

Please contact: Access to Information Team
Email: MLCSU.FOITeam@nhs.net
Direct tel: 01782 872648

Chorley House
Lancashire Business Park
Centurion Way
Leyland
PR26 6TT

23 August 2023

Tel: 01772 214232
www.lancashireandsouthcumbria.icb.nhs.uk

Re: Your request for information under the Freedom of Information Act 2000
Ref no: FOI-3360-L&SC

Thank you for your request dated 12 July 2023.

We can confirm that the ICB does not hold the information you requested.

Please find our response to your questions below:

1. In the financial year 2022/23, how many hotel stays were booked? Alongside a total, please also provide a breakdown per month. Please provide a breakdown per hotel, and share both the name of the hotel and the provider/ company that runs the hotel. To clarify, if one hotel room was booked for 30 days, that would count as 30 hotel stays.

N/A - NHS Lancashire and South Cumbria ICB have not commissioned any care hotels

2. In the financial year 2022/23, what was the total amount spent on 'care hotels'.

As above.

3. Per month in financial year 2022/23, please also share the following information:

- The cost of a hotel room per care recipient per day
- The average patient stay (in weeks) in a care hotel
- Whether the Trust is the sole owner of the bookings, or if the booking is shared with another Trust. If the booking is shared with another Trust, please name the Trust.

As above.

4. Please share the minutes from all ICB Board meetings in financial year 2022/23 that refer to 'care hotels', including copies of any presentations, such as PowerPoint slideshows, which were shown during meetings and copies of any written documents that were distributed to those attending the meetings.

Board papers are published on our website, and can be access via the following link,
<https://www.lancashireandsouthcumbria.icb.nhs.uk/about-us/board/meetings-and-papers>

5. I assume that the ICB records the complaints made. For the purposes of this request, I am going to call those records "complaints logs". You may use a different terminology internally such as "complaint records" or "complaint notes". Please can you conduct a keyword search across the complaints logs in the financial year 2022/23 for the term "hotel" and provide each complaint log, including the summary of the complaint, the date, the hotel and the provider. Please also provide a total for the number of times the term "hotel" appears.

As above.

Right of Appeal

Should you require any further information or clarification regarding this response please do not hesitate to contact us. If you are dissatisfied with the response, you are entitled to request an internal review which should be formally requested in writing and must be within two calendar months from the date this response was issued.

To request an internal review

You can request this by contacting the FOI team by email at MLCSU.FOITeam@nhs.net or by post to Jubilee House, Lancashire Business Park, Leyland, PR26 6TR, specifying why you require a review.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF
www.ico.gov.uk

Yours sincerely

**On behalf of Kevin Lavery
ICB Chief Executive**