



SCT UEC consultation phase log

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status																								
Public	01/07/25	Email	SCT Get Involved email	<p>Subject: Location of 4th July meeting</p> <p>Hi , Just been on your website and put in location on the 4 July and nothing came up. I would have expected you to email all the people registered on the SCT program not us checking on site every day/week for update again very secretive as you have been from the start.</p>	<p>Thank you for getting in touch and for your continued interest in the SCT programme.</p> <p>The meeting held on 4 July was a Joint Committee meeting of the Cheshire & Merseyside and Lancashire & South Cumbria ICBs. As this was an ICB-led meeting, it was not advertised via the SCT website. Instead, it was promoted through each ICB's website and their usual communication channels.</p> <p>The purpose of the meeting was to consider and approve the draft pre-consultation business case (PCBC) and draft consultation document. Following its approval, a newsletter was distributed on 4 July to everyone who has registered to receive updates on the SCT programme, stakeholders, staff and patient groups, notifying them of the launch of a 13-week public consultation. You are on our stakeholder list and should have received the email newsletter on Friday 4 July, but please let us know if you would like to register a different email address.</p> <p>This approach is in line with our engagement approach, and how updates have been communicated throughout the programme to date.</p> <p>We appreciate your feedback and understand how important timely and transparent updates are. We will share more updates with you as the consultation progresses.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO																								
Public	01/07/25	Email	AskRob	<p>Subject: New A&E</p> <p>Hi rob,</p> <p>Could you provide me with the total area builds that the trust has brought back.and the total area of the site.</p> <p>Would it be possible to view the building from the inside to see the state they are in.</p>	<p>Thank you for your email. I apologise for the delay in responding, which has been due to a period of annual leave. I understand that this question has also been submitted via the Trust FOI process and to the Shaping Care Together programme, so please accept this response as the single reply to these queries.</p> <p>In March 2024 MWL acquired buildings from NHS Property Services and Lancashire Care NHS Foundation Trust. As detailed in previous correspondence, these acquisitions were undertaken to restore the integrity of the site, to provide options for future development of services on the Ormskirk site, and so that these pockets of land were not sold to developers, which could be needed by the Trust.</p> <p>The gross internal floor area of each is given below -</p> <table border="1"> <thead> <tr> <th>Building</th> <th>Floors</th> <th>Main Occupant /Lead Tenant</th> <th>Area(m²)</th> </tr> </thead> <tbody> <tr> <td>Hilldale</td> <td>1</td> <td>MWL</td> <td>980</td> </tr> <tr> <td>CDC (Child Development Centre)</td> <td>1</td> <td>Lancashire Care</td> <td>342</td> </tr> <tr> <td>Bickerstaffe House</td> <td>1</td> <td>Lancashire Care</td> <td>2,700</td> </tr> <tr> <td>Diabetes Centre</td> <td>1</td> <td>Unoccupied</td> <td>862</td> </tr> <tr> <td>Old PCT HQ</td> <td>1</td> <td>Unoccupied</td> <td>2,445</td> </tr> </tbody> </table> <p>This is an additional gross internal floor area of 7,329 m2 taken back into Trust ownership. Some of these buildings remain occupied by tenants, as has been described in previous correspondence and the others are vacant and in a poor state of repair and currently uninhabitable. The total gross internal floor area of the Ormskirk Hospital site with these buildings is 42,619 m2 and without these premises is 35,290 m2</p> <p>I can arrange for photographs of the inside of the old PCT HQ, Diabetes Centre and Child Development Centre to be made available to everyone who visits the SCT website, but as the buildings contain asbestos it would not be safe to offer site tours.</p> <p>Yours sincerely Rob Cooper Chief Executive</p>	Building	Floors	Main Occupant /Lead Tenant	Area(m ²)	Hilldale	1	MWL	980	CDC (Child Development Centre)	1	Lancashire Care	342	Bickerstaffe House	1	Lancashire Care	2,700	Diabetes Centre	1	Unoccupied	862	Old PCT HQ	1	Unoccupied	2,445	Response from AskRob
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Public	01/07/25	Email	SCT Get Involved email	<p>Subject: (No subject)</p> <p>Moving adult care to Southport has been far from a success so why do you think that this is good idea?</p> <p>It would be more productive and in line with public thinking to restore full services to Ormskirk.....and yes, I know it costs money.</p>	<p>Thank you for your message and for sharing your views on the proposals.</p> <p>Following the pre-consultation engagement phase, all feedback received – including concerns and suggestions like yours – was taken into account and used to shape the potential options for future service delivery. These options were then further analysed in a detailed and robust appraisal process, assessed against a clear set of criteria aligned with the case for change.</p> <p>This process is outlined in detail in Section 5 of the pre-consultation business case (pages 44–53) and the Shaping Proposals section of the consultation document (from page 16), which we encourage you to review for further context. The documents can be accessed here [weblink].</p> <p>We recognise that this is a subject people feel strongly about, and we are committed to ensuring all voices are heard throughout the consultation process. Thank you again for taking the time to share your views.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO
Public	01/07/25	Email	SCT Get Involved email	<p>Subject: A&E provision</p> <p>Good evening, I am aware of plans to review A&E provision for West Lancashire and have a question regarding the locations.</p> <p>Why when Ormskirk Hospital is more central to the area, is Southport Hospital being considered to house both adult and children's A&E rather than Ormskirk Hospital?</p> <p>Whether travelling via ambulance, private or public transport, a longer journey will have an impact on health outcomes as well as patients comfort (or more likely discomfort).</p> <p>Most localities aim to improve healthcare provision for more deprived areas, yet skelmersdale always seems to be forgotten/ignored very easily.</p>	<p>Thank you for getting in touch and for raising your concerns regarding the review of A&E provision in West Lancashire. As you may be aware, the consultation is focused on identifying the best possible solution for the entire population of Southport, Formby, and West Lancashire, and we very much welcome your views.</p> <p>Firstly, I would like to reassure you that <u>no decisions have been made</u>. As part of this programme, a range of options have been rigorously evaluated against a clear set of criteria aligned with the case for change. This appraisal has taken into account more than just geography and is detailed in Section 5 of the Pre-Consultation Business Case (PCBC), pages 44–53, as well as in the 'Shaping Proposals' section of the consultation document (from page 16). We are now in the public consultation phase, and hearing your views on the proposals put forward.</p> <p>We fully recognise the importance of travel times and accessibility. To assess the potential impact of each proposed option, we've carried out a number of impact assessments - including effects on ambulance travel times. A summary of these assessments can be found in Section 9 of the PCBC (pages 87–90), with further detail available in the appendices. The North West Ambulance Service has also provided a detailed analysis using its own modelling tool, which is available in Appendix 10 of the PCBC. A summarised version is also included in the 'Impacts and What You Can Do About Them' section of the consultation document (from page 33).</p> <p>The documents can be accessed here [weblink].</p> <p>We appreciate your concerns regarding Skelmersdale, and I want to assure you that the potential effects on this and other local communities have been taken into account within these assessments.</p> <p>We strongly encourage all residents to get involved in the consultation. You're welcome to share evidence-based alternatives through our survey or by attending one of the upcoming consultation events. Further details, including event dates and venues, can be found on our [website](insert hyperlink).</p> <p>Thank you once again for taking the time to write and share your perspective. Your input is a valuable part of this process.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	01/07/25	Email	SCT Get Involved email	<p>Subject: Suggested closure of ormskirk a and e</p> <p>I believe this would be a devastating move.</p> <p>There is already too much pressure on Southport that they cannot cope and have seen this and witnessed it with my family.</p> <p>I have a daughter with an epi pen. Having a hospital so close saved her life after she reacted to nuts unexpectedly. The travel time to Southport we would have lost her.</p> <p>Children who stop breathing. Babies who suffer with breathing issues amongst other things. How would they be able to help parents promptly?</p> <p>Ambulance services cannot cope as it is with some ridiculous waiting times. Not their fault.</p> <p>So many schools and nurseries in the local area the hospital serves gives high population of children in the area who often need prompt care in accident and emergency situations.</p> <p>Closing the a and e would be catastrophic</p>	<p>Thank you for your email and thoughts on the proposals, which have been noted.</p> <p>We were sorry to hear about the situation involving your daughter and are glad she was able to receive the care she needed so quickly. Personal experiences like yours highlight just how important timely access to emergency services can be, and we appreciate you taking the time to share this with us.</p> <p>We recognise the existing pressures on Southport Hospital, however, we would stress that whichever site is chosen – Southport or Ormskirk - there would be opportunities for redevelopment work to ensure that services are fit for purpose. Most importantly, as outlined in our consultation booklet, we believe that bringing together children's and adult A&Es onto one site would allow us to make a better use of resources and improve overall service delivery.</p> <p>With regards to ambulance waiting times, while we appreciate that people will be affected differently depending on where they live and the transport options available to them, the North West Ambulance Service (NWS) has looked at impacts on ambulance journey times, using a specialist predictive tool, for both the Southport and the Ormskirk options. It concludes that ambulances would have to spend more time on the road and travel further in both cases, however the projected increase in ambulance travel time would be three times greater if A&E services were brought together in Ormskirk, rather than Southport. You can read more about the analysis here.</p> <p>Please be assured, however, that we understand the significance of travel, and how this can affect access to services, particularly in emergency circumstances like the ones you listed. To help us better understand these impacts, and how they could be managed, we are setting up a travel advisory group to include members of the public and patients. We are also committed to working with local authorities and public transport providers to help make sure services are developed to reflect the needs of patients and staff to access our hospital sites.</p> <p>It's really important for us to learn the views of people, such as yourself, who rely on and use our services. I would encourage you also to read the consultation booklet (there is also a summary version) and then to take our survey. You may also be interested in coming along to one of our public events being organised throughout the consultation period.</p> <p>Thank you again for taking the time to share your views.</p> <p>Kind regards</p>	Response from SCT Get Involved via PMO
Public	02/07/25	Email	SCT Get Involved email	<p>Subject: Re: Children's A&E to return to Southport within five years</p> <p>Hi,</p> <p>It seems the cat out bag the first meeting on Monday consultation over, job done, you can all go home now what a waste time and money but that the NHS waste taxpayers money it not ours we will be bailed out out come what may I was just going to email the SCT to book my my place for the ICB meeting on Friday but it seems a waste of time as all done and dusted you should all the SCT team should be ashamed of yourself for this shenanigans that you have played out to the people of westlancashire.</p>	<p>Thank you for sharing your concerns.</p> <p>We want to take this opportunity to clarify that no decisions have been made regarding the future of adult and children's A&Es at Southport and Ormskirk hospitals. The formal consultation on the proposals commenced on 4 July, following the approval of the pre-consultation business case and consultation document by the Joint Committee of Cheshire and Merseyside ICB and Lancashire and South Cumbria ICB. The public consultation will run for 13-weeks until 3 October and we are of course actively promoting public engagement throughout this period.</p> <p>We understand that when the NHS is planning significant changes, it can lead to questions about potential impacts from local residents, patients, public and staff. Therefore we are running a public consultation - to give patients, public, and staff an opportunity to share their views before any decisions are made. The proposals being consulted on have been developed following very robust analysis and clinical inter-rater agreement as well as an open consideration of a range of possible options known as an options appraisal process. All feedback received during the consultation will be carefully and meaningfully considered before any decisions are taken. This approach ensures that proposals are shaped by clinical evidence, national best practice, and important feedback and contributions received from local communities in all geographical areas, including those in West Lancashire.</p> <p>There will be multiple ways for people to participate, including a number of public events which are advertised on the Shaping Care Together website [weblink]. We encourage you and others in the community to put forward any alternative, evidence-based proposals or ideas during this process via the survey and public events. These contributions will be carefully considered as part of our commitment to the transparent and inclusive decision-making.</p> <p>We appreciate your engagement and hope you will attend the upcoming public events and contributing to the consultation in full.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	02/07/25	Email	SCT Get Involved email	<p>Subject: AE proposed closure!</p> <p>Why do you feel closing this service would be beneficial knowing that skelmersdale is an expanding town! This is unacceptable to leave the area so vulnerable.</p> <p>Disgusting to even consider this.</p>	<p>Thank you for taking the time to share your views.</p> <p>We want to take this opportunity to clarify that no decisions have been made regarding the future of adult and children's A&Es at Southport and Ormskirk hospitals. The formal consultation on the proposals commenced on 4 July, following the approval of the pre-consultation business case and the consultation document by the Joint Committee of Cheshire and Merseyside ICB and Lancashire and South Cumbria ICB.</p> <p>We understand that when the NHS is planning significant changes, it can lead to questions about potential impacts from local residents, patients, public and staff. Therefore we are running a public consultation - to give patients, public, and staff an opportunity to share their views before any decisions are made. The proposals being consulted on have been developed following very robust analysis and clinical inter-rater reliability as well as an open consideration of a range of possible options known as an options appraisal process. All feedback received during the consultation will be carefully and meaningfully considered before any decisions are taken. This approach ensures that proposals are shaped by clinical evidence, national best practice, and important feedback and contributions received from local communities in all geographical areas, including those in Skelmersdale.</p> <p>There will be multiple ways for people to participate, including a number of public events [weblink] which are advertised on the Shaping Care Together website. We encourage you and others in the community to put forward any alternative, evidence-based proposals or ideas during this process via the survey and public events. These contributions will be carefully considered as part of our commitment to transparent, inclusive decision-making.</p> <p>Thank you again for your engagement.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO
Public	02/07/25	Email	SCT Get Involved email	<p>Subject: Question for public meeting Friday 4 July 2025</p> <p>The travel time data used in your impact assessment is flawed. It fails to break down data into the relevant demographic groups. To have a meaningful comparison you need to look at two hospitals' use by children alone. How can you justify to families from Skelmersdale, living in some of the most deprived wards in the country (significantly including car ownership per household) - much worse than anywhere in Southport & Formby - moving the nearest A& E for their sick children 10 miles further away from them when they are already struggling with transport?</p>	<p>Thank you for your question. Please see below response:</p> <p>Thank you for your comment regarding the travel time data in the impact assessment. We understand the importance of considering demographic-specific usage, such as children's access to services. However, it's important to clarify that only Ormskirk Hospital has a dedicated children's A&E department. Southport Hospital provides A&E services for adults only.</p> <p>As a result, a direct comparison of A&E attendances by children between the two hospitals is not possible, since Southport does not serve this demographic in its emergency department. The travel time analysis reflects the actual service configurations and patient pathways currently in place.</p> <p>Please be assured that we understand the significance of travel and how this can affect access to services. To assess the potential impact of each proposed option, we've carried out a number of impact assessments - including effects on ambulance travel times. A summary of these assessments can be found in Section 9 of the pre-consultation business case (PCBC), on pages 87-90, with further detail available in the appendices. The North West Ambulance Service has also provided a detailed analysis using its own modelling tool. A summarised version is also included in the 'Impacts and What You Can Do About Them' section of the consultation document (from page 33).</p> <p>We appreciate your concerns regarding Skelmersdale, and we want to reassure you that the potential effects on this and other local communities have been taken into account within these assessments. It's also worth noting that we are setting up a travel advisory group to include members of the public and patients, and will be working closely with local authorities and public transport providers to help make sure services are developed to reflect the needs of patients and staff to access our hospital sites.</p> <p>The aforementioned documentation can be found on the SCT website: https://yoursayshapingcaretogether.co.uk/consultation-documents</p> <p>Kind regards, Shaping Care Together Programme Team</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	04/07/25	Email	SCT Get Involved email	<p>Subject: Re: NHS UPDATE: Share your views on proposed location for local A&E services</p> <p>The parking at Southport and Ormskirk is inadequate.</p>	<p>Thank you for your comment regarding parking at Southport and Ormskirk hospitals.</p> <p>We understand that parking is a significant concern for patients, visitors, and staff, and it has been considered carefully as part of the ongoing consultation process.</p> <p>Details on current parking provision and potential improvements can be found in the pre-consultation business case, see section 6.2.3, as well as in the consultation document (pages 25-26). The documents can be accessed here [weblink].</p> <p>We encourage you to review this information and share any further feedback through our survey or upcoming consultation events. Your input will help inform any future decisions and ensure local needs are fully understood.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO
Public	04/07/25	Email	SCT Get Involved email	<p>Subject: Re: NHS UPDATE: Share your views on proposed location for local A&E services</p> <p>Hi Rob The survey won't open and allow further action.</p>	<p>We're sorry to hear you are having some difficulties accessing the survey. We've checked our end and can confirm that everything is functioning as it should be and we are receiving a large number of responses. There can be a number of reasons why problems may occur for some users.</p> <p>As a first step, could I ask you to try CLICKING HERE to see if that solves the issue for you. It should take you to a page that looks like this</p> <p>There is no need to sign in so please ignore the 'sign in' button on the top right of the page.</p> <p>Just scroll down the page and click on 'next' to start answering the questions in the survey. If that still doesn't work can I suggest you try the following steps:</p> <p>Try using a different device (such as another computer or smartphone). Try from a different network. So for example, if you are trying to complete the survey at work, try again when you are home. Some work IT security policies prevent you from accessing certain sites, even when those sites are not harmful. Try using a different internet browser. We would generally recommend using Google Chrome as this is compatible with most websites. Try clearing your internet cache / history in your browser</p> <p>I hope one of the above suggestions helps to resolve the issue for you. If all else fails, please let us know so that we may send you a printed copy of the consultation document along with a survey and pre-paid envelope.</p> <p>Kind regards</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	04/07/25	Email	Sefton PACT	<p>Subject: FW: Southport & Formby Hospital could see all Accident and Emergency services concentrated on that site. It would see the return of children's A&E services to Sout...</p> <p>Source: Stand Up For Southport https://share.google/y1p3zlt9Xicx0mod</p> <p>Hi,</p> <p>I enclose a screenshot of a article in Southport leader informing us that the new children A&E going to Southport so there no point in attending the meeting on the consultation on 4 July as it all been done and dusted we the people of westlancashire have been mislead on this consultation the SCT team have been payed for the last 12 months mislead us but that's the NHS management for us say anything and move on.</p>	<p>Thank you for getting in touch.</p> <p>Firstly, we'd like to clarify that no decisions have yet been made. Prior to launching the consultation, we considered a broad range of options which were carefully evaluated against an agreed set of criteria by our assessment panel, made up of NHS experts, patients, members of the public and voluntary and community groups.</p> <p>Following on from our extensive public engagement exercise last year, which showed broad public support for bringing our children's and adult A&Es together on a single site, the panel agreed that services should be consolidated at either Southport Hospital or Ormskirk Hospital. As such, these are now the two options we are consulting on.</p> <p>Based on the available evidence, the panel recommended that Southport Hospital should be the preferred option - we explain why on page 19 of the consultation booklet. However, the panel also recommended that views should be sought on an alternative option at Ormskirk Hospital. The NHS programme partners agreed with the panel's recommendations, however, absolutely no decisions will be made until we have captured a broad range of views from the people who use and rely on our services. You can learn more about the evidence used for this assessment in the supporting documents of the pre-consultation business case (PCBC), available to read here. The consultation, which began last week, is scheduled to run for 13-weeks, until early October.</p> <p>Whilst we want to hear views on which set of proposals would best help achieve our goals, we are not just asking people to choose between two options. We want to build on what we have learned already and find out more about how different people may be impacted and how we could reduce any negative impacts.</p> <p>For more information on the consultation, and what we are asking people to consider, please visit our website - https://yoursayshapingcaretogether.co.uk/consultation-options</p> <p>We hope this clarifies the process. While we are always happy to provide further procedural clarity, we very much hope that you will also submit your views on the proposals via the available channels. We kindly ask that any emails relating to the SCT programme are sent to the sct.getinvolved@merseywestlancs.nhs.uk email.</p> <p>Kind regards Cathy</p>	Response from Sefton PACT (cc: SCT Get Involved)
Public	04/07/25	Email	SCT Get Involved email	<p>Subject: Re: NHS UPDATE: Share your views on proposed location for local A&E services</p> <p>Hi. I am attempting to fill in your survey but your system will not allow me access.</p> <p>I have entered my E'mail address but then the system tells me that there is a problem and 'try again'.</p>	<p>We're sorry to hear you are having some difficulties accessing the survey. We've checked our end and can confirm that everything is functioning as it should be and we are receiving a large number of responses. There can be a number of reasons why problems may occur for some users.</p> <p>As a first step, could I ask you to try CLICKING HERE to see if that solves the issue for you. It should take you to a page that looks like this</p> <p>There is no need to sign in so please ignore the 'sign in' button on the top right of the page.</p> <p>Just scroll down the page and click on 'next' to start answering the questions in the survey. If that still doesn't work can I suggest you try the following steps:</p> <p>Try using a different device (such as another computer or smartphone). Try from a different network. So for example, if you are trying to complete the survey at work, try again when you are home. Some work IT security policies prevent you from accessing certain sites, even when those sites are not harmful. Try using a different internet browser. We would generally recommend using Google Chrome as this is compatible with most websites. Try clearing your internet cache / history in your browser</p> <p>I hope one of the above suggestions helps to resolve the issue for you. If all else fails, please let us know so that we may send you a printed copy of the consultation document along with a survey and pre-paid envelope.</p> <p>Kind regards</p>	Response from SCT Get Involved via PMO

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Public	04/07/25	Email	SCT Get Involved email	<p>Subject: Re: NHS UPDATE: Share your views on proposed location for local A&E services</p> <p>I think Southport is the best option for a combined A&E because Formby /Crosby residents can come by train or a good road and Ormskirk residents have a good road. That means neither group would have to cross 'the Moss' which is a nightmare in mist or the dark.</p>	<p>Thank you for getting in touch and sharing your feedback, which we have noted.</p> <p>It's really important for us to learn the views of people, such as yourself, who rely on and use our services. We have a number of ways that you can share views during the consultation period, including a survey and several public events - please do participate if and where you can.</p> <p>Thank you again for taking the time to send us your thoughts.</p> <p>Kind regards</p>	Response from SCT Get Involved via PMO
Pol - local	04/07/25	Email	Halima email	<p>Subject: Consultation with Councillors</p> <p>Good afternoon</p> <p>It was good to speak to you at the end of the meeting this morning re engagement with Councillors.</p> <p>Our concern was that during the presentation the board had on the screen the fact that our MP and local councillors had all been consulted prior to this point. Cllr Ingman and myself have not been consulted or specifically invited to express our views at any point. This is even more surprising given that Cllr Ingman represents the ward in which Ormskirk Hospital is located.</p> <p>You did mention the meeting on Monday – I am sorry for any confusion but I did not equate the presentation of your document and preferred options with "consultation" hence the confusion. I know there was an online presentation (which I tried to join but had IT issues) but this was clearly not a consultation. Other members of Our West Lancashire (our group of independents) were present at that presentation and have confirmed that it was not a consultation in any sense.</p> <p>We would be interested to know what engagement there has been in the past with WLBC councillors and how this issue will be addressed during the coming consultation.</p> <p>I look forward to hearing from you soon</p>	<p>Thank you for your email. Likewise, it was good to speak with you and Cllr Ingman at the end of the meeting last Friday regarding engagement with councillors.</p> <p>As mentioned at the time, we have tried to ensure that councillors remain informed of what is happening with the programme.</p> <p>Earlier this year (6th January), we provided a briefing, arranged by Chris Twomey. Arrangements for this were managed by council staff, however, to the best of my knowledge the session was publicised to all elected members. I trust that yourself, and Cllrs Ingman and Owens, were informed.</p> <p>The briefing focussed on the programme's pre-consultation phase, including feedback we had received from stakeholders, the process for appraising options, and the steps required to move forward to formal public consultation.</p> <p>A further all-member briefing was held last Monday during which we gave members an early heads up on the forthcoming consultation and provided an overview of the published papers and proposals. I am sorry to hear IT issues prevented you from being able to attend.</p> <p>As you are aware, our joint committee's decision last Friday started a 13-week phase of public consultation and we are eager to engage with all interested parties to outline our proposals, respond to questions and gather views. I'm sure you will appreciate the need for us to remain politically impartial throughout and to provide the same opportunities to all elected members, however, I would be happy to arrange another all-member session during the consultation period. With your permission I will suggest this to Chris Twomey and inform him of our exchange.</p> <p>I'll be guided by you, however, perhaps it would be best to arrange this either later in August or September, once members have had the opportunity to consider proposals and hear the views of constituents.</p> <p>All members are of course also welcome to attend our public events, details of which you can find on our website HERE.</p> <p>Please let me know your thoughts. It is really important to us that we get engagement right on this very important consultation and I remain open to any other suggestions you may have.</p> <p>Kind regards</p> <p>Halima</p>	Response from Halima Sadia

