outcomes as a result of the mitigating actions, and other controls, following the revised H2 Operational Planning submission in November 2023.
- 3.8 Following this a number of actions were undertaken including:

- The risk description was extended to include both the financial and quality impacts (Part A and Part B). This was to enable both the Quality Committee and the Finance and Performance Committee (F&P) to have visibility of the risk with distinction of those elements being overseen via each committee.
- The Chief Nursing Officer was co-opted as a member of Finance and Performance Committee.
- 3.9 The committee also noted an increase in the risk score and extension of target risk date to BAF **Risk ICB-019** (National Oversight Framework). This risk score was increased from "12" (C4 x L3) to "16" (L4) and the target risk date extended from 31 March 2024 to 31 December 2025. The rationale for the changes are in recognition of the agreed NOF segmentation transition timescales.
- 3.10 A full review of this risk is currently underway as described above.

### 3.11 Finance and Performance Committee (Strategic Objectives 4 and 5)

- 3.12 There are four BAF risks relating to the business of the F&P committee all of which have been reviewed during the reporting period. **Risk ICB-008** "Failure to achieve statutory financial responsibilities" was re-assessed following the H2 operational planning submission in November 2023 with the risk description extended to incorporate the potential impact on quality and safety of services including clinical outcomes (as described under 3.7)
- 3.13 Since the previous report to the board, significant work has been undertaken with regards to **Risk ICB-010** "Meet national and locally determined performance targets". The risk score was previously increased from "20" (C4xL5) to "25" (C5) and the target risk date extended to 31 March 2024. Given the pressures nationally, the ICB is a high performer when benched marked across other ICBs and has received positive messages from NHS England in this regard. A full re-assessment is in progress and the updated risk will be reported in the next update to the board.
- 3.14 A board development session held on 6 December 2023 included a presentation on the ICB's Infrastructure Strategy which was endorsed by the board. The presentation set out the national and local context, alongside key infrastructure priorities and timescales for delivery (2024 2045). The risks which could potentially impact on the delivery of the strategy were outlined and have been incorporated into **Risk ICB-013** "Delivery of the Lancashire and South Cumbria system-wide estates strategy".
- 3.17 There have been no changes during the reporting period to Risk ICB-012 "Physical and digital infrastructure including cyber security and business continuity"; this risk is currently under review as outlined above.

### 3.18 Primary Care Commissioning Committee (PCCC) (Strategic Objective 2)

3.19 Following the review and re-assessment of the BAF risk relating to Dental Access as reported in the last update to the board, there are no risks held on the BAF relating to the business of the PCCC. The PCCC has reviewed the re-assessed risk - opened as ICB-038 High levels of Oral Health Issues which is held on the ICB's CRR at a risk score of "16" and a target risk date of March 2026.

### 3.19 **People Board (Strategic Objective 3)**

3.20 There are two risks which relate to the business of the People Board including workforce transformation and recruitment and retention of workforce in non-NHS statutory organisations. Both risks are currently undergoing a full re-assessment as part of the review described in sections 1.5 and 1.6.

### 3.21 Executive Management Team and Exception Reporting (Strategic Objectives 1-6)

- 3.22 The EMT has received monthly risk management and exception reports detailing all activity undertaken relating to risks held on both the BAF and the CRR. The EMT has reviewed and approved all new risks, proposed changes to risk scores as well as risks recommended for closure as outlined above.
- 3.23 There are 3 risks held which are assigned to the EMT which includes the new BAF risk (ICB-040) described in section 3.2. Both Risks ICB-006 (implementation of Fuller recommendations) and ICB-016 (contribution of the ICB to the development of Place) are being fully reviewed in accordance with the review as outlined in the report.
- 3.24 The EMT are also currently assessing the risks associated with Urgent and Emergency Care Performance as part of the detailed work described above.

### 4.0 Corporate Risk Register

- 4.1 There are 16 risks currently held on the ICB's CRR (Appendix C); all have been reviewed during the reporting period in accordance with the risk reporting cycle.
- 4.2 Since the last update to the board, 2 new risks has been added to the CRR:
  - **Risk ICB-041**: There is a risk that the ICB will fail to deliver the strategic objectives of the net zero targets set out in the Green Plan 2022-2025 because of inadequate funding and resources for the NHS to decarbonize existing buildings and infrastructure. This will result in a failure to realise the long-term cost savings associated with sustainable practice and exacerbation of environmental health issues.
- 4.3 The actions to reduce this risk will be managed via the Estates team and the actions are aligned to the ICB's Infrastructure and digital strategies and will be mitigated through access to funding from the Public Sector Decarbonisation Scheme as well as advocating sustainable practices alongside our system partners.
  - **Risk ICB-037:** There is a risk that the ongoing impact on global supply chain results in medicines shortages.
- 4.4 This risk was opened in October 2023 for review through the Quality Committee with an opening risk score of "16" (C4xL4) with a target risk score of "12" (L3), the target date has been extended from 31 March 2024 to 30<sup>th</sup> June 2024.
- 4.5 There have been two risks closed during the reporting period:
  - **Risk ICB-028:** The fragility of the care sector impacting on quality and wider system resilience.
  - **Risk ICB-035:** East Lancashire Hospitals Trust Discharge Letters not reaching GPs correctly.

4.6 The EMT approved the closure of both of the above risks in February 2024 as these had been mitigated to their target risk scores within the ICB's risk tolerance levels; both areas and any residual risk will overseen at an operational level.

### 5.0 ICB's Risk Management Strategy and Policy (including Risk Appetite)

- 5.1 Since the last report to the board in November 2023, significant work has been undertaken to support the ICB's arrangements (including systems and processes) for risk management, including the presentation of a revised Risk Management Strategy and Policy (including risk appetite statements) which was reviewed and supported by the ICB's Audit Committee at its meeting on 25 January 2024.
- 5.2 The strategy and policy has been reframed and re-focused to provide a clear framework that reflects the ICB's maturing governance arrangements. A summary of revisions to the revised policy is provided below including updates to:
  - Definitions and risk management terminology;
  - Roles and responsibilities of the board, its committees and individuals within the ICB;
  - The inclusion of the board approved Risk Appetite statement and risk tolerance;
  - Revised risk stratification approach to ensure all risks are captured on the BAF or Operational Risk Register (previously named Corporate Risk Register) with risks deemed as 'High' or above having corporate oversight via the EMT, Committees or the board as appropriate;
  - The proposed reporting frequency of the BAF to the board at least bi-annually, to affirm that sufficient levels of controls and assurances are in place in relation to the organisation's strategic risks;
  - Reference to System Risk Management principles (co-developed in partnership with ICBs)
  - Consideration given within the review to the recommendations made in the MIAA Risk Management Core Controls assessment.
- 5.3 The revised strategy and policy reflects the significant organisational development that has taken place during 2023/24 as well as further developments in the governance arrangements within the ICB. This has included work to support proactive risk management and reporting to the Primary Care Commissioning Committee from its Groups (Primary Medical, Pharmacy, Ophthalmology, Dental and Capital Working Group), through the development of the Groups' risk reporting arrangements.
- 5.4 The strategy and policy will remain under review to ensure it continues to align to the evolving roles and responsibilities of the ICB for risk management, including the transition of Specialised Services commissioning responsibilities from April 2024.
- 5.5 Following the board's approval, the Risk Management Strategy and Policy will be launched via publication on the ICB's website with staff communications via the staff newsletter to ensure all relevant staff are aware of the policy further to its implementation. This will be supported by the corporate team who will continue to provide 1:1 support for risk owners alongside the development of a comprehensive toolkit to provide all of the information and resources required to ensure the successful implementation the revised arrangements as set out in the policy.

### 6. Future developments

- 6.1 A Board Development Seminar is scheduled for Q1 2024 and will include a review of the BAF and undertake a further facilitated "horizon scanning" exercise with the board to consider their view of the ICB's "Risk Universe" including potential threats and opportunities and that these are reflected in the refreshed BAF.
- 6.2 This will then provide the framework and structure within which informed management decisions can be taken in the pursuit of the ICB's strategic objectives and delivery against the wider ICB and System Strategies.

### 7. Recommendations

- 7.1 The board is requested to:
  - Note the contents of the report;
  - Review and comment on the Board Assurance Framework and the risks held in relation to the achievement of the ICB's strategic objectives;
  - Note the summaries provided in relation to risks held on the ICB's Corporate Risk Register (including a heat map and high-level summary dashboard);
  - Approve the ICB's Risk Management Strategy and Policy 2024-2027 and risk appetite statement.
  - Note the actions planned to support the implementation of this.

