Spring 2018

Together a Healthier Future Overview







Overview

Delivering health and care across Pennine Lancashire is complex and confusing for professionals, patients and their families. This restricts our ability to provide excellent care and, in many cases, is financially unsustainable. As organisations who are responsible for, or have an interest in delivering health and care services, we have agreed to work together to remove this complexity.

We want to ensure we provide care in the right place, at the right time and as one team. We call this an Integrated Health and Care Partnership, and locally we call our system The Pennine Lancashire Integrated Health and Care Partnership.

The Partnership represents all the health and care organisations in Pennine Lancashire, along with local councils and voluntary, community and faith sector services. It is focussed on striving to achieve the best health and wellbeing outcomes for our population and making a positive difference to people's lives. We have agreed a shared vision which is:

"For all of us in Pennine Lancashire to live a long and healthy life. Any extra help and support we need will be easy to find, high quality and shaped around our individual needs."

We have worked with the public and our staff to design and refine eight statements that we believe will help us achieve our vision. We have called this the Pennine Pledge as it sets out both how as individuals we can help ourselves and our families and, as organisations, how health, care and wellbeing services should be delivered in the future.

Quality of Care Outcomes:

I know that I will receive the right level of care and support to meet my needs, no matter where I live or who I am.

I am treated as an individual, my views are listened to and respected by the people supporting me.

I can expect the salest possible case and support.

Population Outcomes:

My family and I are more healthy and are able to live in good health for longer.

My family and I do our best to keep healthy and we know where to get information and support when we need it.

I now feel able and supported to take care of my own health so that I can continue to two independently.

Sustainability Outcomes:

The money available for health and care is limited and I undestand that it is targetted to those most in need for the best benefit.

The people working with me for my care have the right skills and feel supported in their work.

Pennine Lancashire Outcomes Framework



Our Partnership has achieved a lot already, but we want to go further and work in a way that means we can all focus on our shared vision and the outcomes we want to deliver for everyone in Pennine Lancashire. We have agreed that, from 1 April 2018, we will become an Integrated Health and Care Partnership.

- Take shared responsibility for delivering our agreed performance goals and improving on our shared outcomes
- Manage funding for our population together through a financial system 'control total' across Clinical Commissioning Groups (CCGs) and service providers
- Create an effective collective decision making and governance structure, aligning the ongoing and continuing individual statutory accountabilities of our partner organisations
- Demonstrate how our provider organisations will work together to integrate their services
- Partner with local GP practices, formed into clinical hubs serving 30,000-50,000 populations
- Ensure we have the skills to understand the health needs of our population and that we are commissioning and delivering services to respond to these needs in the most effective way
- Establish clear mechanisms by which our residents will still be able to exercise patient choice
- Take shared responsibility for continuing to improve the efficiency, effectiveness and quality of our health and care services.

We know we face a number of challenges that contribute to increasing demands for service provision and mean that local people are more likely to experience ill health than people living in other areas of the country:

- Children and young people are not getting the best start in life
- Mental illness is more common than in other areas of the country
- Many people have diseases and health conditions that are preventable
- Many more people attend accident and emergency than in other areas of the country
- People are living longer but with more complex needs
- Increasing pressures are being placed on our services and demand for services is out-stripping the money we have to pay for health and social care.

We have identified Health and Wellbeing Improvement Priorities where Pennine Lancashire is performing poorly compared to other similar areas for these issues, either in terms of population outcomes, quality of care, or spend on services. We know that a lot of work has taken place in recent years to improve services and outcomes for patients but we need to do more.

Working together with our staff and our communities, we have

developed and agreed a Prevention Framework which will embed prevention right across every aspect of our future plans and a New Model of Care which we believe is the best approach to improving the health and wellbeing of all who live and work in Pennine Lancashire.

Our New Model of Care puts people, their families and communities at the heart of everything, aiming to put them in control of their own health and wellbeing, so they can remain as healthy as possible for as long as possible. If people do become ill, our New Model of Care aims to ensure they receive the right level of support within their home or local area. When specialist or acute support, in hospital, is needed, people will receive care that is safe, effective and shaped around their individual needs.

The successful delivery of our Together A Healthier Future Programme will depend on ensuring we can manage our financial challenges together. We also know that we need to design and provide a workforce equipped to deliver new services, have buildings that are fit for purpose and affordable and use technology to its full potential.

We are proud of our ambition for Pennine Lancashire, and whilst we acknowledge that the challenges are great, we are committed to improving the health and wellbeing of our residents, transforming the quality of care delivery and ensuring that health and care organisations operate within their financial means.

Join the conversation





together a healthier future

www.togetherahealthierfuture.org.uk elccg.togetherahealthierfuture@nhs.net

Together a Healthier Future, Walshaw House, Regent Street, Nelson, BB9 8AS

01282 644738