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	05/07/25	Email	SCT Get Involved email	<p>Subject: Updating services</p> <p>I would like to get information about the above.</p>	<p>Thank you for getting in touch.</p> <p>Just to confirm, your email address is now on our mailing list, which means you will be the first to hear any news or updates about the programme. You can find more information on the programme on our website.</p> <p>It's really important for us to learn the views of people who rely on and use our services, such as yourself. During the consultation period, we have a number of ways in which you can share feedback, including our recently launched survey. You may also be interested in coming along to one of our public events which are being hosted both online and in-person. You can also volunteer to take part in one of our smaller discussion groups here.</p> <p>Thank you for getting involved, and please don't hesitate to get in touch should you have any questions.</p> <p>Kind regards</p>	Response from SCT Get Involved via PMO
Public	06/07/25	Email	SCT Get Involved email	<p>Subject: Progress and taking part</p> <p>Hi Please can you add me to your mailing list as somebody who is paralysed from the neck with various medical needs this is an important topic to me and my family. I wish to get my points of view.</p>	<p>Thank you for getting in touch.</p> <p>Just to confirm, your email address is on our mailing list, which means you will be the first to hear any news or updates about the programme.</p> <p>It's really important for us to learn the views of people who rely on and use our services, such as yourself. During the consultation period, we have a number of ways in which you can share feedback, including our recently launched survey. You may also be interested in coming along to one of our public events which are being hosted both online and in-person. You can also volunteer to take part in one of our smaller discussion groups here.</p> <p>Thank you for getting involved, and please don't hesitate to get in touch should you have any questions.</p> <p>Kind regards</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	06/07/25	Email	SCT Get Involved email	<p>Subject: Question before I fill in the survey</p> <p>Hi, Number 1 what are the 7/8 service that ormskirk hospital don't have that Southport have for you to make your decision to recommend them over Ormskirk.</p> <p>Number 2 can you provide me with the spec that you must have given to builders for them to give you quote for the new A&E building, I only need the spec for work for interior as you will see when you read on.</p> <p>Number 3 can you provide me with total interior space of the main buildings that ormskirk hospital has just bought back, the reason I ask as I feel there are building company out there who carry out refurbishment on hospitals buildings and I can send them the specs that you have give to your builders for them to give you there quote/ estimates.</p> <p>Number 4 can you provide me with copy's of the audit that informs you of the total cost for the Southport case to have the A&E there and the same for the case for ormskirk.</p> <p>The MWL trust brought the buildings and land with no idea what to do with them, but with the vision and will I am sure we can have a A&E on this site with million saved and in maximum build time of 2 years which should give the people of West Lancashire the better option to have the A&E in our area.if for what ever reason you don't provide me with the information I have asked for it will show us that this consultation was a done deal on the first day you recommended that Southport was the first choice and only choice but you have to show accountability on your figures without this you could have made up the cost and figures to suit your choice of Southport.</p> <p>Ps just read in the southport leader we're the SCT team have reduced the quote for Southport Hospital new A&E FROM 45million to 33 million can you provide me we're theses saving were made, by the end of this consultation I am sure the SCT will get the southport quote down to zero with the main contractor doing the work for free and the building materials also for free .this consultation is a shame, can you please send me to show how you reduced Southport quote.</p> <p>Look forward to your reply</p>	<p>Thank you for your detailed email and for engaging with the consultation process.</p> <p>We appreciate your interest and the questions you've raised. Please see our responses to each of your queries below:</p> <ol style="list-style-type: none"> The differences in services between Southport and Ormskirk hospitals that inform the proposals are outlined in Figure 8 on page 37 of the pre-consultation business case (PCBC). This figure highlights the range of emergency care codependent services currently available at Southport that are not available at Ormskirk. Estates feasibility for the options have been modelled to include the co-dependent services that would need to be co-located with emergency care to ensure safe and effective delivery. These are listed in Figure 8 on page 37 of the PCBC, and further supported by footnote 20 on page 36, which refers to clinical senate guidance. In addition, Appendix 8 (page 11) outlines the square meterage required for these services, which formed the basis of early design and cost estimates. This request falls outside the scope of the Shaping Care Together programme. We recommend directing this query to the Mersey and West Lancashire Teaching Hospitals NHS Trust via foirequests@merseywestlancs.nhs.uk, who will be able to assist with details of property holdings and associated space data. You can find information relating to the costing for both Southport and Ormskirk options in Appendix 8 of the PCBC. The governance process and version control of these figures were presented at the Joint Committee on 4th July, and we remain committed to full transparency throughout the consultation process. <p>As noted at the Joint Committee, the reduction in estimated cost from circa £45 million to £33 million was due to the identification of double-counting in the independent architect's report. Specifically, this included the incorrect inclusion of gynaecology as a co-dependent service and duplication in the area allocated for relocating paediatric inpatients. These were high-level early estimates, and further detailed planning will take place once a final decision is made following the consultation.</p> <p>We want to take this opportunity to clarify that no decisions have been made regarding the future of adult and children's A&Es at Southport and Ormskirk hospitals. The formal consultation on the proposals only commenced on 4th July, following the approval of the pre-consultation business case and consultation document by the Joint Committee of Cheshire and Merseyside ICB and Lancashire and South Cumbria ICB.</p> <p>There will be multiple ways for people to participate, including our public survey and a programme of public events which are advertised on the programme website. We believe that we have developed proposals based on all the available evidence, however, we understand that circumstances can change. We would encourage anyone who feels they may have insights that haven't yet been considered to share their views with us during the consultation. These contributions will be carefully considered as part of our commitment to transparent, inclusive decision-making.</p> <p>Thank you again for taking the time to engage.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO
Public	06/07/25	Email	SCT Get Involved email	<p>Subject: A&E provision</p> <p>Ormskirk is the preferred central location for both children's and adult A&E for my self and my husband.</p>	<p>Thank you for getting in touch and sharing your preferred option, which we have noted.</p> <p>It's really important for us to learn the views of people who rely on our services, such as yourselves. Where you can, we would encourage you to also share your views on the proposed options via our online survey. We're also hosting a number of public events, both online and in-person, which you may be interested in attending.</p> <p>Thank you again for taking the time to send us your thoughts.</p> <p>Kind regards</p>	Response from SCT Get Involved via PMO
Public	07/07/25	Email	SCT Get Involved email	<p>Subject: The only one side consultation were the people in charge of consultation are out to prove there choice is the only ones</p> <p>Hi, Can you reply to my 4 questions as I have asked them.</p> <p>(refer to email received on 06/07/2025 (H20))</p>	<p>Please see response sent on 10/07/25 at 13:58.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	07/07/25	Email	SCT Get Involved email	<p>Subject: Fw: A one sided consultation from a one sided SCT team</p> <p>Hi, I have just sent this email to my ICB.</p> <p>Hi, I ask the south Cumbria and Lancashire ICB to look into this one sided consultation that has just started to say we're the new A&E is to be located.</p> <p>The consultation started on the 30 June with the SCT team informing local councillors of the outlining it contains.</p> <p>On the 1st of July the Southport leader informed the people of Southport that SCT main preference was Southport Hospital.</p> <p>On the 5 July again in the Southport leader the SCT informed them that they could reduce Southport quote from 45 million to 33 million so making the Southport site even more one sided.</p> <p>I always thought when a consultation was ongoing that the team who run it are impartial but it seem rob cooper the CEO of MWL trust has own view on were the new A&E is located.</p> <p>I ask the ICB to look into my concerns as it seems it a one sided consultation and that the SCT team should stand down till a new team is formed from a other district so that the people of westlancashire who you represent have a fair consultation.</p> <p>I am quite convinced that rob cooper and his SCT team will find a builder and suppliers who will build the new A&E for nothing, it worries me that they can reduce there quote so quickly with no accountability on the reduced quote it seems they make up as they go along.</p>	<p>Thank you for notifying of us.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO
Public	07/07/25	Email	SCT Get Involved email	<p>Subject: Re: NHS UPDATE: Share your views on proposed location for local A&E services</p> <p>Good afternoon</p> <p>As a fulltime wheelchair user who is unable to stand on a set of scales to be weighed the main issue that I have with A&E is when a nurse asks me can I stand and I say no, he or she just walks away. This doesn't just apply to A&E put also to Outpatients and the Wards. Knowing a patients weight can be important for that patient to receive the correct dose of medication. Something should be done about this</p>	<p>Thank you for getting in touch and sharing your experience.</p> <p>I'm sorry to hear that you have had difficulties being weighed at A&E. If you haven't done so already, I would encourage you to contact patient advice and liaison services (PALS), so they can note these incidents. You can find the PALS contact for your service on the NHS website - https://www.nhs.uk/service-search/other-health-services/patient-advice-and-liaison-services-pals/</p> <p>It's really important for us to learn the views of people who rely on and use our services, such as yourself. We would encourage you to share your views on the proposed options for urgent and emergency care services via our online survey. We're also hosting a number of public events, both online and in-person, and you can volunteer to take part in one of our smaller discussion groups here.</p> <p>Thank you again for getting in touch.</p> <p>Kind regards</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	08/07/25	Email	Joint Committee	<p>Subject: Joint committee questions re SCT</p> <p>Long-Term Vision: What is the long-term vision for paediatric healthcare in our area, and how does the relocation align with that. (note: it's not clear in the email where this individual resides, but assume based on the question they are a West Lancs resident).</p> <p>ORMSKIRK UTC SPECIFIC (Sarah): Ormskirk currently has a walk-in centre. Given its closer proximity and easier access to those in Burscough, Skelmersdale, Ormskirk, Parbold, Newburgh, etc. have you considered that what is likely to happen is that this centre becomes more overwhelmed than it currently is with people hoping their child can be treated there, rather than making the journey to Southport?</p> <p>I have just watch Wes Streeting on BBC Breakfast. He explains that he wants more local services within communities, meaning people do not need to travel from place to place to get care, but can receive that care in their local community. The current proposals are now outdated based on this new announcement. Instead, local NHS services A&E for both children and adults, should be bolstered and reinstated at both sites. How does the committee respond to this new announcement and direction for the NHS?</p>	<p>Long-Term Vision: What is the long-term vision for paediatric healthcare in our area, and how does the relocation align with that. (note: it's not clear in the email where this individual resides, but assume based on the question they are a West Lancs resident).</p> <p>NOTE – the first part of this question is for ICB comms to outline what is in the JFP. We can then segway into something like the following:</p> <p>When people need emergency care we must be there for them. That means services that are available all day, everyday and for everyone. For the past five years, service pressures have meant that our children's A&E at Ormskirk Hospital has been closed between midnight and 8am. The proposals we are consulting on will ensure we offer round-the-clock emergency care for our children and young people.</p> <p>ORMSKIRK UTC SPECIFIC (Sarah): Ormskirk currently has a walk-in centre. Given its closer proximity and easier access to those in Burscough, Skelmersdale, Ormskirk, Parbold, Newburgh, etc. have you considered that what is likely to happen is that this centre becomes more overwhelmed than it currently is with people hoping their child can be treated there, rather than making the journey to Southport?</p> <p>Emergency care, available at our A&Es, is for life-threatening illnesses or accidents that need to be dealt with straightaway. Urgent care is for when people need urgent attention for a non-life-threatening illness or injury. We know many people who go to A&E could be assessed, cared for and treated somewhere else. This can lead to longer waiting times at A&E and can create additional pressures across our hospitals and wider NHS services. Our data shows that this was the case with more than seven in 10 under 16s who went to Ormskirk A&E last year. Whilst the programme's goals do not specifically aim at reducing these numbers, we would encourage anyone who could go to an urgent-treatment or walk-in centre to do so, rather than attending A&E.</p> <p>We are always reviewing our urgent care offer to make sure it is the best it can be. We consider things like where people live, which other NHS services are available to them and what their specific needs are. Once decisions have been made on where to locate our A&Es we will take stock of our needs for urgent care before we start making any changes to services on the ground.</p> <p>I have just watch Wes Streeting on BBC Breakfast. He explains that he wants more local services within communities, meaning people do not need to travel from place to place to get care, but can receive that care in their local community. The current proposals are now outdated based on this new announcement. Instead, local NHS services A&E for both children and adults, should be bolstered and reinstated at both sites. How does the committee respond to this new announcement and direction for the NHS?</p> <p>The government's new ten-year plan for the NHS has three core strands, one of which is to move more care away from hospitals and into communities, closer to where people live. However, emergency care, available at our A&Es, is for life-threatening illnesses or accidents that need to be dealt with straightaway and must always be provided at a hospital site. This is because, to offer emergency care safely, support needs to be on hand from a number of other NHS services. This is in line with government policy.</p> <p>In our case for change published last year, we outline the current pressures we are facing. One of the impacts of this has been that our children's A&E at Ormskirk Hospital has been closed between midnight and 8am for the past five years. We do not currently have the resources to re-open the overnight service. We also cannot increase the number of A&E units we operate as you suggest.</p> <p>Unlike A&E services, however, urgent care can be offered in the community, such as at a one of our urgent treatment- or walk-in centres, and often in people's homes. We are always reviewing our urgent care offer to make sure it is the best it can be. We consider things like where people live, which other NHS services are available to them and what their specific needs are. We know, for example that older people, or people with disabilities or frailty related conditions, can lose some of their independence when admitted to hospital and may have more need for community and home-based care when that is available and appropriate.</p> <p>Once decisions have been made on where to locate our A&Es we will take stock of our needs for urgent care before we start making any changes to services on the ground.</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	08/07/25	Email	SCT Get Involved email	<p>Subject: A one way consultation run by a dominating SCT</p> <p>Hi, I enclose a screenshot of a overview of consultation process but the SCT have informed us that there proposal is Southport then go on to inform us that they have found they can reduce the quote for Southport by £12 million so making it even more one sided with no information on how they have saved this money to make there choice even more one sided.</p> <p>So I ask to stop this one way consultation remove the SCT team and rob cooper the CEO of MWL trust who seems to have his own agenda as to were the new A&E will be located.</p>	<p>Thank you for your further email and for continuing to engage with the consultation process.</p> <p>As outlined in our previous correspondence, we have provided details of the process followed to date. No decisions have been made regarding the future location of A&E services.</p> <p>This consultation is being conducted in accordance with NHS and government guidance for major service change. All relevant documentation - including the pre-consultation business case, supporting appendices, and the consultation document - has been made publicly available to ensure transparency and enable meaningful public involvement. A summary version and easy-read version of the consultation document is also available to support accessibility.</p> <p>As noted at the Joint Committee, the reduction in the estimated cost from approximately £45 million to £33 million resulted from the identification of double-counting in the independent architect's report. This included the incorrect inclusion of gynaecology as a co-dependent service and duplication in the space allocated for relocating paediatric inpatients. These were high-level early estimates. Further detailed planning will take place after the consultation has concluded and a final decision is made.</p> <p>We recognise that this is an issue about which many people feel strongly. The purpose of the 13-week consultation is to gather a wide range of views, concerns, and any new evidence from public, staff, and stakeholders - all of which will be carefully considered before any final decision is reached.</p> <p>We remain fully committed to conducting this process with diligence, transparency, and fairness.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO
Pol - local	08/07/25	Email	Halima Sadia email	<p>Subject: Re: Consultation with Councillors</p> <p>Good afternoon Halima</p> <p>Thank you for your reply.</p> <p>I have checked back on the online diary provided to councillors and there is no meeting listed on 6th January 25.</p> <p>The briefing I was unable to attend was not a consultation.</p> <p>It is therefore the case that, contrary to the document displayed on Friday, there has been no consultation whatsoever with Councillors which is extremely disappointing. We are major stakeholders, representing large numbers of residents.</p>	<p>Thank you for your emails.</p> <p>On your first point, regarding the briefing on 6th January, may I emphasise that we were not involved in managing invites. It is my understanding that the Leader of the Council requested an informal briefing for a small number of Elected Members to understand the process and next steps in relation to the 'Shaping Care Together' programme. As my colleague Sarah James pointed out, I was mistaken in saying that this was an all-member briefing.</p> <p>On your second point, you are quite right that there has been no consultation activity prior to the meeting of our Joint Committee. The consultation phase of the programme only began last Friday, 4th July, following approvals, and is scheduled to run for 13-weeks, closing on Friday 3rd October. During this time, we are actively seeking to consult all interested parties, including of course, elected members.</p> <p>I must emphasise that we have not consulted any external parties on proposals prior to July 4th 2025. To do so would have been in contravention of legal requirements as it would have privileged the parties being consulted with before a public announcement had been made. During my presentation at the Joint committee I referenced some involvement and briefings that took place prior to this, however, I would like to clarify that all such activity was either advisory or for information only.</p> <p>I do appreciate, however, that as elected representatives for the communities we serve, it is important that we keep you informed of process and progress. That is why we approached Chris Twomey to arrange the briefing in June. Neither of these, however, were in any way consultative. I realise that the process can be quite detailed and that the language used can sometimes be a little opaque and encourage you to review the consultation documentation available on our website for a breakdown of the process.</p> <p>As also mentioned in my last email, we would be happy to provide a further briefing to members should you and your colleagues feel that may be of benefit. In the meantime I would encourage you to share your views on the proposal either by taking our consultation survey or by submitting a written response directly to us at sct.getinvolved@merseywestlancs.nhs.uk . I would also encourage you to attend our public events, details of which can be found on our website.</p> <p>Moving forward, I kindly request that any emails in relation to Shaping Care Together programme are sent directly to sct.getinvolved@merseywestlancs.nhs.uk to ensure that all feedback is fed into the programme and to ensure we provide you with a timely response.</p> <p>Lastly, I would also be most grateful for any support that you and your colleagues may be able to offer by way of sharing information about the consultation with your residents so that we can ensure the widest possible participation.</p> <p>Kind regards Halima</p>	Response from Halima Sadia