Debra Atkinson Company Secretary/Director of Corporate Governance 13 March 2023

# Appendix A: Board Assurance Framework Heat Map and High-Level Dashboard BAF Risks Heat Map



| Risk ID | Risk Title (no more<br>than 20 words)   | Type of Risk   | Strategic Objective at Risk   | Exec Lead                    | Directorate/<br>Functional Area                                  | Assuring<br>Committee                   | Initial<br>Treated<br>Risk Score | Current<br>Risk Score | Target<br>Risk Score | Target Date<br>for<br>Reducing/<br>Closing the<br>Risk | Risk Progress |
|---------|---|--|---|------------------------------|--|---|----------------------------------|-----------------------|----------------------|--|---------------|
| ICB-001 | Continuing Healthcare   | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 1. Improve quality, including safety, clinical<br>outcomes and patient experience   | Sarah O'Brien                | Adult Health<br>and Care   | Quality<br>Committee                    | 20                               | 16                    | 12                   | 30/06/24   | +             |
| ICB-019 | National Oversight<br>Framework (NOF)<br>ratings of<br>commissioned<br>organisations and the<br>ICB.  | Level 2 - ICB (NHS<br>System Oversight)                        | <ol> <li>Improve quality, including safety, clinical<br/>outcomes and patient experience</li> </ol>                           | David Levy,<br>Sarah O'Brien | Quality<br>Assurance and<br>Safety                               | Quality<br>Committee                    | 12                               | 16                    | 8                    | 31/12/25   | *             |
| ICB-040 | Climate change will<br>result in an increase<br>in frequency and<br>intensity of extreme<br>weather events which<br>will negatively impact<br>on our population and<br>our ability to provide<br>health and care. | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | <ol> <li>Improve quality, including safety, clinical<br/>outcomes and patient experience</li> </ol>                           | Sam Proffitt                 | Strategic<br>Estates,<br>Infrastructure<br>and<br>Sustainability | ICB Execs                               | 16                               | 16                    | 12                   | 01/03/25   |               |
| ICB-006 | Implementation of<br>Fuller Report<br>recommendations   | Level 2 - ICB (NHS<br>System Oversight)                        | 2. To equalise opportunities and clinical outcomes across the area  | David Levy                   | Primary Care   | ICB Execs                               | 16                               | 16                    | 8                    | 30/09/25   | +             |
| ICB-020 | Worsening economic<br>impact on health<br>inequalities  | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 2. To equalise opportunities and clinical outcomes across the area  | David Levy                   | Population<br>Health   | Quality<br>Committee                    | 16                               | 16                    | 12                   | 01/04/24   | +             |
| ICB-009 | Workforce<br>Transformation   | Level 2 - ICB (NHS<br>System Oversight)                        | 3. Make working in Lancashire and South<br>Cumbria an attractive and desirable option<br>for existing and potential employees |                              | People -<br>Transformation                                       | People<br>Board                         | 12                               | 12                    | 6                    | 31/03/26   | +             |
| ICB-033 | Difficult to retain and<br>recruit workforce to<br>non NHS Statutory<br>organisations<br>(including primary<br>care) because they<br>don't qualify for NHS<br>pay award.  | Level 3 - ICB - (System<br>Partners Supporting<br>Integration) | 3. Make working in Lancashire and South<br>Cumbria an attractive and desirable option<br>for existing and potential employees |                              | People &<br>Workforce  | People<br>Board                         | 20                               | 16                    | 12                   | 31/01/24   | +             |
| ICB-008 | System Financial<br>Sustainability  | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 4. Meet financial targets and deliver<br>improved productivity  | Sam Proffitt                 | Strategic<br>Finance   | Finance and<br>Performance<br>Committee |                                  | 25                    | 15                   | 31/03/24   | +             |
| CB-012  | Physical and digital<br>infrastructure (cyber<br>security and business<br>continuity)   | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 4. Meet financial targets and deliver<br>improved productivity  | Asim Patel                   | Digital  | Finance and<br>Performance<br>Committee |                                  | 15                    | 10                   | 31/03/24   | +             |
| ICB-013 | Delivery of Lancashire<br>and South Cumbria<br>system-wide estates<br>plan and LSC Health<br>Infrastructure<br>Strategy.  | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | <ol> <li>Meet financial targets and deliver<br/>improved productivity</li> </ol>  | Sam Proffitt                 | Strategic<br>Estates,<br>Infrastructure<br>and<br>Sustainability | Finance and<br>Performance<br>Committee |                                  | 15                    | 10                   | 31/03/24   | +             |
| CB-010  | Meet national and<br>locally determined<br>performance targets  | Level 2 - ICB (NHS<br>System Oversight)                        | 5. Meet national and locally determined<br>performance standards and targets  | Asim Patel                   | Planning,<br>Performance<br>and Strategy -<br>General            | Finance and<br>Performance<br>Committee |                                  | 25                    | 16                   | 31/03/24   | +             |
| ICB-016 | Contribution of the<br>ICB to the<br>development of<br>places in LSC.   | Level 2 - ICB (NHS<br>System Oversight)                        | <ol> <li>To develop and implement ambitious,<br/>deliverable strategies</li> </ol>  | Craig Harris                 | Health and<br>Care<br>Integration                                | ICB Execs                               | 12                               | 12                    | 6                    | 31/12/23   | +             |

# Lancashire and South Cumbria Integrated Care Board

# Board Assurance Framework March 2024

| <b>Risk D</b>                             | escripti   | on: Cor                               | ntinuing                            | Healthca  | are: qual     | ity, financial and reputationa  | al risks due to unmet n  | eed for NHS CHC statut  | ory responsibilities   |                                      |                    |
|---|--|---------------------------------------|-------------------------------------|---|---------------|---|--|---|--|--------------------------------------|--------------------|
| Risk ID<br>ICB-00                         |  |                                       | Strateg<br>SO1                      | ic Objec  | tive:         | Level 1-3:<br>1   | Risk Analysis Q1 – Q4  | k: ←→   |  | Current Ris                          | k Score: <b>16</b> |
|   | Executive Lead:Assuring Committee:Sarah O'BrienQuality Committee |                                       |                                     | Date added to BAF:December19 April 2023December |               | January February  |  | M   | arch   |                                      |                    |
|   |  |                                       |                                     |   |               | Target Risk Score Date:   |  |   |  |                                      |                    |
| C<br>4                                    | L<br>5   | C x L<br>20                           | C<br>4                              | L<br>3  | C x L<br>12   | 30/06/24  | 16   | 16  | 16   |                                      | 16                 |
| Controls                                  | s:   |                                       |                                     |   |               |   |  | Gaps in controls  |  |                                      |                    |
| and Gov<br>Weekly i<br>housed f           | ernance I<br>nternal op<br>from 1st C                            | Board - m<br>berational<br>October 20 | onthly).<br>meetings<br>)23 - revie | to ensure<br>w weekly p                         | cases are l   | and ICB Delivery Board oversight<br>managed appropriately and in a tim<br>re reports.<br>nd agreed recovery trajectory. |  | There continues to be a signature of the signature of the second | ddress gaps has not deliver<br>Inificant backlog of cases re<br>lay target for assessment u<br>cruitment and retention of sk | quiring assessn<br>sing the Decision | nent,              |
| Assuran                                   | nces:  |                                       |                                     |   |               |   |  | Gaps in assurances:   |  |                                      |                    |
| Funded<br>Weekly I<br>Regional<br>MIAA re | Care Part<br>Performar<br>I and fortr                            | nce Repor<br>hightly NH<br>prkstream  | nd Govern<br>rts<br>ISE assura      | ince meeti                                      |               | sourced to complete Fast Track a  | and CHC backlog reviews)   | None currently identified.  |  |                                      |                    |
| Mitigatir                                 | ng action  | S                                     |                                     |   |               |   | Update on progress/mitig   | ation actions due this mon  | th   | Target Date                          | Lead               |
| Case for the service                      | •  | ontinuing H                           | Healthcare/                         | Individual F                                    | Patient Activ | ity recommendations for remodelling   |  | Finance and Performance Com<br>from Q1 23/24 to support new   |  | Complete                             | n/a                |
| Completio                                 | on of a stra   | ategic plan                           | for All Age                         | Continuing                                      | Care          |   | Objectives completed and will continue to be developed.  |   |  | Complete                             | R Jethwa           |
| Establish                                 | plan for re  | viewing da                            | ata quality                         |   |               |   | Data Quality Plan continues to be developed and actions completed according to programme plan, this action is now complete as built into the programme.  |   |  | Complete                             | R Jethwa           |
| MIAA Sol                                  | lutions con  | nmissioned                            | to support                          | reviews fo                                      | r Fast Track  | as and CHC packages of care.  | MIAA recovery work due to be completed imminently.   |   |  | 29.02.24                             | R Jethwa           |
| Transitior                                | n plan and   | implement                             | om MLCSU<br>tation of nev           | w service m                                     |               |   | Data migration work has progressed over the last 3 months, a programme plan has been<br>developed for a new system to commence being used on 1st April for nursing home<br>brokerage and exploring potential use of system for payments, programme planning<br>continues.29.03.24R |   |  | R Jethwa                             |                    |
| Undertak                                  | e review o   | f current L                           | A/ICB agree                         | ements for                                      | CHC and co    | omplex care within each LA in ICB   | Not started  |   |  | 31.03.24                             | R Jethwa           |

| Risk ID:Strategic ObjectiveICB-006SO2   |  | tive:   | e: Level 1-3: Risk<br>2                           |   | k Analysis Q1 – Q4: 📕                                     |   |  |   |                                   |                                |                                     |
|---|--|---|---|---|---|---|--|---|-----------------------------------|--------------------------------|-------------------------------------|
| Executive Lead:Assuring CommitDavid LevyQuality Committee                             |  |   | e: Date added to BAF: December<br>13 June 2023    |   | January   | February  | March  |   |                                   |                                |                                     |
| Initial T   | reated Ris   | k Score   | Target Ris  | k Score                                 |   | Target Risk Score Date:   |  |   |                                   |                                |                                     |
| C<br>4  | L<br>4   | C x L<br>16   | C<br>4  | L<br>2                                  | C x L<br>8  | 30/9/2025   | 12   | 12  | 16                                |                                | 16                                  |
| Contro  | ls:  |   |   |   |   |   |  | Gaps in controls  |                                   |                                |                                     |
| Develo  | oment of a   |   | e's framewo                                       |   |   | self-assessment and planning pro<br>utive reporting.  | cesses.  | Provision of sufficient support to<br>Leadership capacity and capabil<br>Demand and capacity of INT set                       | ity. Partner 'buy in' and contrib | ution to delive                | ery.                                |
| Assura  |  |   |   |   |   |   |  |   |                                   |                                |                                     |
|   | nces:  |   |   |   |   |   |  | Gaps in assurances:   |                                   |                                |                                     |
| PINC T  | PG minu  | tes, Board<br>associated  |   | cutive rep                              |   | T Board reporting as part of wi   |  | Gaps in assurances:<br>None currently   |                                   |                                |                                     |
| PINC 1<br>program   | PG minu  | associated  |   | cutive rep                              |   | T Board reporting as part of wi   |  |   |                                   | Target<br>Date                 | Lead                                |
| PINC T<br>program<br>Mitigat<br>Establis  | PG minution<br>The and a<br>Ting action  | associated<br>ns<br>an Oversig                                      |   |   | Upda  |   | ns due this month  | None currently  | I schedule of meetings agreed.    |                                | P Tinson,                           |
| PINC T<br>progran<br>Mitigat<br>Establis<br>as the I                                  | PG minution me and a<br>ing action<br>hment of<br>NT Board   | associated<br>ns<br>an Oversiq<br>)                                 | PMO   | now know                                | Upda<br>n Integr  | te on progress/mitigation action<br>rated neighbourhood teams board<br>ery plan in place, monthly highligh        | ns due this month<br>TOR agreed, PID agree   | None currently<br>d, initial meeting held in June and   |                                   | Date                           |                                     |
| PINC T<br>program<br>Mitigat<br>Establis<br>as the I<br>Develop<br>associa            | PG minut<br>me and a<br>ing action<br>hment of<br>NT Board<br>oment of a<br>oment of F<br>ted self-a | associated<br>ns<br>an Oversig<br>a system d                        | PMO   | now know<br>for Fuller<br>ork and       | Upda<br>n Integr<br>Delive<br>in pla<br>Self-a            | te on progress/mitigation action<br>rated neighbourhood teams board<br>ery plan in place, monthly highligh        | ns due this month<br>TOR agreed, PID agree<br>t report being received fr<br>ve been completed and a                            | None currently<br>d, initial meeting held in June and<br>om work stream leads and Month                                       | ly reporting into TCCP Board      | Date<br>completed              | P Tinson,<br>D Haworth<br>D Haworth |
| PINC T<br>program<br>Mitigat<br>Establis<br>as the I<br>Develop<br>associa<br>process | PG minut<br>me and a<br>ing action<br>whent of<br>NT Board<br>oment of a<br>oment of F<br>ted self-a | associated<br>an Oversig<br>a system d<br>fuller deliv<br>ssessment | PMO<br>ght Group (r<br>elivery plan<br>ery framew | now know<br>for Fuller<br>ork and<br>ng | Upda<br>n Integr<br>Delive<br>in pla<br>Self-a<br>the fir | te on progress/mitigation action<br>rated neighbourhood teams board<br>ery plan in place, monthly highligh<br>ce. | ns due this month<br>TOR agreed, PID agree<br>t report being received fr<br>ve been completed and a<br>s operational planning. | None currently<br>d, initial meeting held in June and<br>om work stream leads and Month<br>a thematic review of the plans has | ly reporting into TCCP Board      | Date<br>completed<br>completed | P Tinson,<br>D Haworth              |

