

Regulated Care Sector ICS Workstream

Programme Briefing and Key Messages



Issue 14: October 2018

Welcome to the latest edition of the Regulated Care Sector ICS Workstream Programme briefing which aims to keep stakeholders informed and up to date about the work of this group and other items relevant to this sector. Please visit our website for further information <https://www.healthierlsc.co.uk/regulated-care-sector>

Data Security and Protection Toolkit (DSPT)

The Data Security and Protection Toolkit (DSPT) is an online self-assessment tool for data security which supports organisations in demonstrating:

1. General Data Protection Regulation (GDPR) compliance.
2. Compliance with the expected data security standards for health and social care for holding, processing or sharing personal data.
3. Readiness to access secure health and care digital methods of information sharing such as NHSmail and Summary Care Records (a summary of GP information about an individual) and local information sharing solutions.
4. Good data security to the CQC as part of the Key lines of Enquiry (KLOEs).

Training sessions are being offered to support providers getting through the DSPT Toolkit and obtaining an NHS mail account.

This is a full day session, delivered at Walshaw House, Regent Street, Nelson, BB9 8AS, free of charge. It is the same session run over the following dates:

29th October

21st November

Places MUST be booked in advance through our programme office on the following email

elccg.plcarehomeeducation@nhs.net

The Care Provider alliance also have more details on GDPR, including e-learning and templates which can be used to fulfil GDPR criteria:

<https://www.careprovideralliance.org.uk/information-governance.html>

Webex training can be found using the following link: <https://www.dsptoolkit.nhs.uk/News/40>

Cards for Kindness

An initiative to reduce loneliness amongst older people this festive season has been launched in Lancashire.

Loneliness is a growing problem amongst older people, and in care homes it can be a particularly difficult issue to resolve. Figures from Age UK show that 200,000 older people have not had a conversation with friends or family for a month, and 60 percent of people in care homes get no visitors.

As the festive season approaches, people are being encouraged to send a card to residents in care homes across Lancashire. Tackling loneliness and isolation among older people is a key health issue, and also includes people who live in care homes.

Lancashire County Council promoted a similar initiative over the summer – Postcards for Kindness. A local care home has talked about how lovely it was to receive a postcard from Kim, aged seven. The postcard initiated a lot of conversation and memories; residents were just disappointed they couldn't write back to Kim!

It's always lovely to receive a card through the post and this in turn promotes lots of conversations about past Christmases and celebrations; bringing back happy memories and encouraging residents to talk to others. Research shows this has many health benefits, especially for people living with dementia. Sending a festive card is a great way to make this happen; contributing to the wellbeing of both the sender and the recipient.

For more details please go to our website <https://www.healthierlsc.co.uk/news/latest-news/cards-for-kindness>

Capacity Tracker (formerly known as Care Home Live Bed State Portal)

Care homes will no longer receive a routine call for their bed vacancy information and all bed vacancies will be sourced for patients/clients through the Tracker. If you haven't already done so, please sign up today through the Tracker.

Are you already using the Tracker? If so, take this opportunity to get your profile up to date with your latest care bed vacancies and help fill these quickly and allow health and social care colleagues to find the most appropriate bed for their patient/client.

To register go to <https://carehomes.necsu.nhs.uk> or if you're having problems logging on to the system you can contact local the NECS helpdesk on: 0300 555 0340

Flu vaccinations

NHS England have announced that vaccinations for 2018/19 are now available for people working in care homes and care in the home. Health and social care staff need to be aged 18 and over, employed by a registered residential care/nursing home or registered domiciliary care provider who are directly involved in the care of vulnerable people at increased risk from exposure to influenza, meaning those people in a clinical risk group or aged 65 years and over.

The eligible health and social care staff should take appropriate confirmation of their eligibility to a practice or pharmacy that is delivering this service. This could be their ID badge, a letter from their employer or a recent pay slip.



Gateway ref 08260 -
20180910 Extension

Digital Pioneer Scheme

Healthier Lancashire and South Cumbria has launched a scheme to support staff to develop their ideas for improving the health and care for people in Lancashire and South Cumbria.

The Digital Pioneers Scheme is an exciting opportunity available for staff at all levels, in health and social care organisations and the third sector, to apply for support to develop their ideas about using digital technologies. Applications are also welcomed from carers and volunteers.

The scheme offers a range of support – including financial - to allow people time to develop those good digital ideas that they haven't yet had a chance to bring to life. This scheme, funded by the Local Workforce Action Board, recognises that it is often those on the frontline delivering care who see how things could be done differently, safer, more easily or faster if there was a little more technology involved.

The digital pioneers' scheme is part of Our Digital Future, our digital strategy for Lancashire and South Cumbria. For more information, please visit <https://www.healthierlsc.co.uk/digitalfuture/digital-pioneer-programme>

Question and Queries

This briefing is for use within your own organisation and across your local system, for discussion and information. Please feel free to include it on meeting agendas and circulation lists as you see fit.

If you have any questions or queries please contact e.williams18@nhs.net and we will endeavour to respond as soon as is practicable.

<http://www.healthierlsc.co.uk/regulated-care-sector>