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Pol - local	09/07/25	Email	SCT Get Involved email	<p>Subject: Councillor Query</p> <p>Good morning,</p> <p>Please could you confirm urgently the following information:</p> <p>If the Ormskirk option is selected, would Southport Hosptial retain an Urgent Treatment Centre / ability to treat emergency or urgent cases, or will all these be re-directed to Ormskirk?</p> <p>What are the further 7 services Southport would lose if the Ormskirk option is selected?</p> <p>The Ormskirk option cost is £91m v £33m. Where would this extra money come from? Would it be money which could otherwise be spent on local services? Is it from existing budgets or new money from Govt, whichever option we choose?</p> <p>Has any assessment been made on the impact 3x longer journey times with the Ormskirk option vs the Southport option? Any modelling showing the result on mortality, chances of more severe medical outcomes, etc?</p> <p>The documentation lists WLBC as a key stakeholder, with the final decision made 'with' councils. What does this 'with' mean? Does WLBC have any sort of veto? And will LCC / Sefton also be key stakeholders in the same way?</p> <p>And finally, could you confirm that no matter what the consultation response, a final decision Ormskirk v Southport will be made by the Secretary of State?</p> <p>WLBC are being asked to make a decision on our council's position next week, so I'd be very grateful for a response asap.</p>	<p>Thank you for your email. We have endeavoured to respond to each of your points in turn below.</p> <p>If the Ormskirk option is selected, would Southport Hosptial retain an Urgent Treatment Centre / ability to treat emergency or urgent cases, or will all these be re-directed to Ormskirk?</p> <p>An Urgent Treatment centre is not currently provided on the Southport Hospital site, the options describe co-location of emergency services for adults and children relocating services from one site to another. The options describe what services would be retained for the immediate local population.</p> <p>We have a duty of care to the people who use and rely on our services. That includes developing services to meet the urgent and emergency care needs of our communities. We will continue to do that whatever the outcome of this consultation. The proposals in this consultation will help us do that.</p> <p>We are always reviewing our urgent care offer to make sure it is the best it can be. We consider things like where people live, which other NHS services are available to them and what their specific needs are.</p> <p>We remain open to exploring the possibilities for urgent care services within our current resourcing constraints, balancing our commitments to improving access, efficiency and quality.</p> <p>Once decisions have been made on where to locate our A&Es we will take stock of our needs for urgent care before we start making any changes to services on the ground.</p> <p>What are the further 7 services Southport would lose if the Ormskirk option is selected?</p> <p>As per the recommendations of the South East Clinical Senate in their The Clinical Co-Dependencies of Acute Hospital Services – the seven emergency care codependent services that would need to move from Southport to Ormskirk if the Ormskirk option is chosen are: General medicine, critical care, elderly medicine, respiratory medicine, medical gastroenterology, urgent diagnostic haematology and biochemistry, and liaison psychiatry.</p> <p>The Ormskirk option cost is £91m v £33m. Where would this extra money come from? Would it be money which could otherwise be spent on local services? Is it from existing budgets or new money from Govt, whichever option we choose?</p> <p>When the former trusts of Southport and Ormskirk and St Helens and Knowsley were brought together to form MWL, some funding was allocated at the time to SCT service reconfiguration. Whichever option is chosen, however, we know that additional national capital funding will be required.</p> <p>We cannot know how much before deciding which site is to be redeveloped and forming more detailed plans. The route to national funding would be through the development of a Strategic Outline Case (SOC) which would be presented to NHS England for consideration.</p> <p>Has any assessment been made on the impact 3x longer journey times with the Ormskirk option vs the Southport option? Any modelling showing the result on mortality, chances of more severe medical outcomes, etc?</p> <p>You can find our full travel impact assessment in appendix 26 of our pre-consultation business case (PCBC). This does not include projection of mortality and morbidity impacts at this time. Modelling to date has considered current attendances and whether patients attending with certain conditions should be managed within an emergency department or could be managed through other resources (see our clinical models from page 34 of the PCBC).</p> <p>We know that for children the highest number of children attending ED who require admission are from Kew, Norwood and Park wards, followed by Skelmersdale South, Birch green and then Ashurst.</p> <p>We also know that there is a lot we can do to support children to maintain their health through a number of joint NHS and public health initiatives. Although this is currently out of scope for this programme, we continue to work with wider partners to give children the best start in life.</p> <p>You may also want to refer to our Quality Impact Assessment (QIA) in appendix 22.</p> <p>This is our consultation phase where we are asking for any other information that we may not have considered and this will inform the next stage of the formal process where we will further develop our modelling and analysis to ensure that we provide the best clinical model for our population.</p> <p>The documentation lists WLBC as a key stakeholder, with the final decision made 'with' councils. What does this 'with' mean?</p> <p>The health overview and scrutiny committees of both Sefton Council and Lancashire County Council (and latterly the joint overview and scrutiny committee) have been involved in an advisory capacity, and as a way of providing procedural scrutiny for the programme. You can find minutes of these engagements in the appendices of our PCBC.</p> <p>In addition to this we have sought to keep both parliamentary and local authority elected members informed of progress in a timely manner through both newsletter updates and occasional briefing session for information only.</p> <p>We will maintain these channels with local authorities and elected members throughout consultation and towards to the decision-making phase.</p> <p>Final decisions will be made by ICB commissioners and assured by NHS England.</p> <p>Does WLBC have any sort of veto?</p> <p>No. Local authorities do not have any right of veto.</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
					<p>And will LCC / Sefton also be key stakeholders in the same way?</p> <p>Yes.</p> <p>And finally, could you confirm that no matter what the consultation response, a final decision Ormskirk v Southport will be made by the Secretary of State?</p> <p>Whilst the Secretary of State has been notified of the consultation as required, final decisions will be made by commissioners and assured by NHS England.</p> <p>I trust we have addressed your points satisfactorily and would like to once again thank you for your engagement with the programme.</p> <p>Kind regards,</p>	
Public	10/07/25	Email	SCT Get Involved email	<p>Subject: Hi</p> <p>I have contacted PALS on numerous occasions and mentioned the problem every time I've had a hospital appointment and still nothing has been done about this.</p>	No response required.	
Public	10/07/25	Email	SCT Get Involved email	<p>Subject: Re: Location of the 4 July meeting</p> <p>Hi, I have not changed my email and checked my spam but no email you run a very selective list of stakeholders.</p> <p>You have not responded to my 4 questions so that I can reduce cost as you have done with no clarity on how it done it just put it out there with no figures just a 12 million reduction just making it more one sided then it already is.</p>	<p>Thank you for getting in touch. We have checked our records and can confirm that you are still on our mailing list to receive updates on Shaping Care Together. If you would like a back-up email to be included please do let us know.</p> <p>With regard to the email responding to your questions, this was sent on Thursday 10th July 2025 at 1:58 PM. However, if you have not received this please see below:</p> <p>Thank you for your detailed email and for engaging with the consultation process.</p> <p>We appreciate your interest and the questions you've raised. Please see our responses to each of your queries below:</p> <ol style="list-style-type: none"> The differences in services between Southport and Ormskirk hospitals that inform the proposals are outlined in Figure 8 on page 37 of the pre-consultation business case (PCBC). This figure highlights the range of emergency care codependent services currently available at Southport that are not available at Ormskirk. Estates feasibility for the options have been modelled to include the co-dependent services that would need to be co-located with emergency care to ensure safe and effective delivery. These are listed in Figure 8 on page 37 of the PCBC, and further supported by footnote 20 on page 36, which refers to clinical senate guidance. In addition, Appendix 8 (page 11) outlines the square meterage required for these services, which formed the basis of early design and cost estimates. This request falls outside the scope of the Shaping Care Together programme. We recommend directing this query to the Mersey and West Lancashire Teaching Hospitals NHS Trust via foirequests@merseywestlancs.nhs.uk, who will be able to assist with details of property holdings and associated space data. You can find information relating to the costing for both Southport and Ormskirk options in Appendix 8 of the PCBC. The governance process and version control of these figures were presented at the Joint Committee on 4th July, and we remain committed to full transparency throughout the consultation process. <p>As noted at the Joint Committee, the reduction in estimated cost from circa £45 million to £33 million was due to the identification of double-counting in the independent architect's report. Specifically, this included the incorrect inclusion of gynaecology as a co-dependent service and duplication in the area allocated for relocating paediatric inpatients. These were high-level early estimates, and further detailed planning will take place once a final decision is made following the consultation.</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
					<p>We want to take this opportunity to clarify that no decisions have been made regarding the future of adult and children's A&Es at Southport and Ormskirk hospitals. The formal consultation on the proposals only commenced on 4th July, following the approval of the pre-consultation business case and consultation document by the Joint Committee of Cheshire and Merseyside ICB and Lancashire and South Cumbria ICB.</p> <p>There will be multiple ways for people to participate, including our public survey and a programme of public events which are advertised on the programme website. We believe that we have developed proposals based on all the available evidence, however, we understand that circumstances can change. We would encourage anyone who feels they may have insights that haven't yet been considered to share their views with us during the consultation. These contributions will be carefully considered as part of our commitment to transparent, inclusive decision-making.</p> <p>Thank you again for taking the time to engage.</p>	
Public	10/07/25	Email	SCT Get Involved email	<p>Subject: Re: Children's A&E to return to Southport within five years</p> <p>Yes no decision has been made but SCT have made it quite clear were there they think the new A&E should be, by leaking there position saying there preferred choice is Southport then going on to say they have found more savings on Southport case ,I thought this consultation was independent but it seems not ,it makes me think that the SCT team and the MWL CEO live more closer to Southport Hospital than Ormskirk, I enclose a screenshot of what a consultation rules should be and you are dominating the conversation with your comments your own views and the cost reductions , this to me is a one sided consultation and ask for rob cooper and SCT to stand down and a new independent outside team in to run the consultation as if not what other comments will you make to make it more one sided than it already becoming.</p>	<p>Thank you for sharing your concerns.</p> <p>As outlined in our consultation document, a consultation is when public bodies, like the NHS, ask for feedback from the public on things like policy ideas or service changes. It is a way of hearing opinions, concerns and suggestions before making decisions. We want to take this opportunity to clarify that no decisions have been made regarding the future of adult and children's A&Es at Southport and Ormskirk hospitals. The formal consultation on the proposals commenced on 4th July, following the approval of the pre-consultation business case and consultation document by the Joint Committee of Cheshire and Merseyside ICB and Lancashire and South Cumbria ICB. The public consultation will run for 13-weeks until 3rd October and we are of course actively promoting public engagement throughout this period.</p> <p>We appreciate your engagement and hope you will attend the upcoming public events and contributing to the consultation in full.</p>	Response from SCT Get Involved via PMO
Public	10/07/25	Email	SCT Get Involved email	<p>Subject: Fw: The only one side consultation were the people in charge of consultation are out to prove there choice is the only ones</p> <p>Hi, Again I have not received any emails from you on this date.</p>	<p>With regard to the email responding to your questions, this was sent on Thursday 10th July 2025 at 1:58 PM. However, if you have not received this please see below:</p> <p>Thank you for your detailed email and for engaging with the consultation process.</p> <p>We appreciate your interest and the questions you've raised. Please see our responses to each of your queries below:</p> <ol style="list-style-type: none"> 1. The differences in services between Southport and Ormskirk hospitals that inform the proposals are outlined in Figure 8 on page 37 of the pre-consultation business case (PCBC). This figure highlights the range of emergency care codependent services currently available at Southport that are not available at Ormskirk. 2. Estates feasibility for the options have been modelled to include the co-dependent services that would need to be co-located with emergency care to ensure safe and effective delivery. These are listed in Figure 8 on page 37 of the PCBC, and further supported by footnote 20 on page 36, which refers to clinical senate guidance. In addition, Appendix 8 (page 11) outlines the square meterage required for these services, which formed the basis of early design and cost estimates. 3. This request falls outside the scope of the Shaping Care Together programme. We recommend directing this query to the Mersey and West Lancashire Teaching Hospitals NHS Trust via foirequests@merseywestlancs.nhs.uk, who will be able to assist with details of property holdings and associated space data. 4. You can find information relating to the costing for both Southport and Ormskirk options in Appendix 8 of the PCBC. The governance process and version control of these figures were presented at the Joint Committee on 4th July, and we remain committed to full transparency throughout the consultation process. <p>As noted at the Joint Committee, the reduction in estimated cost from circa £45 million to £33 million was due to the identification of double-counting in the independent architect's report. Specifically, this included the incorrect inclusion of gynaecology as a co-dependent service and duplication in the area allocated for relocating paediatric inpatients. These were high-level early estimates, and further detailed planning will take place once a final decision is made following the consultation.</p> <p>We want to take this opportunity to clarify that no decisions have been made regarding the future of adult and children's A&Es at Southport and Ormskirk hospitals. The formal consultation on the proposals only commenced on 4th July, following the approval of the pre-consultation business case and consultation document by the Joint Committee of Cheshire and Merseyside ICB and Lancashire and South Cumbria ICB.</p> <p>There will be multiple ways for people to participate, including our public survey and a programme of public events which are advertised on the programme website. We believe that we have developed proposals based on all the available evidence, however, we understand that circumstances can change. We would encourage anyone who feels they may have insights that haven't yet been considered to share their views with us during the consultation. These contributions will be carefully considered as part of our commitment to transparent, inclusive decision-making.</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
					Thank you again for taking the time to engage.	
Public	10/07/25	Email	SCT Get Involved email	<p>Subject: Re: NHS UPDATE: Share your views on proposed location for local A&E services</p> <p>Good Afternoon</p> <p>I have tried to access your survey but it won't accept me or my email. I assume from the error message that the survey is for NHS staff only.</p> <p>I am a member of the public and would like a say in this.</p>	<p>We're sorry to hear you are having some difficulties accessing the survey. We've checked our end and can confirm that everything is functioning as it should be and we are receiving a large number of responses. There can be a number of reasons why problems may occur for some users.</p> <p>As a first step, could I ask you to try CLICKING HERE to see if that solves the issue for you. It should take you to a page that looks like this</p> <p>There is no need to sign in so please ignore the 'sign in' button on the top right of the page.</p> <p>Just scroll down the page and click on 'next' to start answering the questions in the survey. If that still doesn't work can I suggest you try the following steps:</p> <p>Try using a different device (such as another computer or smartphone). Try from a different network. So for example, if you are trying to complete the survey at work, try again when you are home. Some work IT security policies prevent you from accessing certain sites, even when those sites are not harmful. Try using a different internet browser. We would generally recommend using Google Chrome as this is compatible with most websites. Try clearing your internet cache / history in your browser</p> <p>I hope one of the above suggestions helps to resolve the issue for you. If all else fails, please let us know so that we may send you a printed copy of the consultation document along with a survey and pre-paid envelope.</p>	Response from SCT Get Involved via PMO
Political	11/07/25	Email	SCT Get Involved email	<p>Subject: Urgent: Councillor Query</p> <p>Good evening,</p> <p>Please could I check on this?</p> <p>Appreciate there's quite a few questions in there and you're likely getting a high volume through, but I'm meeting about this on Monday evening and would need some clarity before that meeting if possible?</p>	Thank you for your understanding. We have now responded to the questions in your original email.	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	12/07/25	Email	SCT Get Involved email	<p>Subject: Consultation booklet</p> <p>Dear Sir, How do I obtain a hard copy of the booklet.</p>	<p>Thank you for getting in touch.</p> <p>We will send a hard copy of the consultation booklet - along with a printed copy of the survey and freepost envelope - to the address you have provided, once these are printed and delivered later this week.</p> <p>Do let us know if you need anything else.</p> <p>Kind regards</p>	Response from SCT Get Involved via PMO
Council	14/07/25	In-person meeting	Request to meet	<p>Subject: Request to meet</p> <p>Cllr requested to meet with Rob Cooper to discuss the proposals.</p>	<p>Cllr described the in-person meeting as “productive” and will assure constituents that no decisions have yet been made and that everyone should get involved and have their say. Useful discussion was also had around urgent care plans for L&SC.</p> <p>Follow up email sent from Halima via the get involved inbox:</p> <p>Dear Councillor,</p> <p>I trust this finds you well.</p> <p>I'm writing from the Shaping Care Together programme team following your recent meeting with Rob Cooper, Chief Executive of Mersey and West Lancashire Teaching Hospitals NHS Trust, about the proposals for changes to local urgent and emergency care services across Southport, Formby and West Lancashire.</p> <p>I hope you found the meeting useful, and that it provided some further context on the proposals and the wider consultation process. As agreed with Rob, we're now emailing you a series of links to our programme website and ways in which people can have their say on the proposals - please see below.</p> <p>Website - https://yoursayshapingcaretogether.co.uk/ Survey - https://yoursayshapingcaretogether.co.uk/consultation-survey-2025/surveys/consultation-survey-on-proposals-for-urgent-and-emergency-care-services Public events (in-person and online) - https://yoursayshapingcaretogether.co.uk/consultation-events Consultation documents - https://yoursayshapingcaretogether.co.uk/consultation-documents Sign-up form (for programme news, event updates, and to sign-up to take part in focus groups) - https://yoursayshapingcaretogether.co.uk/volunteer-sign-up/surveys/consultation-survey-on-proposals-for-urgent-and-emergency-care-services</p> <p>We would be most grateful for any support you may be able to offer in raising awareness of the consultation amongst your constituents, as well as with your colleagues in council.</p> <p>We're also aware that not everyone can get online. If anyone you know would like a printed copy of our consultation summary booklet, please let us know. We will also send a survey to complete along with a postage paid envelope.</p> <p>Anyone who wishes to contact us directly can do so via this email address, by calling and leaving a message on 0151 478 7929, or writing to us at Shaping Care Together, Communications Dept., Whiston Hospital, Warrington Road, Rainhill, Prescott, L35 5DR.</p> <p>Thank you again for taking the time to engage with the programme. Do please let us know if we can be of any further help.</p>	Meeting with Rob Cooper and follow up email with various resources
Council	14/07/25	Email	Halima Sadia's email	<p>Many thanks for this explanation. However I think it somewhat misses the point – it was said at the meeting we attended that Councillors and the MP had been consulted as part of the process leading up to the production of your preferred options document. Presumably you meant in the same round of engagement which featured public meetings (I attended the one in Aughton). As far as we are aware there was no specific meeting with councillors (I do not know if you met with the MPs) and therefore an incorrect impression was given</p> <p>The slide presented, I recall, said the same – that MPs and Councillors had been consulted. Certainly myself and my colleague had the same surprised reaction to it. I do not know if this slide is reproduced in the consultation document as I do not wish to download the enormous file to check at this point but just wanted to ensure that the issue is fully noted and documented following the meeting in Ormskirk where we spoke to you.</p> <p>With regard to the January 6th meeting, it appears that one political party was allowed to hear details that others were not. This is something against which to guard during the consultation period at all costs. Any briefings to one party should be offered out to all parties and we trust that this will be the case.</p> <p>Thank you again for your explanation and best regards</p>	<p>Thank you for your email of 14 July. As previously clarified, no external parties were consulted prior to the Joint Committee's decision on 4 July. The presentation given to joint committee included a slide outlining how different parties had been <i>involved</i> (<u>not consulted</u>). This included for information-only briefings with local MPs and elected members from West Lancashire, Lancashire, and Sefton councils. Briefings were process orientated and in no way consultative.</p> <p>While I appreciate your concern that not all members were included in the 6 January briefing, as noted in earlier correspondence, that meeting was arranged by council officers. In addition, an all-member briefing was held on 30 June, to which all councillors were invited. For any further details on how these sessions were communicated, we would refer you to Chris Twomey.</p> <p>That said, going forward, I will ensure I make explicit to officers that all members are welcome to attend any future such briefings.</p> <p>We are now in the formal consultation period and would encourage you and your colleagues to share your views via yoursayshapingcaretogether.co.uk. The full consultation document, along with summary and easy-read versions, are available online, along with details of public events and an online survey.</p>	Response from Halima Sadia

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
					<p>Thank you for your continued engagement. I trust I've now addressed the points you raised. To streamline communication going forward, all correspondence will now come from sct.getinvolved@MerseyWestLancs.nhs.uk. Please direct any future enquiries to this email address to ensure we keep track of programme queries and ensure that all contacts are appropriately logged.</p> <p>Kind regards,</p> <p>Halima</p>	
Staff	17/07/2025	Email	Get involved email	<p>Subject: Re: NHS UPDATE: Share your views on proposed location for local A&E services</p> <p>Hi Please can you tell me if children's services will follow children's A&E over to Southport?</p>	<p>Thank you for your email. As outlined in our consultation document (available here), when deciding where to locate our acute services, we also have to consider acute care co-dependencies. These are services, as you are doubtless aware, that must be collocated alongside the ED for us to be able to ensure safe delivery of emergency care.</p> <p>For this purpose we use the classification of co-dependencies for emergency care produced by the South East Clinical Senate in 2024. This standard has been accepted by the NHS across England.</p> <p>As such, if our paediatric ED were to be relocated to Southport following consultation, paediatric inpatients would have to be moved along with it.</p> <p>Kind regards,</p>	Response from SCT Get Involved via PMO
Public	21/07/25	Email	Get involved email	<p>Subject: A done deal.... but not a fair one!!! For the people of West Lancashire</p> <p>I enclose 2 screenshots, the first one informs us that the SCT team has stated that their preferred option for the new West Lancashire A&E is Southport.</p> <p>The second screenshot informs us how a consultation should be undertaken, by listening to feedback and not expressing their own view point which it would seem they have!</p> <p>Influencing the consultation with their own opinion by saying the A&E should go to Southport means they are pushing for their preferred choice and not necessarily what is best for the community .</p> <p>Acas says that a consultation is meant to be a genuine dialogue but if the organisers dominate the conversation it can stifle open conversation. It goes on to say that organisations primarily function is to focus on feedback not on expressing their own view point.</p>	<p>Thank you for your email.</p> <p>It is quite usual for NHS service change programmes of this nature to put forward a preferred option when consulting, supported by NHS England guidance. When doing so it is incumbent upon us to be transparent about why the choice was made and to show the supporting evidence for this. We are confident that we have done this in our consultation documentation.</p> <p>A consultation is when public bodies, like the NHS, ask for feedback from the public on things like policy ideas or service changes. It is a way of hearing opinions, concerns and suggestions before making decisions.</p> <p>The programme has followed NHS England and HM Treasury Green Book guidance to ensure stakeholder engagement and transparency in the options appraisal process. The programme team, including the senior responsible officer of the programme, have remained neutral in the options appraisal process and did not have voting rights in the appraisal application.</p> <p>To the best of our knowledge, the Acas guidance you are referring to is in relation to workplace rights, rules, and best practice. Please see the NHS England guidance (link above) which outlines NHS consultation process that we are adhering to, which is also detailed in our PCBC.</p>	Response from SCT Get Involved via PMO
Public	21/07/21	Email	AskRob	<p>Subject: Re: New A&E</p> <p>Hi rob, There no mention of the old building in pinfold road and the corner of Wigan road which I understand is under grade listed building.</p> <p>Can you organise photo of the inside of the empty buildings.it would be a help to understand the state of the building.</p> <p>What is the floor space of the current Southport A&E, and what will the new A&E floor space be.</p> <p>One of the oldest hospital in England Stockport has just been renovated but the old PCT and the two other buildings are beyond renovation as you have informed us,</p> <p>the location of the new A&E is based on cost and the only way Ormskirk Hospital can complete on cost is to renovate the PCT buildings and the other 2 buildings but it seems it not even being considered but why, is it because you have made your preferred choice and not considering any other choice, it seems that way, that why this consultation is a done deal it seems it's your choice and no other, that why this consultation is a shame it should be lead by a independent team not by a team who have a preferred choice and inform the consultation the first week of the consultation it's not independent you and your team should listen to all sides before saying anything you should be impartial instead you have taken over the consultation and expressed your own viewpoint.(read ACAS advice people management)</p>	<p>This query has been forwarded to the SCT team as it is in relation to the SCT programme.</p> <p>We have now set up a new tool on the programme website to manage information requests relating to the consultation, such as yours. You can find it here. We hope that this will help people find the information they need in a way which makes sure that everyone has access to the same information, at the same time, as responses to questions will also be visible on the site.</p> <p>May I kindly ask you redirect your request to the website and we will make sure you get a response. If you're looking for information that we haven't published before, but which is relevant to the consultation, it may take a little longer, but we will get back to you. Please note that this tool is intended for information requests only. We have already addressed your previous queries regarding the process and the preferred option, and we refer you to those responses and our FAQs.</p> <p>Lastly, we kindly ask that all consultation-related concerns be submitted through the appropriate channels, either via the online survey or by attending one of our consultation events. Details of these events are available on the SCT website.</p>	Response from SCT GetInvolved (cc: AskRob)
Public	21/07/25	Email	SCT email	<p>Subject: Hi Cathy,</p> <p>In you last email you say no decision has been made but saying your preference is Southport Hospital goes against how a consultation should be run and ACAS inform us how a consultation should be run but the screenshot informs us the SCT organisation should be impartial but in saying your preference is Southport Hospital in doing this SCT have</p>	<p>Thank you for your email.</p> <p>It is quite usual for NHS service change programmes of this nature to put forward a preferred option when consulting, supported by NHS England guidance. When doing so it is incumbent upon us to be transparent about why the choice was made and to show the supporting evidence for this. We are confident that we have done this in our consultation documentation.</p>	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
				undermined fairness and transparency so again I ask for the SCT to stand down and outside independent team brought in.	<p>A consultation is when public bodies, like the NHS, ask for feedback from the public on things like policy ideas or service changes. It is a way of hearing opinions, concerns and suggestions before making decisions.</p> <p>The programme has followed NHS England and HM Treasury Green Book guidance to ensure stakeholder engagement and transparency in the options appraisal process. The programme team, including the senior responsible officer of the programme, have remained neutral in the options appraisal process and did not have voting rights in the appraisal application.</p> <p>I would further remind you that the decision to approve the consultation documentation and start a 13-week public consultation, was not taken by the programme team, but by a joint committee with delegated authority from the two Integrated Care Boards (ICBs) responsible for commissioning services in our area (NHS Cheshire and Merseyside and NHS Lancashire and South Cumbria). The members of the joint committee also sit on the boards of the two ICBs. Agreeing the content of proposals on which we are consulting is part of their legal duties and the law does not provide for the possibility of this to be transferred to a third party.</p> <p>To the best of our knowledge, the Acas guidance you are referring to is in relation to workplace rights, rules, and best practice. Please see the NHS England guidance (link above) which outlines NHS consultation process that we are adhering to, which is also detailed in our PCBC.</p>	
Public	23/07/25	Complaints team	Complaints team email	<p>Subject: 'No subject'</p> <p>We keep getting told our NHS is getting better but last night just proved that it's actually just as bad as it was under the Conservatives, no improvement, if anything it's worse. When are we going to the service, dignity and respect we are due? It seems Labour just don't care about us anymore than the Tories did.</p> <p>On a side note we had to drive past a decent hospital in Ormskirk to get to Southport, I'm sure if there was an adult A&E department there then the pressure wouldn't be as bad on the other hospitals within the area. But then again the people of Skelmersdale are forgotten or just not worthy of being fought for.</p> <p>Also if possible can you find out why Wigan Hospital are not wanting to accept patients from Skelmersdale? As Ormskirk is not an option for A&E, our nearest hospital is actually Wigan.</p>	<p>Response already sent via trust complaint through Kate Clark:</p> <p>In your complaint, you also noted that you had to drive by Ormskirk Hospital and voiced your concerns that the needs of the population of Skelmersdale are not being considered. I wanted to take an opportunity to inform you of the work we have been doing within the Shaping Care Together programme to ensure that we can provide emergency services all day, everyday for the people that Southport and Ormskirk Hospitals serve.</p> <p>Last year, we undertook a listening event and held roadshows in the concourse at Skelmersdale to hear what was important to people. Following that we have reviewed potential options and hope to launch a formal public consultation over the summer into autumn to hear views on our proposals. Sadly, we have not been included in the NHS New Hospitals programme, which means that building anew hospital is not an option for us.</p> <p>An emergency department cannot refuse to see someone based on where they live. However, they can re-direct people to a more appropriate setting such as the Walk-in centre at Skelmersdale if they felt their condition was suitable. With regards to any follow-up care that is provided within a community setting such as access to dressing changes or community nursing, those services are specific to your place of residence and therefore staff in Wigan hospital may not be able to access those services on your behalf. That may impact their ability to accept a referral from your GP for an urgent appointment as a small number of referral pathways are based on where your GP is located, however, if it was your preference they would try to accommodate the request from your GP.</p> <p>If you would like to contribute to the consultation, please let us know and we will add you to our circulation list so that you can provide feedback on the potential options either by attending an event, in writing, by email or on-line.</p>	Email response on SCT related comment
Public	23/07/25	Email	Get involved email and AskRob	<p>Subject: Asking for a feasibility study on the old land and buildings the trust has just bought for over 1.6 million</p> <p>Hi, As you have costed Southport Hospital for your choice as to the location of both A&E so I ask for the same feasibility study of the land and buildings bought by the MWT for over 1.6 million to be renovated to a A&E including a ICU unit , as you have informed us your preference is Southport and have reduced the original consultation cost by 12 to 15 million I feel the only way for the people of West Lancashire can have a A&E is to have a feasible study done for us to have your preferred choice challenged.</p>	<p>Thank you for your email.</p> <p>We greatly value contributions such as yours, which help ensure the consultation process is informed by all relevant and available evidence.</p> <p>Where new and alternative evidence and perspectives are put forward, we want to make sure that these are explored whilst the consultation is ongoing, rather than being held for consideration at the end of the process.</p> <p>That is why, later in the consultation period, we will be holding a series of forums designed for individuals and organisations who wish to provide a more detailed, in-person response to the proposals, or to suggest new, evidence-based alternatives. These events will be held in the spirit of openness, collaboration and listening. They will also offer the opportunity to explore how the proposals have been developed and to review the underlying evidence base in more detail.</p> <p>While we will not be providing a detailed response at this time regarding the feasibility of using alternative estate at the Ormskirk site to accommodate a future A&E, the team will aim to respond to specific questions, such as those raised in your message, ahead of the forums.</p> <p>These events are being publicised on our website, and further details will be shared via our public newsletter once dates and locations are confirmed.</p> <p>Of course, these forums are just one of several ways to participate in the consultation. Public events and Q&A sessions are taking place across the area, and there is also the opportunity to submit your views through our consultation survey, which I encourage you to complete. Once the consultation has closed, all responses will be reviewed and considered as part of the decision-making process.</p> <p>Lastly, please be advised that all future enquiries related to the SCT programme will be redirected to the programme team at sct.getinvolved@MerseyWestLancs.nhs.uk. This is to ensure that all queries are properly tracked and contacts appropriately logged.</p> <p>Going forward during the consultation period, you will not receive direct responses to SCT-related queries submitted to the Ask Rob email address. Additionally, any FOI requests considered relevant to the SCT consultation will be shared with the programme team.</p>	Response to go from AskRob
Public	25/07/25	Email	Get involved email	<p>Subject: Update on my request</p> <p>Hi, As the one way consultation is on a countdown can you update me on my request for a feasibility study to be done on the board up building the</p>	<p>Response as per 45 below (45 responded to on 01/08/25 at 10:10)</p>	Response to go from Get Involved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
				trust has bought or will you inform me your choice has been and will always be Southport Hospital so why bother with a feasibility study. Barrie		
Public	29/07/25	Email	Get involved email	Subject: Your preferred choice will cause conflict. Hi, After reading this screenshot can you supply me with the contact details of your legal solicitors as I feel you seems to ignore you have a preference and let be known the first week of consultation causing me to think that my input is not valued and not taken seriously as you have your own agenda.	Thank you for your message. Our legal team supports the organisation and isn't available for public contact, but we are happy to consider any concerns you raise as part of the consultation. Kind regards,	Response from Get involved (as advised by lawyers)
Public	29/07/25	Email	Get involved email	Subject: Re: The only one side consultation were the people in charge of consultation are out to prove there choice is the only ones Hi, You have informed me in bold letters that no decision has been made, but a preference has been made but you don't seem to address what you said and when it was said. I feel your preferred choice is not only on cost but the on the tragic incident that happened last year in Southport and no minister in his right mind will go against your preferred choice.to move the children A&E into your preferred chice, you can dress up your reply to suit your preferred choice by following nhs rules but in stating your preferred choice is not right you know it and it's not right. Yes your right on Acas is working practice but it go on to say best practice which you don't do. Ps you have not informed me of the contract details of your solicitor.	Thank you for your email. As mentioned in our previous correspondence, we have clarified the guidance that informs our consultation documentation and processes. All relevant materials are available on the SCT website. We acknowledge your concerns and kindly ask that you submit them through the appropriate consultation channels - either via the online survey or by attending one of our consultation events. Regarding the request for solicitor contact details, a response has been provided today. Kind regards,	Response from Get Involved
Public	29/07/25	Email	Get involved email	Subject: Re: Update on my request Hi, Can you confirm if you will be doing a feasibility study on the buildings and land that the MWL trust own to turn into a A&E . If not why not.if you do, hope it will be done as quickly as you found the £13 million more you found in savings on Southport first quote.	Thank you for your contributions, which help ensure the consultation process is informed by all relevant and available evidence. Where new and alternative evidence and perspectives are put forward, we want to make sure that these are explored. That is why, later in the consultation period, we will be holding a series of forums designed for individuals and organisations who wish to provide a more detailed, in-person response to the proposals, or to suggest new, evidence-based alternatives. They will also offer the opportunity to explore how the proposals have been developed and to review the underlying evidence base in more detail. With regard to the feasibility study, we will also be including this information in our FAQ so that everyone has access to the same details. The SCT consultation documentation includes a feasibility study of the estate requirements for both the Southport and Ormskirk Hospital sites, including the supporting services that would need to be co-located to deliver a viable Accident and Emergency service. The feasibility study within the Pre-Consultation Business Case (PCBC) has taken into account all buildings on the Ormskirk site, including those you have mentioned. As previously explained, locating a new Emergency Department in the former PCT buildings on the Ormskirk Hospital site is not viable, as it would be remote from all the other services required to safely deliver emergency care - including ICU, theatres, diagnostic imaging, and acute inpatient beds. The buildings you reference do not meet modern standards and would need to be demolished. A new A&E and all the necessary co-located services would have to be rebuilt, which would cost significantly more than the current Ormskirk option in the PCBC and consultation document. The current proposal for the Ormskirk site involves converting existing accommodation in the core hospital building, which already has the necessary electrical, fire safety, and IT infrastructure in place. Whilst the scenarios in the feasibility are designed to be both efficient and cost effective, they have not been presented as the only possible way to meet the programme's objectives, and we remain open to receiving any new, relevant insights and evidence. https://yoursayshapingcaretogether.co.uk/have-your-say/qanda The SCT team has launched a new tool on the programme website to handle consultation-related information requests. You can access it here . This ensures everyone has equal access to responses, which will be published on the site. If you're asking for unpublished but relevant information, it may take longer, but we will respond. Note: This tool is for information requests only. Going forward, please direct all information requests to the tool above. We also ask that you review the FAQs on the SCT website before submitting any additional enquiries.	Response from Get Involved
Public	30/07/25	Email	Get involved email	Subject: Green book process Hi, When I researched the consultation Process the the NHS green book came up, and I thought you would have mentioned this when you announced your preferred choice so I thought you had not followed the green book process and it was a way in to discredit the preferred	Thank you for your email. Kind regards,	Response from Get involved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
				choice, but I still think in my opinion the process of declaring your preferred choice is not the right way in a consultation, I will not be contacting you further as it will be a waste of my time ,unless you don't do a feasibility study on land and building in MWL trust ownaship.		
Public	01/08/25	Email	Get involved email	Subject: Re Survey changes to Southport /Ormskirk Hello can this be completed online?	Thank you for your message. Yes, the survey can be completed online. You can access it here: Survey on proposals for urgent and emergency care services Your Say Shaping Care Together . If you have any trouble accessing the link or have further questions, please feel free to get in touch.	Response from Get involved
Public	03/08/25	Email	Get involved email	Subject: Plan for new A&E Hi, As I have been informed by the CEO of the MWL trust that the old PCT buidings and land will not be used to form a A&E, I would like a feasibility study to move the existing walk in centre, hearing and eye clinics and out patient department into the old PCT buildings and land I feel the cost of this could be lower than Southport cost with out the study being done I feel the people of West Lancashire are not being treated equal as Sefton people.	Thank you for your email and for sharing your suggestion regarding the potential use of the former PCT buildings and land. We have noted your response and will ensure it is considered as part of the consultation process prior to any final decision being made. We encourage everyone to engage through the consultation survey or by attending one of the public events, to help ensure all views are captured as fully as possible.	Response from Get involved
Councillor	07/08/25	Email	Query passed to NHSE via DHSC	Subject: Request for contribution - Deadline 4pm 12/8/2025 I was very concerned to hear the news that Ormskirk Children's A&E shall be closing and moving its function to Southport Hospital. This is clearly a retrograde step and travel in the wrong direction. Not only does this diminish the services for the people of West Lancashire, but it makes no logical sense for the wider provision of local NHS services in the local area, only heaping more pressure on to an already struggling NHS services.	Response issued by ICB	
Public	07/08/25	Written letter	Post	Subject: 'no subject' Dear Sir, the booklet shows a picture of the Air Ambulance. The North West Air Ambulance is a charity and does not come under the NHS for funding. Will the NHS make a donation every time it is called out? The medical staff may be paid by the NHS but the machine relies on fuel, servicing and spare parts to operate.	27/08/25 Thank you for getting in touch to share your views. In repsonse to you letter we recognise that the air ambulance is a separate service. As you outline, it plays a crucial role in the provision of accident and emergency (A&E) pre-hospital care, with helicopters providing transport to hospital for some of our most critically ill patients. This is why we have pictorially referred to a helicopter on some consultation materials, such as the survey. Thank you again for taking the time to write to us.	Draft response from Get Involved
Public	07/08/25	Email	Email	Subject: Re: I asked for a feasibility study can you confirm one will be done as I requested Hi, In your reply you say you have noted my request it not the same as my request of carrying out a feasibility study on my request so will you be carrying out a feasibility study ? as with out this how can judge which site is more cost advective,but it seems it your recommendation and no other, as it a done deal and no other recommendation will be considered. I feel a building structure study report should be carried out on the building as the trust CEO has said the building will be pulled down due to the state of the building, as I owned a building company and been in the building industry all my life I think I have the experience to say I can't find any structure cracks or movement in the brickwork and no movement in roofs,the main cost will be in installation of the walls and roofs rewire the electrical system and heating and all new doors and windows but without a proper feasibility study after having a structural report how we will ever know the true cost to move all the department I asked to be transferred to the old PCT buildings but it seems without the vision and the will and the SCT decision on there recommendation it seems it a done deal.	Thank you for your email and for your suggestions which we have registered in our log of consultation responses. Rest assured, your views will be taken into account as part of the body of evidence and insights available to decision makers once we have concluded the consultation phase. May I remind you also that there will also be opportunities in September to attend face-to-face sessions with programme experts where you will be able to present your ideas in more detail. Dates for these will be confirmed shortly. Please look out for our newsletter and on the programme website for updates. Kind regards,	Draft response from Get Involved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	07/08/25	Email	Get involved email	<p>Subject: I asked for a feasibility study can you confirm one will be done as I requested</p> <p>Hi, In your reply you say you have noted my request it not the same as my request of carrying out a feasibility study on my request so will you be carrying out a feasibility study ? as with out this how can judge which site is more cost advective, but it seems it your recommendation and no other, as it a done deal and no other recommendation will be considered.</p> <p>I feel a building structure study report should be carried out on the building as the trust CEO has said the building will be pulled down due to the state of the building, as I owned a building company and been in the building industry all my life I think I have the experience to say I can't find any structure cracks or movement in the brickwork and no movement in roofs, the main cost will be in installation of the walls and roofs rewire the electrical system and heating and all new doors and windows but without a proper feasibility study after having a structural report how we will ever know the true cost to move all the department I asked to be transferred to the old PCT buildings but it seems without the vision and the will and the SCT decision on there recommendation it seems it a done deal.</p>	<p>Thank you for your email and for your suggestions, which have been recorded as part of the consultation. At this stage, the consultation is focused on listening to people's views, exploring alternative ideas, and hearing any evidence people wish to share in relation to the proposals for consideration prior to final decision-making.</p> <p>An independent firm of architects has already undertaken a feasibility study for both sites, which included an assessment of the buildings you mentioned. Given the current stage of the consultation, commissioning an additional feasibility study would not be proportionate. However, please be assured that all feedback and evidence, including yours, will be carefully considered in full before any final decisions are made.</p> <p>In September, we will be holding open forums where individuals and organisations can explore the evidence in more detail and present alternative, evidence-based proposals. This will be an opportunity to discuss suggestions like yours in greater depth. Dates will be announced shortly via our newsletter and on the programme website.</p>	Email response
Council	09/08/2025	Email	Halima Sadia email	<p>Subject: Patient stories in consultation document</p> <p>Hi Halima,</p> <p>Can you please confirm whether the patient stories in the consultation document (Pages 28 and 29) relate completely to the patients described or whether they are composites of what other/many residents have told you?</p> <p>Regards,</p> <p>Councillor</p>	Response included in separate communication.	Email response
Council	11/08/25	Email	Get Involved email	<p>Subject: Lack of equity in Consultation Events</p> <p>Hi,</p> <p>I note your events listing for the consultation. I am concerned about the equity and balance of the choices (below).</p> <p>You have arranged 2 events in the West Lancashire Northern Parishes in Banks and Tarleton, yet there is no event for Burscough which has a population in excess of both those settlements combined, at 10,000.</p> <p>UpHolland which has a population larger than that of Banks has no event. You have arranged only one event for Skelmersdale at a location not in the town centre and furthest from the estates with the highest deprivation and lack of car ownership.</p> <p>I look forward to your urgent response on what steps you will take to address this shortcoming on the consultation process.</p>	<p>Dear Councillor</p> <p>Thank you for your query sent to us on the 11 August 2025 regarding the Shaping Care Together consultation. We have attempted to plan formal consultation events in accessible locations close to the areas most affected by proposals and based on experience and resident feedback on what has worked well previously in supporting people to have their say in local services. We have remained committed to putting on more events if we see low response rates from any specific areas. The events located in the Northern Parishes in Banks and Tarleton were identified as being appropriate locations because previous engagement with people from these communities has told us that they can often be overlooked in formal consultations. In addition, we have heard that transport and access to services is a significant issue for people living in the Northern Parishes, as it can be for other parts of West Lancashire.</p> <p>Previous engagement with the communities in Burscough and Skelmersdale indicate to us that outreach activity provides a very effective way to engage with these local residents. It offers opportunities for us to mitigate for some of the barriers experienced by deprived communities and which you succinctly describe and allows for listening to people where they are instead of expecting them to travel to events to have their say.</p> <p>I would like to offer you some reassurance that our engagement with residents of Burscough and Skelmersdale has commenced. Our engagement officer has attended Burscough family Hub events. The programme of engagement has also included visits to Burscough Library, Skelmersdale community hubs, including Digmaor, Tanhouse and other community centres where we know there are significant levels of deprivation and low car ownership. We have plans for further follow up visits in these and other community hub locations in the coming weeks. We will make sure we plan some additional engagement activities in Burscough. We also work with VCFSE, Healthwatch and local authority partners, linking closely with the CVS and West Lancashire Borough Council Community and Wellbeing Service to cascade messages to their networks about how people can have their say.</p> <p>Our engagement team have also visited Children's A&E and outpatient departments at Ormskirk hospital again with future visits planned. We have also provided nursery schools and family hubs throughout West Lancashire with a copy of the consultation pack and plan to provide these to all schools when they reopen in September.</p> <p>Thank you for your advice about Upholland residents. This is another target community, and we are now finalising similar plans for that area which we aim to mobilise in the next few weeks.</p>	Email response from GetInvolved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status																																								
				<p>Public Events</p> <table border="1"> <thead> <tr> <th>Type</th> <th>Date</th> <th>Time</th> <th>Location</th> </tr> </thead> <tbody> <tr> <td>Public Q&A (online)</td> <td>Wednesday 20 August</td> <td>5.30pm to 7pm</td> <td>Online</td> </tr> <tr> <td>Public Q&A (online)</td> <td>Tuesday 26 August</td> <td>1pm to 2.30pm</td> <td>Online</td> </tr> <tr> <td>Public Q&A</td> <td>Tuesday 26 August</td> <td>5.30pm to 7pm</td> <td>Formby</td> </tr> <tr> <td>Public Q&A</td> <td>Tuesday 2 September</td> <td>1pm to 2.30pm</td> <td>Banks</td> </tr> <tr> <td>Public Q&A</td> <td>Tuesday 2 September</td> <td>5.30pm to 7pm</td> <td>Skelmersdale</td> </tr> <tr> <td>Public roadshow</td> <td>Saturday 6 September</td> <td>From 10am</td> <td>Maghull (Square)</td> </tr> <tr> <td>Public Q&A</td> <td>Tuesday 16 September</td> <td>5.30pm to 7pm</td> <td>Tarleton</td> </tr> <tr> <td>Public Q&A</td> <td>Tuesday 23 September</td> <td>5.30pm to 7pm</td> <td>Ormskirk</td> </tr> <tr> <td>Public Q&A</td> <td>Tuesday 30 September</td> <td>5.30pm to 7pm</td> <td>Southport</td> </tr> </tbody> </table> <p>Regards, Councillor</p>	Type	Date	Time	Location	Public Q&A (online)	Wednesday 20 August	5.30pm to 7pm	Online	Public Q&A (online)	Tuesday 26 August	1pm to 2.30pm	Online	Public Q&A	Tuesday 26 August	5.30pm to 7pm	Formby	Public Q&A	Tuesday 2 September	1pm to 2.30pm	Banks	Public Q&A	Tuesday 2 September	5.30pm to 7pm	Skelmersdale	Public roadshow	Saturday 6 September	From 10am	Maghull (Square)	Public Q&A	Tuesday 16 September	5.30pm to 7pm	Tarleton	Public Q&A	Tuesday 23 September	5.30pm to 7pm	Ormskirk	Public Q&A	Tuesday 30 September	5.30pm to 7pm	Southport	<p>To date we have distributed over 500 consultation packs directly to individuals and community groups and forums in the West Lancashire area alone. This is in addition to any online activity.</p> <p>We have had a good response to the online survey, with over 1,200 responses to 4 August, well over half of which are from West Lancashire.</p> <p>We will continue to review our responses to the survey and will monitor those from some of the communities you have mentioned. In delivering the events we have already published we will monitor responses from the areas you have mentioned to see if additional engagement activity is needed to give people the opportunity to have their say.</p>	
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Council	11/08/25	Email	Get Involved email	<p>Subject: FW: Lack of equity in Consultation Events</p> <p><i>[Referencing email above – getinvolved cc'd into email to LSC ICB]</i></p> <p>Dear Lancs and South Cumbria Integrated Care Board,</p> <p>I would be grateful if you would please forward this concern to every Board Member and confirm by return email that you have done so.</p>	<p>Thank you for your email and apologies you didn't feel this was addressed.</p> <p>We are keeping all our board members updated on a regular basis on the progress of the SCT consultation including key issues which are being raised. I can reassure you that your concerns have been shared with the full ICB executive team and we are working to address the concerns you have raised by putting in place engagement opportunities which we can advertise in advance in the locations you have mentioned. We are working to arrange these with community venues so I could provide a more detailed response.</p> <p>Hopefully this is helpful.</p> <p>Many thanks Neil</p>	Response from ICB																																								
Public	12/08/25	Email	Get involved email	<p>Subject: Two survey forms required.</p> <p>Can you send me two survey forms that suits me better concerning proposals for our future A&E Regards Mr & Mrs Eric & Margaret Moore 15 Brackenway Formby L37 7HF</p>	<p>Thank you for getting in touch and for your interest in sharing your views on our future A&E proposals. This has now been actioned, and two consultation booklets are on their way to you at:</p> <p>15 Brackenway Formby L37 7HF</p> <p>Each booklet contains the survey and a freepost envelope for your convenience. We look forward to receiving your completed surveys.</p> <p><i>[survey forwarded to Freshwater for uploading]</i></p>	Email response from GetInvolved																																								
Public	13/08/25	Email	Get Involved email	<p>Subject: Survey</p> <p>(no message – PDF completed survey attached)</p>	<p>Thanks for completing our survey. We appreciate you taking the time to share your thoughts.</p>	Email response from GetInvolved																																								
Public	13/08/25	Voicemail	Get Involved voicemail	<p>Subject: 'no subject'</p> <p>Voicemail requesting survey to complete, with only email provided. Response via email from SCT GetInvolved with link to survey, and to share address if paper copy is required.</p>	<p>Thank you for getting in touch and for your interest in sharing your views on our future A&E proposals. We have received a voicemail where you have requested a copy of the survey to complete. The survey can be completed online here.</p> <p>Alternatively, if you would prefer a paper copy of this survey, along with a freepost envelope, please kindly provide us with your postal address and we will post this to you alongside a consultation information booklet.</p> <p>We look forward to hearing your views.</p>	Email response from GetInvolved																																								
Public	13/08/25	Email	Get Involved email	<p>Subject: Online meeting</p> <p>Hi, Can you book me for the online meeting on the 26 August 1pm to 2.30pm</p>	<p>Thank you for registering your interest in attending the online meeting on 26th August. Your registration has been completed, and you should shortly receive an email invitation containing the MS Teams link to access the session.</p> <p>We look forward to your participation.</p>	Email response from GetInvolved and sign BF up for the event																																								
Public	13/08/25	Email	Get Involved email	<p>Subject: Re: NHS UPDATE: Come to a public Q&A near you and join the conversation on proposals for your local A&E</p> <p>Good Afternoon Once again BURSCOUGH is left out your consultation. BURSCOUGH is a town of somewhere between 10 and 12 thousand inhabitants.plus it has a busy centre and retail park .The rapidly expanding Industrial park also figures . Public Transport to Southport is provided by a Railway with a terrible reliability record ,it also involves a further bus journey to the Hospital. Any consultation process will give you the answer Southport does not provide a venue that serves BURSCOUGH. On a more positive note I believe that a well funded Ambulance service can provide all the initial treatment needed in an emergency.Then transport the patient to an Emergency Hospital be it anywhere within 40 minutes.</p>	<p>Thank you for getting in touch to share your views regarding the Shaping Care Together consultation.</p> <p>We have attempted to plan consultation events in accessible locations close to the areas most affected by proposals and based on experience and resident feedback on what has worked well previously in supporting people to have their say in local services. We have also remained committed to putting on more events if we see low response rates from any specific areas.</p> <p>Previous engagement with the communities in Burscough indicate to us that outreach activity is a very effective way to engage with local residents. It offers opportunities for us to mitigate some of the barriers experienced by deprived communities by listening to people where they are instead of expecting them to travel to events to have their say. For example, our engagement officer has attended Burscough family Hub events, Burscough Library, Skelmersdale community hubs and other community centres where we know there are significant levels of deprivation and low car ownership. We have plans for further follow up visits in these and other community hub locations in the coming weeks, and we are making sure we plan some additional engagement activities in Burscough.</p>	Email response from GetInvolved																																								