### Risk Description: Part A: Risk that the ICB fails to meet its statutory financial duties.

Part B: There is a significant risk that the mitigating actions required to meet the revised H2 operational planning submission and other controls will have an impact on the quality and safety of services, and clinical outcomes and impact on the achievement of Strategic Objective 1

| Risk<br>ICB-( |      |                  |    | Strategic Obj<br>SO4; (Part A)              |          | art B) | Level 1-3:<br>1, 2                  | Risk Analysis Q1 – Q | 4: 🦊    |          | Current Risk Score: 25 |
|---------------|------|------------------|----|---|----------|--------|-------------------------------------|----------------------|---------|----------|------------------------|
| Exec<br>Sam   |      | ve Lea<br>offitt |    | Assuring Cor<br>Finance and<br>Committee; C | Performa | ance   | Date added to BAF:<br>19 April 2023 | December             | January | February | March                  |
| Initial       | Trea | ated Ris         |    | Target Risk Scor                            | re       |        | Target Risk Score Date:             |                      | -       | ~        |                        |
| C             |      | <u> </u>         | C  | C   |          | CxL    |                                     | 25                   | 25      | 25       | 25                     |
| 5             |      | 4                | 20 | 5   | 3        | 15     | 31/03/2024                          |                      |         |          |                        |

PART A: Risk description: There is a risk that the ICB fails to meet its statutory financial duties and therefore fails to engineer a financially sustainable health and social care economy as defined in strategic objective 4.

| Controls:  | Gaps in controls   |
|--|--|
| A financial plan for 2023/24 has been approved which delivers a £500k surplus position for the ICB for the period (1<br>April 2023 – 31 March 2024), therefore planning to deliver statutory financial duties. ICB Standing Financial<br>Instructions/ Scheme of Reservation and Delegation Senior leadership team roles in finance portfolio working<br>collectively to deliver QIPP and mitigation schemes. Single LSC system plan submitted to NHS E detailing all<br>commissioning and provider plans agreed by individual organisations within the system. Additional financial controls<br>have been implemented within the ICB and across the system (with peer review in place). Full budget holder<br>delegation now in place with all budget holders taking full responsibility for delivery of QIPP targets and mitigations<br>aligned to their functions. Delivery and forecast are reviewed periodically through Exec Deep Dive sessions.<br>Delegation to place partnerships delayed whilst financial stability is achieved and system wide vacancy control<br>panel. Board oversight of the scale of financial challenge in the last half of the financial year and endorsement of the<br>key recommendations to deliver effective mitigation. Additional system wide controls have been implemented to<br>reduce discretionary spend, provide challenge on all vacancies both clinical and non-clinical and robust oversight of<br>proposals to spend SDF funding. | Significant underlying deficit with Covid fund<br>QIPP and risk to be mitigated in order to de<br>all Trusts within the ICS System, need to be<br>significant number of efficiency opportunitie<br>pressures in urgent and emergency care. A<br>Trajectories for delivery programmes still to<br>submission on 22 November 2023 with a re<br>will not achieve the agreed year end positio<br>trajectories and milestones with detailed pla<br>commissioning and recommissioning plan r<br>strategy is required by January 2024 • Revi<br>by December 2023 • Potential impact of any<br>position includes a residual risk of (£72.0m)<br>year surplus position. Current actions and r<br>alternative mitigations are required to bridge<br>November 2023 proposed an adjusted fore<br>based on a number of assumptions that will<br>the best-case position; therefore, additional<br>adjusted deficit position. |
| Assurances:  | Gaps in assurances:  |
| Finance and Performance Committee established Monthly CFO finance report to the board on progress against plans<br>and key risks. • Weekly Business and Sustainability meeting established to scrutinise schemes are on track for delivery<br>and provide a vehicle for escalation if not. Report to board on Transformation and Delivery Schemes. Balanced<br>scorecard metrics "Recover financial position" Audit Committee reports. 5 system priority delivery programmes agreed<br>(P1- P5) to help mitigate the risks to in-year financial performance. MIAA Review of Financial Performance –<br>"Improving Financial Sustainability: are you getting the basics right" exercise – on track for demonstrating<br>improvement. MIAA Review of core financial controls resulted in substantial assurance.  | ICB Integrated Performance Report is still be<br>external VFM audit assurance due to ICB of<br>required in respect of QIPP and risk mitigat<br>Development of a robust transformation and<br>trajectories, and deliverables – Chief Trans-<br>strategy to inform the In-year and longer-ten-<br>decommission with providers – Chief Opera<br>deliverables from above in place by Januar  |
| Mitigating Actions:  |  |

As part of the full review of this risk all the mitigating actions are being fully re-considered ready for the start of the new financial year and business cycle.

Inding levels to taper over 3 years. • High level of deliver ICB and system plan. • Finance pressures in be able to make collective decisions about a ties and deliver consistently. • Operational Ambulance performance well below target. to be defined. • H2 operational planning revised forecast declaring that the ICB and System tion. • Three-year recovery programmes with clear plans are required by January 2024 • A clear required by December 2023 • A system clinical view of plans for Prescribing and CHC is required iny further industrial action • Current forecast m) associated with delivering the planned £0.5m full mitigations will not deliver the plan therefore ge the gap. - Re planning exercise conducted in recast outturn deficit of (£49m); however, this was vill not be delivered. Current residual risk reflects al mitigations are required to achieve the proposed

being developed. Limited internal audit and only being established in July 2022. Full plans are ations, supported by robust QIA/EIA's. and recovery programme with clear milestones, sformation and Recovery Officer • A clear clinical term commissioning plan to recommission and erating Officer • 3-year financial plan with the clear ary 2023- Chief Finance Officer

Part B: There is a significant risk that the mitigating actions required to meet the revised H2 operational planning submission and other controls will have an impact on the quality and safety of services and clinical outcomes and this will impact on the achievement of Strategic Objective 1: improve quality, including safety, clinical outcomes and patient experience.

| -   |  |   |   |
|---|--|---|---|
| Risk ID: ICB-008 Part B   | Executive Lead: Sam Proffitt/Sarah O'Brien   | Assuring Committee: Finan   | ce and Performance; Quality (   |
| Controls:   |  | Gaps in cont  | rols:   |
| Quality Committee (QC)<br>NQB Guidance on Quality Man<br>Committee and the function of th<br>Quality team members linked to<br>Learning Disabilities and Autism<br>Quality Team linked to key works<br>ICB team for Patient Experience<br>Deep dives into high-risk concern<br>of the ICB geographical localities<br>Identified Patient Safety Special<br>Robust reporting pack to Quality<br>Patient Public Involvement and<br>Touchpoint meetings with collea<br>SCC.<br>LSC Chief Nurse meeting weekly | streams i.e. Mortality, Patient Safety Incident Response Fra<br>including Patient Advisory and Liaison (PALS)<br>ns taken through QC and the SQG Clinical Care Professiona<br>s (PLACE).   | ce for the ICB Quality<br>ing Group)<br>inity/Primary Care and<br>mework (PSIRF).<br>I Leads (CCPL) in most<br>ment and Experience.<br>hary Care Team, UEC,<br>edical Officer and Chief | required in respect of Quality, In<br>ement Plans (CIP) and risk m<br>QIA), Equality Impact Assessme<br>mance framework is in draft and<br>rch/ April 2024.<br>The Quality Assurance team and<br>Professional Leads not appointed<br>ve people aligned to key agend<br>as the reorganisation of the syst<br>oing/further Industrial Action (IA<br>rid-19 and further health inequal<br>ving with a limited resource.<br>pproach on the ICB statutory r<br>e ICB should approach its comp<br>ality perspective with clear QIAs<br>nts are not always being signed<br>s being received.<br>telligence processes in place to<br>cerns. |
| Assurances:   |  | Gaps in assu  | rances:   |
| Established governance/escalati<br>dives from QC key themes es<br>Performance Committee.<br>Complaints monitoring and report<br>The formal reporting of quality ar  | is for Quality Assurance, Patient Safety, Patient Experience<br>on of significant issues through the ICB Quality Committee,<br>scalated to SQG. Chief Nurse (or named deputy) co-o<br>rting in PIEAC.<br>nd risk is presented to Quality Committee on a monthly bas<br>oup established for all Acute and Mental Health providers.<br>mary Care Quality group<br>ngs<br>ers | and Safeguarding<br>then learning and deep<br>oted into Finance and<br>MIAA audit in  | Itiple assurance platforms, there<br>working on different EPR's or<br>ta. • Further work needs to be<br>hittee (workshop occurred on the<br>eporting schedule pending.<br>relation to QIA process has retu  |

| Mitigating actions  | Update on progress   | Review date | Lead       |
|---|--|-------------|------------|
| Completion of QIAs  | Policy has been approved for QIA process and templates. Training support to be provided by MIAA. Commencement due in February 2024                                 | 29.02.24    | K Lord     |
| Session with the Executives to review and agree statutory must do's and key delivery against strategic objectives   | Complete and outcomes considered as part of the 2024/25 commissioning intentions   | Complete    | D Atkinson |
| Quality Governance Framework in draft, - return to Quality Committee for approval in March/ April 2024.   | Due for approval request at Quality Committee March/ April 2024  | 30.4.24     | K Lord     |
| New business cycle for Quality Committee 2024/25 as a result of workshop, focusing on statutory duties for quality.   | Outputs from the review include review of quality committee workplan to ensure that statutory duties for quality are reflected, a change in frequency of meetings. | 31.03.24    | K Lord     |
| Mapping of statutory and regulatory quality requirements underway to demonstrate interdependencies and ICB approach to addressing.  | Outcome will be presented to Quality Committee.  | 31.03.24    | K Lord     |
| Business cases to be supported by a QIA/EIA to be returned if not before submitted to CRG   | Business cases to be supported by a QIA/EIA to be returned if not before submitted to CRG  | 29.02.24    | K Lord     |
| Soft intelligence centralised system to enable triangulation of information (how we know) financial impact on quality and to support identification of emerging concerns. | Funding identified to support a single system, meetings commenced with MLCSU regarding population of the required fields to support effective reporting.           | 30.06.24    | K Lord     |

| <b>•</b> - |         |
|------------|---------|
| 1:0        | mmittee |
| 00         |         |
|            |         |

