

**L&SC Integrated Care Board****Primary Care Contracts Sub-committee**

<b>Date of meeting</b>	<b>15<sup>th</sup> January 2026</b>
<b>Title of paper</b>	<b>General Practice Locally Enhanced Services Commissioning 'Lessons Learnt' Action Plan Update</b>
<b>Presented by</b>	<b>Dawn Haworth, Head of Delivery</b>
<b>Author</b>	<b>Dawn Haworth, Head of Delivery</b>
<b>Agenda item</b>	<b>5</b>
<b>Confidential</b>	<b>No</b>

<b>Purpose of the paper</b> To present for noting, the updated action plan that has been developed in response to the review of the General Practice Locally Enhanced Services (LES) commissioning process for FY25/26.		
<b>Executive summary</b> The review of the General Practice Locally Enhanced Services (LES) commissioning process for FY25/26, undertaken by PWC, highlighted several key findings and recommendations relating to: <ul style="list-style-type: none"><li>• Strategy</li><li>• Commissioning and contracting</li><li>• Industrial action</li><li>• Business case process</li><li>• Leadership</li><li>• Communication and stakeholder management.</li></ul> The review was presented to ICB Board on 24 <sup>th</sup> July 2025, where the recommendations were supported and ICB Executives were asked to develop a detailed action plan. The detailed action plan was presented at PCCSC in September 2025. An update was presented in November 2025. This paper presents a further update against the action plan and is also being received by Executive Committee on 13 <sup>th</sup> January 2026.		
<b>Recommendations</b> Primary Care Contracts Sub-Committee are asked to: <ul style="list-style-type: none"><li>• Note the action plan updates</li></ul>		
<b>Governance and reporting</b> (list other forums that have discussed this paper)		
<b>Meeting</b>	<b>Date</b>	<b>Outcomes</b>
<b>Conflicts of interest identified</b>		
Not applicable.		

<b>Implications</b>	<b>YES</b>	<b>NO</b>	<b>N/A</b>	<b>Comments</b>
<i>If yes, please provide a brief risk description and reference number</i>				
Quality impact assessment completed			X	
Equality impact assessment completed			X	
Privacy impact assessment completed			X	
Financial impact assessment completed			X	
Associated risks			X	
Are associated risks detailed on the ICS Risk Register?			X	

Report authorised by:	Craig Harris, Chief Operating Officer & Chief Commissioner
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