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				Regards David Evans	<p>It's also worth noting that, to date, we have distributed over 500 consultation packs directly to individuals and community groups and forums in the West Lancashire area alone. This is in addition to any online activity. We have had a good response to the online survey, with over 1,300 responses at present, well over half of which are from West Lancashire. We will however continue to monitor responses from this area to see if more engagement activity (beyond what is already planned) is needed to give more people the opportunity to have their say.</p> <p>Thank you also for sharing with us your ideas about how emergency services might support in the initial treatment of patients - we have logged this feedback in our records.</p> <p>Thank you again for getting in touch to share your views on the consultation.</p> <p>Kind regards,</p>	
Council	13/08/25	Email	Get involved email	<p>Subject: RE: Lack of equity in Consultation Events</p> <p>...and now you are promoting these geographically tilted and unbalanced events for attendance and haven't had the courtesy to acknowledge the concern.</p> <p>This is is not being done "together".</p>	responded as per 103 on 27/08/25	Email response from GetInvolved
Public	13/08/25	Email	Get Involved email	<p>Subject: Survey</p> <p>(no message – PDF completed survey attached)</p>	<p>[survey forwarded to Freshwater for uploading]</p> <p>Thanks for completing our survey. We appreciate you taking the time to share your thoughts.</p>	Email response from GetInvolved
Public	13/08/25	Email	Get Involved email	<p>Subject: Re: Shaping Care Together Survey</p> <p>Thank you for replying to me my address is please fwd to me the paper questionnaire</p>	<p>Thank you for providing your postal address. A consultation information booklet, paper survey, and freepost return envelope will be posted to you shortly.</p> <p>Kind regards,</p>	Email response from GetInvolved
Public	13/08/25	Email	Get Involved email	<p>Subject: Re: Join a focus group on the future of local A&E services</p> <p>Hi</p> <p>Very much want to take part but unfortunately I am away on these dates.</p>	<p>Thank you for expressing your interest in joining one of our focus groups. We're sorry to hear that you're unable to attend on this occasion.</p> <p>Might we suggest having a look at the other consultation events listed on our website? We're hosting a number of in-person and online public meetings across August and September, which you can sign-up to on our website - https://yoursayshapingcaretogether.co.uk/consultation-events</p> <p>It's also worth adding that we will be recording all online public meetings, so you will be able to watch these at a later date.</p> <p>Thank you again for your interest in the programme - we hope to see you at an event soon.</p> <p>Kind regards</p>	Email response from GetInvolved
Public	13/08/25	Email	Get Involved email	<p>Subject line: Focus groups</p> <p>Please include me in the small group discussions regarding A&E provision in North Sefton. I live in Formby. I am 70 years of age. Thank you</p>	<p>Thank you for expressing your interest in joining one of our focus groups.</p> <p>Can we ask which dates from the below you are available, so we can register your interest for one of the sessions?</p> <p>Monday 8 September, 11am-12pm Tuesday 9 September, 6-7pm Wednesday 10 September, 6-7pm Friday 12 September, 2-3pm</p> <p>To confirm, focus groups will be held online. We're also holding a number of in-person public meetings, which you might be interested in attending - this includes an event at Formby Methodist Church on Tuesday 26 August at 5:30-7pm. Do let us know if you would like us to sign you up to this also. You can find more information about all of our events on the programme website - https://yoursayshapingcaretogether.co.uk/consultation-events</p> <p>Thank you again for taking time to contribute to the programme.</p> <p>Kind regards</p>	Email response from Get Involved
Public	14/08/25	Email	Get Involved email	<p>Subject: Proposals for future A&E</p> <p>Hi , we received a flyer in the postunfortunately the QR code didn't work on it ! So i cant lol at anything.....also , apart from booking onto something it wasnt really very clear what it was forare you asking for our ideas and opinions as to our local A& E ? or A&E in general in the whole UK.</p>	<p>Thank you for your interest in the consultation.</p> <p>To confirm, we have checked and there is currently no error with the QR code, so it may be an issue with how the device has read the code. As on the leaflet, the website the QR code points you to is: https://yoursayshapingcaretogether.co.uk/</p> <p>This consultation is asking people to share their views on where accident and emergency services (A&E) across Southport, Formby and West Lancashire should be located. It is not about national A&E services. As you will likely be aware, A&E services in our area are currently split across two sites with children's at Ormskirk Hospital and the adult service in Southport. Our children's unit, however, has been closed overnight for the past five years. Bringing services together on a single hospital site would help ease the pressures and allow us to provide round the clock emergency care to both adults and children. This is how it is done in most places across the rest of the NHS in England.</p>	Email response from Get Involved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
					<p>This is why we're now consulting on two specific options for bringing services together at either Southport or Ormskirk hospital. You can find out more on the proposals in our consultation booklet.</p> <p>Nothing has been decided yet. First, we are listening to people who use and rely on our services to make sure a range of patient, staff and community voices are heard and taken into account. We are asking you to share your views on the options in the following ways:</p> <ul style="list-style-type: none"> • Take our survey - if you want a paper copy to fill out at home, please reply to this email with your name and address. We'll also send a pre-paid envelope for you to send it back to us. • Join one of our public events • Register your interest in a small group conversation (focus group) - please respond to this email if you would like to attend. <p>The consultation is open until Friday 3 October. We look forward to hearing your views and opinions so that we can learn more about what matters most to you.</p>	
Public	14/08/25	Email	Get Involved email	<p>Subject: Service to be moved</p> <p>Hi, You inform us the service from Southport would have to be moved ormskirk what are those services as I can't find them in the consultation papers.</p>	<p>As per the South East Clinical Senate's <i>The Clinical Co-Dependencies of Acute Hospital Services</i>, if the Ormskirk option is chosen, the following seven emergency care co-dependent services would need to transfer from Southport:</p> <ul style="list-style-type: none"> • General medicine • Critical care • Elderly medicine • Respiratory medicine • Medical gastroenterology • Urgent diagnostic haematology and biochemistry • Liaison psychiatry <p>This information can be found in section 4.3 of the PCBC (from page 36).</p>	Email response from Get Involved
Public	14/08/25	Email	Get Involved email	<p>Subject: Survey Form.</p> <p>Please forward a printed survey form to :</p>	<p>Thank you for your request for a printed survey relating to the Shaping Care Together consultation. We will be posting a consultation information booklet, together with a paper copy of the survey and a Freepost envelope, to you today.</p>	Email response from Get Involved
Public	14/08/25	Email	Get Involved email	<p>Subject: Re: Focus groups</p> <p>I would like to take part in the focus group on Friday 12th at 2 pm. I think I have signed up to attend the meeting on 26th August, but if I am not on the list, could you please add my name? Thank you</p>	<p>Thank you for your email.</p> <p>We can confirm that you are registered for the event on 26th August in Formby, and we have also recorded your interest in attending the focus group on Friday 12th at 2pm.</p>	Email response from Get Involved
Public	14/08/25	Email	Get Involved email	<p>Subject: Survey</p> <p>Request for a survey on proposals for your A&E</p> <p>Either to this email address.</p> <p>Or by post to.</p> <p>THANK YOU</p>	<p>Thank you for your request.</p> <p>A paper copy of the consultation information booklet, including a printed survey and a freepost return envelope, will be posted to you today.</p> <p>If you would prefer to complete the survey online, it can be accessed via the following link: https://yoursayshapingcaretogether.co.uk/consultation-survey-2025/surveys/consultation-survey-on-proposals-for-urgent-and-emergency-care-services</p>	Email response from Get Involved
Public	14/08/25	Email	Get Involved email	<p>Subject: A&E Survey Southport & Ormskirk Hospitals</p> <p>Hello, Do you have a survey form that can be completed at home? Thanks.</p>	<p>Good afternoon,</p> <p>Thank you for your enquiry.</p> <p>We have paper copies of the consultation information booklet, along with a printed survey and a freepost return envelope, which we would be happy to post to you. If you could kindly provide your postal address and indicate how many copies you require, we will arrange for these to be sent promptly.</p> <p>Alternatively, you may complete the survey online via the following link: https://yoursayshapingcaretogether.co.uk/consultation-survey-2025/surveys/consultation-survey-on-proposals-for-urgent-and-emergency-care-services</p>	Email response from Get Involved
Public	14/08/25	Email	Get Involved email	<p>Subject: Proposals for A & E</p> <p>Good afternoon,</p> <p>Please would you send me the consultation booklet in the post as a hard copy?</p> <p>I struggle with reading on my phone and have limited data. I enlist the help of my children with technology but unfortunately living separately means I have to wait a few weeks at a time.</p> <p>I attend a social club weekly and many there do not have access to the internet at all. I would be able to read the booklet and pass it on.</p> <p>Many thanks,</p>	<p>Thank you for getting in touch.</p> <p>We'll be posting you a paper copy of the consultation information booklet today, which will include a printed survey and a freepost return envelope.</p> <p>If you'd like, we can also send extra copies of the booklet, survey, and freepost envelopes for your weekly social club meeting - just let us know how many you need and the postal address.</p>	Email response from Get Involved
Public	14/08/25	Email	Get Involved email	<p>Subject: Survey at home</p> <p>(blank)</p>	<p>Good morning,</p>	Email response from Get Involved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
					Thank you for your email requesting a survey to be sent to your home. If you could please share your postal address, we'll be happy to send you a consultation information booklet, printed survey, and freepost envelope.	
Public	14/08/25	Email	Get Involved email	<p>Subject: Re: NHS UPDATE: Come to a public Q&A near you and join the conversation on proposals for your local A&E</p> <p>The current changes to Southport A&E would indicate that this decision has already been made and the "consultation" is purely for cosmetic reasons. The same happened when Childrens A&E was moved from Southport to Ormskirk and we were told that Ormskirk would be a "centre of excellence. We know how that turned out! This is the NHS we have come to expect.</p>	<p>Thank you for getting in touch to feedback on the consultation.</p> <p>Firstly, I would like to reassure you that absolutely no decisions have been made with regards to the two proposed options. The public consultation is running for 13 weeks until Friday 3 October and we are of course actively promoting public engagement throughout this period.</p> <p>The upgrades currently taking place at Southport accident & emergency (A&E) department – an internal reconfiguration and small extension - are immediate changes which needed to be made before next winter to ensure continuity of the service. These works sit outside of the Shaping Care Together consultation, which is about the long-term future of A&E services and where they will be located.</p> <p>Thank you again for taking the time to share your views. I hope this has helped to clarify the difference in projects.</p> <p>Kind regards</p>	Email response from Get Involved
Council	15/08/25	Email	Get Involved email	<p>Subject: RE: Lack of equity in Consultation Events</p> <p>Dear Shaping Care Together Programme Team,</p> <p>Thank you for your response. I am not persuaded or especially reassured by your response and my concerns remain.</p> <p>The additional engagement events you mention are not advertised in advance. Residents of Burscough and UpHolland, given their population size, are being are being disadvantaged in your consultation plans in favour of smaller communities and I do not feel your response addresses these inequities.</p> <p>I would hope that public pre-announced events are organised and arranged for Burscough and Upholland. There are Community Centres in Digmaor and Tanhouse which would be good venues for public events in the most deprived parts of the entire area you serve.</p> <p>I am surprised that any Equalities Impact Assessment of your consultation plans has allowed this.</p>	<p>Further to recent communications, I am pleased to confirm the Shaping Care Together Programme, including its key partner Lancashire and South Cumbria ICB, has listened to the views of local leaders and as a result of your feedback we are in the process of finalising additional consultation events in Burscough and Up Holland.</p> <p>These events will be publicised to local communities as 'drop-in' style events with attendance from senior ICB staff and members of the communications and engagement team. The first drop-in event will be held at Burscough Town Council on Thursday 18 September from 2pm until 5pm. We intend to hold a second drop-in event at the Artz Centre in Up Holland; we will confirm that time and date as soon as possible. In addition, the family hub in Burscough has invited us to attend more family hub events.</p> <p>This activity is in addition to the consultation events already publicised. These will continue as planned and we will continue our intended programme of visits to community hubs in the area.</p> <p>In our earlier correspondence we also indicated we will contact schools throughout West Lancashire when they reopen in September to provide a copy of the consultation pack. I hope this addresses the concerns you have raised, and you are reassured by the additional events. This will allow the team to reach into those communities that have been highlighted and ensure their views are represented in the consultation.</p> <p>If you have any further queries, then please do not hesitate to contact me.</p> <p>Kind regards,</p>	Response from SCT GetInvolved
Public	15/08/25	Email	Get Involved email	<p>Subject: A&E survey</p> <p>Good morning,</p> <p>Having recently had several elderly people that I know experiencing horrendous wait times in uncomfortable conditions in A & E, I would like to put forward a suggestion.</p> <p>An automated queuing system post triage. Realising that your position in the queue may change due to more urgent cases coming in, the number could be linked to a phone app and the patient could go and wait somewhere else more comfortable whilst keeping an eye on their position. Once there are 3 or 4th in line, they could then head over.</p> <p>There may be cases that triage advice is to stay within the A & E area, for situations where the patient may deteriorate for example.</p> <p>If the patient does not present themselves at the point their number is called, they simply bump down the queue and the next person is called.</p> <p>I'm actually quite surprised that this system is not already in place.</p>	<p>Thank you for you getting in touch to share your views regarding the Shaping Care Together consultation.</p> <p>We have logged your idea about using a formal automated queuing system in accident & emergency (A&E) in our records.</p> <p>Thank you again for sharing your feedback.</p>	Response from SCT GetInvolved
Public	15/08/25	Email	Get Involved email	<p>Subject: A&E future proposals</p> <p>Good afternoon</p> <p>I would be grateful if you would send me a survey to fill out at home re Southport Formby and West Lancs A&E proposals.</p> <p>Mrs Janet Holden 131 Bedford Road Birkdale Southport PR8 4HR</p> <p>I would also like to make a comment re the recent leaflet that was posted through doors in our area. More and more many people are being excluded from having their opinions heard due to the format of surveys i.e. being online, having to scan codes and meetings being at inconvenient times and at venues that are difficult to get to without transport.</p>	<p>Thank you for your interest in the consultation.</p> <p>We sent a survey to the address provided on Monday, so this should be with you shortly.</p> <p>We're aware of the need to engage with digitally excluded groups, which is why we've planned a number of ways people can share their views which doesn't require a computer or internet access. As mentioned, we've sent leaflets to over 100,000 addresses which cover this programme's area. The leaflet states how people can get involved both online and offline, with a phone number provided so people can ring our team and ask for a physical survey (or hard copies of any other documents) if they can't use the website.</p> <p>We're also hosting a number of in-person public meetings including in Formby, Banks, Skelmersdale, Tarleton, Ormskirk (Aughton), and Southport. We have selected local venues - like churches and community hubs - which meet both the events' requirements (including capacity) and cover the programme's geography. We have also planned events during the day and evening, to try and accommodate everyone. All venues are linked by bus</p>	Response from SCT GetInvolved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
				As we keep getting told that it is older people that use the NHS more it seems the methods of communication seem to discriminate against them having their say.	<p>routes (some also by rail), and we include details of how people can find the venues in their joining instructions for these meetings.</p> <p>Throughout the consultation, we're reviewing the data to ensure that we hear from people from a diverse range of backgrounds. If we identify particular locations or demographics where feedback is low, we are taking steps to address this through targeted marketing of the consultation, additional community outreach, and events if necessary. From the consultation survey (as of 20th August), we can see there has been 2,070 responses - 1,009 (48%) of which are from people aged over 61. Of those 1,009 responses, 297 responses are from those over the age of 75. This suggests that we're seeing good levels of engagement from the older population (even on online channels).</p> <p>We're also getting a high volume of telephone calls requesting hard copies of the survey following the leaflet drop, which our team have been busy sending out. This means the actual number of completion rates for older populations will likely increase from those figures.</p> <p>We hope this helps to reassure you of the steps we're taking to ensure engagement with elderly and digitally excluded populations.</p> <p>Thank you again for taking the time to feedback on the consultation.</p>	
Public	15/08/25	Email	Get Involved email	<p>Subject: Ormskirk A & E</p> <p>Dear all,</p> <p>It is imperative that you reinstate the A&E department at Ormskirk, it is ridiculous to have to go to Southport from the UpHolland area.</p>	<p>27/07/25</p> <p>Thank you for sharing your views on the proposals for local and urgent emergency care services.</p> <p>We have now logged your feedback in our records.</p> <p>Thank you again for engaging with the consultation.</p>	Response from SCT GetInvolved
Public	16/08/25	Email	Get Involved email	<p>Subject: Survey request</p> <p>Hi,</p> <p>Would you please advise whether I can receive a paper version of the survey relating to proposals for future A&E services across Southport, Formby and West Lancashire? If this is possible please advise the procedure.</p>	<p>Good afternoon,</p> <p>Thank you for your enquiry.</p> <p>We have paper copies of the consultation information booklet, along with a printed survey and a freepost return envelope, which we would be happy to post to you. If you could kindly provide your postal address and indicate how many copies you require, we will arrange for these to be sent promptly.</p>	Response from SCT GetInvolved
Public	16/08/25	Email	Get Involved email	<p>Subject: Have your say.</p> <p>Can I please have a survey to complete at home.</p>	<p>Good afternoon,</p> <p>Thank you for your enquiry.</p> <p>We have paper copies of the consultation information booklet, along with a printed survey and a freepost return envelope, which we would be happy to post to you. If you could kindly provide your postal address and indicate how many copies you require, we will arrange for these to be sent promptly.</p>	Response from SCT GetInvolved
Public	18/08/25	Email	Get Involved email	<p>Subject: A & E Survey</p> <p>Will you please send me a copy of above survey to complete at home Thank you</p>	<p>Good afternoon,</p> <p>Thank you for your enquiry.</p> <p>We have paper copies of the consultation information booklet, along with a printed survey and a freepost return envelope, which we would be happy to post to you. If you could kindly provide your postal address and indicate how many copies you require, we will arrange for these to be sent promptly.</p>	Response from SCT GetInvolved
Public	18/08/25	Email	Get Involved email	<p>Subject: Re: Survey request</p> <p>Hi, Thank you for your prompt reply. Please send a paper version of the survey to the following address.</p>	<p>*MWL comms posted condoc on 19/08/25*</p> <p>Thank you for providing your postal address.</p> <p>A paper copy of the consultation information booklet, printed survey and a freepost return envelope, will be posted to you shortly.</p>	Response from SCT GetInvolved
Public	18/10/25	Email	Get Involved email	<p>Subject: Re: Have your say.</p> <p>Thank you for that. My address is: If you have it in electronic format, an email would suffice. Many Thanks.</p>	<p>Thank you for sending your address. The survey is available in electronic format via our website, which you can access here: Survey on proposals for urgent and emergency care services Your Say Shaping Care Together. We have also attached an electronic version of the easy read version survey, should you prefer to complete this format and return it to us by email.</p> <p>If you would prefer a paper copy instead, we would be happy to post one to you.</p>	Response from SCT GetInvolved
Public	18/08/25	Email	Get Involved email	<p>Subject: Re: A & E Survey</p> <p>Yes please two copies to</p>	<p>*MWL comms posted condoc on 19/08/25*</p> <p>Thank you for providing your postal address.</p> <p>Two paper copies of the consultation information booklet, printed survey and a freepost return envelope, will be posted to you shortly.</p>	Response from SCT GetInvolved
Political	19/08/2025	Email	Rob Cooper's email	<p>Subject: 'no subject'</p> <p>Proactive email to the local MP informing him of the planned roadshow in Maghull</p>	<p>I hope you are well. You'll be aware that our consultation on proposals for the future location of A&Es serving Southport, Formby and West Lancashire is well underway and I'm pleased to say that we've been seeing good levels of constructive public engagement with the proposals.</p> <p>As part of our engagement programme, the team are organising a pop-up event in Sefton Central on Saturday 6th September, in Maghull, Central Square from 10 am on, and I wanted to make sure that you were aware. These events are intended to raise visibility and stimulate public participation.</p> <p>I won't be in Maghull myself, however, I hope we'll have the chance to see you at one of our public Q&A sessions between now and the end of September. Details for these are available here on our website.</p>	N/A - this was a proactive email to the local MP informing them of the planned roadshow