Innovation, Productivity and Prevention (QIPP)/ mitigations, to ensure robust Quality Impact nent (EIA) are completed.

nd is yet to be approved via Quality Committee,

nd Patient Experience Teams.

ted in all areas across the ICB.

ndas, provider knowledge of these providers is stem impacted on workforce locations.

A)

alities and deprivation indices for the population

responsibilities, versus must dos versus nonnmissioning and recommissioning plans with a As/ EIAs.

ed off ahead of CRG (commissioning Resource

o assist with triangulation of themes, trends and

refore no single data source for internal use. As or paper records, this impacts on the ability to e undertaken on the reporting mechanisms into ne 20<sup>th</sup> December 2023). Formal realignment of

turned limited assurance.

| Risk ID:Strategic ObjectiveICB-009SO3                         |  |   | tive:  | Level 1-3:<br>2  | Risk Analysis Q1 – C   | Q4:   |  | Current Risk Score: 12        |                                    |                                  |
|---|--|---|--|--|--|---|--|-------------------------------|------------------------------------|----------------------------------|
| Executive Lead:   |  | Assuring Committee:<br>People Board                         |  |  | Date added to BAF:<br>13 June 2023   | December  | January  | February                      | March                              |                                  |
| Initial Tr  | eated Risk   | Score   | Target Ri  | sk Score   |  | Target Risk Score Date:   |  |                               |                                    |                                  |
| C<br>3  | L<br>4   | C x L<br>12   | C<br>3   | L<br>2   | C x L<br>6   | 31/03/2026  | 12   | 12                            | 12                                 | 12                               |
| Control   | s:   |   |  |  |  |   |  |                               | Gaps in controls                   |                                  |
| ICB's st<br>These p<br>System<br>program<br>People<br>Project | rategic wo<br>riority prog<br>workforce<br>imes.<br>Board upd<br>nitiation d<br><u>s dashboa</u> | rkforce p<br>gramme a<br>leaders (<br>ates on a<br>ocuments | riorities, as<br>areas were<br>NHS provi<br>II program<br>s were app | set out in<br>presented<br>ders & LA<br>mes to ead<br>roved by F | the NHS Peo<br>to and appr<br>) have been a<br>ch meeting; c<br>People Board | em-wide workforce priority progra<br>ople Plan.<br>oved by the ICB People Board a<br>appointed as Senior Responsible<br>leep dives into one of the 5 progra<br>in May for each priority.<br>rovide assurance that the prioritie | t its meeting in March 2023<br>Officers to lead each of the<br>rammes to each meeting of | ese work<br>the People Board. | None currently Gaps in assurances: |                                  |
| Progres<br><b>Assura</b>                                      |  | e through   | the ICB E  | Executive,   | the ICB Peor   | ble Board, with updates on all pro  | ogrammes to each meeting   | of the People Board           |                                    | ince May 2023. New Chair of Peop |

mobilisation phase as well as shared corporate services. Building high calibre system leadership with partners to drive transformational change, improvement, and sustainability.

| Mitigating actions  | Update on progress   | Target Date | Lead        |
|---|--|-------------|-------------|
| People Board is being reformed and will review these 5 priorities in January 2024 to see if they are still fit for purpose. | Development of People Board session completed and new priorities for 24/25 will be presented at the April meeting. | April 24    | Lee Radford |
| New workforce strategy being approved by ICB Board in May 24.   | Ongoing.   | May 24      | Lee Radford |

| Risk Do                                      | Risk Description: That national and locally determined performance targets are not achieved, and constitutional targets not delivered. |                         |   |   |     |                                     |                        |         |          |       |
|--|--|-------------------------|---|---|-----|-------------------------------------|------------------------|---------|----------|-------|
| Risk ID<br>ICB-01                            |  |                         |   |   |     |                                     | Current Risk Score: 25 |         |          |       |
| Executive Lead:<br>Asim Patel                |  | d:                      | Assuring Committee:<br>Finance and<br>Performance Committee |   |     | Date added to BAF:<br>19 April 2023 | December               | January | February | March |
| Initial Treated Risk Score Target Risk Score |  | Target Risk Score Date: |   |   |     |                                     |                        |         |          |       |
| С  | L  | CxL                     | С   | L | CxL |                                     | 25                     | 25      | 25       | 25    |
| 4  | 5  | 20                      | 4   | 4 | 16  | 31/03/2024                          |                        |         |          |       |

| Controls:  | Gaps in controls   |
|--|--|
| Improvement and Assurance Groups for each provider have been established that report to the Recovery and Transformation Board. The objective is to move to segment 2 of the OF via exit plans. Quality Committee oversight, A&E Delivery Board oversight, Urgent and Emergency Care Network, Urgent and Emergency Care Business Assurance Framework, UEC Strategy development. | Impact of industrial action on capacity for planned care, finar<br>NHS Trusts and independent provider in one locality) perform<br>Varied existing models, Impact of winter pressures on system<br>significantly below target, Overcrowded A&Es resulting in de<br>low priority cases and mental health cases presenting at A&E<br>performance below target, and issues in particular are specia<br>Primary care workforce and capacity. |
| Assurances:  | Gaps in assurances:  |
| LSC ICB Resilience and Surge Planning Urgent and Emergency Care (including UEC action plan) report to board, ICB Performance Report, F&P committee, Quality Committee reports, Improvement and Assurance meetings with providers, Recovery and Transformation Board.   | System is working through major backlog and looking to deliving impact of IA is significant challenge, Rates of DTOC are varian 22% in Morecambe Bay), Significant pressures in ambulance system is rated overall as SOF3.   |

| Update on progress/ mitigation actions  |
|---|
| UHMB at SOF3. Regular review via IAG  |
| _   |
| H2 submission predicting >65 ww at BTH (  |
| 2024. Mutual aid and outsourcing being us   |
| NMC2R review meetings, Local escalation   |
|   |
| Working groups monitoring utilisation, Strat<br>Priority high impact interventions, UEC cap<br>winter plans |
|   |

nancial constraints of the system, Variable trust (5 formance against national oversight framework. stem recovery, Ambulance performance delays leading to longer hospital stays, Too many A&E, Variable take up of Virtual Wards, Cancer ecialties across system, Workforce constraints,

eliver no >65 ww by March 2024; however, ariable (ranging from 5% in Pennine Lancashire to nce handovers and A&E 4hr performance. LSC

### s due this month

H (260) and ELHT (628) at the end of March used to minimise the delays. on calls, Flow improvement programme.

rategy developed with ECIST apacity investment scheme, Place bases / UEC

| Risk ID:<br>ICB-012           |         | Strategic Objective:<br>SO4                                      |          |     | Level 1-3:<br>1                   | Risk Analysis Q1-Q4: | Current Risk Score: 15 |          |       |
|-------------------------------|---------|--|----------|-----|-----------------------------------|----------------------|------------------------|----------|-------|
| Executive Lead:<br>Asim Patel |         | ead: Assuring Committee:<br>Finance and<br>Performance Committee |          |     | Date added to BAF:<br>16 May 2023 | December             | January                | February | March |
| Initial Treated Ris           | k Score | Target Ri  | sk Score |     | Target Risk Score Date:           |                      |                        |          |       |
| C L                           | CxL     | C  | L        | CxL |                                   | 15                   | 15                     | 15       | 15    |
| 5 3                           | 15      | 5  | 2        | 10  | 31/03/24                          |                      |                        |          |       |

| Controis:   |  | Gaps in controls   |
|---|--|--|
| <ol> <li>Procurement Frameworks</li> <li>Trust Digital Strategy</li> <li>Performance framework and KPI's</li> <li>Cyber Security Response Plan</li> <li>Benchmarking</li> <li>Workforce Development</li> <li>Departmental Risk Register and<br/>management</li> </ol> | <ol> <li>Organisation/supplier Disaster Recovery Plan and restore<br/>procedures.</li> <li>Organisation/supplier Backup Systems</li> <li>Engagement with L&amp;SC Cyber Security Group</li> <li>Cyber Associates Network Membership</li> <li>Organisation/supplier Business Continuity Plans</li> <li>Care Cert Response Process</li> <li>Project Management framework</li> <li>Information asset owner / administrator register.</li> </ol> | <ol> <li>Minimal Cyber Security Personnel</li> <li>Lack of Technical Development of Trust Staff</li> <li>Lack of visibility of supplier risk</li> <li>Legacy CCG risk (RR208) cited roll out of new NHS<br/>being carried out within 6-month timescale.</li> </ol> |
| Assurances:   |  | Gaps in assurances:  |
| 1. Information Governance Oversight Group   |  | 1. Lack of visibility digital solutions ICS  |
| 2. Board level cyber risk   |  | 2. Lack of visibility of supplier assurance  |
| 3. DSPT return.   |  |  |
| 4. MIAA DSPT Audit  |  |  |

