

## Regulated Care Sector ICS Workstream

### Programme Briefing and Key Messages

Issue 10: June 2018

Welcome to the latest edition of the Regulated Care Sector Integrated Care System (ICS) Workstream Programme briefing which aims to keep stakeholders informed and up to date about the work of this group and other items relevant to this sector. Please visit our website for further information <http://www.healthierlsc.co.uk/regulated-care-sector>

#### **Update:**

The Lancs and South Cumbria ICS **Regulated Care Workstream** have reviewed and updated plans for the its three sub-groups for the forthcoming year, focussing on:

#### **Quality of Care**

- Continued implementation of the “The Enhanced Health in Care homes Framework” and now developing initiatives to support care at home providers in addition to care home providers.
- Investigating web-based Quality tools as a definitive way to enhance quality and engage with all providers in care homes, allowing for communication both ways.

#### **Finance, Contracts, Markets & Procurement**

- Following the fee modelling and data collection exercises the aim is to develop a consistent universal approach across local authority and CHC funding, leading to consistency, transparency & affordability. It has been found that in the most part the Laing & Buisson model has been used to set fees across local authorities with local adjustments.
- There is a national Green Paper consultation due to start in Summer 2018, the Subgroup already have some evidence, regarding demand and supply and affordability and will review how this fits in with national priorities.

#### **Workforce**

- Attracting more people who want to deliver care into the sector and reducing staff turnover,
- Equipping staff with the competencies to deliver care to people as and when they need it.
- Health Education England Funds have been secured to support the rollout of Workforce Recovery Model – currently recruiting for project manager & initial pilot event in Morecambe Bay taking place on 16<sup>th</sup> June.

#### **Workforce Development Innovation Fund (WDIF).**

Skills for Care Workforce Development Innovation Fund (WDIF) is now open. It supports innovative projects which increase the skills and competence of staff. Its fundamental aim is to improve service quality and embed person centred values within the workforce.

The priorities for this year’s funding are;

- Enhance the impact of your registered manager network by increasing the skills of or support for attending managers or their staff.
- What skills, knowledge and competencies and what type of support does a Nominated Individual need to ensure their service achieves an outstanding rating?
- Improve the understanding of organisational cultures between health and social care in support of integrated working.
- Embed personalisation in practice and assess the impact this has.
- Making co-production work in practice.

Further information and application form is available from the Skills for Care website [here](#)

## **Webinar**

A webinar will be held on the 21<sup>st</sup> June regarding the Data Security and Protection Toolkit (DSPT). This replaces the Information Toolkit which you may be familiar with. This will be helpful to those planning to complete the DSPT and register for NHS Mail.

This webinar is a presentation by NHS Digital and the Care Provider Alliance on why the DSP Toolkit is important, how to get started and a demo of the system.

Details of other future webinars is available on: <https://www.dsptoolkit.nhs.uk/News/10> Thursday 21 June 2018 (15.00-16.00) - social care

Details on how to access the WebEx session are given below. JOIN WEBEX MEETING 21 JUNE 2018 (15.00-16.00) <https://hscic.webex.com/hscic/j.php?MTID=mb4c1042ad8b67c4917660f2a1fbd26c8> Meeting number (access code): 953 847 163

## **CQC**

### ***Driving improvement: Case studies from nine adult social care services***

CQC have published interviews with 9 adult social care services that had achieved a significant improvement on their rating, speaking to a range of people at each service. This included people who use services and their families, registered managers, providers and owners, care staff, administrative and other staff, commissioners and social workers.

The experiences of the services show that improvement in adult social care is possible. The 9 case studies highlight some clear actions that other providers can use to help them learn and improve, download the document from here

[http://www.cqc.org.uk/sites/default/files/20180607\\_drivingimprovementasc\\_report.pdf](http://www.cqc.org.uk/sites/default/files/20180607_drivingimprovementasc_report.pdf)

## **Events**

### ***Amazing People, Lives & Futures Community Day***

Lancaster & Morecambe College, Saturday 16<sup>th</sup> June 10am-4pm



Amazing people  
family fun day poster

The event will bring together care providers and employers, education institutes, the job centre and the CCG to encourage people into health and social care as career and to promote its image, aimed simply to inspire, present, motivate and encourage the community to follow a career within care. For more details please email Liz Williams [e.williams8@nhs.net](mailto:e.williams8@nhs.net)

### ***Medicines Optimisation in Care Homes***

The Regulated Care Sector Quality workstream hosted a medicines management workshop on 6<sup>th</sup> June to review delivery of the Medicines Optimisation in Care Homes (MOCH) Pharmacy Integration programme. Attended by care providers, CCGs and local authority representatives, presentations were given by the NHS England Medicines Optimisation National Lead, NICE & CQC and the opportunity was taken to share best practice currently taking place in care homes across Lancashire and South Cumbria ICS. The next step is to develop the Memorandum of Understanding across CCGs with a view to recruiting approximately 6 pharmacists and 2 technicians across the Lancs & South Cumbria footprint.

## **Question and Queries**

This briefing is for use within your own organisation and across your local system, for discussion and information. Please feel free to include it on meeting agendas and circulation lists as you see fit.

If you have any questions or queries please contact [e.williams18@nhs.net](mailto:e.williams18@nhs.net) and we will endeavour to respond as soon as is practicable.

<http://www.healthierlsc.co.uk/regulated-care-sector>