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	20/08/25	Email	SCT Get involving	Subject: Survey for future A&E (no message – PDF completed survey attached)	<i>[survey forwarded to Freshwater for uploading]</i> Good morning, Thanks for completing our survey. We appreciate you taking the time to share your thoughts.	Email response from GetInvolved
Public	21/08/25	Email	Online public meeting 20/08/25		Dear Susan, Thank you for joining our Shaping Care Together online public event last night. We sincerely apologise for the technical difficulties you experienced. We greatly value your contribution and would very much like to hear your question. If you are happy to share it with us via reply to this email, we will make sure to provide you with a direct response. In addition, your question (anonymised if you prefer) will be included in the published list of questions and answers that will accompany the event recording on our website. We are sorry for any frustration this caused and appreciate your patience and understanding as we work to improve future sessions. Thank you again for your interest and input into the Shaping Care Together programme.	Email from SCT Get Involved
Public	21/08/25	Email	SCT Get Involved email	Subject: Survey--Future A & E I am keen to participate in this survey but have not been able to access it . Please will you send me a copy to be filled out at home? Thank you.	Thank you for your email. We will post a copy of the consultation information booklet, a printed survey, and a freepost return envelope to the address you provided.	Email from SCT Get Involved
Public	22/08/25	Email	SCT Get Involved email	Subject: Public feedback session Good afternoon I attended the online session on Wednesday at 17.30 The session was informative and set out the rationale for the preferred option clearly as well as the process. I understand better why there is no urgent care centre in Southport but it is nonsensical in terms of overall delivery of an effective service. However there are significant issues in taking part. The chat function was disabled and we were asked to use the Q and A function. Another participant said, there was not one if you were using an iPad..... As I was using an iPad, my only option was to ask a question. I did not as it was clear that others asking them were from Ormskirk/Skelmersdale. Understandably, they are likely to have a different view and I had no wish to cause conflict - the chat function would have minimised that. The reason that I went to an online session rather than in person was accessibility. I would have preferred to be with others from Southport/Formby. I don't drive due to a disability and need to eat at regular times (insulin dependent diabetes). There was only one session in Southport despite its size and the venue is about 1.5 miles from home (Birkdale). The quickest option would be to walk (30 mins) along a busy road. There is one direct bus an hour but that would arrive 25 mins before the start and there is no direct bus going home. That bus or a bus/train or two buses would generally take longer than walking. I offer that as an example of the practical issues of accessing NHS services when one can't drive. Unfortunately, when one raises it, ones concerns are not listened to. In the last three weeks, my disabled son has had five hospital appointments (one at Aintree, two at Ormskirk and two in Southport) and the two in Ormskirk could have been in Southport..... and because of his disability he needs to be accompanied by someone.	Thank you for attending our online public meeting. We're glad that you found the session informative but apologise there were issues using the Q&A function. We have listened to your feedback, and have since disabled the Q&A function (and kept the chat box open) for all online sessions. If you would like to attend another online event we are hosting a number of virtual focus groups . More details can be found here , if these might be of interest to you. Thank you too for sharing your experiences in travelling to different hospital sites. Personal experiences like yours highlight the importance of access to emergency services, and we have noted your feedback. Thank you again for taking the time to share your views on the proposals.	Email from SCT Get Inbox
Public	25/08/2025	Email	SCT Get Involved Email	Subject: Shaping Care Together online event Thank you very much for your message and for the opportunity to contribute to the discussion. I wanted to ask two questions, if that is ok. Are you planning to employ training grade doctors in the paediatric unit? I have been retired a long time now but was a consultant paediatrician at the time of what became the Shields plan. One of the issues affecting decisions about how services were arranged between the two hospital sites (Southport and Ormskirk) then was the requirements of the Royal Colleges for suitable training opportunities for what were then called junior doctors (i.e. doctors in training to distinguish them from what were then called non-consultant career grades - staff grades and associate specialists). The Colleges and the Postgraduate Deans will have views	Thank you for your email and for engaging constructively in the discussion. In response to your questions: Are you planning to employ training grade doctors in the paediatric unit? MWL currently provide training to a number of resident doctors (doctors in formal training posts) across most specialties. As a result of the current configuration the trust have lost some grades of trainees in emergency medicine because they were unable to provide the required supervision in the paediatric emergency department. Co-location would allow MWL to meet the requirements and increase the number of trainees within this specialty. Training and education requirements are considered within the MWL workforce plan identifying opportunities to enhance their educational offer through same site exposure to both adult and paediatric cases. Once a decision is confirmed, the MWL training programme directors will continue to contribute to further work as the programme progresses through to a decision-making business case which will contain more detailed workforce plans. Will the Maternity Unit remain in Ormskirk if Children's A&E and the Children's ward move to Southport?	Response from SCT Get Involved via PMO

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
				<p>on whether services offer good training and whether training posts will be allocated to departments, so it would be very sensible to discuss with them, to ensure that good training is provided and training posts are not lost.</p> <p>Will the Maternity Unit remain in Ormskirk if Children's A&E and the Children's ward move to Southport? This was mentioned at the beginning of the meeting but there was not time for much discussion. The Maternity Unit requires paediatric support, for deliveries and for care of sick and premature babies after they are born. Medical staffing for maternity on one site and the children's ward and A&E at another site will be challenging, especially given the very worrying reports on Maternity services in the UK as a whole. This is another factor which will need a great deal of thought and probably discussion with Royal Colleges and Postgraduate Deans if training grade doctors will be working at either site.</p> <p>It is a huge job so the best of luck to everyone trying to sort it out.</p>	<p>The Maternity unit is out of scope of this programme. In our case for change, we highlighted the drivers for change and the fragile services identified across Southport and Ormskirk sites, maternity was listed as one of the fragile services. We described why we were starting with urgent and emergency care and recognise that maternity is a key interdependent service. The current preferred option describes a workforce model with separate paediatric and neonatal rotas. Due to the workforce challenges outlined within the case for change, the neonatal unit at Ormskirk has invested in advanced neonatal nurse practitioners who are a key component of the workforce.</p> <p>Thank you again for your kind words and support, and please do not hesitate to contact us if you have any further questions.</p> <p>Kind regards, Shaping Care Together Programme Team</p>	
Public	27/08/2025	Email	SCT Get Involved email	<p>Subject: Walk in centres at Ormskirk & Skelmersdale</p> <p>Re the possible removal of services on to one site. Do we know whether the walk in services at Ormskirk hospital and Skelmersdale Concourse will continue after services are moved to Southport Hospital ?</p> <p>Thank you</p>	<p>Thank you for your question. We want to reassure you that the Urgent Treatment Centre at Ormskirk Hospital and the Walk-in Centre at Skelmersdale Concourse will continue to operate whichever option is taken forward in this consultation.</p>	Email from SCT Get Involved
Public	26/08/25	Email	SCT Get Involved email	<p>Subject: Online meeting</p> <p>Hi, Just been on the zoom meeting waving my hand to speak but to no avail no men spoke only 2 from the board and one counsellor all the other speakers were woman how sexism is that. Poor communication management so not only is it done deal but it seem only will be allowed to speak.</p>	<p>Thank you for getting in touch.</p> <p>At yesterday's public event, our Chair took questions using the chat box and the 'raise your hand' function - this was outlined at the beginning of the meeting. We've double checked using the attendance report and can't see that you put a question in the chat box, and we have no record of you using the "raise your hand" function. As it was a very busy meeting - with 68 people on the call in total - our Chair couldn't see every attendee, meaning that if you were waving at your camera, this likely would have been missed.</p> <p>We're sorry that in this case we couldn't answer your question. However please be assured that when picking questions to answer, we simply looked in a chronological order at the chat box and the raised hand icons.</p> <p>We're continuing to take questions and feedback via this inbox, so please do feel free to share any thoughts here.</p> <p>Thank you again for taking the time to attend yesterday's meeting.</p> <p>Kind regards</p>	Email from SCT Get Involved
Public	26/08/25	Email	SCT Get Involved email	<p>Subject: Cookie choices in Welsh</p> <p>Good afternoon,</p> <p>I went to your consultation website to find out more about proposals for A&E at Southport and Ormskirk.</p> <p>I clicked on the "Shaping care together website" link (https://www.cheshireandmerseyside.nhs.uk/posts/help-shape-the-future-of-ae-services-in-southport-formby-and-west-lancashire/)</p> <p>And the notice I got concerning cookies appeared only in Welsh.</p> <p>Most of the people who will click that link don't read Welsh.</p> <p>Perhaps you might update the notice to include options in English?</p>	<p>Thank you for getting in touch.</p> <p>We've double checked both the Trust's and the Shaping Care Together website's language settings (including that for the cookie policy) and can see both are in English.</p> <p>It might be worth checking the language setting on your internet browser, or, if you would like to view our cookie policy for the Shaping Care Together website, you can view it here - https://yoursayshapingcaretogether.co.uk/cookie_policy</p> <p>We hope this helps, and thank you for your interest in the consultation.</p>	Email from SCT Get Involved
Public	27/08/25	Email	SCT Get Involved email	<p>Subject: Cookie choices in Welsh</p> <p>Good afternoon,</p> <p>Interesting.</p> <p>I don't work in Welsh and this isn't an issue I've ever had before so I doubt it's to do with my browser.</p> <p>But computers do work in strange ways so it isn't out of the question.</p> <p>Kind regards,</p> <p>Response at 14:58</p>	<p>Thank you.</p> <p>If you are still experiencing difficulties, we would be happy to send you a consultation booklet that summarises the proposals, along with a survey and a freepost envelope for you to return. Please reply to this email with your home address, and we will send the materials to you as soon as possible.</p>	Email from SCT Get Involved
Public	27/08/25	Email	SCT Get Involved email	<p>Subject: Cookie choices in Welsh</p> <p>Response at 27/08/25 14:58 Hello,</p>	No response required.	

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
				<p>No - I was able to access the documentation and fill in the questionnaire.</p> <p>Thanks,</p>		
Public	19/08/25	Email	SCT Get Involved email	<p>Subject: Consultation Event Coverage – West Lancashire</p> <p>Message classification: OFFICIAL</p> <p>Dear Shaping Care Together Programme Team,</p> <p>I am writing to you on behalf of .</p> <p>Thank you for your continued efforts in delivering the public consultation on proposed changes to urgent and emergency care services. We welcome the consultation and acknowledge the value of using a range of engagement methods to reach our diverse communities. However, I would like to echo the concerns raised by regarding the lack of pre-publicised consultation events in key areas such as Burscough and UpHolland.</p> <p>I share these concerns, particularly in relation to the need for visible, accessible, and well-publicised events in communities most affected by the proposals. While we appreciate the outreach work already undertaken, we believe that additional formal events in these areas would help ensure equity and transparency in the consultation process.</p> <p>We would be grateful if you would consider addressing this matter and exploring options to enhance engagement in these communities.</p> <p>Kind regards,</p>	<p>27/08/25</p> <p>Thank you for your email received on 19 August 2025. In response to the concerns you raise on behalf of , and after further dialogue with , I am pleased to confirm the Shaping Care Together Programme, including its key partner Lancashire and South Cumbria ICB, has listened to the views of local leaders and as a result of your feedback we are in the process of finalising additional consultation events in Burscough and Up Holland.</p> <p>These events will be publicised to local communities as 'drop-in' style events with attendance from senior ICB staff and members of the communications and engagement team. The first drop-in event will be held at Burscough Town Council on Thursday 18 September from 2pm until 5pm. We intend to hold a second drop-in event at the Artz Centre in Up Holland; we will confirm that time and date as soon as possible. In addition, the family hub in Burscough has invited us to attend more family hub events.</p> <p>I would also like to share with you details which we sent to of our work so far so that you are fully sighted on our consultation activity.</p> <p>We have planned a range of formal consultation events across the borough and remain committed to putting on more if they would be welcomed by our local communities.</p> <p>For reference, we have a number of ways in which residents can provide their feedback on this consultation, including:</p> <ul style="list-style-type: none"> • Online survey – accessible via the Shaping Care Together website. We've done a leaflet drop to every household in West Lancashire, to inform them of the consultation, and are sending out hard copies of the survey, with pre-paid envelopes on request. • Online events – open to all. • Face to face consultation events with the opportunity to ask questions (one for each of the three main neighbourhoods in West Lancashire). • Community outreach – visits to local community assets and groups, to raise awareness of the consultation and how to take part. The programme of engagement has also included visits to Burscough Library, Skelmersdale community hubs, including Digmaor, Tanhouse, and other community centres where we know there are significant levels of deprivation and low car ownership. We have plans for further follow up visits in these and other community hub locations in the coming weeks. <p>Our engagement team have also visited children's A&E and outpatient departments at Ormskirk Hospital, again with future visits planned. We have also provided nursery schools and family hubs throughout West Lancashire with a copy of the consultation pack and plan to provide these to all schools when they reopen in September.</p> <p>I hope this addresses the concerns both and have raised, and you are reassured by the additional events. This will allow the team to reach into those communities that have been highlighted and ensure their views are represented in the consultation.</p> <p>We would appreciate any additional support you can offer in raising awareness of the consultation, in all its forms. We continue to welcome your feedback if you think we need to do more in any areas to reach as many people as possible.</p> <p>If you have any further queries, then please do not hesitate to contact me.</p> <p>Kind regards,</p> <p>Shaping Care Together Programme Team</p>	Email from SCT Get Involved
Public	21/08/25	Email	SCT Get Involved email	<p>Subject: Request for Public Meeting in Burscough Regarding A&E Future Plans</p> <p>Dear NHS Contact/Engagement Team,</p> <p>I am writing in relation to the ongoing consultation regarding the future plans for A&E services at Southport and Ormskirk hospitals. While I welcome the opportunity for public engagement, I have noticed that Burscough has not been included as a location for any of the scheduled public meetings. Given Burscough's size, its growing population, and its close links to both Southport and Ormskirk, it is vital that residents here are given the chance to engage directly, ask questions, and share their views.</p> <p>I would therefore like to request that the NHS consider organising an additional public meeting in Burscough to ensure that local voices are heard as part of this important consultation.</p> <p>Could you please confirm whether this can be arranged, or provide details of how residents in Burscough can meaningfully participate in the consultation if an in-person meeting is not possible?</p> <p>Burscough Town Council do have available meeting rooms; they can be accessed via this link https://burscoughtc.org.uk/meeting-community-rooms/</p> <p>If the large conference room is required for approx. 40 people, booking for room 2 and 3 would be required at the same time. There is a multimedia screen also available to cast any further information via a laptop.</p>	<p>27/07/25</p> <p>Thank you for your email.</p> <p>In response to the concerns you raise, I am pleased to confirm the Shaping Care Together Programme, including its key partner Lancashire and South Cumbria ICB, has listened to the views of local leaders and as a result of your feedback we are in the process of finalising additional consultation events in Burscough and Up Holland.</p> <p>These events will be publicised to local communities as 'drop-in' style events with attendance from senior ICB staff and members of the communications and engagement team. The first drop-in event will be held at Burscough Town Council on Thursday 18 September from 2pm until 5pm. We intend to hold a second drop-in event at the Artz Centre in Up Holland; we will confirm that time and date as soon as possible. In addition, the family hub in Burscough has invited us to attend more family hub events.</p> <p>We have planned a range of formal consultation events across the borough and remain committed to putting on more if they would be welcomed by our local communities.</p> <p>For reference, we have a number of ways in which residents can provide their feedback on this consultation, including:</p> <ul style="list-style-type: none"> • Online survey – accessible via the Shaping Care Together website. We've done a leaflet drop to every household in West Lancashire, to inform them of the consultation, and are sending out hard copies of the survey, with pre-paid envelopes on request. • Online events – open to all. 	Email from SCT Get Involved