| Mitigating actions  | Update on progress/mitigation actions due this month   | Target Date | Lead             |
|---|--|-------------|------------------|
| Digital Project ID 308 – Cyclic Refresh - Agreement of a cyclic technology refresh plan ensuring we have technologies in place to handle the needs of our front-line staff whilst balancing the benefits and risk of spend.   | The externally led IT provider review has been completed. Recommendations to EMT are being compiled to be passed to CDIO for onward discussion in March 2024. Ongoing cyclic refresh of GP hardware is underway within all ICB areas.  | 31.03.24    | Peter Kelly      |
| Ensure collation and understanding of all current contracts, expiry dates and impact<br>on services. Ensure all contract management goes through a central procurement/<br>contracting function to facilitate common process and risk reduction.  | The ICB is in the process of establishing a non-clinical prioritisation process that will enable all contracts above a certain financial level to be reviewed and standardised. This process will now be part of the 2024/25 planning process and delivery will now be end June 2024.  | 30.06.24    | Joe McGuigan     |
| Ensure mandatory training and awareness monitoring for all staff and specific training for appropriate individuals in line with national requirements, with review of incident RCAs to see if training needs are appropriate.   | A Training Needs Analysis (TNA) process has now been agreed and appropriate staff will receive that training. As we move to a single support provider those staff are already receiving the necessary training so this risk will be significantly reduced.   | 31.03.24    | Joe McGuigan     |
| Preparation for major incident e.g., power outage or cyber-attack.<br>Carry out regular exercises including senior and front-line staff to ensure awareness<br>and understanding of loss of digital technologies.   | Senior staff continue to attend / participate in local exercises to respond to various types of incidents, including power outages. A local exercise will be developed to improve awareness around the potential loss of digital technologies across the ICB, linking in with the digital team, providers and primary care. The Head of EPRR is meeting with the IG Team and Digital Security Lead to continue the planning of a tabletop exercise/ test.  | 31.03.24    | Alison Whitehead |
| Inadequate investment in digital systems, digital infrastructure and the design and ongoing development of systems and infrastructure.<br>Agreement of a cyclic technology refresh plan ensuring we have technologies in place to handle the needs of our front-line staff whilst balancing the benefits and risk of spend. | A full review of IT equipment used by all ICB corporate staff has been conducted as part of the ICB corporate services being onboarded to Blackpool Teaching hospitals IT support service. Upon completion of this work a full computing device asset register will be available for the ICB and no equipment will be below the minimum requirements of the ICB workforce. A cyclical refresh programme will need to be agreed. This part of ICB-012 risk is mitigated now but an approach needs to be agreed in next financial year with ICB execs for funding any cyclical | 31.03.24    | Andrew Thompson  |
| Agreement of a future technology investment plan ensuring we have technologies in place to handle the needs of our front-line staff whilst balancing the benefits and risk of spend.  | refresh.<br>Ongoing cyclic refresh of GP hardware is underway across all ICB primary care estate.  |             |                  |

HS IT system as main barrier to LeDeR reviews

Risk Description: There is a risk the system-wide estates plans and LSC Health Infrastructure Strategy is not delivered due to a historic lack of adequate investment, gaps in estates staffing and other resources, which could result in inadequate patient experience, an increased number of complaints and adversely impact on the reputation of the ICB and its wider partners.

| Risk I<br>ICB-0 |  |     | Strateg<br>SO4          | gic Objec                           | ctive:   | Level 1-3:<br>1 | Risk Analysis Q1 – Q4 | 4: 🔶  | Current Risk Score: <b>15</b> |    |  |
|-----------------|--|-----|-------------------------|-------------------------------------|----------|-----------------|-----------------------|-------|-------------------------------|----|--|
|                 | Executive Lead: Assuring Committee:<br>Sam Proffitt Finance and<br>Performance Committee |     |                         | Date added to BAF:<br>19 April 2023 | December | January         | February              | March |                               |    |  |
| Initial T       | Initial Treated Risk Score Target Risk Score   |     | Target Risk Score Date: |                                     |          |                 |                       |       |                               |    |  |
| С               | L  | CxL | С                       | L                                   | CxL      |                 | 15                    | 15    | 15                            | 15 |  |
| 5               | 3  | 15  | 5                       | 2                                   | 10       | 31/03/2024      |                       |       |                               |    |  |

| Controls:  | Gaps in controls   |
|--|--|
| Infrastructure Strategy has been endorsed by the board 10th January 2024.<br>Support has been secured to work with Primary Care Networks and wider par<br>to develop neighbourhood estates plans to inform the proposed prioritised<br>investment. | Workforce – unfunded vacant posts in ICB estate's structure will impact the at<br>across the estate's footprint.<br>Finance – delivery plan required and associated capital resource.<br>Historic under-investment in primary care estate development.<br>The Clinical Strategy will need to develop at pace to drive the Infrastructure St<br>The Clinical Strategy will require sufficient input from an Infrastructure perspect<br>There is currently a lack of sufficient resources for the delivery of the infrastructure<br>for the Clinical Strategy.<br>A robust process to prioritise the investment requirements and an agreed app |
| Assurances:  | Gaps in assurances:  |
| Reports to the board.<br>Strategic Infrastructure minutes<br>Regular Executive oversight via Director for Strategic Estates  | Increasing complaints.<br>Local public, political and MP attention.  |

Area for Opportunity: Q4 plans see strategic estates planners working with service planners for opportunities to support the Service Strategy, making links with the forthcoming Digital strategy and planning actions that will support the delivery of the Infrastructure Strategy. System-wide Estates "Blueprint" workforce planning session held on 26th January and agreed a series of actions to review the estates workforce across Lancashire and South Cumbria NHS along with plans associated with workforce fragility, minimum safe roles and opportunities associated with One Lancashire and South Cumbria.

| Mitigating actions   | Update on progress/mitigation actions due this month  | Target Date | Lead          |
|--|---|-------------|---------------|
| ICB Infrastructure Strategy to November Board  | Infrastructure Strategy has been endorsed by the board 10th January 2024.   | Completed   | Alistair Rose |
| Funding sought this year 23/24 for additional primary care estates support from NHSE source. | A funding bid has been submitted; outcome awaited.  | 31.12.23    | Alistair Rose |
| Job descriptions for vacant posts to be developed (currently on hold)                        | Job descriptions still under development - completion date 30.06.23 - more robust action plan will be developed when vacant posts recruited to. | 29.09.23    | Alistair Rose |

ability to undertake the necessary work required

Strategy.

pective and associated fixed points / costs. ucture strategy and delivery of the requirements

proach to attracting new investment is required.

|  | Risk Description: There is a risk that Places will not develop with sufficiently because the operating model for the ICB is not yet clear. This will result in Places being unable to deliver on the needs of the population as set out in the ICPs Integrated Care Strategy, the ICB's Joint Forward Plan and their own locally defined priorities. |     |                                |          |                                    |                 |                      |          |       |                        |
|--|--|-----|--------------------------------|----------|------------------------------------|-----------------|----------------------|----------|-------|------------------------|
| Risk ID:Strategic Objective:ICB-016SO6 |  |     |                                | ic Objec | tive:                              | Level 1-3:<br>2 | Risk Analysis Q1 – Q | 4: ⇔     |       | Current Risk Score: 12 |
|  | Executive Lead:<br>Craig Harris  |     |                                |          | Date added to BAF:<br>13 June 2023 | December        | January              | February | March |                        |
| Initial Tre                            | Initial Treated Risk Score   |     | d Risk Score Target Risk Score |          | Target Risk Score Date:            |                 |                      |          |       |                        |
| С                                      | L  | CxL | С                              | L        | CxL                                |                 | 12                   | 12       | 12    | 12                     |
| 3                                      | 4  | 12  | 3                              | 2        | 6                                  | 31/12/2023      |                      |          |       |                        |

### **Controls:**

'Place Integration Deal' approved by the ICB Board 05.07.2023.

Engagement plan for 'Place Integration Deal' sets out how to include perspectives from range of partners.

Work completed with ICB population health directorate re ways of working and resource allocation. Work underway with the ICB Primary and Integrated Neighbour Care (PINC) directorate to translate integration deal into practical ways of working.

Self-Assessment process to understand places readiness for partial devolution from April 2024 in development.

The Place Integration Deal Delivery group (PIDDG) established. This group will oversee the co-creation and implementation of a workplan that will ensure implementation of a workplan that we have a w of the Place Integration Deal. Chaired by the ICB Partner Member for Primary Medical Services, the group will provide updates and make recommendations to the Board and Local Authority meetings as required to support specific elements of the workplan and/or specific agenda items of these groups.

Senior Programme Manager working with place programme leads to develop implementation plan for place integration to enable more collaboration across the pla common work programmes.

Place delivery and development update was well received by ICB Board in November, who are keen to better understand the resource issues and implications for places. Further updates to Board planned in early 2024. There was also a commitment from the Board to consider how they can best support the work of our places. will be picked up as part of the ICB Board development sessions.

Majority of vacant roles within place teams now recruited to. Associate Director for Partnerships and Integration now in post. Portfolio includes numerous program will support delivery at place. Clarity provided from ICB CEO to DsHCI around delegations for 24/25.

Places to develop joint 24/25 place proposal outlining how each place can contribute to financial recovery and transformation. This will include responsibilities, accountabilities and resources for each place. Development will be supported by PIDDG

### Assurances:

Strategic narrative for places agreed.

Discussions via ICB Executives meetings, Provider Collaborative and in places. Progress reporting to the ICB Board.

Place Integration Deal Delivery group (PIDDG) notes to be provided from 03.10.23 and subsequent meetings.

Progress reporting from the PIDDG to the ICB Board. Place development and delivery update scheduled for November Board.

Comms being developed which will be jointly signed by ICB and LA CEOs clarifying the ICBs position on 24/25 delegations to place.

