

Vascular Services Programme

Programme Briefing and Key Messages

Issue 4: May 2019

Welcome to the fourth edition of this briefing which aims to keep stakeholders informed and up to date about the work of the Vascular Programme Board by regularly providing Key Messages and inviting your comments and views.

This edition provides more information on the process being followed to arrive at the preferred clinical model for delivering vascular services across Lancashire and South Cumbria – what the options are, who will be involved in the exercise to score the options and how the scoring exercise will be carried out.



Key Messages from the 16/05/19 Vascular Programme Board

- Insight from people who use vascular services

Visits to the vascular services at all the Trusts involved in this programme (Blackpool Teaching Hospitals Trust, East Lancashire Hospitals Trust, Lancashire Teaching Hospitals Trust, University Hospitals of Morecambe Bay Trust and Wrightington, Wigan and Leigh Foundation Trust) have taken place to obtain insight from patients and their families around what they think works well, what could be improved and what is important to them when receiving care from vascular services. Responses demonstrated a great appreciation for the workforce, local appointments and treatment wherever possible, the speed at which problems are addressed, continuity of care, receiving appropriate explanations and the “hot clinic” arrangement.

Some suggestions for areas for improvement were to have a more joined up administration/IT system within and between Trusts and the consideration of other health/long term conditions. This insight into what provides a positive patient experience of vascular services will be used to support the activity of scoring the service delivery options against criteria relating to patient experience. To view the full report and findings from this patient engagement activity, please click [here](#).

- Data

The Vascular Data and Analytics (VDA) subgroup, chaired by Dr Stephen Gilligan and Dr Mohamed Banihani continues to support the programme by providing the relevant data. A discussion took place in the Programme Board meeting around assessing what would be needed to address any resource/capacity shortfall issues that may be present in some of the possible service delivery options. The VDA group will provide activity and bed day information to support this. If you have any questions about the data group or would like to be involved, please contact Hayley Michell via hayley.michell@nhs.net

- The four shortlisted options for delivering vascular services across Lancashire and South Cumbria

Four possible options for delivering vascular services were obtained at the January 2019 Programme Board meeting by applying a set of hurdle criteria to a long list of service delivery options.

At the May meeting of the Vascular Programme Board, attendees added further detail and description to the four options. It is essential that there is complete clarity around what each option entails to enable the scoring exercise to take place effectively.

Some of the options for delivering services refer to the providers of the service working collaboratively. There needs to be a clear definition and understanding around collaboration. The Operational Delivery Network's (ODN's) Principles around collaboration, listed below, will be adopted:

- Support and agree the improvement of outcomes and quality standards as well as evidence-based patient pathways
- Support the activity of the Trusts in service delivery, improvement and delivery of a commissioned pathway, with a key focus on the quality and equity of access to service provision across the area

- Allow for more place based 'local' analysis of need, capacity and demand as well as innovation and efficiency across all the pathways
- Allow for the development of a structured governance process that would monitor and evaluate progress and accountability
- Support the delivery of 'Right Care' principles by incentivising a system to manage the right patient in the right place at the right time
- Provide a focus on coordinating patient pathways between providers over a wider area to ensure access to the most appropriate specialist resources and expertise
- Allow for a systemwide approach to the patient journey from start to finish

Further details on the four proposed options for delivering vascular services in Lancashire and South Cumbria can be found [here](#).

- ***Who will score the possible options for delivering vascular services?***

The Board discussed and agreed the representation of the panel of people who will score the shortlisted models to ensure there is a balance of representation in terms of organisation and profession:

Organisation representation

	#	%
Lancashire Teaching Hospitals NHS Trust	7	25%
East Lancashire Hospitals NHS Trust	6	21%
Patient representative	4	14%
Blackpool Teaching Hospitals NHS Foundation Trust	2	7%
University Hospitals Morecambe Bay NHS Foundation Trust	2	7%
Wrightington, Wigan and Leigh NHS Foundation Trust	2	7%
NWAS	1	4%
Primary Care	1	4%
North of England Specialist Commissioning Team	1	4%
East Lancashire CCG	1	4%
Public Health England	1	4%
Total	28	100%

Professional representation

Representation	#	%
Medical	7	25%
Management	5	18%
Patients	4	14%
Commissioning	3	11%
Anaesthetics	2	7%
Nursing	2	7%
Radiology	2	7%
NWAS	1	4%
Primary Care	1	4%
Rehabilitation	1	4%
Total	28	100%

- **How the options will be scored**

Each member of the scoring panel will score the options based on how well they meet the evaluation criteria within the following themes:

Theme	
A	Maintains or improves quality
B	How far does this option contribute to the ICS priorities
C	Maintains or improves staff experience
D	How far does this option deliver value for money?
E	How far will this option improve access to care?
F	How far does the model contribute to prevention of ill health and promotion of a healthy lifestyle?
G	How well does the model support or promote workforce education and/or research?

The score given will be 0 – 3 where:

0 = Does not achieve the requirements of the criteria

1 = Partially meets the requirements of the criteria

2 = Mostly meets the requirements of criteria

3 = All aspects of the model meet the requirements of the criteria

Once the scores for each option are collated, the weightings agreed at the March Programme Board will be applied. This will result in a final score for each option, which will be cross referenced with the table below to obtain the appropriate recommendation.

% Parameter		Parameter	Recommendation
0%	25%	Option does not meet sufficient criteria	Option is not recommended
26%	50%	Option meets only some criteria	Not recommended but further investigation or evidence may be required
51%	75%	Option moderately meets the criteria	Option is recommended but review, mitigation or modification may be required to particularly low scoring criteria
76%	100%	Option meets a majority of the criteria	Option is recommended - review only recommended- none or minor amendments

- **When the options will be scored**

Another workforce engagement event will take place before the scoring exercise is carried out. This event will be an opportunity to provide the vascular services workforce with further information about the options for service delivery, update on progress since the last event that took place in February and share comments and questions about the programme. The event will take place:

Thursday 4th July 6pm – 7:30pm

Lecture Room 1, Education Centre 1, Royal Preston Hospital, Sharoe Green Lane, Preston PR2 9HT

If you would like to attend, or would like further information please contact katiewaugh@nhs.net

The exercise to score the options against the service evaluation criteria will take place after this engagement event.

Next meeting of the Vascular Programme Board

The next meeting of the Vascular Programme Board is due to take place on 27th June 2019 and the fifth edition of this Key Messages document will be shared following this.

Questions and Queries

This briefing is for use within your own organisation and across your local system, for discussion and information. Please feel free to include it on meeting agendas and circulation lists as you see fit.

If you have any questions or queries, please contact sharonwalkden@nhs.net and we will endeavour to respond as soon as possible.