



Welcome to the tenth edition of the Head and Neck Programme briefing which aims to keep stakeholders informed and up to date about the work of the Head and Neck Steering Group by regularly providing Key Messages and requesting your comments and views.

Key Messages from the October 2019 Head and Neck Steering Group meeting

- Engagement with the Head and Neck services' workforce

A second workforce engagement event took place on Friday 20th September as an opportunity for any member of the workforce associated with head and neck services to find out more about the work of the programme, ask questions and share comments or concerns. Key messages from this event are available [here](#). If you have any questions or would like to speak with someone from your Trust about the work of the Steering Group and this programme to improve the sustainability of inpatient head and neck cancer and oral and maxillofacial surgery (OMFS) services, the following contacts may be useful:

Trust	Clinical lead	Business/Service Manager
Blackpool Teaching Hospitals	Ajay Nigam ajay.nigam@nhs.net	Cheryl Bailey cheryl.bailey8@nhs.net
East Lancashire Hospitals	Maire Morton Maire.Morton@elht.nhs.uk	Victoria Bateman victoria.bateman@elht.nhs.uk
Lancashire Teaching Hospitals	Arun Cardozo arun.cardozo@lthtr.nhs.uk	Michael Baxter Michael.Baxter@lthtr.nhs.uk
University Hospitals of Morecambe Bay	Vicky Hadden Vicky.Hadden@mbht.nhs.uk	Nicola Blease nicola.blease@mbht.nhs.uk
Healthier Lancashire and South Cumbria	healthier.lsc@nhs.net	

- Improving engagement of the workforce with the programme

To look at ways to improve engagement with the wider workforce, meetings have taken place recently at Trusts with managers from the different specialist teams working with Head and Neck services e.g. nursing, radiology, theatres, therapies. The purpose of the meetings was to understand the best methods to reach this wider workforce who may not access the Key Messages or be able to attend the engagement meetings. The main findings were:

- The meetings enabled the distribution list for the Key Messages document to be strengthened
- AHP representation has been identified for both the scoring panel and at Head and Neck Steering Group meetings
- It is important to ensure there is clear information for the contacts within Trusts to enable people to ask questions and share feedback

If you have any further suggestions for improving engagement and preferred ways to share information and views, please contact healthier.lsc@nhs.net

- Outcomes from scoring the shortlisted options for delivering Head and Neck services

Between 23/09/19 and 06/10/19 the members of the Head and Neck services scoring panel carried out the exercise to score the options for delivering Head and Neck services against the [seven agreed evaluation criteria](#). The purpose of this exercise was to arrive at the preferred clinical model. The location of the hub(s) and spoke sites will be considered later in the process. The outcomes of the scoring exercise are as follows:

- Option 2a was the highest scoring option for both head and neck cancer and OMFS services
- Option 2bi scored second for head and neck cancer services but third for OMFS services - the weaker area being the score for the Workforce Impact theme which was 33.89%.
- Option 2bii scored second for OMFS and whilst the weaker area was again the Workforce Impact theme it scored better than 2bi at 49.72%.

Options 2a, 2bi, 2bii look like this:

Option #	Providers #	Hub (s)	INPATIENTS			
			H&N Ca (ENT & OMF) Elective	H&N Ca (ENT & OMF) Non-Elective	OMF Elective	OMF Non-Elective
2a	1	Hub site 1	●	●	●	●
2bi	1	Hub site 1	●	●	●	●
		Hub site 2	●	●	●	●
2bii	1	Hub site 1	●	●	●	●
		Hub site 2	●	●	●	●

● Service is delivered at hub site

● Service is not delivered at hub site

The Steering Group agreed to move options 2a and 2bii onto the next stage and these options will now be worked up in more detail relating to workforce, capacity and costs to provide a better understanding around what each option involves.

Future meetings

The next meeting of the Head and Neck Steering Group is due to take place on Tuesday 5th November 2019.

Questions and Queries

This briefing is for use within your own organisation and across your local system, for discussion and information. Please feel free to include it on meeting agendas and circulation lists as you see fit.

If you have any questions or queries, please contact healthier.lsc@nhs.net and we will respond as soon as possible.