

Welcome to the latest edition of the Healthier Lancashire and South Cumbria Regulated Care Sector briefing which aims to keep stakeholders informed and up to date about the work of this group and other items relevant to this sector. Please visit our website for further information <https://www.healthierlsc.co.uk/regulated-care-sector>

### **Adult Social Care Workforce Recruitment Campaign launched**

Healthier Lancashire and South Cumbria is encouraging local people to consider careers in adult social care in support of the national 'Every day is different when you care' campaign, launched this week by the Department for Health and Social Care.

Across Lancashire and South Cumbria there are approximately 46,000 staff working in adult social care. Social care attracts all kinds of people with one thing in common - a desire to help make a difference every day.

Over the coming months, social care providers, local authorities, colleges, universities and NHS organisations will be working together across Lancashire and South Cumbria to showcase careers in adult social care and encourage people to apply for current vacancies.

- **advertise your vacancies on DWP website:** <https://findajob.dwp.gov.uk/sign-in?employer=1>

- **find a local recruitment event near you:** [www.healthierlsc.co.uk/everydayisdifferent](http://www.healthierlsc.co.uk/everydayisdifferent)

- **read the campaign partner toolkit:** <http://www.everydayisdifferent.com/include/documents/ASC-Campaign-Partner-Toolkit.pdf>

- **visit the DHSC campaign website:** [www.everydayisdifferent.com](http://www.everydayisdifferent.com)

### **Quality and Contract Management system**

Healthier Lancashire & South Cumbria has launched an initiative to improve the local care system for the benefit of both local people as well as local providers. HLSC is pleased to announce it has joined forces with *adam* HTT Limited to launch a new, easy to use and efficient Quality and Contract Management system. The growing demand on services in health and social care means that HLSC and our providers need to be more streamlined, improve our processes, and utilise our resources effectively to deliver the most efficient care system. HLSC will go through a phased transition of moving all care providers, starting with CQC registered care homes, onto a single and easy-to-use system which will replace and enhance the way we collect data to inform quality improvement.

Providers will be required to register onto the system to provide HLSC with key information about each service. Some of the benefits are:

- One communication channel, *adam* will be a centralised hub to allow engagement with all 12 commissioning organisations across the region
- Contract delivery and performance will be managed in a standardised way, gone are the days of having multiple contract performance measures
- Quality and Contract Management performance will be reviewed to give regular feedback and support, and will allow for better collaborative working;
- Support assessment, benchmarking and improvement
- Simplify internal processes and achieve the maximum value from contracts by developing relationships within HLSC, allowing more time dedicated to delivering quality care
- Assist with evidence to inform CQC compliance against the Key Lines of Enquiry

### **Lancashire and South Cumbria Regulated Care Digital Strategy**

The Regulated Care digital strategy has been agreed in line with the Healthier Lancashire & South Cumbria ICS digital strategy. Previous work at both the ICS and local level identified the need to establish and strengthen basic systems to support connectivity across health and social care providers so that staff can

access care records. Providers need to achieve compliance with DPST and have access NHS Mail for the secure transfer of care records.

Please see the below strategy for further details, in summary the key focus for the Regulated Care digital priorities are:

- GDPR compliance
- Data Security and Protection Toolkit and access to shared records across NHS mail
- Roll out of the contract and quality management system



HLSC

RegCareDigitalStrat

### **Care Home Agency Staff Forum**

**9.30am -12noon, Friday 22<sup>nd</sup> March, Jubilee House, Leyland PR26 6TR**

The first care home agency staff forum is being held to provide attendees the opportunity to;

- Share experiences of working in the sector as an agency member
- Gain enhanced knowledge on best practice on a range of highlighted topics
- Network and create supportive relationships

Topics for Discussion;

- CQC KLOE update
- NMC – Revalidation/documentation/standards/accountability
- NICE Quality Standards
- Harm Free care update (R2R, Red bag, hydration, nutrition, falls updates)

To Book a place please contact; Liz Williams; [e.williams18@nhs.net](mailto:e.williams18@nhs.net)

### **Flu vaccinations**

In the North of England, NHS England and Public Health England have come together to set up an award scheme to recognise the efforts made by care homes (residential & nursing), hospices and domiciliary care providers, who have achieved a high level of flu vaccine uptake. This includes all health and social care staff who are directly involved in the care of vulnerable people who are at increased risk from exposure to influenza. Vulnerable means those people in a clinical risk group for flu, or who are aged 65 years or over.

