

L & SC Integrated Care Board

Primary Care Contracts Sub-committee

Date of meeting	9 th October 2025
Title of paper	General Practice Locally Enhanced Services Commissioning 'Lessons Learnt' Review
Presented by	Dawn Haworth, Head of Delivery
Author	Peter Tinson, Director of Primary and Community Commissioning
Agenda item	5
Confidential	Yes

Purpose of the paper

To present for noting, the detailed action plan that has been developed in response to the review of the General Practice Locally Enhanced Services (LES) commissioning process for FY25/26.

Executive summary

The review of the General Practice Locally Enhanced Services (LES) commissioning process for FY25/26, undertaken by PWC, highlighted several key findings and recommendations relating to:

- Strategy
- Commissioning and contracting
- Industrial action
- Business case process
- Leadership
- Communication and stakeholder management.

The review was presented to ICB Board on 24th July 2025, where the recommendations were supported and ICB Executives were asked to develop a detailed action plan. This paper presents the detailed action plan that has been developed.

Recommendations

Primary Care Contracts Sub-Committee are asked to:

- Note the action plan

Governance and reporting (list other forums that have discussed this paper)

Meeting	Date	Outcomes
ICB Executive Committee	19 th August 2025	

Conflicts of interest identified

Not applicable

Implications

<i>If yes, please provide a brief risk description and reference number</i>	YES	NO	N/A	Comments
Quality impact assessment completed			X	
Equality impact assessment completed			X	
Privacy impact assessment completed			X	
Financial impact assessment completed			X	
Associated risks			X	
Are associated risks detailed on the ICS Risk Register?			X	

Report authorised by:	
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