

Regulated Care Sector

Wishing everyone a very Happy Christmas!

Issue 16: December 2018

Welcome to the latest edition of the Healthier Lancashire and South Cumbria Regulated Care Sector briefing which aims to keep stakeholders informed and up to date about the work of this group and other items relevant to this sector. Please visit our website for further information <https://www.healthierlsc.co.uk/regulated-care-sector>

Data Security and Protection Toolkit (DSPT)

<https://www.dsptoolkit.nhs.uk>

The Data Security and Protection Toolkit (DSPT) is an online self-assessment tool for data security which supports organisations in demonstrating:

1. General Data Protection Regulation (GDPR) compliance.
2. Compliance with the expected data security standards for health and social care for holding, processing or sharing personal data.
3. Readiness to access secure health and care digital methods of information sharing such as NHSmail and Summary Care Records (a summary of GP information about an individual) and local information sharing solutions. **NHS mail allows summary care information to be shared between health & social care.**
4. Good data security to the CQC as part of the Key lines of Enquiry (KLOEs).

The Care Provider Alliance also have more details on GDPR, including e-learning and templates which can be used to fulfil GDPR criteria:

<https://www.careprovideralliance.org.uk/information-governance.html>

Webex training can be found using the following link: <https://www.dsptoolkit.nhs.uk/News/40>

Capacity Tracker

All bed vacancies for care homes are now sourced for patients/clients through the Capacity Tracker. Hospital discharge and care-coordination teams should only be phoning those with advertised vacancies on the capacity tool. Teams can be alerted via the capacity tool when a provider is suspended from accepting service users if the commissioning organisations add the information to the home's details on the tool.

Providers need to activate the tracker and to update it on a regular basis, even if there are no changes as discharge teams will focus on the providers where there are vacancies.

To register on the Capacity Tracker, go to <https://carehomes.necsu.nhs.uk> or if you're having problems logging on to the system you can contact local the NECS helpdesk on: 0300 555 0340

Finance, Markets, Contracts and Procurement Subgroup

Links between the Regulated Care Finance Markets, Contracts and Procurement subgroup and the CCG Chief Finance Officers group have been enhanced following a recent presentation on to the group on the convergence of local authority fees and CHC fees. There was a discussion of commonality of approach and how prices are put together, with regards to viability, pressures to providers, and CCGs development of an open way of understanding CHC rates.

The group will progress to facilitating a subgroup of CCGs to evaluate a way of understanding and converging CHC fees and local authority fees.

Emergency hospital escorts

The Quality subgroup discussed recent safeguarding alerts which have been raised when care staff have been unable to accompany residents to hospital in the event of an emergency. The group agreed that 'charges should not be applied to emergency visits to hospital, e.g. following a fall or collapse. In such circumstances, the Provider will undertake a risk assessment and determine if the person is able to attend hospital without an escort. Handover information will be comprehensive and will adhere to local hospital transfer pathway guidance, eg Red bag scheme'

The above wording will be reflected in the new service specification which will be available in October 2019.

Pop-up recruitment events in Lancaster town centre

Call to action to showcase career opportunities in the regulated care sector

Following on from the Health and Social Care 'Amazing Lives' event at Lancaster and Morecambe College in June and the Morecambe Arndale shopping centre in August, there are pop up recruitment events currently taking place in Lancaster Marketgate shopping centre over the Christmas period to showcase working in the care sector.

Providers have taken the opportunity to come along and host a stall to provide information about the care sector and to advertise any vacancies they have. These have been added to the shop window during the period from 10th Dec - 16th Jan to ensure that any shoppers in Lancaster town centre will be able to view the information for the whole 6 weeks we are occupying the space.

Further event dates in January are:

[Wednesday 9th January, 10am - 4pm](#)

[Wednesday 16th January, 10am - 4pm](#)

Reminders

Flu vaccinations

Flu vaccinations are available for people working in care homes and care in the home. Health and social care staff need to be aged 18 and over, employed by a registered residential care/nursing home or registered domiciliary care provider who are directly involved in the care of vulnerable people at increased risk from exposure to influenza, meaning those people in a clinical risk group or aged 65 years and over. Data shows the 2017-18 influenza season saw a moderate to high level of activity generally, but a greater number of care home outbreaks in Cumbria and Lancashire than have been reported in any previous year. Please raise awareness of influenza outbreaks among care staff including information on the importance of prompt notification and implementation of infection control measures.

Adult Social Care Workforce Recruitment Campaign 2019

The Department of Health and Social Care are developing an adult social care workforce recruitment campaign to raise awareness of working in the sector and drive recruitment and help equip the sector with the knowledge and tools to be more effective in how it recruits and retain staff.

Follow www.facebook.com/everydayisdifferent to find out more. Please like the page and share the content. DHSC needs your help to make the campaign a success. Please get involved by supplying them with:

- **case studies** which they can use on social media and in press engagement
- **information on how many people are applying for jobs** in your organisation

Please email casestudies@morecarejobs.co.uk to get involved.

Question and Queries

This briefing is for use within your own organisation and across your local system, for discussion and information. Please feel free to include it on meeting agendas and circulation lists as you see fit.

If you have any questions or queries please contact e.williams18@nhs.net and we will endeavour to respond as soon as is practicable.

<http://www.healthierlsc.co.uk/regulated-care-sector>