

Regulated Care Sector Key Messages

Issue 15: November 2018

Welcome to the latest edition of the Healthier Lancashire and South Cumbria Regulated Care Sector briefing which aims to keep stakeholders informed and up to date about the work of this group and other items relevant to this sector. Please visit our website for further information <https://www.healthierlsc.co.uk/regulated-care-sector>

Data Security and Protection Toolkit (DSPT)

<https://www.dsptoolkit.nhs.uk>

The Data Security and Protection Toolkit (DSPT) is an online self-assessment tool for data security which supports organisations in demonstrating:

1. General Data Protection Regulation (GDPR) compliance.
2. Compliance with the expected data security standards for health and social care for holding, processing or sharing personal data.
3. Readiness to access secure health and care digital methods of information sharing such as NHSmail and Summary Care Records (a summary of GP information about an individual) and local information sharing solutions. **NHS mail allows information to be shared on service users between health & social care.**
4. Good data security to the CQC as part of the Key lines of Enquiry (KLOEs).

The Care Provider Alliance also have more details on GDPR, including e-learning and templates which can be used to fulfil GDPR criteria:

<https://www.careprovideralliance.org.uk/information-governance.html>

Webex training can be found using the following link: <https://www.dsptoolkit.nhs.uk/News/40>

Quality tool Procurement

Through the work of the Quality of Care workstream, it was identified that there was a pressing need for a joint health and social care quality assurance system, following the success of the pilot with providers last year. This will support the work of both Local Authority and CCG quality and safeguarding services in jointly commissioning & assuring high quality care. Procurement of a web-based quality system is currently progressing, and planning will start in the new year to engage with providers to roll out the new tool. Once implemented in care homes, the next focus is on how we work with our care at home providers to implement a similar tool.

Adult Social Care Workforce Recruitment Campaign 2019

The Department of Health and Social Care are developing an adult social care workforce recruitment campaign to raise awareness of working in the sector and drive recruitment and help equip the sector with the knowledge and tools to be more effective in how it recruits and retain staff.

Test advertising is being run in Gloucestershire and Tyne and Wear this November. This includes local radio, website adverts, social media and local press coverage. Pending the results, this will inform a national roll out of the campaign in early 2019.

Follow www.facebook.com/everydayisdifferent to find out more. Please like the page and share the content. DHSC needs your help to make the campaign a success. Please get involved by supplying them with:

- **case studies** which they can use on social media and in press engagement
- **information on how many people are applying for jobs** in your organisation

Please email casestudies@morecarejobs.co.uk to get involved.

'Managing Success in Dementia'

HEE has launched the 'Managing Success in Dementia' resource. This is a comprehensive, free, online resource designed to support managers, training leads and others responsible for dementia training in health, social care and housing to consider the methods and resources they can use to train staff to achieve the learning outcomes at Tier 2 of the Dementia Training Standards Framework (core skills and knowledge for people who regularly work directly with people living with dementia).

<https://www.hee.nhs.uk/our-work/dementia-awareness/core-skills>

<https://www.hee.nhs.uk/news-blogs-events/news/new-resource-launched-improve-dementia-care>

Biodose

Care providers using Biodose monitored dosage systems (MDS) have until November 30th to find an alternative supplier after its parent company Protomed announced it was closing.

Biodose manufacturer Protomed announced last month (October 23) that "after careful consideration", it would close the business on November 30. The company is therefore "providing pharmacies and care homes with approximately six weeks to transition patients onto an alternative compliance or original pack system". If you have any questions please contact your Regional Account Manager or the Protomed office on 01260 292 840.

Trusted assessor

An Impartial Trusted Assessor Service has been successful in Fylde and Wyre which enables the transfer of service users from hospital back to an existing residential or nursing home within Fylde & Wyre CCG. The assessor is individually authorised to carry out assessment on behalf of a participating care home in order to ensure readiness for discharge.

ICPs within Lancs and South Cumbria, using the learning from Lincoln and the work completed in Fylde & Wyre, are working through practice in each locality to ensure the rollout of Trusted assessor type development across the ICS.

Cards for Kindness

The latest 'Cards for Kindness' initiative has had huge success in encouraging communities to connect with care homes.

It's always lovely to receive a card through the post and this in turn promotes lots of conversations about past Christmases and celebrations; bringing back happy memories and encouraging residents to talk to others. Research shows this has many health benefits, especially for people living with dementia. Sending a festive card is a great way to make this happen; contributing to the wellbeing of both the sender and the recipient.

For more details please go to our website

<https://www.healthierlsc.co.uk/news/latest-news/cards-for-kindness>

Reminders

Capacity Tracker (formerly known as Care Home Live Bed State Portal)

Care homes will no longer receive a routine call for their bed vacancy information and all bed vacancies will be sourced for patients/clients through the Tracker. If you haven't already done so, please sign up today through the Tracker.

To register go to <https://carehomes.necsu.nhs.uk> or if you're having problems logging on to the system you can contact local the NECS helpdesk on: 0300 555 0340

Flu vaccinations

Flu vaccinations are available for people working in care homes and care in the home. Health and social care staff need to be aged 18 and over, employed by a registered residential care/nursing home or registered domiciliary care provider who are directly involved in the care of vulnerable people at increased risk from exposure to influenza, meaning those people in a clinical risk group or aged 65 years and over. Data shows the 2017-18 influenza season saw a moderate to high level of activity generally, but a greater number of care home outbreaks in Cumbria and Lancashire than have been reported in any previous year. Please raise awareness of influenza outbreaks among care staff including information on the importance of prompt notification and implementation of infection control measures.

Digital Pioneer Scheme

The Digital Pioneers Scheme is an exciting opportunity available for staff at all levels, in health and social care organisations and the third sector, to apply for support to develop their ideas about using digital technologies. Applications are also welcomed from carers and volunteers.. For more information, please visit <https://www.healthierlsc.co.uk/digitalfuture/digital-pioneer-programme>

Question and Queries

This briefing is for use within your own organisation and across your local system, for discussion and information. Please feel free to include it on meeting agendas and circulation lists as you see fit.

If you have any questions or queries please contact e.williams18@nhs.net and we will endeavour to respond as soon as is practicable.

<http://www.healthierlsc.co.uk/regulated-care-sector>