Our ref: Please contact: Email: Personal assistant: Direct tel:



Level 3, Christ Church Precint Count Hall Fishergate Hill Preston PR1 8XB

17 July 2024

Tel: 0300 373 3550 www.lancashireandsouthcumbria.icb.nhs.uk

Dear,

# Re: Your request for information under the Freedom of Information Act 2000 Ref no: FOI-3765-LSC

Thank you for your request dated 16 January 2024 in which a response was provided on 26 February 2024. Following your request for a review on the same date, please find enclosed an updated response:

# Original request and response:

1. How many patients who live in West Lancashire have been seen/treated in our walk in centres within West Lancashire from July 2022 to July 2023.and the cost for treatment to see these patients.

# Please refer to the attached document.

We are unable to provide a specific cost per patients as the HCRG contract is via a block payment and does not provide this level of breakdown. Unfortunately it is not a case of simply dividing the value of the block contract by the number of patients as the funding stream also encompasses and pays for other services.

2. How many patients who live in West Lancashire have been seen/treated in our walk in centres (outside of West Lancashire but within the Lancashire and South Cumbria footprint) from July 2022 to July 2023.and the cost for treatment to see these patients.

# For out of area patients, this request will need to be redirected to each provider for the walk in centre/urgent care centre required across the Lancashire and South Cumbria footprint as this information is not held by the ICB

#### Updated request:

An FOI i was sent by yourself informing me in November 2023 that over 73 thousand patients were seen in the walk in centres over the same period but today you have just informed me about 26 thousand have attended the walk in centres very misleading.

#### Updated response:

The numbers provided reflect a snapshot in time and were correct at the time they were provided, but these are always subject to change.

Funding for NHS service follows national rules and guidance. This has two different data sets – ICB only patient activity and costs, but also the Provider total attends. However we do not hold costed information for other ICB areas and patients, as that is a matter between the provider and ICB.

### Please refer to the below table which highlight the latest figures in question:

	2022													2023									2024		
		Q2		Q3			Q4			Q1			Q2			Q3			Q4			Q1			
Location	Case Service Name	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	
Ormskirk WiC	UTC	1239	2770	2872	3020	2943	3065	3083	3488	2718	2549	2811	2767	3001	2954	2998	2995	3130	3337	3254	3334	3377	3120	3468	
Skelmersdale WiC	UTC	904	2022	2066	1736	1820	2003	2092	2357	1921	1755	1974	1755	1866	1904	1905	1894	1931	2011	1879	1975	2054	1884	2193	
Total		2143	4792	4938	4756	4763	5068	5175	5845	4639	4304	4785	4522	4867	4858	4903	4889	5061	5348	5133	5309	5431	5004	5661	
July 2022- July 23		63441																							
July 2022- Sep 2023		73907																							

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the CCGs FOI complaints procedure. The ICO can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.gov.uk

Yours sincerely

# Professor Craig Harris – Chief Operating Officer

On behalf of Kevin Lavery ICB Chief Executive