

L&SC Integrated Care Board**Primary Care Contracts Sub-committee**

Date of meeting	13th November 2025
Title of paper	General Practice Locally Enhanced Services Commissioning 'Lessons Learnt' Action Plan Update
Presented by	Peter Tinson, Director of Primary and Community Commissioning
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Agenda item	6
Confidential	No

Purpose of the paper

To present for noting, the updated action plan that has been developed in response to the review of the General Practice Locally Enhanced Services (LES) commissioning process for FY25/26.

Executive summary

The review of the General Practice Locally Enhanced Services (LES) commissioning process for FY25/26, undertaken by PWC, highlighted several key findings and recommendations relating to:

- Strategy
- Commissioning and contracting
- Industrial action
- Business case process
- Leadership
- Communication and stakeholder management.

The review was presented to ICB Board on 24th July 2025, where the recommendations were supported and ICB Executives were asked to develop a detailed action plan. The detailed action plan was presented at PCCSC in October 2025. This paper presents updates against the action plan.

Recommendations

Primary Care Contracts Sub-Committee are asked to:

- Note the action plan updates

Governance and reporting (list other forums that have discussed this paper)

Meeting	Date	Outcomes

Conflicts of interest identified

Not applicable

Implications

<i>If yes, please provide a brief risk description and reference number</i>	YES	NO	N/A	Comments
Quality impact assessment completed			X	
Equality impact assessment completed			X	
Privacy impact assessment completed			X	
Financial impact assessment completed			X	
Associated risks			X	
Are associated risks detailed on the ICS Risk Register?			X	

Report authorised by:	Craig Harris, Chief Operating Officer and Chief Commissioner
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