

Welcome to the latest edition of the Healthier Lancashire and South Cumbria Regulated Care Sector briefing which aims to keep stakeholders informed and up to date about the work of this group and other items relevant to this sector. Please visit our website for further information <https://www.healthierlsc.co.uk/regulated-care-sector>

HLSC Care Homes Service Specification

Healthier Lancashire and South Cumbria's care home service specification has been developed with the aim of simplifying care delivery across health and social care, meaning that the same service standards will be expected from commissioners, irrespective whether they are Local Authority or NHS.

With this in mind we are asking for your comments to ensure the service specification makes sense. Please send us your comments via the survey <https://nhs.researchfeedback.net/s.asp?k=156162935231>



Service spec letter
to providers May 20

Social Care Recruitment Summit

8th October 1-5pm Preston Grasshoppers Lightfoot Green Lane, Lightfoot Green, Preston PR4 0AP

We are holding a Social Care Recruitment Forum to help develop a strategic approach to recruiting and retaining staff in social care in Lancashire and South Cumbria. The event is for HR/Managers and is interactive forum for social care providers to help understand recruitment issues and develop solutions to these. For more information and to book your place please register here:

<https://socialcarerecruitmentforum.Eventbrite.co.uk>

Contract and Quality Monitoring System

The system spoc.net has been launched successfully, care providers are now in the process of completing their third monthly questionnaire online. A peer event is being held for providers on 1st August to review the use of the tool to date.

2019 Postcards for Kindness campaign

Following on from the success of the 2018 postcards for kindness and festive cards for the holidays campaigns we are doing it all again this summer. Healthier Lancashire and South Cumbria is hosting this website campaign again, <https://www.healthierlsc.co.uk/regulated-care-sector/>

A local care home has talked about how lovely it was to receive a postcard from Kim, aged seven – "The postcard initiated a lot of conversation and memories; residents were just disappointed they couldn't write back to Kim!"

Beat the Heat

Public Health England have issued the following reminder regarding keeping cool in care homes.



Beat_the_heat_care
_home_overheating.

React to Red app

The react to red app which holds a wealth of information about the prevention of pressure ulcers is now up and running and can be accessed through any android device:

<https://play.google.com/store/apps/details?id=com.reactored.app>

Oral Health in Care Homes

The CQC report, [Smiling Matters: Oral health care in care homes](#) found that both a lack of access to dentists and insufficient support provided by care home staff is leading to a worrying state of affairs for residents' dental health.

Skills for Health provide a wide range of FREE elearning courses to support the skills and training of the health and social care sector. Click here for access to the training - [Oral Health](#)

Workforce Development Fund

The fund allows you to claim back money towards the costs of workers completing a broad range of adult social care qualifications and learning programmes.

Workforce Development Fund 2019-20 - The Workforce Development Fund (WDF) for 2019-20 is funding from the Department of Health and Social Care (DHSC) disseminated by Skills for Care. It supports the provision of high quality care and the continuing professional development (CPD) of staff across the adult social care sector by providing a contribution towards the costs of vocational learning.

How to claim funding directly from Skills for Care- You will need to meet the NMDS-SC account requirements for WDF and submit a claim.

Data Security and Protection Toolkit (DSPT)

The Data Security and Protection Toolkit (DSPT) <https://www.dsptoolkit.nhs.uk> is an online self-assessment tool for data security which enables care providers to have access to NHS mail for the secure transfer of care information between health and social care providers.

The next roadshow, designed to inform about the DSP Toolkit, its advantages and the benefits to local care providers takes place at: Morecambe bay CCG 20th August Small Lecture Theatre, Morecambe Bay CCG, Moorlane Mills, Lancaster LA1 1 QD 10:00am – 1:00pm, with registration at 9.30am

In addition the following Webexes are available:

1st August 9.30-11.00 and 1.00-2.30

9th August 9.30-11.00 and 1.00-2.30

15th August 9.30-11.00 and 1.00-2.30

22nd August 9.30-11.00 and 1.00-2.30

To book a place contact: (Liz Howarth liz.howarth3@nhs.net), (Angela King, angela.king15@nhs.net), (Peter Adeyemo, peter.adeyemo1@nhs.net)

NHS Mail accounts

The following link shows how to obtain NHS mail accounts for care providers.

<https://support.nhs.net/knowledge-base/registering-a-social-care-organisation-e-g-a-care-provider-or-care-home-service/>

SHADOW – End of life tool for care providers

We know that when people have been identified as approaching the last year or so of life and have a care plan reflecting their wishes and preferences this has been shown to improve the quality of life in the last year, months, weeks and days and beneficial for all of those involved in their care. 'SHADOW' has been developed for care home staff to improve confidence and ability to recognise those residents approaching the end of life. It provides a systematic and proactive approach to early identification which ultimately triggers multidisciplinary support, discussion, planning and the completion of a care plan and other related documentation.



SHADOW Six Point
Guide tool FINAL.pdf



SHADOW Six point
guide supplementar

Question and Queries

This briefing is for use within your own organisation and across your local system, for discussion and information. Please feel free to include it on meeting agendas and circulation lists as you see fit.

If you have any questions or queries please contact e.williams18@nhs.net and we will endeavour to respond as soon as is practicable.

<http://www.healthierlsc.co.uk/regulated-care-sector>