PIDDG to support development of 24/25 joint place proposal. ICB Board to receive proposal for approval prior to implementation.

| Mitigating actions   | Update on progress/mitigation actions due this month  | Target Date | Lead            |
|--|---|-------------|-----------------|
| A Common Place development programme to support<br>the implementation of the devolution 'Place Integration<br>Deal' is in progress | Content agreed to support the 'Place Integration Deal' and will be refined as the deal is further developed and agreed.   | 31/03/2024  | Jane Cass       |
| Alignment of resources to Places as ICB consultation outcome is implemented  | Named links for places being collated. Phased approach to transitioning to place-based ways of working aligned to priorities across all places and within each place. Recruitment for Place Clinical Care and Professional Leads has been completed.  | 31/03/2024  | Andrea Anderson |
| Application of the place integration deal to the ICB primary and integrated neighbourhood care directorate                         | Seeking DHCI and CCPL sponsorship from places. Place Development Away Day has been delayed to maximise attendance. However, work remains on track for completion in September 2023 and will be shared for discussion via alternative route.   | 15/09/2023  | Jane Cass       |
| Recruitment of subject matter specific CCPL roles to places  | Review of job descriptions completed by South Cumbria place development lead and ICB subject matter experts.<br>These are ready for adoption by other places as required. Recruitment timetable in development, staggered to<br>accommodate availability of recruiting managers. South Cumbria place will have concluded recruitment by the end<br>of October 2023. Not all places need to recruit - some individuals have been matched into roles. | 30/11/23    | Andrea Anderson |

|                         | Gaps in controls   |
|-------------------------|--|
| ırhood                  | Conversations not always held in meetings that are formally minuted. |
| entation<br>e ICB       |  |
| aces on                 |  |
| r our four<br>ces. This |  |
| nmes that               |  |
|                         |  |
|                         | Gaps in assurances:  |
|                         | None currently identified  |

|  |  |                        |        |                         | he ICB w<br>ecember | ill fail to deliver support to 2025. | the organisations to imp | prove high quality operation | ational delivery of servio | ces by achieving at    |
|--|--|------------------------|--------|-------------------------|---------------------|--------------------------------------|--------------------------|------------------------------|----------------------------|------------------------|
|  | Risk ID:Strategic Objective:ICB-019SO1       |                        |        |                         | tive:               | Level 1-3:<br>2                      | Risk Analysis Q1 – Q4    |                              |                            | Current Risk Score: 16 |
| Executive Lead:<br>Sarah O'Brien<br>David Levy |  | rien Quality Committee |        |                         |                     | February                             | March                    |                              |                            |                        |
| Initial Tr                                     | Initial Treated Risk Score Target Risk Score |                        |        | Target Risk Score Date: |                     |                                      |                          |                              |                            |                        |
| C<br>4   | L<br>3                                       | C x L<br>12            | C<br>4 | L<br>2                  | CxL<br>8            | 31/12/2025                           | 12                       | 16                           | 16                         | 16                     |

| Controls:   | Gaps in controls  |
|---|---|
| Documentation and data analysis on quality. Exec to Execs conversations and regular Board to Board meetings.<br>Regular on-site visits. NW Regional Quality Group meets quarterly, opportunity to escalate System Quality issues.<br>ICB representation at internal Provider assurance forums. Joint working with NHSE/I, ongoing system support,<br>oversight via National Recovery Support Programme, and Maternity Service Support Programme.<br>System Improvement Boards in place with transitional arrangements to ICB lead assurance and improvement<br>groups for Q2 2023/24. RTT recovery with regional support in place. IAGs in place for all acute providers apart from<br>BTH who will transition from System Improvement Board to ICB IAG in November 2023, with appropriate escalation<br>pathways in place. Establishment of monthly ICB exception reporting against the improvement and sustainability<br>criteria, with defined escalation pathway into ICB IAG. Established ICB Quality Committee which has delegated<br>responsibility and accountability to ICB Board. Ongoing implementation of PSIRF, with ICB oversight.<br>Responsive quality visits/ liaison with Trusts when data or intelligence triggers.<br>ICB BAF risk ICB008 reflects the risks relating to failure to meet statutory financial responsibilities and resulting<br>impact on quality.   | Embedded standardised and consistent ICB<br>Providers.<br>Schedule of regular of visits across all LSC a<br>Although ICB signalled requirement, full aud<br>concluded.<br>Ongoing demand which is creating pressure<br>to impact Provider ability to embed improver<br>Whilst work has been ongoing to refine the of<br>the providers need to ensure internal govern<br>Delay in approval of SIPs due to unrealistic<br>impacting on progression with formalising of<br>Quality data and intelligence triangulation pro   |
| Assurances:   | Gaps in assurances:   |
| <ul> <li>NICHE overview of ICB processes for the delivery of assurance for pathway specific investigations.</li> <li>Existing internal ICB data quality monitoring processes in place (contract data, quality visit outputs and trust committee papers) to allow for identification of emerging quality themes and trends.</li> <li>Committee Escalation and Assurance Report to alert, advise and assure presented to Board, of which Quality Committee Chair provides an update.</li> <li>Workstream exceptions reporting processes in place to Quality Committee.</li> <li>Existing ICB staff aligned to Patient Safety Specialist roles and continued system-wide support in relation to the implementation of PSIRF and sharing learning. Assurance from MIAA audit on ICB's readiness to operate PSIRF with providers, evidences the ICB's support to providers in their preparations for and delivery of PSIRF objectives.</li> <li>Further development work undertaken to the ICB Integrated Performance Report, with ICB Director of Digital oversight. The ICB IPR is providing a benchmark position against the NOF criteria in relation to each provider and the ICB. The IPR is being used to track delivery against the SIP required outcomes over time.</li> <li>Established escalation routes with Providers for emerging concerns via ICB chaired quality contract quality meetings which occur quarterly.</li> <li>UHMBT's NOF segment position formally moved from 4 to 3, as at November 2023.</li> </ul> | Multiple providers not meeting all CQC Stan<br>System challenges continue in relation to pa<br>providers and hampering ability to provide as<br>some areas.<br>System financial deficit results in increased r<br>ICB inter-function relationships are maturing<br>offer in relation to demand pressures within<br>Gap in assurance in relation to the financial<br>impact on ICB and other system partners NC<br>Maturation of ICB matrix working and goverr<br>intelligence and escalation pathways.<br>Lack of clarity regarding regional intent in relation<br>the ICB and Providers due to the challenging |

Opportunities: Scope for collaborative working between system partners which will allow for improved clinical pathways and enhanced patient experience and outcomes as part of a support offer.

### **Mitigating actions**

There is an extensive action plan in place for this risk, issues being address include (not exhaustive): NOF improvement and sustainability metrics, ICB quality governance arrangements, engagement with Provider Collaborative, System financial deficit, and engagement with MIAA audit work.

The majority of the actions are in progress with target dates of March/ April 2024.

B internal approach to governance with

acute providers.

dit of quality governance arrangements not yet

res for ED and patient flow. This has the potential ement.

e content of improvement and sustainability plans, ernance pathways are followed.

c sign off timescales originally proposed. This is of the reporting into IAG.

processes still maturing.

andards and lack of pace with improvements. patient flow which is impacting on capacity within assurance of sustained quality improvements in

d risk to sustainable improvement and recovery. ng in order that the ICB quickly reviews its support n providers and across the system.

al plan for recovery which has the potential to NOF ratings.

ernance processes to enhance internal

relation to movement of NOF score positions for ing financial environment.

|             |  |     |   |                     |                         | the population is diminish rogramme will be reduced. |          | of-living crisis leading t | o a widening of health | inequalities. The risk is |  |  |  |
|-------------|--|-----|---|---------------------|-------------------------|--|----------|----------------------------|------------------------|---------------------------|--|--|--|
|             |  |     | Strategic Objective:<br>SO2             |                     |                         |  |          |                            | Risk Analysis Q1 – Q4  | Risk Analysis Q1 – Q4:    |  |  |  |
|             | Executive Lead:<br>David Levy                |     |   | ng Comr<br>/ Commit |                         | Date added to BAF:<br>16 May 2023                    | December | January                    | February               | March                     |  |  |  |
| Initial Tre | Initial Treated Risk Score Target Risk Score |     | rget Risk Score Target Risk Score Date: |                     | Target Risk Score Date: |  |          |                            |                        |                           |  |  |  |
| С           | L  | CxL | С                                       | L                   | CxL                     |  | 16       | 16                         | 16                     | 16                        |  |  |  |
| 4           | 4  | 16  | 4                                       | 3                   | 12                      | 01/04/2024   |          |                            |                        |                           |  |  |  |

### Controls:

Regular meetings are in place with DsPH. Associate Medical Director has bi-monthly meetings with DoPH and Director of Population Health and Associate Medical Director Agreed system wide health inequalities dashboard. meet regularly with Place Directors. Limited ability of the ICB to influence the impact of cost of living and fuel poverty crisis. Regular discussions through meetings, emails and telephone calls with finance team.

Place based Pop Health leads have worked with BI team to identify wards with biggest need. Early results now available from community engagement and shared widely across ICB. Options for action in being identified.

Monthly best practice sessions are organised to communicate, discuss and share best practice.

Resource deployment papers are regularly discussed with the Pop Health senior team and included within the action logs.

### Assurances:

ICB Prevention and Health Inequalities Steering Group has been established to provide oversight of plans and risks.

Health Inequalities guarterly reporting to NHSE and oversight meetings.

Population Health Team is continuing priority ward work within our programme and working with other directorates to influence work across the ICB and with other partners.

| Mitigating actions  | Update on progress/mitigation actions due this month   | Target Date | Lead  |
|---|--|-------------|---|
| Working jointly with Directors of Public Health and Place<br>Directors to align priorities and programme objectives | The place integration model for population health has been developed and proposed including next steps regarding joint work with public health.                                  | Completed   | Andrew Bennett                              |
| The ongoing work led by Health Inequalities Clinical Leads in each neighbourhood                                    | Following completion of the academy program Health Inequalities leads are now proceeding with their projects and leading on health inequalities in each PCN.                     | Ongoing     | Julia Westway<br>Health Inequality<br>Leads |
| Investment in the community to address poverty and cost of living   | Funding not available in 23/24 due to financial controls.<br>Rescheduled due date to 30/6/24 in expectation that 24/25 budget.   | 30/06/24    | Julia Westaway                              |
| Realistic benefits monitoring   | Return of investment approach for 23/24 complete.  | 31/03/24    | Julia Westaway                              |
| Establish a set of metrics with Public Health for the ICS   | Draft metrics delayed due to expertise and capacity across the PH Collaborative. Update to be given to the ICP with a revised date for delivery of the metrics by the end of Q4. | 31/03/24    | Julia Westaway                              |

### Gaps in controls

Release of population health investment fund had previously been reported as delayed but the funding is not available in 2023/4 due to financial controls.

### Gaps in assurances:

Limited metrics to measure real time impact of health inequalities (work underway to develop metrics using validated data, however real time data on equity is not readily available at system level).

