

Welcome to the latest edition of the Healthier Lancashire and South Cumbria Regulated Care Sector briefing which aims to keep stakeholders informed and up to date about the work of this group and other items relevant to this sector. Please visit our website for further information <https://www.healthierlsc.co.uk/regulated-care-sector>

Social Care Recruitment Forum 2019

A successful Social Care Recruitment Forum took place on 8th October at Preston Grasshoppers, bringing together over 100 social care providers, educational establishments and partners to discuss the recruitment and retention challenges in adult social care and begin to develop solutions together.

Ideas for potential development were discussed and links were built across the social care and education communities, plans are now being formed for rolling out a local strategy.

Providers were given an easy guide to apprenticeships linked into an apprenticeship website, and details of free training for social care staff from educational organisations.

HLSC Older Peoples Care Homes Service Specification

The results of the Lancashire-and-South-Cumbria-wide survey for care providers and stakeholders were merged into themes for discussion and a provider engagement event took place on 23rd Sept to review the response. Discussions centred around contracts, finances, audit requirements and delivery of support for providers.

During the event, which hosted 30 care providers, health and social care colleagues, discussions led to agreed changes made to the service specification where appropriate and in addition, agreement of further elements to be taken back and reviewed with response from Local Authority and CCG colleagues.

The Care Badge



Over a quarter of the UK population is either providing or receiving care outside of a hospital environment every day. It's time to raise the public profile of social care and recognise the 9 million care workers and carers helping others across the UK today. The CARE™ badge is being promoted as a unifying symbol of pride in our social care champions; those providing, receiving and supporting care. <https://www.thecarebadge.org/>

Dept. for Health and Social Care - Adult Social Care Recruitment Campaign

The second phase of the Adult Social Care Recruitment Campaign has been launched, called 'When you care, every day makes a difference.' Look out for campaign advertising across channels such as radio, social media and online along with national and regional press engagement, and take part via:

- Sign up to receive updates: <https://bit.ly/2HiHNdr>
- Advertise vacancies – the campaign will signpost people to the website, where they can learn more and search for jobs. All adult social care job adverts are pulled through from [DWP Find a Job](#) to make your jobs visible on the website, <https://www.everydayisdifferent.com>
- when uploading vacancies to DWP, you must make sure they are uploaded under category 12 "healthcare and nursing" (not 'social work') and include the words 'social' and 'care' in the job title *and* job description to ensure your vacancies appear in the results

Falls prevention in Care Homes

The North of England Falls Prevention in Care Homes Programme website is now live and can be accessed via <https://www.reacttofallsprevention.co.uk>. Its aim is to reduce the risk of falls and subsequent harm to care home residents through a collaborative, multi-agency, enabling approach across Northern England, to share existing best practice and support the roll out or further development of resources that impact positively on falls.

Integrated Home Response and Falls Lifting Service

Healthier Lancashire & South Cumbria are piloting a new 24/7 service across Lancashire for people who have fallen, dial 999 / 111 and have no injury but need help in getting back on their feet. Instead of being attended to by North West Ambulance Service (NWAS) the individual will have access to a response and lifting service, leaving people with less time to wait on the floor.

Once the Response Service receives the call from NWAS, they will deploy a member of their team to the patient to check and lift the person if uninjured. If there are signs of an injury the Response Service will contact NWAS directly to ask for an ambulance response. Following a successful lift, the Response Service will refer on to appropriate community teams and to their GP, to ensure a holistic, joined up approach.

EU Exit: Updated information on continuity of medicines supply

The Government has updated the information available regarding the continuity of medicines supply in the event of a no-deal EU exit on 31 October 2019. The information can be found on the NHS Website: www.nhs.uk/conditions/medicines-information/getting-your-medicines-if-theres-no-deal-eu-exit/

Data Security and Protection Toolkit (DSPT)

The Data Security and Protection Toolkit (DSPT) <https://www.dsptoolkit.nhs.uk> is an online self-assessment tool for data security which enables care providers to have access to NHS mail for the secure transfer of care information between health and social care providers. The benefit of having NHS mail can be seen in the video: <https://www.youtube.com/watch?v=FgLZ4-Rd6dw&feature=youtu.be&app=desktop>.

Care Market Development Programme Introduction

As part of the Healthier Lancashire and South Cumbria ICS partnership, the clinical commission groups and local authority commissioning leads for care provision recognise the need to strengthen links with care providers in commissioning the right services, in the right way, to the benefit of service users. The Care Market Development Programme (CMDP) would like to invite care providers to work in partnership achieve:

- A better understanding and engagement level between commissioners and providers
- A standard way of contracting that improves quality of outcomes for patients and service users, whilst reducing the administration burden on both commissioner and provider organisations

In order to achieve this the CMDP team would like to work with providers to understand the challenges of delivering care, the costs that provision incurs and seek views on how to improve outcomes. For further details, please email rebecca.crawford6@nhs.net.

Flu vaccinations programme 19/20

Social care and nursing staff will be eligible for free vaccine again this year as last year.

NHS England offers the flu vaccine to social care and hospice workers through GPs and community pharmacies. Flu vaccine is the best protection against an unpredictable virus that can cause severe illness and death among at-risk groups, including older people, pregnant women and those with an underlying medical health condition, <https://www.nhs.uk/conditions/vaccinations/flu-influenza-vaccine/>

Question and Queries

This briefing is for use within your own organisation and across your local system, for discussion and information. Please feel free to include it on meeting agendas and circulation lists as you see fit.

If you have any questions or queries please contact e.williams18@nhs.net and we will endeavour to respond as soon as is practicable.

<http://www.healthierlsc.co.uk/regulated-care-sector>