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				Thank you for your time and for the work being done to involve the community in these decisions. I look forward to your response. Yours sincerely	<ul style="list-style-type: none"> Face to face consultation events with the opportunity to ask questions (one for each of the three main neighbourhoods in West Lancashire). Community outreach – visits to local community assets and groups, to raise awareness of the consultation and how to take part. The programme of engagement has also included visits to Burscough Library, Skelmersdale community hubs, including Digmoor, Tanhouse. and other community centres where we know there are significant levels of deprivation and low car ownership. We have plans for further follow up visits in these and other community hub locations in the coming weeks. <p>Our engagement team have also visited children's A&E and outpatient departments at Ormskirk Hospital, again with future visits planned. We have also provided nursery schools and family hubs throughout West Lancashire with a copy of the consultation pack and plan to provide these to all schools when they reopen in September.</p> <p>I hope this addresses the concerns you have raised, and you are reassured by the additional events. This will allow the team to reach into those communities that have been highlighted and ensure their views are represented in the consultation.</p> <p>We would appreciate any additional support you can offer in raising awareness of the consultation, in all its forms. We continue to welcome your feedback if you think we need to do more in any areas to reach as many people as possible.</p> <p>If you have any further queries, then please do not hesitate to contact me. Kind regards,</p>	
Public	27/08/25	Email	SCT Get Involved email	Subject: The nhs plan of the future I would like to be involved ins all group discussions	<p>29/08/24</p> <p>Thank you for your email.</p> <p>To confirm, we have registered you for the focus group taking place on Tuesday 9 September, at 6-7pm. You should have received the invitation yesterday with the joining link.</p> <p>As focus groups are intended for smaller, more in-depth discussion, they are capped at approximately 10 people per group. We've had high levels of interest which is why, at this moment, we are allocating people to one group only.</p> <p>For our bigger, public events (listed below), you are welcome to attend as many as you like. You can book using the link below, or we can sign you up if you let us know which events you would like to participate in.</p> <p>Banks Book here Tuesday 2 September, 1:00 - 2.30pm Skelmersdale Book here Tuesday 2 September, 5:30 - 7:00pm Tarleton Book here Tuesday 16 September, 5:30 - 7:00pm Ormskirk Book here Tuesday 23 September, 5:30 - 7:00pm Southport Book here Tuesday 30 September, 5:30 - 7:00pm</p> <p>Thank you again for your interest in the consultation and taking part in our events.</p>	Email from SCT Get Involved
Public	29/08/25	Email	SCT Get Involved email	Subject: proposals for your future A&E Please send me the survey for me to fill out at home. Thanks,	<p>29/08/25</p> <p>Thank you for your email.</p> <p>Could you please provide your full address so that we can send you the consultation summary document, survey, and a prepaid return envelope at the earliest convenience.</p> <p>Kind regards, Shaping Care Together Programme Team</p>	Email from SCT Get Involved
Public	29/08/25	Email	SCT Get Involved email	Response rec'd 29/08/25 13:52 Subject: proposals for your future A&E Hi, My address is Thank you	Forwarded to BM to post out	Actioned
Public	20/08/25	email	SCT Get Involved email	Subject: Absence of UTC for Southport on the Ormskirk option All,	29/08/25	Email from SCT Get Involved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
				<p>I'm very surprised that given Rob Cooper's response this evening that the local ICB in Merseyside have committed to a new urgent care facility in Southport if the Ormskirk option is selected, that therefore urgent care is not shown on the graphic for Southport in your consultation document?</p> <p>It leapt out at me on first reading of the document and if I was a Southport resident would drive me to be very opposed to the Ormskirk option. So, I consider this omission is significant and not helpful for a fair consultation.</p> <p>I would welcome your comments and whether the digital versions of the consultation document can be amended</p>	<p>At the public Q&A on 20 August 2025, Rob Cooper referred to the commitment of Cheshire and Merseyside ICB, within the Pre-Consultation Business Case, to review and support urgent care provision in Southport and Formby should the final decision be to locate children's and adult A&E services at Ormskirk Hospital.</p> <p>This is reflected in our frequently asked questions (FAQs) on the Shaping Care Together homepage, which include:</p> <p><i>If all A&E services go to Ormskirk, will you open an Urgent Treatment Centre in Southport?</i></p> <p><i>We have a duty of care to the people who use and rely on our services. That includes developing services to meet the urgent and emergency care needs of our communities. We will continue to do that whatever the outcome of this consultation. The proposals in this consultation will help us do that.</i></p> <p><i>Once decisions have been made on where to locate our A&Es we will take stock of our needs for urgent care before we start making any changes to services on the ground.</i></p> <p>The graphic you have referred to is from our summary consultation document and illustrates the Ormskirk option: locating children's and adult A&E services at Ormskirk Hospital. In line with the ICB's commitment referenced by Mr Cooper, the defined options under consultation, and the above FAQ, this does not illustrate an urgent treatment centre in Southport. This is because it is not an existing site or one proposed as part of the defined Ormskirk option.</p> <p>As you are aware, and explained in the summary consultation document, urgent care is delivered through multiple sites and services which can include pharmacies, out-of-hours GPs, walk-in centres, and urgent treatment centres. Should the Ormskirk option be selected, the ICB's review of urgent care in Southport and Formby would identify any viable approaches for consideration.</p> <p>We are grateful for your feedback that, if you were a Southport resident, you would be very opposed to the Ormskirk option without an urgent treatment centre in Southport. This has been captured as part of our ongoing consultation and will be carefully considered within our decision-making process.</p> <p>We would appreciate any support you can offer in raising awareness of the consultation, in all its forms, and we continue to welcome your feedback.</p> <p>Kind regards,</p> <p>Shaping Care Together Programme Team</p>	
Public	22/08/25	email	SCT Get Involved email	<p>Subject: Absence of UTC for Southport on the Ormskirk option</p> <p>All,</p> <p>I am concerned that I have received no response to my email of Wednesday evening below given the Ormskirk option is misrepresented in the consultation document.</p> <p>Am I to take it that the local NHS is prepared to continue to allow an inaccurate impression of the Ormskirk option to continue in what is a live and important consultation process?</p> <p>Regards,</p>	<p>22/08/25</p> <p>Thank you for your email.</p> <p>Please note that we are currently experiencing a high volume of enquiries. Your email has been received and will be reviewed by a member of our team as soon as possible.</p> <p>We appreciate your patience and will respond at our earliest opportunity.</p> <p>Kind regards,</p> <p>Shaping Care Together Programme Team</p>	Email from SCT Get Involved
Public	26/08/25	email	Individual emails	<p>Subject: Absence of UTC for Southport on the Ormskirk option</p> <p>Dear Sarah and Neil,</p> <p>In line with Reconfiguring NHS services - ministerial intervention powers - GOV.UK I am trying to resolve the legitimate concerns about the consultation process. My first email to interested parties was sent 6 days ago. In the meantime, a consultation that misrepresents the Ormskirk option is being allowed to continue. At the very least the digital version of the documents should be amended and early respondents to the consultation should be contacted and asked if they wish to add to or amend their response.</p>	<p>Response as per with response104 on 29/08/25</p>	Email from SCT Get Involved
Public	19/08/25	Email	SCT Get Involved email	<p>Subject: Service to be moved</p> <p>Hi,</p> <p>This email lists department that have to moved to Ormskirk Hospital if your preferred choice is changed, so can you give the costing for each department being moved.</p>	<p>Thank you for your email. The assumptions and exclusions used in developing the costings are available in Appendix 8 of our Pre-Consultation Business Case (PCBC).</p> <p>We are currently in formal public consultation. No decision has been made on the options, so costs cannot be finalised. At this stage, high-level costs have been produced by independent architects and costing specialists using standard NHS methodology, based on benchmark cost-per-m² rates for healthcare spaces, plus standard allowances. This ensures both Southport and Ormskirk are assessed fairly and consistently.</p> <p>Should you wish to discuss this in more detail, you are very welcome to attend one of our upcoming collaborative forums, where you will be able to present alternative evidence and have a one-to-one conversation with the experts, these events will be made available on our website.</p> <p>Kind regards,</p>	Email from SCT Get Involved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	27/08/25	Email	SCT Get Involved email	<p>Subject: Online meeting</p> <p>Hi, Yesterday meeting was like the loose women program were only women were ask to talk not one man was asked to put a question if it was the other way round it would be called sexism please check the recording of the loose woman meeting,very poor communication in doing this but this how the SCT work given there recommendations as the consultation start is not the accepted way to start a consultation it shows bias on your part. It seems you give out cost figures with no evidence of these cost and to say 91 million against 30 million seems you can just pluck figures out the air to suit your recommendation.</p> <p>I perfect example of your misleading us to justify your recommendation is to inform us that 7 departments will have to moved from Southport to ormskirk but I thought if all A&E have have these departments whether children or adults and sure enough out the 7 departments you say have to be moved 6 are already in ormskirk and the other one is a shared department with Winston hospital so it you are misleading the people of West Lancashire and when I looked up on being misleading on a NHS consultation is quite severe to those doing the misleading..</p> <p>When I asked the MWL CEO on using the buildings in Wigan rd for the A&E i was informed it was out the question but when a lady asked about the buildings a member of SCT team said nothing is ruled out so again misleading from the SCT team.</p> <p>But I feel this consultation will be based on cost and with out the figures to prove your costing you could be misleading us .</p> <p>I asked for the cost just of the relocation of the 7 departments but still no response.</p>	<p>Thank you for getting in touch.</p> <p>At yesterday's public event, our Chair took questions using the chat box and the 'raise your hand' function - this was outlined at the beginning of the meeting. We've double checked using the attendance report and can't see that you put a question in the chat box, and we have no record of you using the "raise your hand" function. As it was a very busy meeting - with 68 people on the call in total - our Chair couldn't see every attendee, meaning that if you were waving at your camera, this likely would have been missed.</p> <p>We're sorry that in this case we couldn't answer your question. However please be assured that when picking questions to answer, we simply looked in a chronological order at the chat box and the raised hand icons.</p> <p>We're continuing to take questions and feedback via this inbox, so please do feel free to share any thoughts here.</p> <p>Thank you again for taking the time to attend yesterday's meeting.</p> <p>Kind regards The Programme team</p>	Email from SCT Get Involved
Public	29/08/25	Email	SCT Get Involved email	<p>Subject: Service to be moved and the cost</p> <p>Hi Still no response to my request on cost I thought they would be to hand as you have a total cost of over 90 million to move to ormskirk with these departments included?</p>	<p>Thank you for your email.</p> <p>To clarify your point regarding the relocation of services: the seven services referenced are those required to support a fully co-located A&E department at Ormskirk Hospital. These services are not currently based at Ormskirk Hospital. This detail is outlined in the pre-consultation business case, which remains publicly available for reading here.</p> <p>Regarding your concerns about costings, we have responded to your previous email on this matter.</p> <p>There are a number of ways for people to share their views before the end of the consultation, and we've recently added new events to ensure there are more opportunities to take part. These include:</p> <ul style="list-style-type: none"> online focus groups (which are smaller discussion groups with around 10 participants to ensure in-depth group discussion) collaboration forums at Southport Hospital on 9 September and Ormskirk Hospital on 19 September drop-in sessions at new locations <ul style="list-style-type: none"> the consultation survey remains open and we continue to receive responses. <p>We are pleased to see you have signed up to a collaboration forum on 19 September and we look forward to welcoming you there.</p> <p>We will, of course, include your comments as part of the consultation for consideration, but please note that any future emails raising queries we have already responded to will be considered as part of the consultation but may not receive a direct reply.</p> <p>We also kindly ask that all correspondence remains respectful to ensure a constructive and inclusive dialogue throughout the consultation process.</p>	Email from SCT Get Involved
Public	30/08/08/25	Email	Get Involved email	<p>Subject: Lack of equity in Consultation Events</p> <p>Thank you, but I'd be more positive about your response if you had updated your Events webpage.</p> <p>When will the UpHolland event be finalised?</p>	<p>01/09/25</p> <p>Thank you for your email.</p> <p>We are pleased to confirm that both events are now included on the Shaping Care Together website events page: https://yoursayshapingcaretogether.co.uk/consultation-events. The Upholland event will take place at the Artz Centre in Upholland on Monday 22 September from 2.00pm until 5.00pm.</p> <p>Kind regards,</p>	Email from SCT Get Involved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status																																								
				<p>Public events programme</p> <p>We want to make sure that the voices of the people who use our services are heard.</p> <p>We are bringing the conversation to where you live through discussion groups. Come along to hear from local NHS leaders, ask questions and share your views on proposals.</p> <p>Public events</p> <table border="1"> <thead> <tr> <th>Location</th> <th>Event type</th> <th>Date</th> <th>Time</th> </tr> </thead> <tbody> <tr> <td>Online</td> <td>Public Q&A (online)</td> <td>Wednesday 20 August</td> <td>5.30pm</td> </tr> <tr> <td>Online</td> <td>Public Q&A (online)</td> <td>Tuesday 26 August</td> <td>1pm</td> </tr> <tr> <td>Formby</td> <td>Public Q&A</td> <td>Tuesday 26 August</td> <td>5.30pm</td> </tr> <tr> <td>Banks</td> <td>Public Q&A</td> <td>Tuesday 2 September</td> <td>1pm</td> </tr> <tr> <td>Skelmersdale</td> <td>Public Q&A</td> <td>Tuesday 2 September</td> <td>5.30pm</td> </tr> <tr> <td>Maghull (Central Square)</td> <td>Public roadshow</td> <td>Saturday 6 September</td> <td>From 10am</td> </tr> <tr> <td>Tarleton</td> <td>Public Q&A</td> <td>Tuesday 16 September</td> <td>5.30pm</td> </tr> <tr> <td>Ormskirk (Aughton)</td> <td>Public Q&A</td> <td>Tuesday 23 September</td> <td>5.30pm</td> </tr> <tr> <td>Southport</td> <td>Public Q&A</td> <td>Tuesday 30 September</td> <td>5.30pm</td> </tr> </tbody> </table>	Location	Event type	Date	Time	Online	Public Q&A (online)	Wednesday 20 August	5.30pm	Online	Public Q&A (online)	Tuesday 26 August	1pm	Formby	Public Q&A	Tuesday 26 August	5.30pm	Banks	Public Q&A	Tuesday 2 September	1pm	Skelmersdale	Public Q&A	Tuesday 2 September	5.30pm	Maghull (Central Square)	Public roadshow	Saturday 6 September	From 10am	Tarleton	Public Q&A	Tuesday 16 September	5.30pm	Ormskirk (Aughton)	Public Q&A	Tuesday 23 September	5.30pm	Southport	Public Q&A	Tuesday 30 September	5.30pm		
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Public	18/08/25	Email	Get Involved email	<p>Subject: Southport & Ormskirk Hospital</p> <p>Good afternoon</p> <p>Please send me a questionnaire re the proposed changes to my local Hospital in Southport as per the leaflet dropped through my front door</p> <p>Thank you</p>	<p>Good afternoon,</p> <p>Apologies for the delay in getting back to you - your email unfortunately ended up in our junk folder and has only just come to our attention.</p> <p>If you could please share your postal address, we'll make sure a copy of the consultation booklet, printed survey, and freepost envelope is sent out to you straight away.</p>	Response from Get Involved																																								
Public	12/08/25	Email	Get Involved email	<p>Subject: Proposals for your future A&E</p> <p>Hello,</p> <p>Please could you sent me a paper based copy of the 'have your say' survey regarding the proposals for the future of A&E across Southport, Formby & West Lancashire. My address is as below:</p>	<p>Please accept our apologies for the delay in getting back to you - your email unfortunately ended up in our junk folder and has only just come to our attention.</p> <p>We can confirm that a copy of the consultation booklet, printed survey, and freepost envelope have been posted to the address you have provided today.</p>	Response from Get Involved																																								
Public	01/09/25	Email	Get Involved email	<p>Subject: Re: Southport & Ormskirk Hospital</p> <p>Good afternoon</p> <p>Thank you for you email</p> <p>My address</p> <p>Thank you</p>	<p>Good morning,</p> <p>Thank you for providing your postal address. We can confirm that a copy of the consultation booklet, printed survey, and freepost envelope has been posted to you today.</p>	Response from Get Involved																																								
Public	01/09/25	Email	Get Involved	<p>Subject: Re: NHS UPDATE: Come to a public Q&A near you and join the conversation on proposals for your local A&E</p> <p>I have signed up for the Skelmersdale event tomorrow, but not had any response.</p>	<p>Good morning,</p> <p>Thank you for your email.</p> <p>We've reviewed the registrations and can confirm that you are successfully registered for the event taking place in Skelmersdale this evening (Tuesday 2nd September). Apologies if you did not receive a confirmation email.</p> <p>Please note that we will not be using a QR code system. Simply provide your name upon arrival.</p> <p>We look forward to welcoming you later today.</p>	Response from Get Involved																																								
Public	02/09/25	Email	Get Involved email	<p>Subject: RE: NHS UPDATE: Come and have your say on proposals for your local A&E</p>	<p>Good morning,</p> <p>Thank you for your email.</p>	Respond from Get Involved																																								

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
				I live in Longton – South Ribble Borough Council and therefore do not need to participate in Any discussion regarding Southport /Ormskirk Hospitals. Good luck with your decisions in due course. Hi please send me a paper copy to post back to	We understand that you do not wish to participate in discussions regarding Southport and Ormskirk Hospitals. As requested, your details have now been removed from our database.	
Public	02/09/25	Email	Get Involved email	Thank you	Good morning, Thank you for your email. We can confirm that a copy of the consultation booklet, printed survey, and freepost envelope have been posted to you today.	Respond from Get Involved
Council	02/09/25	Email	Get Involved email	Can you let me know please, is it intended to hold an event for residents of Burscough?	Thank you for your email. I can confirm that we have arranged events for Burscough and Upholland as per below (these details were included further down in our original email): Burscough (Burscough Town Council) Drop-in session – Thursday 18 September, 2:00–5:00pm Upholland (Artz Centre) Drop-in session – Monday 22 September, 2:00–5:00pm	Respond from Get Involved
Council	02/09/25	Email	Get involving email	Why nothing in Up Holland or anything East of the borough?	Thank you for your email. I can confirm that we have arranged events for Burscough and Upholland as per below (these details were included further down in our original email): <ul style="list-style-type: none"> Burscough (Burscough Town Council) Drop-in session – Thursday 18 September, 2:00–5:00pm Upholland (Artz Centre) Drop-in session – Monday 22 September, 2:00–5:00pm 	Respond from Get Involved
Public	02/09/25	Email	SCT Get Involved email	Hi Thanks for the reply. Can you confirm the location.	Good afternoon, Please accept our apologies for the delayed response. We're glad to see you were able to locate the venue and attend yesterday's event in Skelmersdale. Thank you for joining us.	Respond from Get Involved
Public	02/09/25	Voicemail	SCT Get Involved voicemail	Voicemail received from member of public. Tried to book onto make Q&A event on Tues 23 rd Sept in Aughton. Put it with email address ad submit but next page contained various adverts and didn't want to sign up to something. He noted he will still turn up but wants to check.	Good afternoon, Thank you for your voice message received on 22nd August - please accept our delays in responding. We can confirm that your online registration for the event on Tuesday 23rd September at Christ Church Ministry Centre in Aughton has been successful, and we look forward to seeing you there. If you have any questions before the day, please feel free to get in touch.	Response from Get Involved
Public	03/09/25	Voicemail	SCT Get Involved voicemail	None. Voicemail requesting survey to complete, with only email provided. Response via email from SCT GetInvolved with link to survey, and to share address if paper copy is required.	Thank you for getting in touch and for your interest in sharing your views on our future A&E proposals. We have received a voicemail where you have requested a copy of the survey to complete. The survey can be completed online here . We have also attached an electronic version of the easy read version survey, should you prefer to complete this format and return it to us by email. Alternatively, if you would prefer a paper copy of this survey, along with a freepost envelope, please kindly provide us with your postal address and we will post this to you alongside a consultation information booklet. We look forward to hearing your views.	Response from Get Involved
Public	04/09/25	Email	SCT Get Involved email	Hi, In your consultation one of the few cost we can see and relate to is the two story car park over nine million pounds for 200 car spaces which works out at over forty six thousand pounds per car space. As a retired building director as I would if pricing a job I would ring round to get different quotes, which I have done, and the difference is quite amazing so the question I ask you is to provide me the costing as how to got the figures you have put in your consultation they should be to hand as it one subject that is there for one item ££9,247,227 it seem to me you have gone for the highest quote you can find to justify the 91 million for Ormskirk Hospital to the £31 million for Southport Hospital your recommendation choice. Looking forward to your figures on how you got the £9,247,227 for a 200 double decker car park.	Thank you for your email. For details on how the car park costs were calculated, please refer to the FAQ section on our website. You can find it here: https://yoursayshapingcaretogether.co.uk/faqs	Response from Get Involved
Public	04/09/25	Email	SCT Get Involved email	(PDF survey attached) Please find attached survey	Good morning, Thanks for completing our survey. We appreciate you taking the time to share your thoughts.	Response from Get Involved email
Public	04/09/25	Email	SCT Get Involved email	(PDF survey attached) I attach my responses.	Good afternoon, Thanks for completing our survey. We appreciate you taking the time to share your thoughts.	Response from Get Involved email
Public	25/08/25	Email	Get Involved email	Thank you very much for your message and for the opportunity to contribute to the discussion. I wanted to ask two questions, if that is ok. Are you planning to employ training grade doctors in the paediatric unit? I have been retired a long time now but was a consultant paediatrician at the time of what became the Shields plan. One of the issues affecting decisions about how services were arranged between the two hospital	Thank you for your email and for engaging constructively in the discussion. In response to your questions: Are you planning to employ training grade doctors in the paediatric unit? MWL currently provide training to a number of resident doctors (doctors in formal training posts) across most specialities. As a result of the current configuration the trust have lost some grades of trainees in emergency medicine because they were unable to provide the required supervision in the paediatric emergency department.	Response from Get involved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
				<p>sites (Southport and Ormskirk) then was the requirements of the Royal Colleges for suitable training opportunities for what were then called junior doctors (i.e. doctors in training to distinguish them from what were then called non-consultant career grades - staff grades and associate specialists). The Colleges and the Postgraduate Deans will have views on whether services offer good training and whether training posts will be allocated to departments, so it would be very sensible to discuss with them, to ensure that good training is provided and training posts are not lost.</p> <p>Will the Maternity Unit remain in Ormskirk if Children's A&E and the Children's ward move to Southport? This was mentioned at the beginning of the meeting but there was not time for much discussion. The Maternity Unit requires paediatric support, for deliveries and for care of sick and premature babies after they are born. Medical staffing for maternity on one site and the children's ward and A&E at another site will be challenging, especially given the very worrying reports on Maternity services in the UK as a whole. This is another factor which will need a great deal of thought and probably discussion with Royal Colleges and Postgraduate Deans if training grade doctors will be working at either site.</p> <p>It is a huge job so the best of luck to everyone trying to sort it out.</p> <p>With best wishes,</p>	<p>Co-location would allow MWL to meet the requirements and increase the number of trainees within this specialty. Training and education requirements are considered within the MWL workforce plan identifying opportunities to enhance their educational offer through same site exposure to both adult and paediatric cases. Once a decision is confirmed, the MWL training programme directors will continue to contribute to further work as the programme progresses through to a decision-making business case which will contain more detailed workforce plans.</p> <p>Will the Maternity Unit remain in Ormskirk if Children's A&E and the Children's ward move to Southport? The Maternity unit is out of scope of this programme. In our case for change, we highlighted the drivers for change and the fragile services identified across Southport and Ormskirk sites, maternity was listed as one of the fragile services. We described why we were starting with urgent and emergency care and recognise that maternity is a key interdependent service. The current preferred option describes a workforce model with separate paediatric and neonatal rotas. Due to the workforce challenges outlined within the case for change, the neonatal unit at Ormskirk has invested in advanced neonatal nurse practitioners who are a key component of the workforce.</p> <p>Thank you again for your kind words and support, and please do not hesitate to contact us if you have any further questions.</p>	
Council	05/09/25	Email	Get Involved email	<p>Dear Sir/Madam,</p> <p>I wish to factually research the seven services that would move to Ormskirk hospital and the costings that equate to 91 million to report the evidence I have found to support/ challenge the decisions made. The presentation will be for Sept !9th collaboration forum at Ormskirk hospital.</p> <p>Please can you confirm for me the services that will move, I believe them to be:</p> <ul style="list-style-type: none"> • General Medicine • Critical Care • Elderly Medicine • Respiratory Medicine • Medical gastroenterology • Urgent diagnostic haematology and biochemistry • Liaison psychiatry <p>If there are any differences please let me know. If you think it would benefit my research please confirm the costings that would equate to 91 million compared to 33 million. All information will be gratefully received and enable a more informed and factual presentation.</p> <p>Thank you in advance</p>	<p>Thank you for your email.</p> <p>You are correct in identifying the seven emergency care co-dependent services that would need to transfer from Southport to Ormskirk Hospital, should the Ormskirk option be selected. These services are:</p> <ul style="list-style-type: none"> • General Medicine • Critical Care • Elderly Medicine • Respiratory Medicine • Medical Gastroenterology • Urgent Diagnostic Haematology and Biochemistry • Liaison Psychiatry <p>This is based on guidance from the South East Clinical Senate's report The Clinical Co-Dependencies of Acute Hospital Services. Further detail can be found in Section 4.3 of the Pre-Consultation Business Case (PCBC), starting from page 36.</p> <p>Regarding the costings, we are currently in a period of formal public consultation, and no final decision has been made. As such, the financial figures remain indicative. The high-level cost estimates for both options have been developed by independent architects and costing specialists using standard NHS methodology. These estimates are based on benchmark cost-per-square-metre rates for healthcare spaces, with standard allowances applied to ensure consistency and fairness across both sites.</p> <p>For a breakdown of the assumptions and exclusions used in developing these costings, please refer to Appendix 8 of the PCBC.</p> <p>We hope this information supports your research and contributes to a informed and factual presentation and look forward to seeing you on 19th September.</p>	Response from Get involved
Council	07/09/25	Email	Get involved email	<p>All,</p> <p>What steps do you intend to take to remedy the shortcomings relating to door-to-door publicity of the consultation.</p> <p>It was clear from comments at the Skelmersdale consultation that leaflets you say were planned for delivery had not been delivered. Simonswood Parish Council have written to me saying no leaflets have been received in Simonswood. I live in Newburgh. No leaflets received here. Yet, I have seen credible reports of leaflets received in Formby and reports from staff working at Southport hospital that they have received leaflets at their home address.</p> <p>How many leaflets have you received confirmation have been delivered in West Lancashire? How many leaflets have you received confirmation have been delivered in North Sefton? What steps are you taking to ensure equity in leaflet distribution?</p> <p>I look forward to your response.</p>	<p>Thank you for your correspondence regarding Shaping Care Together's marketing activity during the consultation period.</p> <p>We have received confirmation from the leaflet distribution company that more than 110,000 thousand leaflets have been delivered to addresses across West Lancashire, Southport and Formby.</p> <p>The areas you mentioned were included within our leaflet distribution but while the delivery of the leaflets can be confirmed, what happens to a leaflet once it is within a household is unknown.</p> <p>Therefore, it is important to note the leaflet drop is just one tactic which has been used to promote the consultation and engage with our local communities. We have taken a multi-channel approach to ensure people can have their say in ways which are most accessible to them, whether that be face-to-face or online.</p> <p>We have engaged audiences across various digital platforms, emailing our vast stakeholder database of more than 2,500 people regularly since the start of the consultation. We have reached more than 70,000 local people so far through social media advertising. We have held two roadshow style events, distributing almost 500 leaflets and consultation documents and have more planned before the end of the consultation. We have also distributed promotional materials to more than 42 different community venues across the area.</p> <p>We have, of course, worked closely with the media and had more than 30 pieces of print and broadcast media coverage across local and regional titles, including BBC North West Tonight, BBC Radio Mersey and Liverpool Echo.</p> <p>We also strongly encourage people to use our communications toolkit to spread the word even further. You can find all these resources here – SCT Consultation Resources.</p> <p>We will of course continue to do more online and offline promotional activity before the end of the consultation period on Friday 3 October, with more events, roadshows and engagement activity planned.</p>	