Risk Description: There is a risk that staff will leave non-NHS statutory bodies because the recent NHS pay award does not apply to them and it will be harder to recruit to nursing and AHP roles in these sectors as AFC terms and conditions do not apply. If realised this will directly impact on services and the system's ability to deliver operationally and strategically. The outcome will be key sectors of the system, pivotal to integrated system working will not be able to deliver core services or support UEC schemes.

| Risk ID:Strategic Objective:ICB-033SO3                                |           |         |                               | gic Obje  | ctive:  | Level 1-3:<br>3         | Risk Analysis Q1-4: | <b>→</b> |    | Current Risk Score: <b>16</b> |
|---|-----------|---------|-------------------------------|-----------|---------|-------------------------|---------------------|----------|----|-------------------------------|
| Lee Radford ActingAssuring Committee:Chief People OfficerPeople Board |           | mittee: | Date added to BAF: 29/08/2023 | December  | January | February                | March               |          |    |                               |
| Initial Tr  | eated Ris | k Score | Target R                      | isk Score |         | Target Risk Score Date: |                     |          |    |                               |
| С   | L         | CxL     | С                             | L         | CxL     |                         | 16                  | 16       | 16 | 16                            |
| 4   | 5         | 20      | 4                             | 3         | 12      | 31/01/2024              |                     |          |    |                               |

| Controls:   | Gaps in controls  |
|---|---|
| Meeting being arranged with regional colleagues.<br>Regular meetings with primary Care Training Hub leads to offer support and ongoing discussions<br>about recruitment & retention | Limited ability of the ICB to influence this risk- the variation in<br>requires exploration as to whether the ICB can mandate any<br>independent contractors - need to drive this through PCN me<br>e.g. protected CPD time.<br>Pay across all sectors that deliver NHS services should be re<br>national funding |
| Assurances:   | Gaps in assurances:   |
| Feedback from Primary care training hub and staff working in other sectors vacancy and turnover rates   |   |

| Opportunities: New NHSE workforce plan and ICB Workforce strategy<br>Mitigating actions                            | Update on progress/mitigation                          | Target Date     | Lead          |
|--|--|-----------------|---------------|
|  | actions due this month                                 | Je an ger a see |               |
| Escalation to Regional NHSE as the pay award is a national issue, planning to raise National Director Primary Care | The issue has been escalated;<br>discussions continue. | Completed       | Sarah O'Brien |
| Risk will be highlighted at the People Board.  | This work is ongoing.                                  | 31.1.24         | Lee Radford   |
| nitiated discussions with Primary Care Team about better representation of nurses in PCN                           | This work is ongoing.                                  | 31.1.24         | Sarah O'Brien |
| CB workforce strategy in development and needs to include these sectors  | This work is ongoing.                                  | 31.1.24         | Lee Radford   |
| Undertake a workforce data capture exercise to understand the nursing gaps in primary care workforce.              | This work is ongoing.                                  | 31.3. 24        | Lee Radford   |

in terms and conditions across primary care – ny standardisation of this but a challenge as meetings and explore alternative benefits to pay

reviewed but that requires a national lead and

Risk Description: There is a risk that healthcare provision across Lancashire and South Cumbria will adversely be affected because of the increasing frequency and intensity of extreme weather events due to climate change. These events can strain healthcare resources, disrupt service delivery, and escalate demand for emergency medical care, potentially compromising the overall resilience of the healthcare system.

| Risk II<br>ICB-04 | -040 SO4   |         |           |  | tive:    | Level 1-3:<br>1         | Risk Analysis Q1-4: | sk Analysis Q1-4: 🛑 |    |    |  |
|-------------------|--|---------|-----------|--|----------|-------------------------|---------------------|---------------------|----|----|--|
|                   | Executive Lead:Assuring Committee:Sam ProffittICB Executives |         |           | Date added to BAF:<br>18 <sup>th</sup> December 2023 | December | January                 | February            | March               |    |    |  |
| Initial T         | reated Ris   | k Score | Target Ri | isk Score  |          | Target Risk Score Date: |                     |                     |    |    |  |
| С                 | L  | CxL     | С         | L  | CxL      |                         | 16                  | 16                  | 16 | 16 |  |
| 4                 | 4  | 16      | 4         | 3  | 12       | 01/03/2025              |                     |                     |    |    |  |

| Controls:  | Gaps in controls  |
|--|---|
| ICB Green Plan has been approved with escalation in place to the Business & Sustainability Group.<br>Ongoing work to address health inequalities. National Heatwave Plan in place. Health impact assessment<br>being scoped.<br>Adaptation planning begun in 1 of 6 Trust, opportunity to roll out the pilot model across the region.<br>"At risk" Primary Care Practices being identified in to enable options and consequences to be developed.<br>Greener NHS page on the ICB website promoting awareness for staff and the public.<br>Quarterly highlight reports presented to the Business and Sustainability Group.<br>ICB Infrastructure Strategy Approved. | ICB does not have a current Climate Change Adaptation Plan, an<br>being issued.<br>Lack of understanding of the impact of climate change on the org<br>Adaptation will have a significant cost across the system, not just<br>relation to this. |
| Assurances:  | Gaps in assurances:   |
| ICB Net Zero Project Manager in post with daily operational management of this risk with strategic oversight by the Director of Strategic Estates.<br>Regular reporting into the Net Zero Board  | Systems need to be established with building owners as well as a surrounding infrastructure to enable assurance for levels 1-3. The   |

| Opportunities: The identification of practices and other healthcare sites at risk will improve buildings and surrounding infrastructure.                                   |   |             |               |  |  |  |  |  |  |
|--|---|-------------|---------------|--|--|--|--|--|--|
| Mitigating actions   | Update on progress/mitigation actions due this month  | Target Date | Lead          |  |  |  |  |  |  |
| The Adaptation Workstream of the ICB Green Plan 2022 – 2025 has a number of specific actions that will support the ICB demonstrating its progress towards Net Zero Carbon. | Updates on this workstream are regularly reported to the Net Zero Board   | 31/03/2025  | Alistair Rose |  |  |  |  |  |  |
| Develop an ICB wide Climate Change Adaptation Plan   | EPPR have been contacted to discuss, GP practices have been identified where flooding threat is severe. Primary Care audit of independent practices will include adaptation. Property services and Community Health Partnerships (CHP) keep the ICB updated on adaptation schemes within their buildings. | 31/03/24    | Alistair Rose |  |  |  |  |  |  |
| Ensure Trust estates strategies incorporate climate change readiness and are actively assessing the built environment to make climate ready updates                        | ICB infrastructure strategy has been reviewed and signed off by ICB Board   | 31/03/2025  | Alistair Rose |  |  |  |  |  |  |
| Promote public awareness and education on climate-related health risks can contribute to preventive measures reduce inequalities and the burden on healthcare services     | Greener NHS page which is part of the ICB website   | 31/03/2025  | Alistair Rose |  |  |  |  |  |  |

and will be developing this further to national guidance

rganisation and the services we commission. ust the NHS. Collaborative working not yet initiated in

other stakeholders such as councils who manage This will inform the ICB's Adaptation Plan.

# Appendix C: Corporate Risk Register Heat Map and High-Level Dashboard



| ICB-002 | Failure to deliver<br>statutory safeguarding<br>duties  | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 1. Improve quality, including safety, clinical<br>outcomes and patient experience                   | Sarah O'Brien                | Safeguarding                                   | Quality<br>Committee                        | 12 | 12 | 8  | 31/10/24 | + |
|---------|---|--|---|------------------------------|--|---|----|----|----|----------|---|
| ICB-003 | LeDeR   | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 1. Improve quality, including safety, clinical<br>outcomes and patient experience                   | Sarah O'Brien                | Nursing -<br>general                           | Quality<br>Committee                        | 15 | 12 | 6  | 30/09/24 | + |
| ICB-004 | Learning Disability<br>and Autism - inpatient<br>services   | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 1. Improve quality, including safety, clinical<br>outcomes and patient experience                   | Sarah O'Brien                | Adult Health<br>and Care                       | Quality<br>Committee                        | 20 | 16 | 12 | 31/05/24 | + |
| ICB-007 | Quality of Maternity<br>and Neonatal Care   | Level 2 - ICB (NHS<br>System Oversight)                        | 1. Improve quality, including safety, clinical<br>outcomes and patient experience                   | Sarah O'Brien                | CYP and<br>Maternity                           | Quality<br>Committee                        | 15 | 15 | 10 | 31/03/26 | + |
| ICB-023 | CYP Autism<br>Assessment  | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 1. Improve quality, including safety, clinical<br>outcomes and patient experience                   | Sarah O'Brien                | CYP and<br>Maternity                           | Quality<br>Committee                        | 15 | 15 | 12 | 30/04/24 | + |
| ICB-024 | Adult Autism<br>Assessments   | Level 2 - ICB (NHS<br>System Oversight)                        | 1. Improve quality, including safety, clinical<br>outcomes and patient experience                   | Sarah O'Brien                | Adult Health<br>and Care                       | Quality<br>Committee                        | 15 | 20 | 12 | 30/09/24 | + |
| ICB-031 | Waiting times for Adult<br>ADHD   | Level 2 - ICB (NHS<br>System Oversight)                        | 1. Improve quality, including safety, clinical<br>outcomes and patient experience                   | David Levy                   | Mental Health                                  | Quality<br>Committee                        | 16 | 16 | 12 | 31/12/24 | + |
| ICB-030 | Waiting times for CYP<br>ADHD   | Level 2 - ICB (NHS<br>System Oversight)                        | 1. Improve quality, including safety, clinical<br>outcomes and patient experience                   | David Levy                   | Mental Health                                  | Quality<br>Committee                        | 16 | 16 | 12 | 31/12/24 | + |
| ICB-034 | Maternity Services<br>Risk - Lack of a<br>secure shared data<br>environment is<br>preventing the<br>establishment of<br>dashboards and<br>system wide BI<br>reporting to statutory<br>obligations   | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | <ol> <li>Improve quality, including safety, clinical<br/>outcomes and patient experience</li> </ol> | Sarah O'Brien                | CYP and<br>Maternity                           | Quality<br>Committee                        | 20 | 16 | 4  | 31/12/25 | + |
| ICB-035 | East Lancashire Trust<br>letters and discharge<br>notices not reaching<br>GPs correctly   | Level 3 - ICB - (System<br>Partners Supporting<br>Integration) | <ol> <li>Improve quality, including safety, clinical<br/>outcomes and patient experience</li> </ol> | Asim Patel,<br>David Levy    | Digital  | ICB Execs                                   | 25 | 9  | 6  | 29/03/24 | + |
| ICB-037 | Medicines shortages<br>impacting clinical time<br>and financial balance   | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 1. Improve quality, including safety, clinical<br>outcomes and patient experience                   | David Levy,<br>Sarah O'Brien | Meds<br>Optimisation                           | Quality<br>Committee                        | 20 | 16 | 12 | 30/06/24 | + |
| ICB-005 | Cancer Performance<br>(backlog reduction)   | Level 2 - ICB (NHS<br>System Oversight)                        | 2. To equalise opportunities and clinical<br>outcomes across the area                               | David Levy                   | Cancer Alliance                                | Quality<br>Committee                        | 12 | 12 | 4  | 31/05/24 | + |
| ICB-038 | High levels of Oral<br>Health issues (Dental<br>Caries) and the longer<br>time to recover from<br>COVID means<br>patients are having<br>difficulties in<br>accessing routine<br>dental access or<br>specific services to<br>manage oral health<br>issues. | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 2. To equalise opportunities and clinical<br>outcomes across the area                               | Craig Harris                 | Primary Care                                   | Primary<br>Care<br>Commissioni<br>Committee | 16 | 16 | 8  | 31/03/26 | + |
| ICB-025 | Complexity in<br>development of the<br>South Cumbria place  | Level 2 - ICB (NHS<br>System Oversight)                        | 6. To develop and implement ambitious, deliverable strategies                                       | Craig Harris                 | Health and<br>Care<br>Integration              | ICB Execs                                   | 9  | 6  | 3  | 31/03/24 | + |
| ICB-029 | Failure to deliver the<br>community<br>transformation<br>programme  | Level 3 - ICB - (System<br>Partners Supporting<br>Integration) | 6. To develop and implement ambitious, deliverable strategies                                       | Sarah O'Brien                | People -<br>Transformation                     | ICB Execs                                   | 16 | 16 | 8  | 01/09/25 | + |
| ICB-041 | The ICB fails to<br>deliver the strategic<br>objectives and<br>National Net Zero  | Level 1 - ICB (Our<br>Statutory<br>Responsibility)             | 6. To develop and implement ambitious, deliverable strategies                                       | Sam Proffitt                 | Strategic<br>Estates,<br>Infrastructure<br>and | ICB Execs                                   | 20 | 12 | 8  | 01/03/40 |   |

