

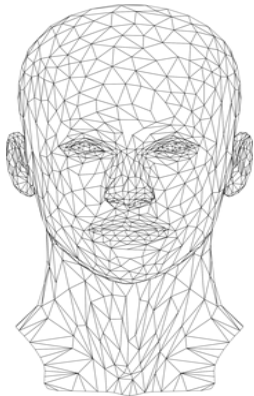
# Head and Neck Workstream

(Head & Neck Cancer and Oral & Maxillofacial Services)

## Programme Briefing and Key Messages

Issue 5: May 2019

Welcome to the fifth edition of the Head and Neck Programme briefing which aims to keep stakeholders informed and up to date about the work of the Head and Neck Steering Group by regularly providing Key Messages and requesting your comments and views.



### ***Options for delivering head and neck services in Lancashire and South Cumbria***

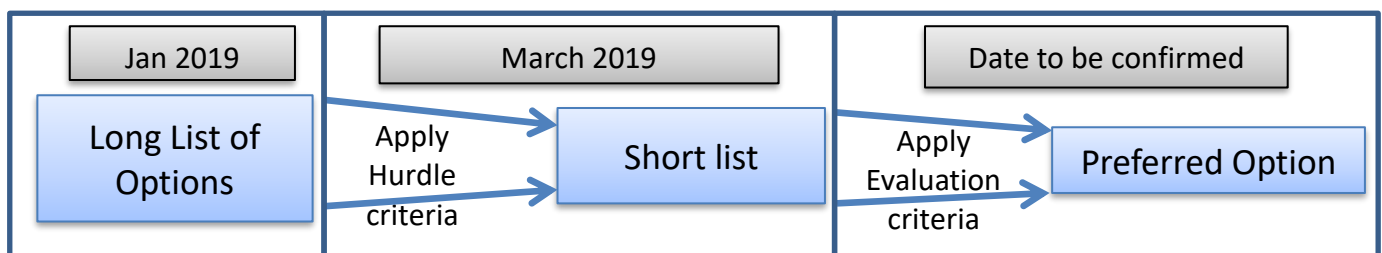
Work continues in the Head and Neck services programme to arrive at a preferred clinical model for delivering head and neck services across Lancashire and South Cumbria. To date the following progress has been made:

**January 2019:** Representatives from head and neck services shared their suggestions for how the services could be delivered across the area, to create a long list of options. They also agreed the criteria that would be used to assess the suitability of these options.

**March 2019:** Representatives from head and neck services then applied hurdle criteria to the long list of possible options for delivering services. The hurdle criteria were:

- Will the option contribute to the achievement of one or more of the [Integrated Care System's](#) priorities?
- Will the option improve outcomes for patients?
- Will the model improve patient / carer experience?
- Will the model improve equity of access to care?
- Will the model deliver value for money?
- Will the model be deliverable in practice?
- Is this model deliverable within the timescale defined in the PID?
- Does the model meet national service specification?

This exercise resulted in a smaller number of shortlisted options for service delivery. The process being followed is illustrated in the diagram below:



**April 2019:** The options that successfully make it through the hurdle criteria stage will be worked up in more detail in preparation for applying the evaluation criteria later in the programme. Before the evaluation criteria can be used it is necessary to determine if any are more important than others and should therefore be weighted accordingly. Three groups – commissioners, patients and Providers - discussed and agreed which of the evaluation criteria, if any, were of higher importance than others and provided a rationale for their view. The outcomes from this exercise are shown in the next section.

## Key Messages from the May 2019 Head and Neck Steering Group meeting

### - **New Clinical Lead**

Maire Morton, an OMFS Consultant at East Lancashire Hospitals Trust, is the newly appointed Clinical Lead for the Lancashire and South Cumbria Head and Neck programme.

### - **The shortlisted options for delivering head and neck services in Lancashire and South Cumbria**

The exercise to apply the hurdle criteria to the long list of options for delivering services resulted in the following options being shortlisted:

Theme	No.	Option
1 Provider	2a	1 Provider - one hub (inpatient services centralised) + day case and outpatient spokes. Provider may be L&SC or out of area.
	2b	1 Provider - 2 or more inpatient sites (split services) + day case and outpatient spokes. Provider may be L&SC or out of area.
2 Providers (All options include a collaborative network of providers)	3a	2 Providers - 2 inpatient sites (split services) + day case and outpatient spokes.

The above options will be worked up in more detail in preparation for applying the evaluation criteria and the interdependencies between other services need to be clearly understood i.e. which services head and neck services need access to e.g. radiology and which services need access to head and neck services e.g. ENT.

### - **Weighting the service evaluation criteria**

The outcomes from the three groups - patients, providers and commissioners - identifying whether any of the evaluation criteria themes were of higher importance than others, were combined and the top three themes that will receive a higher weighting when carrying out the scoring exercise are:

- Quality Impact
- Compliance with standards and legislation
- Workforce Impact

### - **Involvement and engagement**

For the success of the programme, it is essential that there is full engagement from Steering Group members and a willingness to work collaboratively going forward. The recent workforce engagement event was an opportunity for the people who work in head and neck services to find out more about the programme and to ask questions, share views and concerns etc. Any suggestions for other methods to encourage involvement would be welcomed and can be sent to [healthier.lsc@nhs.net](mailto:healthier.lsc@nhs.net) so that we can ensure there are the right opportunities in place for anyone interested in this work to find out more.

### **Next meeting of the Head and Neck Steering Group**

The next meeting of the Head and Neck Steering Group is due to take place on Tuesday 4<sup>th</sup> June 2019.

#### **Questions and Queries**

This briefing is for use within your own organisation and across your local system, for discussion and information. Please feel free to include it on meeting agendas and circulation lists as you see fit.

If you have any questions or queries, please contact [healthier.lsc@nhs.net](mailto:healthier.lsc@nhs.net) and we will endeavour to respond as soon as possible.