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					I trust that this provides a comprehensive overview of the work we have done to date to promote the consultation and engage with local people, patients and communities.	
Public	08/09/25	SCT Get Involved	Get Involved email	Dear SCT, Thank you very much for your reply, which I found very interesting and reassuring. I hope everything works out well and good luck to everyone involved.	No response required	
Public	08/09/25	Email	Get involved email	Weblink to presentation for Collaborative Forum on Tuesday 9 th September 2025	Good afternoon, Thank you for sending your presentation for the Shaping Care Together collaborative forum on Tuesday 9th September. We look forward to meeting you tomorrow.	Response from Get involved
Councillor	10/09/25	Email	SCT Get Involved email	Dear Sir/Madam, Thank you very much for replying promptly. Its important that I can base my work on the correct facts, and I appreciate you assisting me with the information asked. This will not be forgotten.	No response required	
Councillor	10/09/25	Email	SCT Get Involved	While we await your answer we asked on social media who had received leaflets. This was the response. <ul style="list-style-type: none"> • 48 households no leaflets. • 4 households leaflets <p>The problems are widespread and systemic and undermine the consultation.</p> <p>Responses can be seen on the Facebook post here: https://www.facebook.com/ourwestlancashire/posts/lots-of-publicity-on-the-future-of-ae-in-sefton-much-less-so-in-west-lancashire/1225934996243853/</p>	No response required	
Public	11/09/25	Email	SCT Get Involved	I am hoping to attend your consultation event in Southport on 30th Set. Having read your consultation doc I would like to make the following comments. The proposal is highly focussed on the hospitals and thereby I believe misses some opportunities to address the strains on the hospitals, and the resultant shortfall in treatment for patients. I would like to see some further consideration in two areas. 1.Walk in centres. Firstly there is currently no walk in centre in Southport, which seems a significant error. Walk in centres could be developed to provide more comprehensive treatment using the Hub and Spoke model of clinician support, and virtual care. 2. Enhanced Paramedic capability. First response could be expanded to include treatment, including drug administration, using a Paramedic practitioner model, again including clinician support and remote virtual care. I would welcome your thoughts as to what degree these sort of outside hospital options are being considered.	Thank you for taking the time to share your views on the consultation. I can confirm that your suggestions on the use of walk-in centres and enhancing the capability of paramedics have been logged as part of our engagement feedback. It's also worth noting that, once decisions have been made on where to locate our A&Es, we will take stock of our needs for urgent care (which includes walk-in centres), before we start making any changes to services on the ground. Thank you again for getting in touch.	Response from SCT Get Involved
Public	02/09/25	Email	Ask Rob	Hi rob, You say you will arrange photo of the inside of the old pct building have you arranged this?	An FAQ has been published on the Shaping Care Together website, which includes photographs of the inside of the old PCT HQ, Diabetes Centre, and Child Development Centre. You may view it here .	Response from Ask Rob
Public	13/09/25	Email	SCT Get Involved	Hi, Can you arrange a one to one meeting to discuss my concerns.	Thank you for your email. To ensure the consultation remains fair and equitable for all participants, we are not able to offer a separate process for individual discussions outside of these established arrangements. You will have the opportunity to speak directly with NHS experts on a 1-to-1 basis during the collaborative forum you have booked for Friday, as they will be part of the panel when you present. We look forward to seeing you then.	Response from get involved
Public	13/09/25	Email	SCT get Involved	I have just had your leaflet about the changes to the hospital services in my area and being that I love in Skelmersdale and the appointment date for my town was 11 days ago I demand some kind of explanation as to why this could possibly happen. I'm furious at being denied any opportunity to debate and discuss something that clearly will affect everyone I know and care about. It's either corruption or severe incompetence.	Thank you for getting in touch and sharing your concerns. We have received confirmation from the leaflet distribution company that more than 110,000 thousand leaflets have been delivered to addresses across West Lancashire, Southport and Formby throughout the current consultation period.	Response from get involved

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
					<p>While we have heard reports that there have been some issues with timing of the leaflet arriving with residents, we have seen that the leaflet campaign has significantly helped to raise awareness of the consultation. However, as I'm sure you can understand, leaflet distributions cannot be 100 per cent effective and therefore, it is important to note the leaflet drop is just one tactic which has been used to promote the consultation and engage with our local communities. We have taken a multi-channel approach to ensure people can have their say in ways which are most accessible to them, whether that be face-to-face or online. For instance, we have reached 70,000 through social media advertising and sent regular e-Newsletters to approximately 3,000 people who have signed up to receive them and had more than 50 pieces of media coverage.</p> <p>We are always reviewing and adapting our events programme and have held further events since the Skelmersdale public meeting. All are listed here and as you will see we are holding a public drop-in session at Skelmersdale Ecumenical Centre on Thursday 2 October, between 2-5pm which we are encouraging people to attend where there is no need to register - please feel free to drop in at any time to speak with NHS colleagues about the programme and provide your feedback.</p> <p>You can also find more information about the programme on our website: yoursayshapingcaretogether.co.uk</p> <p>We encourage you to submit a response to the consultation online by clicking here. If you'd prefer a paper copy, just let us know and we'll be happy to post one to your address.</p> <p>Thank you again for your feedback.</p>	
Public	13/09/25	Email	SCT Get Involved	<p>Dear Sir/Madam</p> <p>Not receiving notification of an event scheduled for 2nd September, that I would have attended, until 13th September does not inspire trust in the A&E provision for Lancashire.</p> <p>Eleven days late is a new low even for an organisation as bad as Lancs NHS Trust.</p>	<p>Thank you for getting in touch and sharing your concerns.</p> <p>We have received confirmation from the leaflet distribution company that more than 110,000 thousand leaflets have been delivered to addresses across West Lancashire, Southport and Formby throughout the current consultation period.</p> <p>While we have heard reports that there have been some issues with timing of the leaflet arriving with residents, we have seen that the leaflet campaign has significantly helped to raise awareness of the consultation. However, as I'm sure you can understand, leaflet distributions cannot be 100 per cent effective and therefore, it is important to note the leaflet drop is just one tactic which has been used to promote the consultation and engage with our local communities. We have taken a multi-channel approach to ensure people can have their say in ways which are most accessible to them, whether that be face-to-face or online. For instance, we have reached 70,000 through social media advertising and sent regular e-Newsletters to approximately 3,000 people who have signed up to receive them and had more than 50 pieces of media coverage.</p> <p>We are always reviewing and adapting our events programme and have held further events since the Skelmersdale public meeting. All are listed here and as you will see we are holding a public drop-in session at Skelmersdale Ecumenical Centre on Thursday 2 October, between 2-5pm which we are encouraging people to attend where there is no need to register - please feel free to drop in at any time to speak with NHS colleagues about the programme and provide your feedback.</p> <p>You can also find more information about the programme on our website: yoursayshapingcaretogether.co.uk</p> <p>We encourage you to submit a response to the consultation online by clicking here. If you'd prefer a paper copy, just let us know and we'll be happy to post one to your address.</p> <p>Thank you again for your feedback.</p>	Response from get involved inbox
Public	15/09/25	Email	SCT Get Involved	<p>Hi, I in your consultation report you give the cost of the double deck for ormskirk of over 9 million but no cost of the Southport car park cost so can you provide the the cost and car parking number to be built they should be to hand as you have provided cost for ormskirk but not your preferred choice.</p>	<p>Thank you for your email. The costs for both car parks can be found in the PCBC:</p> <ul style="list-style-type: none"> • Page 47 of Appendix 8 PCBC • Page 69 of the PCBC <p>Additionally, the breakdown of cost estimates are included in the FAQs for both car parks.</p> <p>Survey forwarded to Freshwater to upload and response sent 17/09/25</p> <p>Good morning,</p> <p>Thanks for completing our survey. We appreciate you taking the time to share your thoughts.</p> <p>Unfortunately we are unable to open this email due to not having access to the councils email system. Please can you redirect your query through email so we can respond.</p>	Response from get involved inbox
Public	16/10/25	Email	SCT Get Involved	No email – survey attached	<p>Good morning,</p> <p>Thanks for completing our survey. We appreciate you taking the time to share your thoughts.</p> <p>Unfortunately we are unable to open this email due to not having access to the councils email system. Please can you redirect your query through email so we can respond.</p>	Response from get involved inbox
Public	27/08/25	Email	Halima Sadia	<i>Unable to read email due to WLBC system.</i>	<p>Good afternoon,</p> <p>Thank you for your email.</p> <p>We can confirm that a copy of the consultation booklet, printed survey, and freepost envelope will be sent to you shortly.</p> <p>Additionally, we are arranging for copies to be delivered to Southport Library, with delivery planned for tomorrow morning.</p>	Response from Get Involved inbox
Public	17/09/25	Email	SCT Get Involved	<p>Hi proposals for your future A & E,</p> <p>Please can you send me a printed booklet on the proposals for our future A & E and also a printed survey for myself. I would like to inform as many people as I can about this survey.</p> <p>I would also like to have serval copies of both of theses items to give out to my friends and family who are not IT literate.</p> <p>If this is not possible, can you please tell me where in the town of Southport can I collect hard copies to hand out. I have enquired at the library in the Town centre and they are checking to see it they have these booklets and survey forms.</p> <p>Kind regards</p>	<p>Good afternoon,</p> <p>Thank you for your email.</p> <p>We can confirm that a copy of the consultation booklet, printed survey, and freepost envelope will be sent to you shortly.</p> <p>Additionally, we are arranging for copies to be delivered to Southport Library, with delivery planned for tomorrow morning.</p>	Response from Get Involved inbox

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	17/09/25	Email	SCT Get involved	<p>Following up from my message to request for the above survey. We have had a few members of the public who want the above information. Please would it be possible to send as soon as possible as I aware the completion date id the 3rd October 2025 .</p> <p>Many thanks, -- Southport Library -- The Atkinson Lord Street Southport PR8 1DB</p>	<p>Voicemail also left at 2.08PM on 17/09/25. Called back and informed that copies of the consultation document will be delivered by C&M ICB comms on 18/09/25.</p>	Voicemail returned
HCR Care Group	22/09/25	Email	Email	<p>Other than improving waiting times which we know are sometimes longer than we would like, is there anything you think we can do to improve our service in addition to what we already provide?</p> <ul style="list-style-type: none"> • Not move everything to Southport. Many people join access to cars, bus service. Shocking • Have Children's and adult's A&E at Ormskirk • Be understanding of people's travel limitations as life factors such as not being able to drive or being a single parent will influence decisions on services to use. • Not having an A&E in my local area as I can never get an Urgent GP appointment • This service but in Southport (Urgent treatment centre) 	<p>Thank you.</p> <p>Can you please include this as part of our consultation feedback.</p> <p>Thanks Halima</p>	Response from Get Involved inbox
Council	19/09/25	Email	Get involved inbox	<p>Please see link to the presentation:</p> <p>https://www.canva.com/design/DAGzNT9ODEg/Imimjqmx_wXo2p7SZreXZw/edit?utm_content=DAGzNT9ODEg&utm_campaign=designshare&utm_medium=link2&utm_source=sharebutton</p>	<p>Holding email</p> <p>Many thanks for attending last night's public meeting.</p> <p>As mentioned, here is the link to the Pre Consultation Business Case (PCBC) on our website - https://yoursayshapingcaretogether.co.uk/pre-consultation-buisness-case</p> <p>We are also reviewing your collaborative forum questions, and will be sending our response before the end of this week as requested.</p> <p>Thank you once again for taking the time to join us yesterday.</p> <p>Kind regards</p> <p>Full response</p> <p>Thank you for attending the Shaping Care Together Collaboration Forum last Friday alongside Simonswood Parish Council members and colleagues. We hope you found the session useful and have, as promised, come back to you on the questions raised in your presentation below. We hope this helps to support any feedback you submit to the consultation, and we thank you once again for taking the time to share your views.</p> <p>We request the NHS to provide their modelling on resident-facing transport mitigations (route frequency, first/last bus, affordability). Please see our Travel and Transport Impact Analysis document which can be found in appendix 26 of the Pre Consultation Business Case (PCBC). Click here to read.</p> <p>We request that this NHS consultation publish NWAS's operational sign-off, the full modelling assumptions, and the mitigation plan (standby points, rota changes, handover targets) for the public to review before decisions are taken. North West Ambulance Service (NWAS) have modelled the possible impacts of each option on ambulance journey times. You can find out more in their report, available on our website. Click here to open.</p> <p>We request that the NHS provide details of the financial investment and ongoing operational forecasts required to deliver a fit-for-purpose airborne service at both sites. Current implementation costs are estimated at £33.1 million for the Southport option and £91.3 million for the Ormskirk option. To confirm, neither option includes the development of a helipad, and therefore this has not been costed.</p> <p>Further details on how these costs were calculated can be found in our Estates Feasibility study</p> <p>We ask the NHS for West Lancashire, Southport and Formby to confirm to us whether maternity and neonatal will be co-located with children's A&E? If this has not been considered, we request that the NHS publish its risk assessment, transfer protocols, additional staffing plans, and confirm whether Southport's costings include any future neonatal and maternity reconfiguration. As outlined in our Case for Change, when we launched the Shaping Care Together programme, we identified a number of NHS services that may need to change so that we can continue to offer excellent quality services, in a safe environment, in the years to come. Of these, we have started by looking at urgent and emergency care. This is because getting it right there can help improve the flow of patients and service delivery across the wider hospital site. Maternity services are not part of the current consultation and any long-term sustainable service change would be subject to patient, public and staff engagement.</p>	Response from Get Involved inbox

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
					<p>We request that the NHS demonstrate how its demand modelling for emergency department attendances, ambulance conveyances, and bed capacity explicitly accounts for West Lancashire's population growth, average household size, and car-ownership patterns over the next 5 to 10 years conclusively, particularly for Lancashire's rural south communities. In addition, we ask that the same modelling be provided for the entire area that NHS West Lancashire, Southport, and Formby are responsible for serving.</p> <p>Please see our Modelling Assumptions and Impact document, which you can click here to download. You can also refer to the Attendance Modelling Guide, which is available to read here. Please also refer to Section 6.3 (from page 71) of the Pre-Consultation Business Case.</p> <p>We request the NHS to publish a site masterplan for Southport showing safeguarded clinical expansion zones (not just parking), decant strategy, and how additional theatres/critical care footprints would be delivered without repeated disruption. We also ask to see the long term mitigated plan for both sites based on population growth, critical care, bed space and car park provision.</p> <p>Our Estates Feasibility study provides proposed 'scenario diagrams' for both the Ormskirk and Southport options - click here to read. Please refer to the above modelling documents for information on how the options at both sites have been developed to account for current and future demand. Once a decision has been made, detailed implementation planning will be included in future business cases, in line with NHS England guidance.</p> <p>We request the NHS to provide a transparent cost breakdown for each option including, but not limited to, backlog clearance, enabling works, inflation, lifecycle/energy, decant, and business-continuity costs, to prove to the public that comparisons aren't distorted by excluded liabilities.</p> <p>This is our consultation phase where we are asking for any other information that we may not have considered. Once a decision has been made, detailed modelling will be included in future business cases, in line with NHS England guidance. A high-level breakdown of how the costs for each option were calculated can be found in our Estates Feasibility study and FAQs.</p>	
Council	20/09/25	Email	Kate Clark email	<p>Dear Kate Clark,</p> <p>Thank you very much to all of you for listening. I'm aware what I have said could be considered controversial. I think you all work very hard and you have all given me your time and listened politely> I appreciated that you offered to speak further.</p> <p>I think the subject very difficult because I know that many people don't understand why the A&E's were ever separated and why we should be looking for new answers rather than just saying "we pay tax so deserve to have what most others have". Most do indeed have an A&E within quick affordable reach. I do however think we have issues nationally over staff vacancies, higher costs and limited resources. As it happens, I think differently to many because I think there really is room for splitting some services but at all times logic has to prevail. An example would be less doubled services such as out-patient departments that exist at both sites.</p> <p>With this proposal however I think practicalities are being overlooked eg the small site at Southport, which cannot grow with demand and impractical distances to travel for too large of a population to defend. I think the facts are being made to fit the strategy rather than looking for a strategy that can fit the facts. Residents in large amounts are unhappy with Southport but still happy with Ormskirk. Despite the A&E being closed at night there is care for children, doctors available and larger sites in emergencies. The focus for discontent has always been the quality of care at Southport hospital. Rebuilding it's reputation will not be easy, staff don't want to work there and residents have had so many bad encounters many choose to ignore injuries that deserve emergency treatment because they know beds and ambulances are unobtainable. There have been many unnecessary tragedies and indeed legal cases. Should the decision be in my hands I would be asking what Quality of Care did and demand money be directed into immediate resources such as beds, ambulances and staff.</p> <p>I find the strategy to focus on changes to Ormskirk unhelpful. I can see that Southport need more staff but to take them from Ormskirk leaves more services such as maternity, Special baby care and urgent care very vulnerable. The site at Southport cannot accommodate them and for mothers, babies and frail people to have to travel miles in conditions of ill-health could be grave and unnecessary. We should be asking the government for finances to be inline with people living in other councils that don't struggle to finance basic necessities. I also don't believe that staff from Ormskirk will accommodate job offers at Southport. I think it will create more demand, pressure to care for more patients and wider needs (including safety) and importantly the lack of resources to make this achievable.</p> <p>Ormskirk can at least provide support to deal with demand, buildings to invest in and services such as maternity that are very necessary but too much for the site at Southport. Should money be put into repurposing buildings here they could provide more care opportunities and also good investment which will pay back eg private health use, G.P. surgeries and as Bickerstaffe House and Admin currently offer -rent for use. The site with investment could pay back all that gets put in. It also has the potential to expand that Southport doesn't. As mentioned with Alder Hey</p>	<p>Thank you for taking the time to present at the collaboration forum on 19th September, as well as the public meeting in Ormskirk. We hope you found both sessions useful.</p> <p>We understand that the health and wellbeing of your constituents is your utmost priority, and we thank you for sharing their views throughout the consultation period.</p> <p>We have logged the feedback provided in this email in our records but, as promised at the collaboration forum, if you would like to talk through the points raised in some more detail with Dr Kate Clark, she has sent you across some potential dates for a meeting.</p> <p>Thank you once again for engaging with the programme.</p>	Response from Get Involved inbox

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				<p>and Aintree they are financial assets that being separated but working with strengths can separate services and not be a loss in doing so.</p> <p>I couldn't help but notice that Rob Cooper wasn't there today but I think he could at least understand that Ormskirk has a lot more potential than is currently being made use of. It's sad that that is being allowed to happen at a time when Southport is clearly struggling to meet population demand. They could do with transferring some out-patient department's to Ormskirk to make space for the additional requirements to adult care. Most notable are a lack of beds, staff and ambulances. Population levels require more money and resources and rather than take those that Ormskirk offers to support Southport it could lead to a loss of services that residents are unprepared to tolerate.</p> <p>There is heavy discontent in West Lancs that Merseyside has used the large cash boosts it has been given on Whiston and The Royal and now wishes to take more of the healthcare we need close to home. Our politicians and residents refuse to stand back and watch and from legal disputes to actions to separate finances between the Councils there will be a response. Our M.P. knows she has no choice but to push back on the proposal to remove vital services from the area if indeed she wants the votes she will need and many know simply that this proposal can only be a temporary fix because it doesn't fix the real issue- the site at Southport is not big enough to serve the population it now has and to lose decent services close to home such as maternity, child A&E and urgent doctors on hand is too big of an ask to ignore. People have watched on in horror as Southport Councillors and residents have been involved in ongoing discussions and their hospital has received investment, but Ormskirk is being told it has to lose vital services. Work has already been carried out to enable the proposal and very questionable facts put out to defend it. Its my job to support West Lancs and ensure that they aren't left in a worse state of healthcare from a proposal. Despite the money going in adult care has not improved, child care is to happen in a smaller space splitting its workers, people must travel much further and its likely services such as maternity and Special baby care will go along with some necessary staff at the Walk-in Centre. This proposal is clearly not in favour of West Lancs and its not a surprise that taxpayers, politicians and officials aren't about to wave it through. The consequences could be devastating for us.</p> <p>I am happy to talk more about the proposal and appreciate the time I've been given but the facts continue to support the evidence of a clear financial agenda rather than improved health care and that is very sad.</p> <p>Yours sincerely,</p>		
Councillor	24/09/25	Email	SCT Get involving	<p>Thank you for your email.</p> <p>Please could you send the link for point 2 again, it appears to be broken:</p> <ul style="list-style-type: none"> • We request that this NHS consultation publish NWAS's operational sign-off, the full modelling assumptions, and the mitigation plan (standby points, rota changes, handover targets) for the public to review before decisions are taken. • <p>North West Ambulance Service (NWAS) have modelled the possible impacts of each option on ambulance journey times. You can find out more in their report, available on our website. Click here to open.</p> <p>Kind Regards</p>	<p>Thank you for your email.</p> <p>Apologies for the inconvenience caused by the broken link. Please find the updated link to the North West Ambulance Service (NWAS) modelling report here.</p> <p>Kind regards,</p>	Response from SCT Get involved
Public	19/09/25	SCT Voicemail	SCT voicemail	<p>Voicemail notes: Leaflet – wants survey to complete at home (via email)</p> <p>Left address</p>	<p>Thank you for getting in touch and for your interest in sharing your views on our future A&E proposals. We have received a voicemail where you have requested a copy of the survey to complete. The survey can be completed online here. We have also attached an electronic version of the easy read version survey, should you prefer to complete this format and return it to us by email.</p> <p>Alternatively, if you would prefer a paper copy of this survey, along with a freepost envelope, please let us know and we will post this to you alongside a consultation information booklet.</p> <p>We look forward to hearing your views.</p>	Response from Get involved
Public	26/08/25	Formby public meeting	Suggestion card	<p>I attended the meeting at Formby and the audience was predominately old aged population. What are you doing about the young and middle aged?</p>	<p>No response required.</p>	
Public	26/09/25	Email	SCT Get Involved	<p>I attended the recent meeting at Ormskirk Hospital (Friday 19th September at 12:30 hrs) which was held in the Ruffwood Suite. Despite a total lack of direction and after quizzing hospital staff I was directed and taken in a wheelchair up the long corridor and through 2the tunnel" to the building that was not mentioned on any of the directional signage.</p>	<p>Thank you for getting in touch and for attending the collaborative forum at Ormskirk Hospital on Friday 19th September. Apologies for the delay in replying to your earlier email.</p> <p>We're sorry to hear that you had difficulty finding the Ruffwood Suite and that the signage wasn't clear. We understand this must have been frustrating, and we appreciate you making the effort to attend despite the challenges.</p> <p>We hope you still found the sessions useful, and we're grateful for your contributions and for sharing your views during the meeting.</p>	Response from Get involved