# Appendix D - Summary of Risk Management Activity October 23 - February 24

## Legend

| ÷ | New risk                     | 11         | Increase or decrease in risk score<br>(red/deterioration; green/improvement) |
|---|------------------------------|------------|--|
| ≈ | Closed risk                  |            | Extended target risk date  |
| ¢ | Risk reviewed with no change | $\bigcirc$ | Risk currently under review  |

### **BAF** Risks

| Risk<br>ID  | Title   | Activity   | Assuring<br>Committee | SO  | Movement                      |
|-------------|---|--|-----------------------|-----|-------------------------------|
| ICB<br>001  | Continuing Healthcare   | Target date extension approved by EMT on 30 January 2024.  | QC                    | SO1 |                               |
| ICB<br>006  | Implementation of Fuller recommendations  | Risk likelihood score has increased to give<br>overall risk rating of "16". Current SRO has<br>highlighted the risk requires a full review and<br>potential change of SRO to align closer with<br>Place integration development. | ЕМТ                   | SO2 | $\bigcirc$                    |
| ICB-<br>008 | ICB fails to meet its statutory financial duties  | Reviewed by F&P and risk score increased from "20" to "25"; risk description has been separated into two distinct sections "Part A (finance) and Part B (quality). EMT have requested this risk is reviewed.                     | F&P/QC                | SO4 | $\langle \rangle$             |
| ICB<br>009  | Workforce Transformation  | Currently under review by SRO; People Board<br>development session took place in January 2024<br>which reconsidered the People Plan Priorities;<br>new priorities for 24/25 will be presented at the<br>April meeting.           | РВ                    | SO3 | $\bigcirc$                    |
| ICB<br>010  | Meet national and locally determined performance targets  | Reviewed by F&P and risk score increased from "20" to "25"; target risk date extended from 29 <sup>th</sup> September 2023 to 31 March 2024; Change in lead executive (A Patel). Full review currently underway.                 | F&P                   | SO5 | $(\mathbf{\hat{\mathbf{A}}})$ |
| ICB<br>012  | Physical and digital<br>infrastructure including<br>business continuity                                     | Reviewed by committee and good progress<br>being made. The Chief Digital Officer is<br>reviewing this risk.  | F&P                   | SO4 | $\langle \rangle$             |
| ICB-<br>013 | Delivery of Lancashire and<br>South Cumbria system-wide<br>estates plan and LSC<br>infrastructure strategy  | EMT agreed to extend target risk date. The SRO has updated the gaps in controls for this risk which may impact on the delivery against planned actions.  | F&P                   | SO4 |                               |
| ICB<br>016  | Contribution of the ICB to the development of Places in LSC   | Currently under review.  | ЕМТ                   | SO6 | $\checkmark$                  |
| ICB<br>019  | National Oversight Framework<br>ratings of commissioned<br>services   | Increase risk score to "16"; extend target risk<br>score date from 31 March 2024 to 30 <sup>th</sup> November<br>2025. EMT have requested a full review of this<br>risk.   | QC                    | SO1 | $\langle \rangle$             |
| ICB<br>020  | Worsening economic impact<br>on health inequalities   | This is currently under review by SRO (there are 2 population health workshops scheduled for January 2024 which may influence proposed changes.  | QC                    | SO2 | $\bigcirc$                    |
| ICB<br>026  | Primary care dental services<br>taking longer to recover from<br>COVID/access to routine<br>dental care     | Risk closed following "deep dive" by PCCC; the risk was re-assessed as " <b>ICB 038 -</b> high levels of oral health inequity" and de-escalated to CRR.  | PCCC                  | SO2 | ≈                             |
| ICB<br>033  | Difficult to retain and recruit<br>workforce to non-NHS<br>statutory organisations<br>(national pay award)  | No change. Acting Chief People Officer is<br>working with Chief Nursing Officer to review this<br>risk due to limited influence the ICB has with<br>regards to national pay awards.  | РВ                    | SO3 | $\bigcirc$                    |
| ICB<br>040  | Climate change will negatively<br>impact in our population and<br>our ability to provide health<br>and care | Risk score "16"; target risk score date 01/03/25.  | EMT                   | SO1 | ÷                             |

# **CRR** Risks

| Risk<br>ID | Title  | Activity   | Assuring<br>Committee | SO  | Movement                |
|------------|--|--|-----------------------|-----|-------------------------|
| ICB<br>002 | Failure to deliver safeguarding duties   | Extended target risk date from 29 <sup>th</sup> March 2024 to 31 <sup>st</sup> October 2024.   | QC                    | SO1 |                         |
| ICB<br>003 | LeDeR  | Extended target risk date from 31 <sup>st</sup> March 2024 to 30 <sup>th</sup> September 2024.   | QC                    | SO1 |                         |
| ICB<br>004 | LDA – inpatient services   | Reviewed by committee  | QC                    | SO1 | $ \Longleftrightarrow $ |
| ICB<br>005 | Cancer Performance (backlog reduction)   | Extended target risk date from 29 <sup>th</sup> September 2023 to 31 <sup>st</sup> May 2024.   | QC                    | SO2 |                         |
| ICB<br>007 | Quality of Maternity and<br>Neonatal Care  | Target date approved as 31 <sup>st</sup> March 2026 to align with the 3 year maternity delivery plan.  | QC                    | SO1 |                         |
| ICB<br>023 | CYP Autism Assessment  | Target risk date extended from 24 <sup>th</sup> November 2023 to 30 <sup>th</sup> April 2024.  | QC                    | SO1 |                         |
| ICB<br>024 | Adult Autism Assessments   | Increase risk score from "15" to "20" and extend target risk score date from 31 March 2024 to 30 September 2024.   | QC                    | SO1 | ţ                       |
| ICB<br>025 | Complexity in development of the South Cumbria Place   | Extended target risk score date from 31 <sup>st</sup><br>December 2023 to 31 <sup>st</sup> March 2024. SRO<br>requested risk closure which will be considered<br>by EMT in March 2024.                                       | EMT                   | SO6 | $\bigcirc$              |
| ICB<br>028 | Fragility of Regulated Care<br>System  | EMT agreed to close this risk on the 27 <sup>th</sup><br>February as the score reduced to acceptable<br>tolerance level.   | QC                    | SO1 | ≈                       |
| ICB<br>029 | Failure to deliver the<br>Community Transformation<br>Programme  | New SRO and operational risk lead identified.  | EMT                   | SO6 | $\Leftrightarrow$       |
| ICB<br>030 | Waiting times for CYP ADHD   | Extended target risk score date from 31st<br>December 2023 to 31st December 2024.  | QC                    | SO1 |                         |
| ICB<br>031 | Waiting times for Adult ADHD   | Extended target risk score date from 31 <sup>st</sup><br>December 2023 to 31 <sup>st</sup> December 2024.  | QC                    | SO1 |                         |
| ICB<br>032 | Reduction of Psychiatric<br>Intensive Care Capacity<br>(PICU)  | Approved for closure subject to revised broader<br>strategic risk assessment relating to lack of<br>inpatient learning disability beds.  | QC                    | SO1 | ≈                       |
| ICB<br>035 | East Lancashire Trust<br>discharge letters   | On the 27 <sup>th</sup> February EMT agreed to close this risk on 31 <sup>st</sup> March 2024 as the score reduced to acceptable tolerance level. Assurance provided this will continue to be managed operationally by ELHT. | EMT                   | SO1 | *                       |
| ICB<br>034 | Maternity Services – lack of<br>secure shared data<br>environment  | Extend target risk score date from 31 <sup>st</sup> March 2024 to 31 <sup>st</sup> December 2025   | QC                    | SO1 |                         |
| ICB<br>037 | Medicines shortages are<br>impacting clinical time and<br>financial balance  | Opening risk score "16" (post mitigation); EMT approved request to extend target date from 31 <sup>st</sup> March 2024 to 30 <sup>th</sup> June 2024.  | QC                    | SO1 | ¢                       |
| ICB<br>038 | High levels of oral health inequalities  | This risk replaced the previous risk held re<br>Dental Access ( <b>ICB 026</b> ) following "deep dive"<br>undertaken and reported to Primary Care<br>Commissioning Committee in November 2023.                               | PCCC                  | SO2 | ¢                       |
| ICB<br>041 | The ICB fails to deliver the<br>strategic objectives and<br>National Net Zero targets set<br>out in the Green Plan 2022-25 | Opening risk score "12" (post mitigation).   | EMT                   | SO4 | ÷                       |