Based on the percentage of staff in receipt of a flu vaccine **before the end of March 2019**, the award of a certificate will be presented based upon the uptake set out below:

- **70% of staff or above - Gold accreditation**
- **60-69% of staff - Silver accreditation**
- **50-59% of staff - Bronze accreditation**

For more details please read the letter below or contact Annlouise Stephens: [annlouisestephens@nhs.net](mailto:annlouisestephens@nhs.net)



Flu care home letter  
15-1-19 (2).pdf

### **Apprenticeship Expo – 26<sup>th</sup> March 2019 – Guild Hall, Preston, 12noon – 7pm**

Healthier Lancashire and South Cumbria are supporting Shout's Lancashire Apprenticeship and Careers Expo annual event held at Preston Guild Hall, bringing together potential apprentices, employers and educators all under one roof.

Future applicants get the valuable opportunity to meet some of Lancashire's leading apprenticeship employers to discover how they can continue to learn, develop new skills and gain the work experience necessary to launch their career.

With over 2000 visitors and 70 businesses expected to attend, the Lancashire Apprenticeship and Careers Expo will yet again be the biggest in the area.

If you are interested in taking part in the HLSC stand, please contact Ruth Keeler: [ruth.keeler@mbht.nhs.uk](mailto:ruth.keeler@mbht.nhs.uk)  
For more details: <https://shoutexpo.com/lancsappexpo/>

**Lancaster & Morecambe College Employer Evening**  
**Wednesday 6<sup>th</sup> March between 4-7pm**

As part of **National Apprenticeship week (4th – 8th March 2019)** Lancaster and Morecambe College are hosting an evening which will give an opportunity for local employers to showcase businesses and meet school leavers and those in the community looking for employers to put them through an Apprenticeship

The College will market the event and advertise businesses whilst inviting as many of the local community along to meet employers and chat about possible job opportunities. This is an Employers Marketing and Recruitment event.

For more details please email Kelly Lightfoot: [K.Lightfoot@lmc.ac.uk](mailto:K.Lightfoot@lmc.ac.uk)

**Health Innovation Workshop: Using a Person-Centred Approach to Create Innovative Ideas**  
*Innovation Workshop: Day 1 (7th March), Day 2 (21st March) - 09:00 – 16:30 GMT*  
*Conference Centre, Ribby Hall Village, Ribby Road, Wrea Green. PR4 2PR*

Part of Lancaster University's Health Innovation Campus this two-day workshop will give leaders of local SMEs a framework to develop innovative products and services using the Design Thinking model. This approach has successfully been used across different sectors to rethink solutions to complex challenges. The approach goes beyond modifying existing product features. Instead it focuses on creating real solutions from a whole new perspective - putting the person at the centre.

Fully funded places available for those who meet the criteria below:

- Businesses/organisations currently trading and based in Lancashire including social enterprises and charities from any sector.
- With fewer than 250 full-time employees
- An annual turnover less than €43 million
- Received less than €200,000 of publicly funded support in the last 3 years.

Sign up and get further info at this link <https://www.eventbrite.co.uk/e/workshop-using-a-person-centred-approach-to-create-innovative-ideas-tickets-53534356702?aff=LBV>

If you have any questions, please contact [business.healthinnovation@lancaster.ac.uk](mailto:business.healthinnovation@lancaster.ac.uk) or call 01524 595005

**Question and Queries**

This briefing is for use within your own organisation and across your local system, for discussion and information. Please feel free to include it on meeting agendas and circulation lists as you see fit.

If you have any questions or queries please contact [e.williams18@nhs.net](mailto:e.williams18@nhs.net) and we will endeavour to respond as soon as is practicable.

<http://www.healthierlsc.co.uk/regulated-care-sector>