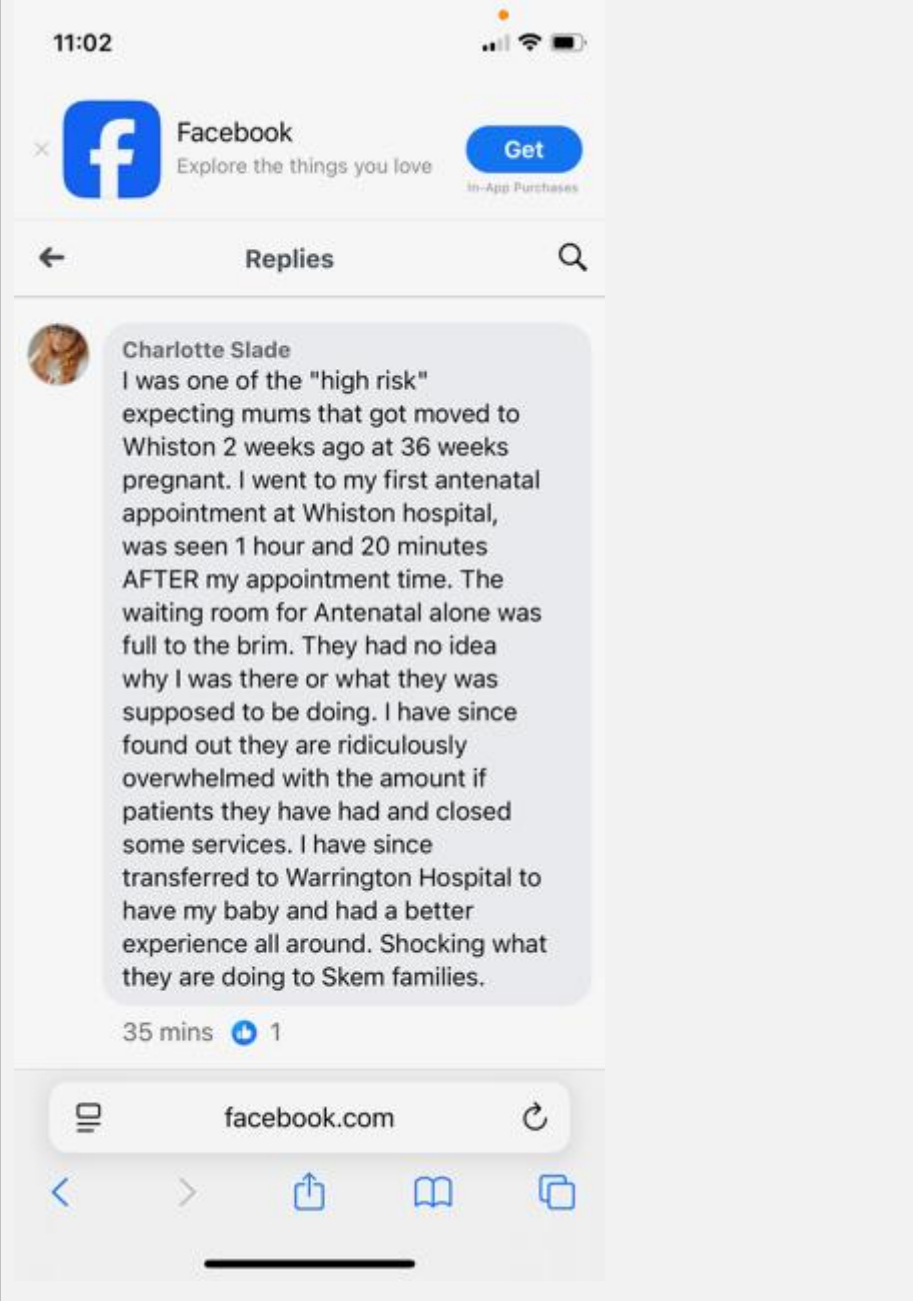
Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
Public	26/09/25	Email	SCT Get Involved	I am quite prepared to attend a public consultation or complete your survey but am not prepared to "accept cookies" in order proceed down either of these routes.	<p>Thank you for getting in touch.</p> <p>Most modern websites use cookies for basic functions. As per our cookie policy, cookies help us to record anonymous, non-personal information about visits to our website in order to measure engagement with the programme.</p> <p>However, while we have some essential cookies which cannot be turned off, there are several optional cookies which you have the option to 'reject'. To do this, please visit the cookie policy page here, and then scroll down to the 'We use the following cookies' section. Then, please use the link which says 'Click here to view or modify these settings.'</p> <p>If you prefer, we can send you a paper copy of the survey, including a free-post envelope to send your responses back to us. Please email us back with your postal address if you would like a copy.</p> <p>Thank you again for your interest in the consultation.</p>	Response from Get involved
Public	26/09/25	Email	SCT get involved	<p>Hi please can you send me 2 copies of the survey.</p> <p>Thank you</p>	<p>Thank you for your request.</p> <p>Two copies of the survey, along with a consultation information booklet and a freepost envelope, will be posted to you today at the address you've provided below.</p> <p>Please don't hesitate to get in touch if you need anything further.</p>	Response from SCT Get Involved inbox
Public	17/09/25	Email	SCT Get Involved	Apologies but we are now unable to attend this session.	No response required	
Public	23/09/25	Email	SCT Get Involved	To whom it may concern. Unfortunately I am unable to attend the meeting tonight. I have to look after my little grandchildren Many apologies	No response required	
Public	18/09/25	Email	SCT Get Involved	Hi, I can see the cost for each car park but I would like to see the quotes from the companies you spoke to for each price to show openness and transparency on your quotes.	Response issued by Sefton PACT	
Public	17/09/25	Face to face	Mere Brown public event	Question raised at event that required follow up.	<p>Good afternoon,</p> <p>It was good to meet you yesterday at the Shaping Care Together Public event at Mere Brow Village Hall. As promised please see below the seven emergency care co-dependent services that would need to transfer from Southport to Ormskirk Hospital, should the Ormskirk option be selected. These services are:</p> <ul style="list-style-type: none"> • General Medicine • Critical Care • Elderly Medicine • Respiratory Medicine • Medical Gastroenterology • Urgent Diagnostic Haematology and Biochemistry • Liaison Psychiatry <p>This is based on guidance from the South East Clinical Senate's report The Clinical Co-Dependencies of Acute Hospital Services. Further detail can be found in Section 4.3 of the Pre-Consultation Business Case (PCBC), starting from page 36.</p>	Response from SCT Get involved
Public	05/09/25	Email	Via Sefton PACT	<p>Hi, My 2nd email on being misled.</p> <p>Sent from Yahoo Mail for iPad</p> <p>Begin forwarded message:</p> <p>On Friday, September 5, 2025, 10:42 am:</p> <p>Sent from Yahoo Mail for iPad</p> <p>Begin forwarded message:</p> <p>On Thursday, September 4, 2025, 3:35 pm:</p> <p>Hi Ashley</p> <p>Further to my concerns on costing for the Ormskirk Hospital I enclose a screenshot of a company who will supply and erect a 2 story double decked car with no capital outlay for a % of the revenue.</p> <p>The next screenshot is what a average cost should be for 2 story double decked decked should cost ,it shows we could have 3 car parks built with the cost that in consultation and still have money over,</p> <p>The next screenshot show that it a serious steps will be taken on misleading information in a consultation which the SCT have done in this instance.</p>	Response issued by Sefton PACT	

Audience	Date received	Channel	Received via	Comment / Feedback	Response	Status
				Wes streeting the chief health minister when making his choice were the A&E is going will look at the bottom line and as the SCT team have already made there recommendations and with there overblown cost it a done deal,so I ask you as our MP and a health minister to look into my concerns and show the chief health minister what has gone before making his decision, do you not think it time you looked into all the costing as were the 91 million has come to? As without your input it lost cause with no due diligence being done how the SCT came the 91 million.and as I have shown they find the highest quotes with no due diligence on finding other quotes just to justify there recommendations.		
Public	05/09/25	Email	Via Sefton PACT	<p>Hi, After reading my emails, I am looking forward to your comments, please don't refer me to the SCT team as it them doing the misleading and have sent them my concerns on Wednesday but no response.</p> <p>Begin forwarded message: On Friday, September 5, 2025, 10:42 am:</p> <p>Sent from Yahoo Mail for iPad</p> <p>Begin forwarded message: On Thursday, September 4, 2025, 10:12 am: Hi, In your consultation one of the few cost we can see and relate to is the two story car park over nine million pounds for 200 car spaces which works out at over forty six thousand pounds per car space.</p> <p>As a retired building director as I would if pricing a job I would ring round to get different quotes, which I have done, and the difference is quite amazing so the question I ask you is to provide me the costing as how to got the figures you have put in your consultation they should be to hand as it one subject that is there for one item ££9,247,227 it seem to me you have gone for the highest quote you can find to justify the 91 million for Ormskirk Hospital to the £31 million for Southport Hospital your recommendation choice.</p> <p>Looking forward to your figures on how you got the £9,247,227 for a 200 double decker car park.</p>	Response issued by Sefton PACT	
Public	01/10/25	Voicemail	SCT voicemail	Voicemail received asking for copy of the survey to complete online on 01/10/25. Called back to confirm that email was sent with link and PDF copy, with offer to post hard copy on 25/09/25 (see above). Email resent on 01/10/25 with request to MWL comms to post hard copy to home address (actioned).	<p>Follow-up email from SCT Get Involved:</p> <p>Hi,</p> <p>As per our telephone call, below contains a link to the online survey. I will ask that a copy of the consultation booklet and survey are posted to you today as well.</p>	Response from SCT Get Involved
ICB (L&SC)	29/09/25	Email	SCT Get involving (via Sarah James)	<p>The 2 key questions seem to be whether the consultation is taking in to account the additional needs of CYP with SEND and the impact this would have on any moving of services and whether the Parent Carer Forum (a funded statutory member of SEND Partnership Board) can be a direct voice in the decision making process.</p> <p>There email they sent contains other things so rather than share it in its entirety I can ask them to direct queries into the SPOC and I am happy to support you with any response from a SEND perspective?</p>	<p>With regard to engagement with CYP with SEND, we have held the following:</p> <ul style="list-style-type: none"> In-person focus group with the Lancashire Parent Carer Forum on 16th September - 15 attendees. On the back of this, 2,000 programme leaflets were sent to the Skelmersdale Family Hub to promote engagement. Online focus group on Tuesday 26th September with Trinity SNAP (a support group for parent and carers of children and young people with special educational needs and/or disabilities) - 5 attendees. <p>We have completed a thorough Equalities Impact Assessment ahead of the consultation, which can found in the appendices of our pre-consultation business case.</p> <p>Kind regards Alex</p>	Response from SCT Get Involved
Councillor	29/09/25	Email	SCT Get Involved	<p>Dear Kate Clark,</p> <p>I appreciate your offer to meet again. I'm afraid on further information this weekend that maternity staff at Ormskirk have been given little notice to transfer to Whiston the community are very distressed and asking questions on the legal protocols of the consultation. A lot of information has been held back and people are very angered and looking for legal means by which to hold the company to account. Due to this I have been advised not to be meeting and discussing information with yourselves due to legal measures taking place. I hope that you can understand why I have had to turn this opportunity down.</p>	<p>Sent 01/10/25</p> <p>Thank you for your email.</p> <p>Dr Clark's offer to meet and discuss the broader aspects of healthcare provision outside of the SCT programme remains open.</p> <p>With regard to the SCT programme, we would like to reassure you that we have fully adhered to the relevant national guidance on major service change for this consultation.</p>	Response from SCT Get involved
Public	29/09/25	Email	SCT Get involved	<p>Dear Programme Team,</p> <p>Thank you for getting back to me. I will not, at this point, be forwarding a completed survey to you as I am fully aware that the exercise is purely</p>	<p>Thank you for your feedback.</p> <p>This will be considered as part of the consultation process, in line with NHS guidance.</p>	Response from SCT Get Involved

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				<p>to satisfy your obligations at having put the matter out for consultation. I was heavily involved in June 2003 when Southport lost its children's, maternity and gynaecological services to Ormskirk. We put up a hard fight, but decisions had already been made - as they have been on this occasion. In 2003, we were told that Ormskirk Childrens A&E would be a "centre of excellence" for children's care. Well!</p> <p>Of course I am not blaming you and you have a job to do but it is very easy to become cynical at the way all (and not just the NHS) public services are - and have been run in recent years.</p> <p>As a Southport resident, I would love my local hospital to get all the services back that it has lost. I know this isn't on the cards and Southport patients, often old and infirm, will still have to go to Ormskirk for many out patient appointments - even such things as chest x-rays. If we do get childrens A&E back it will be good for Southport.</p> <p>Thanks for listening and - sincerely - have a nice day.</p>		
Councillor	01/10/25	Email	SCT Get Involved	<p>Email contains two attachments</p> <p>Good afternoon,</p> <p>Please see attached cover letter and West Lancashire Borough Council's Shaping Care Together response.</p>	<p>Thank you to you and your colleagues for submitting your formal response to the Shaping Care Together consultation, and for West Lancashire Borough Council's valuable contribution to our collaborative forum today.</p> <p>This will be considered as part of the consultation process, in line with NHS guidance.</p>	Response from SCT Get Involved
Public	23/09/25	Email	SCT Get Involved	<p>I am looking forward to hearing about the progress you have been making , anecdotaly it does sound great ! Thank you for all you do</p>	<p><i>See below – response for both emails received on 23/09/25 and thank you card following event in Ormskirk on 23/09/25</i></p>	Response from SCG Get Involved
Public	23/09/25	Email	SCT Get Involved	<p>Thank you for holding that meeting at Christ Church Ministry centre . I was impressed by your presentations .</p> <p>I also admired you because you did not make a fuss about the fact that the last government cut N.I. contributions which cut the budget by 20 billion pounds a year. Thank you for all you do manage to do !</p>	<p>Sent on 01/10/25</p> <p>Thank you for your emails dated 23rd September 2025, and for the thoughtful thank-you card - it was greatly appreciated.</p> <p>We're delighted to hear that you enjoyed the presentation at the public event held on Tuesday 23rd September at the Christ Church Ministry Centre. Your attendance and contributions were valued and helped make the event a success.</p> <p>If you would like to receive updates about the Shaping Care Together programme, please let us know and we'll be happy to add you to our mailing list.</p> <p>Kind regards,</p>	Response from SCG Get Involved
Public	02/10/25	Phone call (Alex)	SCT Voicemail	<p>Lives nearer to Ormskirk Hospital (Burscough) and agrees that children's and adult's A&E should be co-located, but she and husband believe this should be at Ormskirk hospital. Caller visits Ormskirk hospital regularly for glaucoma checks and feels that Ormskirk hospital isn't as busy as Southport hospital (recently visited friend at Southport). Also consideration for Skelmersdale residents who would need to travel to Southport, although acknowledges Skelmersdale residents could "go the other way" [A&E provision at Wigan].</p> <p>Informed that feedback will be shared as part of the consultation and agreed to send a consultation information booklet with survey to home address.</p>	<p>Complete – 02/10/25</p>	Feedback logged and post consultation booklet/survey to home address
Public	02/10/25	Email	SCT Get Involved	<p>Since I responded by survey questionnaire to the 'consultation' it has been reported that,In an email sent to local GPs on 18th September "high risk birth pathways" have been suspended temporarily at Ormskirk and expectant mothers will now have to travel to Whiston. This confirms and validates my concern in the survey that the 'consultation' is in fact disingenuous, that decisions have already been made and are in fact already being implemented. Yet the BBC Reported that ' When asked what this means for the future of maternity services at Ormskirk hospital, Mr Cooper said the answer was outside of the remit of this consultation.' This may strictly be true but it is nevertheless coming to pass, and serves to reinforce the impression, now widely held, that the process is 'rigged'.</p> <p>I would ask that this additional feedback is added to my original submission in reviewing responses.</p>	<p>Thank you for your email.</p> <p>We will include your feedback as part of Shaping Care Together's recent consultation. We are now thoroughly analysing all consultation responses and feedback and this is a vital part of the decision-making process. You can find out all about the process on the Shaping Care Together website.</p>	Response from SCT Get involved
Public	02/10/25	Email	SCT Get Involved	<p>Although I understand the reasons behind having 1 A+E based in Southport I feel that it could be detrimental to the people living in and around Ormskirk and Skelmersdake.</p> <p>If possible I feel that Adult and Children's A+E should be brought back to Ormskirk.</p>	<p>Thank you for your email.</p> <p>We will include your feedback as part of Shaping Care Together's recent consultation. We are now thoroughly analysing all consultation responses and feedback and this is a vital part of the decision-making process. You can find out all about the process on the Shaping Care Together website.</p>	Response from SCT Get involved
Public	02/10/25	Email	SCT Get Involved	<p>As an Ormskirk resident for over 30years I was upset to hear you are proposing to take away the last remaining local emergency service and moving it to Southport.</p> <p>As was mentioned several times by members of the Review Panel, Southport Hospital and Ormskirk Hospital are the only two hospitals in</p>	<p>Thank you for your email.</p> <p>We will include your feedback as part of Shaping Care Together's recent consultation. We are now thoroughly analysing all consultation responses and feedback and this is a vital part of the decision-making process. You can find out all about the process on the Shaping Care Together website.</p>	Response from SCT Get involved

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				<p>the entire country who do not have co-located adult and children A and E departments. The people of both towns should have what every other town in the country has - co located 24 hour adult and children A& E departments. This current situation is the making of inept management teams at Southport Hospital. Ormskirk Hospital had co-located provision for adults and children until Southport Hospital management took over control.</p> <p>We residents here were very proud of our new hospital when it was built and many residents help to raise funds for a new scanner.</p> <p>I myself benefited from the adult A&E when I had a bad accident at home and was given excellent care and treatment and spend a number of nights as an in patient at Ormskirk Hospital.</p> <p>Then we had a 24 hour emergency children's and adult emergency service, first the adult emergency service was removed and then the children's was closed at midnight.</p> <p>I now understand that we will become the only general hospital in the country to have no 24hour A&E. You say that the maternity unit will remain open but what provision will be made for the ladies who require emergency services during childbirth. Will they have to wait for an ambulance to take them to southport or go by Taxi.</p> <p>The other main concern for me is the ability of Ormskirk residents to travel to Southport Hospital, in an emergency situation. On many occasions the traffic is held up due to roadworks as the main road from Ormskirk to Southport is only a single carriage way. Once you arrive at Southport Hospital the parking is very limited, I myself have been there on a number of occasions and unless you get there very early (the staff take up most of the parking places) you end up parking at Tesco Superstore and walking.</p> <p>There is, as far as I know, no designated Bus travel from Ormskirk to Southport. So getting a bus is very difficult. Residents in Sefton have busses the go to Aintree Hospital why can't we? Even Edge lane students are provided with designated bus travel .</p> <p>In short, I think this is simply a short sighted exercise in saving money.</p> <p>We in Ormskirk think we have been treated very unfairly, we live in Lancashire and we are going to be dumped on Sefton, who knows where we will end up when the boundary changes have been announced.</p> <p>I think the Minister of Health should be involved and a Public Enquiry should be held over this fiasco.</p>		
Public	02/10/25	Email	SCT Get Involved	<p>I have already replied to one of your incoming E'mail messages.</p> <p>I attended the meeting at Ormskirk Hospital and sent you the following message on your incoming E'mail as a reply.</p> <p>I attended the recent meeting at Ormskirk Hospital (Friday 19th September at 12:30 hrs) which was held in the Ruffwood Suite. Despite a total lack of direction and after quizzing hospital staff I was directed and taken in a wheelchair up the long corridor and through 2the tunnel" to the building that was not mentioned on any of the directional signage.</p>	<p>Sent 03/10/25</p> <p>Thank you for getting in touch and for attending the collaborative forum at Ormskirk Hospital on Friday 19th September. Apologies for the delay in replying to your earlier email.</p> <p>We're sorry to hear that you had difficulty finding the Ruffwood Suite and that the signage wasn't clear. We understand this must have been frustrating, and we appreciate you making the effort to attend despite the challenges.</p> <p>We hope you still found the sessions useful, and we're grateful for your contributions and for sharing your views during the meeting.</p>	Response from SCT Get Involved
Public	02/10/25	Email	SCT Get Involved	<p>To Whom It May Concern</p> <p>I was not going to get involved with a written response to this 'consultation'. It seemed as if the decision was a foregone conclusion. I cannot keep my disappointment to myself at this because it seems that the choice is entirely driven by money. And then the reports you commissioned appeared to confirm your choice. But these are just some of my thoughts.</p> <p>There are many reasons why Southport having both A and E departments is the wrong decision.</p> <p>I take issue with the figures you used for both towns. No mention was made of the student community in Edge Hill which numbered approximately 15299 in July 2023. That number added to the population of Ormskirk makes Ormskirk a much larger community than Southport. Southport has summer visitors but the students are in the town all year. You did not include those neighbouring communities of Burscough and Skelmersdale. Ormskirk is by far the most logical site for A and E for</p>	<p>Thank you for your email.</p> <p>We will include your feedback as part of Shaping Care Together's recent consultation. We are now thoroughly analysing all consultation responses and feedback and this is a vital part of the decision-making process. You can find out all about the process on the Shaping Care Together website.</p>	Response from SCT Get involved

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				<p>these towns. Why were you only considering Southport, Formby and Ormskirk? Do people in these outlying areas not need hospital facilities?</p> <p>The fact that A and E has not been successful in Southport is a testament to the fact that the wrong decision was made last time we went through this process. To double down on that decision flies in the face of logic. You quoted at the meeting in Aughton that three in 10(?) people at Southport could have been seen more appropriately elsewhere.</p> <p>In Children's A and E it was I think seven in ten. But that is completely logical. Parents with a sick child will take that child to the best help available which is a hospital. It is not wilful misuse but parental concern, especially as it is so difficult to get a GP appointment and the walk in centre in Ormskirk will not see any children but actually tells parents to go to children's A and E even if the walk in is appropriate for the child's needs. If the walk in accepted children, that number would not be so high. Sort out the policy of who can be seen at the Walk in centre.</p> <p>Travel times are not equal in getting from one site to the other. Because of the one way system in Ormskirk, it takes a lot longer to get to Southport because of all the traffic lights and pelican crossings. In the opposite direction, traffic travelling to Ormskirk from Southport has only a couple of sets of lights and can get across Ormskirk quickly. Time matters in an emergency.</p> <p>I do not think that where staff live in relation to their place of work is relevant. It is a red herring.</p> <p>Already, people in West Lancashire avoid using Southport hospital, especially A and E. They do not trust it. People chose alternative provision whenever possible. Family in UpHolland go to Whiston hospital. People I know in Haskayne go to Aintree A huge area of Lancashire will be without decent provision if you extend Southport and demote Ormskirk and West Lancashire residents will be the ones who literally suffer.</p> <p>I was very disturbed to hear about the building difficulties at the Southport site. Building on sand, difficulty in finding sufficient parking space. This is reminiscent of the fiasco that is / was HS2. Start with a cost estimate for Southport and then once started the costs just keep on rising. But the choice of Southport is supposed to be less than the cost for Ormskirk.</p> <p>I have other concerns but the overriding impression from the public meeting was that it was not a consultation but an opportunity to tell us that the decision was made. And the 'evidence' produced by your expert consultants was not convincing and did not show any understanding of the locality.</p>		
Public	01/10/25	Email	SCT get Involved	<p>Thank you , so good to get that feedback , especially when we know how busy you are . I would really appreciate updates about the , "Shaping Care Together " programme.</p>	<p>Thank you for your email. We've added you to our mailing list for programme updates.</p> <p>Please don't hesitate to get in touch if you have any questions or need further information.</p>	Response from SCT Get Involved
Public	28/09/25	Email	SCT nhs.net email	<p>Please note this from a patient on line who was high risk patient that after 10 years with the maternity unit taking high risk you decided to save money put patients at risk this is so bad so your Whiston hospital can't cope with anymore patients and this poor lady high risk as now booked at Warrington well hope she ok getting there for delivery as this is great story for the local press and news she should never have been told to go to Whiston I have informed the Southport mp about this and westlancs mp she is looking into this not only you taken AE kids AE now maternity next this is so bad</p>	<p>Sent 03/10/25</p> <p>Thank you for your email.</p> <p>We understand your concerns and appreciate you taking the time to share them. Please note that maternity services are outside the scope of the current phase of the Shaping Care Together programme, which is focused specifically on urgent and emergency care services.</p> <p>We will forward your message to Mersey and West Lancashire Teaching Hospitals NHS Trust, who are responsible for providing maternity services at Ormskirk Hospital.</p> <p>Kind regards,</p> <p>Shaping Care Together Programme Team</p>	Response from SCT nhs.net email

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Public	03/10/25	Email	SCT Get Involved	<p>I feel very frustrated by this consultation as it not been done on a level playing field with the team that run can give there open decision on were the A&E should be situated at the beginning of the consultation.</p> <p>On top of that they can give inflated cost on work to Ormskirk Hospital to justify the own recommendations one cost stands out the double decked car park at over 9 million when I as a resident found contractors who have carried out work for the NHS and will erect a double deck car park with no capital lay out for a % of the car park revenue, I then found two other companies who would built it one for 2million the other for 2.5 million all 3 far better VFM than the 9 million quoted in the consultation, so I fear the 62 million for refurbishing the Ormskirk Hospital is also inflated to justify the SCT recommendations.</p> <p>I could go on but about location travels times children numbers in skemerdale but it will fall on deaf ears as it a done deal.</p> <p>But to waste 300k on this one sided consultation makes it even worse ,but this is the NHS who management who spend money knowing they will be bailed out, so they have no vision for the future this shows in the empty and board up buildings that are on the ormskirk site .</p>	<p>Thank you for your email.</p> <p>We will include your feedback as part of Shaping Care Together's recent consultation. We are now thoroughly analysing all consultation responses and feedback and this is a vital part of the decision-making process. You can find out all about the process on the Shaping Care Together website.</p>	Response from SCT Get involved
Public	03/10/25	Email	SCT Get Involved	<p>Dear Shaping Care Together Team,</p> <p>Please find attached my completed survey form.</p> <p>Thank you for the opportunity to be consulted about A&E in this area.</p> <p>Thank you too for all the NHS does for people in this country, despite the limitations Of personnel and resources. I have been a beneficiary of NHS care and never take it for granted.</p> <p>Best wishes,</p>	<p>Thank you for your email and for submitting your completed survey form.</p> <p>We appreciate your thoughtful contribution to the Shaping Care Together A&E consultation, and your kind words about the NHS. Your support means a great deal.</p> <p>Best wishes,</p> <p>Shaping Care Together Programme Team</p>	Survey uploaded and response from SCT Get involved
Public	04/10/25	Email	SCT Get Involved email	<p>Hi</p> <p>Are we being totally open about what is happening at Ormskirk hospital. If A & E leave the area what happens to the maternity service? I am concerned as a Grandparent & mother of my children who have used the excellent maternity unit. I have already filled out the survey but if there has not been true transparency about what is happening then</p>	<p>Thank you for your email.</p> <p>We will include your feedback as part of Shaping Care Together's recent consultation. We are now thoroughly analysing all consultation responses and feedback and this is a vital part of the decision-making process. You can find out all about the process on the Shaping Care Together website.</p>	Response from SCT Get involved

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				these consultations are a waste of our time.		
Public	02/10/25	Email	SCT Get Involved email	<p>I sitting here trying to work out how anyone in Formby relying on public transport could get to Ormskirk in an emergency. Southport is just about manageable. The ambulance service is already stretched to capacity. You are a service provider and should be needs led who on earth thinks this is what the public wants or deserves. The car park cannot accommodate the vehicles now at Ormskirk! The roads are narrow and overly busy. It's just madness.</p>	<p>Thank you for your email.</p> <p>We will include your feedback as part of Shaping Care Together's recent consultation. We are now thoroughly analysing all consultation responses and feedback and this is a vital part of the decision-making process. You can find out all about the process on the Shaping Care Together website.</p>	Response from SCT Get involved