

## L&SC Integrated Care Board

### Primary Care Contracts Sub-committee

<b>Date of meeting</b>	<b>15<sup>th</sup> January 2026</b>
<b>Title of paper</b>	<b>General Practice Locally Enhanced Services Commissioning 'Lessons Learnt' Action Plan Update</b>
<b>Presented by</b>	<b>Dawn Haworth, Head of Delivery</b>
<b>Author</b>	<b>Dawn Haworth, Head of Delivery</b>
<b>Agenda item</b>	<b>5</b>
<b>Confidential</b>	<b>No</b>

#### Purpose of the paper

To present for noting, the updated action plan that has been developed in response to the review of the General Practice Locally Enhanced Services (LES) commissioning process for FY25/26.

#### Executive summary

The review of the General Practice Locally Enhanced Services (LES) commissioning process for FY25/26, undertaken by PWC, highlighted several key findings and recommendations relating to:

- Strategy
- Commissioning and contracting
- Industrial action
- Business case process
- Leadership
- Communication and stakeholder management.

The review was presented to ICB Board on 24<sup>th</sup> July 2025, where the recommendations were supported and ICB Executives were asked to develop a detailed action plan. The detailed action plan was presented at PCCSC in September 2025. An update was presented in November 2025. This paper presents a further update against the action plan and is also being received by Executive Committee on 13<sup>th</sup> January 2026.

#### Recommendations

Primary Care Contracts Sub-Committee are asked to:

- Note the action plan updates

#### Governance and reporting (list other forums that have discussed this paper)

Meeting	Date	Outcomes

#### Conflicts of interest identified

Not applicable.

Implications				
<i>If yes, please provide a brief risk description and reference number</i>	YES	NO	N/A	Comments
Quality impact assessment completed			X	
Equality impact assessment completed			X	
Privacy impact assessment completed			X	
Financial impact assessment completed			X	
Associated risks			X	
Are associated risks detailed on the ICS Risk Register?			X	

Report authorised by:	Craig Harris, Chief Operating Officer & Chief Commissioner
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